

At this time, students complete service hours and document efforts on the [Community Service Documentation Form](#). Schools use the [Community Service District/School Tracking Form](#) to summarize each student's efforts and house at the local level. To enhance the current process, schools can utilize a volunteer management system that collects and manages student community service hours in a paperless efficient way. Depending upon funding, students in grades 9 and 10 can access free memberships and funds can be used to purchase more advanced options for students in grades 11 and 12. Students and school staff can utilize the software with a computer or an app on their phone with any of the partners listed below.

Student PII Considerations

The documentation of service hours will include personal identifiable information (PII). All vendors must comply with privacy laws and commit to protecting students by adhering to Louisiana’s Student Privacy Laws ([LA R.S. 17:3914](#)).

| Vendor Options | Current Stakeholders | Pricing | Representative |
|----------------------------------|--|--|---|
| Galaxy Digital | SouthRidge , Ensworth , Kansas City Public Schools , Detroit Public Schools, Volunteer Louisiana , and HandsOn New Orleans | Membership starts at \$200/month for up to 1,000 students and \$400/month for unlimited student accounts which includes reporting, service hour tracking, messaging, and transcripts. Setup fees vary. | Elisabeth Donovan VP of Business Development info@galaxydigital.com elisabeth@galaxydigital.com 828-575-5300 ext 1 |
| Helper Helper | LSU athletics, Tulane, University of New Orleans, and the University of Louisiana at Lafayette | Membership is \$2.50/year per student with no setup fees and includes detailed reporting, service hour tracking and validation, messaging, photos, transcripts, and unlimited administrators. | Krista Clement CEO and Founder krista@helperhelper.com 906-298-0803 |
| LetServe | North Carolina public and private school systems, Chapel Hill Carrboro City Schools, and North Carolina School of Science & Math | Membership starts at \$8.00/year per student and includes reporting, service hour tracking, hour validation, service projects, messaging, and downloadable transcripts. | Christine Cotton Community Service & Client Success christine@marque360.com 919-812-3949 |
| Track it Forward | Johns Hopkins University, City of Oakland, and National Honor Society World Relief | Basic Membership starts at \$12/month per 100 users and includes service hour tracking and messaging. | Melissa Davis Customer Success and Sales support@trackitforward.com |
| VolunteerCrowd | Irvine Unified School District, Anaheim Union High School District, and North Texas University Medical School | Plans start at \$8/year/student. Includes volunteering/internships/shadowing projects, tracking, and verification, plus PVSA certification. Online digital badges and official transcript integrated with LinkedIn | Amy von Kaenel CEO, Founder Amy@volunteercrowd.com 949-800-8930 |

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| | | or Parchment. | |
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*Prices can vary according to the amount purchased and version selected.

ESSER II funding based on the estimated number of juniors and seniors for each high school:

2021-2022 = \$920,000 (Fully fund Year 1 at 100%)

2022-2023 = \$644,000 (Partially fund Year 2 at 70%)

2023-2024= \$322,000 (Partially fund Year 3 at 35%)

Objective

To increase the number of students engaged in community service and receiving the Community Service Diploma Endorsement.

Additional vendors may be approved if the system offers:

- paperless tracking system for students to log community service hours,
- school personnel the ability to view and validate service hours,
- service hour reporting,
- service hour transcripts, and
- must be in compliance with all Louisiana privacy laws.

Please contact megan.thompson2@la.gov with questions.