# RISK ASSESSMENT FISCAL YEAR 2017-2018

### **PROJECT REPORT**

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LOUISIANA DEPARTMENT OF EDUCATION BUREAU OF INTERNAL AUDIT Baton Rouge, LA

### **NOTICE**

Under provisions of state law, this report is a public document. A copy of this report has been submitted to the Superintendent of Education, members of the Board of Elementary and Secondary Education, and other officials as appropriate or required by law. A copy of this report has been made available for public inspection in the Bureau of Internal Audit at the Louisiana State Department of Education.



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June 20, 2019

Board of Elementary and Secondary Education John White, Superintendent of Education Louisiana Department of Education

Enclosed is our risk assessment of the Department's programs for fiscal year 2017-2018. This project was undertaken to update our prior risk assessment which was performed in FY2016 and develop a long-term audit plan for the Department.

Respectfully submitted,

dley & L Dudley J. Garidel, Jr.

Dudley J. Garidel, Jr. Director of Internal Audit

DJGJr:CJK

Enclosure

Distribution:

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# **EXECUTIVE SUMMARY**

This document contains an audit risk assessment for the Louisiana Department of Education (LDE). The main objective of assessing risk exposure is to identify those areas considered essential to LDE operations when developing an audit plan and reasonably ensuring activities with the greatest risk are audited. The risk assessment strengthens the audit planning and scheduling process; however, it is not intended to replace professional judgment, but, rather to supplement it.

The risk assessment and audit planning process consists of the following four basic steps:

- 1. Develop a method to identify departmental functions and programs.
- 2. Identify potential audit areas.
- 3. Assess risk and rank audit areas in order of priority.
- 4. Select audits for the annual audit plan.

We developed a list of LDE functions/programs by reviewing the department's organizational chart structure and interviewing management. Specifically, potential audit areas were identified through interviews conducted with Executive Management and Directors. Surveys on the significance and ranking of risk factors were completed by Executive Management, Directors and certain Board of Elementary and Secondary Education (BESE) members. Additionally, questionnaires to evaluate the impact of risk factors upon each function were completed by Executive Management and Directors. All potential audit areas were weighted based on the averages from survey of risk factors and the questionnaire responses, which considered the results of prior audits, as applicable, and the control environment in which the processes reside.

We then ranked the potential audit areas in descending order from highest to lowest final risk scores. In accordance with Institute of Internal Auditors Standards, these rankings will be a basis, although not the sole source, from which we develop our annual audit plan. Although it is desirable for any audit plan to be risk-based, the reality is a number of factors, such as potential fraud or compliance considerations, might cause an annual audit plan to contain audits or projects taken out of order or not contained in these rankings. Completing this cycle of audits within a five-year timeframe will depend upon a number of factors such as staffing and special projects.

## **DESCRIPTION of RISK FACTORS**

Each of the following factors was given to senior management to rate relative importance (see Weighting of Survey Risk Factors table on page 4).

#### **Results and Time Since Last Audit**

Prior audit results and the length of time since the last audit. The observations and related recommendations from previous audits must be evaluated based on their importance to the overall activity. In general, risk increases as the time since the last audit increases.

#### **Operational Changes in Systems, Processes, or Procedures**

A recent change in system, process, or procedure may invalidate past performance or past audit results as measures of internal control. A change may also bring about new responsibilities, pressures, expectations, etc., which may increase risk. Conversion from a manual to computerized process is an example of this type of change.

#### **Financial Analysis**

The amount of funds flowing through an entity, department, or division, and the related accounts. This evaluation includes the actual annual budget and/or the amount of federal funds received. It also considers the possible impact a diversion or misapplication of funds may have on the Department.

#### **Quality of Manual Controls**

Manual controls are policies and/or procedures implemented by management to enhance the likelihood established objectives and goals will be achieved in a noncomputerized or paper-based system. The objectives of this evaluation are to determine whether: a) a system of written or implied procedures exists; b) the system is operating effectively; and c) the system of controls is adequate.

#### **Complexity of Operations, Experience, & Training**

A measure of the complexity of an activity with regard to the number of techniques or procedures necessary to complete a process and the number of different data systems or departments with which the activity must interface. The experience and training, or lack thereof, of staff can add to or reduce the activity's complexity. Complexity can increase both the probability of error and resources needed to monitor the system.

#### **Quality of Automated Controls/Information Technology (IT) Subsystems**

Automated controls are computerized actions implemented by management to enhance the likelihood established objectives and goals will be achieved. The evaluation of automated controls in a particular area of activity must address the requirements of this definition. The objectives of this evaluation are to determine whether: a) a system of automated controls exists; b) the system is operating effectively; and c) the system of controls is adequate.

#### **Disaster Recovery/Public Disclosure Implications**

The potential public relations impact if a disaster destroys or an error causes a public disclosure of confidential, sensitive information. The types of issues addressed include formal policy, confidentiality of information, and external factors such as reporting requirements, political changes, and regulations.

#### Fraud Risk Factors/Security of Assets

The determination of the liquidity of the assets and the extent these assets are safeguarded. The significance of the assets involved relative to identification of assets and the controls of the unit to secure these assets are considered.

#### Management/Internal Control Outsourcing

The ability and experience of management to ensure the effectiveness, efficiency, and continuation of unit operations, including whether management chooses to use internal or external means of implementing and maintaining internal controls. This evaluation involves review of management procedures for the assurance of work performance, employee responsibilities, continuity of operations, and responsibility for internal control.

## WEIGHTING of SURVEY RISK FACTORS

	Management Survey Responses											
Risk Factors	1	2	3	4	5	6	7	8	Mgmt. Rankings Average (J)	Audit Director Ranking (K)	Total Average Ranking (J + K/ 2)	Final Ranking
Results and Time Since Last Audit	3	4	1	4	3	1	1	3	2.22	1	1.61	1
Operational Changes in Systems, Processes, or Procedures	2	6	8	5	7	4	7	1	4.44	5	4.72	4
Financial Analysis	6	7	6	9	4	8	5	6	5.67	4	4.83	5
Quality of Manual Controls	8	5	7	7	5	7	6	9	6.00	6	6.00	7
Complexity of Operations/Experience & Training	1	1	3	2	9	6	8	2	3.56	8	5.78	6
Quality of Automated Controls	4	2	9	6	6	9	3	8	5.22	7	6.11	8
Disaster Recovery/Public Disclosure Implications	5	3	5	8	8	2	4	5	4.44	3	3.72	3
Fraud Risk Factors/Asset Security	7	8	2	1	1	3	2	4	3.11	2	2.56	2
Management/Internal Control Outsourcing	9	1	4	3	2	5	9	7	4.44	9	6.72	9

### Key to Management Chart

- 1. Bridget Devlin Chief Operating Officer
- 2. Jenna Conway Early Childhood
- 3. Jamie Wong IDEA
- 4. Stephanie Marcum Student Opportunity
- 5. Hannah Dietsch Talent
- 6. Dianna Keller Transitional Support
- 7. Tony Davis BESE Finance Committee
- 8. Dr. Gary Jones BESE President

## Ranking of Audit Areas Risk Factor Summary

<u>Program</u>	<u>Division</u>	<u>Audit Value</u> Significance	Last <u>Audit</u>	System <u>Changes</u>	Financial <u>Analysis</u>	Manual <u>Controls</u>	Operations <u>Complexity</u>	Automated <u>Controls</u>	Disaster Recovery/ Public <u>Disclosure</u>	Asset <u>Security</u>	<u>Mgmt</u> .	Final Risk <u>Score</u>
		Ranking	1	4	5	7	6	8	3	2	9	
Title I. Part A	Fiscal Operations &	Descriptive Value	5	10	25	38	16	14	6	21	14	
	Federal Support	Extended Value	5	40	125	266	96	112	18	42	126	18.4444
IDEA, Part B	Fiscal Operations &	Descriptive Value	5	10	25	38	16	14	6	21	14	
	Federal Support	Extended Value	5	40	125	266	96	112	18	42	126	18.4444
Title IV, Part A - SSAE	Fiscal Operations &	Descriptive Value	9	10	25	38	15	14	6	21	14	
SSAL	Federal Support	Extended Value	9	40	125	266	90	112	18	42	126	18.4000
Title II	Fiscal Operations &	Descriptive Value	5	10	24	38	16	14	6	21	14	
	Federal Support	Extended Value	5	40	120	266	96	112	18	42	126	18.3333
Striving Readers Comprehensive	Fiscal Operations &	Descriptive Value	9	10	24	38	15	14	6	21	14	
Literacy (SRCL)	Federal Support	Extended Value	9	40	120	266	90	112	18	42	126	18.2889
8(g) - Statewide Allocation	Fiscal Operations &	Descriptive Value	9	10	24	38	15	14	6	21	14	
	Federal Support	Extended Value	9	40	120	266	90	112	18	42	126	18.2889
Title I, Part B	Fiscal Operations &	Descriptive Value	5	10	23	38	16	14	6	21	14	
	Federal Support	Extended Value	5	40	115	266	96	112	18	42	126	18.2222
Education Excellence Fund	Fiscal Operations &	Descriptive Value	5	10	24	38	15	14	6	21	14	
Excellence Fund	Federal Support	Extended Value	5	40	120	266	90	112	18	42	126	18.2000
Title III, English Acquisition Grant	Fiscal Operations &	Descriptive Value	9	10	22	38	16	14	6	21	14	
-	Federal Support	Extended Value	9	40	110	266	96	112	18	42	126	18.2000
Title V, Rural Education	Fiscal Operations &	Descriptive Value	9	10	22	38	16	14	6	21	14	
Achievement	Federal Support	Extended Value	9	40	110	266	96	112	18	42	126	18.2000
Title I, Part D - Neglected &	Fiscal Operations &	Descriptive Value	9	10	22	38	16	14	6	21	14	
Delinquent	Federal Support	Extended Value	9	40	110	266	96	112	18	42	126	18.2000

Program	Division	Audit Value	Last <u>Audit</u>	System <u>Changes</u>	Financial <u>Analysis</u>	Manual <u>Controls</u>	Operations <u>Complexity</u>	Automated <u>Controls</u>	Disaster Recovery/ Public <u>Disclosure</u>	Asset <u>Security</u>	<u>Mgmt</u> .	Final Risk <u>Score</u>
		Significance Ranking	1	4	5	7	6	8	3	2	9	
Minimum Foundation	State Education Finance &	Descriptive Value	5	8	23	42	14	15	3	12	15	
Program (MFP)	Policy	Extended Value	5	32	115	294	84	120	9	24	135	18.1778
Title I, Part C - Migrant	Fiscal Operations &	Descriptive Value	6	10	22	38	16	14	6	21	14	
Education	Federal Support	Extended Value	6	40	110	266	96	112	18	42	126	18.1333
Homeless - McKinney-Vento	Fiscal Operations & Federal Support	Descriptive Value Extended Value	9 9	10 40	21 105	38 266	16 96	14 112	6 18	21 42	14 126	18.0889
Professional Improvement	State Education Finance &	Descriptive Value	5	8	22	42	14	112	3	12	15	10.0007
Program (PIP)	Policy	Extended Value	5	32	110	294	84	120	9	24	135	18.0667
Teacher Incentive Fund (TIF)	Talent	Descriptive Value	14	6	15	36	13	19	5	25	17	
. ,		Extended Value	14	24	75	252	78	152	15	50	153	18.0667
State Personnel Development	Fiscal Operations &	Descriptive Value	9	10	21	38	15	14	6	21	14	
Grant (SPDG) Carl D. Perkins	Federal Support	Extended Value	9	40	105	266	90	112	18	42	126	17.9556
Career Technical	Student Opportunity	Descriptive Value	11	5	18	39	13	16	6	18	17	17.0222
Education		Extended Value	11	20	90	273	78	128	18	36	153	17.9333
Teacher	Talent	Descriptive Value	14	6	13	36	13	19	5	25	17	
Certification		Extended Value	14	24	65	252	78	152	15	50	153	17.8444
Title IV, Part B - 21st Century	Fiscal Operations &	Descriptive Value	5	9	18	38	15	14	6	21	14	
Community	Federal Support	Extended Value	5	36	90	266	90	112	18	42	126	17.4444
State Administrative	Food Nutrition Services	Descriptive Value	19	6	20	31	12	12	4	15	15	
Child Nutrition		Extended Value	19	24	100	217	72	96	12	30	135	15.6667
Title I - Redesign	Portfolio/School Improvement	Descriptive Value	6	8	15	32	15	14	5	17	13	15 6667
	1	Extended Value	6	32	75	224	90	112	15	34	117	15.6667
Fresh Fruit and Vegetable	Food Nutrition Services	Descriptive Value Extended Value	19 19	6 24	19 95	31 217	12 72	12 96	4 12	15 30	15 135	15.5556
												15.5550
Charter School Program	Portfolio/School Improvement	Descriptive Value Extended Value	6 6	8 32	14 70	32 224	15 90	14 112	5 15	17 34	13 117	15.5556

<u>Program</u>	Division	<u>Audit Value</u> Significance	Last <u>Audit</u>	System <u>Changes</u>	Financial <u>Analysis</u>	Manual <u>Controls</u>	Operations <u>Complexity</u>	Automated <u>Controls</u>	Disaster Recovery/ Public <u>Disclosure</u>	Asset <u>Security</u>	<u>Mgmt</u> .	Final Risk <u>Score</u>
		Ranking	1	4	5	7	6	8	3	2	9	
National School	Food Nutrition	Descriptive Value	7	6	21	31	12	12	4	15	15	
Lunch Program	Services	Extended Value	7	24	105	217	72	96	12	30	135	15.5111
Child and Adult	Food Nutrition	Descriptive Value	7	6	21	31	12	12	4	15	15	
Food Care	Services	Extended Value	7	24	105	217	72	96	12	30	135	15.5111
School Milk	Food Nutrition	Descriptive Value	19	6	17	31	12	12	4	15	15	
benoor wink	Services	Extended Value	19	24	85	217	72	96	12	30	135	15.3333
Team Nutrition	Food Nutrition	Descriptive Value	19	6	17	31	12	12	4	15	15	
	Services	Extended Value	19	24	85	217	72	96	12	30	135	15.3333
Charter School	Portfolio/School	Descriptive Value	6	8	12	32	15	14	5	17	13	
Loan Fund	Improvement	Extended Value	6	32	60	224	90	112	15	34	117	15.3333
Summer Food	Food Nutrition Services	Descriptive Value	9	6	18	31	12	12	4	15	15	
		Extended Value	9	24	90	217	72	96	12	30	135	15.2222
Child Care Development	Early Childhood -	Descriptive Value	8	6	17	29	9	14	7	16	14	
Fund (CCDF)	Operations	Extended Value	8	24	85	203	54	112	21	32	126	14.7778
Cecil J. Picard LA	Academic	Descriptive Value	5	6	18	27	9	14	6	16	14	
4 Early Childhood	Policy	Extended Value	5	24	90	189	54	112	18	32	126	14.4444
Preschool Development	Academic	Descriptive Value	5	6	17	27	9	14	6	16	14	
Grant (PDG)	Policy	Extended Value	5	24	85	189	54	112	18	32	126	14.3333
Nonpublic School Early Childhood	Academic	Descriptive Value	5	6	16	27	9	14	6	16	14	
Development	Policy	Extended Value	5	24	80	189	54	112	18	32	126	14.2222
IDEA Preschool	Academic	Descriptive Value	5	6	15	27	9	14	6	16	14	
IDEA Preschool	Policy	Extended Value	5	24	75	189	54	112	18	32	126	14.1111
HeadStart	Academic	Descriptive Value	5	6	14	27	9	14	6	16	14	
TreadStalt	Policy	Extended Value	5	24	70	189	54	112	18	32	126	14.0000

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Our risk assessment was conducted in accordance with The Standards for the Professional Practice of Internal Auditing and the Code of Ethics issued by the Institute of Internal Auditors. By provisions of state law, this report is a public document, and it has been distributed to appropriate public officials.

We acknowledge with appreciation the courtesies extended to our representatives during the project.

Dudley J. Garidel, Jr.

Director of Internal Audit