

March 26, 2020

In response to the COVID-19 coronavirus crisis, the NRF (National Retail Federation) Foundation is taking necessary measures to maintain continuous operation of its RISE Up certification program.

Effective April 7 through June 12, the NRF Foundation is administering all online RISE Up credential exams without a proctor. (If necessary, we will extend this time period.)

We know the effects of the coronavirus have impacted everyone, and we want to make sure our materials are accessible to as many learners as possible. By removing the standard remote proctor requirements for microphones and video cameras, we also remove barriers to continued learning for thousands of learners throughout Louisiana and across the nation.

To maintain the integrity of the exams, questions and answers will be scrambled, exams will continue to be timed, and students will receive messages that the exams are to be taken closed book, that they should not use any resource materials and can only be taken by the student on record.

Educators can still request accommodations for students who are taking the exams at home. We will do our best to provide everything we can, given the current situation. Please use the [accommodations](#) or [additional time request](#) forms, as usual.

If your educators need to register as training partners or would like to learn more about the RISE Up credentials, they may visit the [NRF Foundation website](#). To connect with an NRF staff member, we welcome them to submit their emails to us at [RISEUp@nrf.com](mailto:RISEUp@nrf.com).