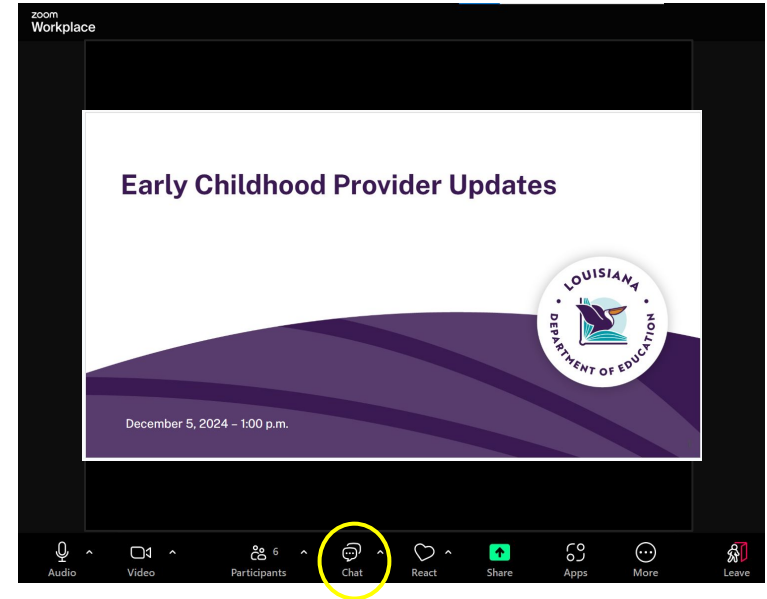


# Questions During the Webinar

- Utilize the “Chat” feature during the webinar to share with the Department questions you may have.
- Please direct questions in the chat to “ASK QUESTIONS.”
- **Include your e-mail address with your question**, so that we may follow up with you directly for some individual questions.



April 2, 2026 – 1:00 p.m.



# Early Childhood Provider Updates



April 2, 2026 – 1:00 p.m.

# Welcome



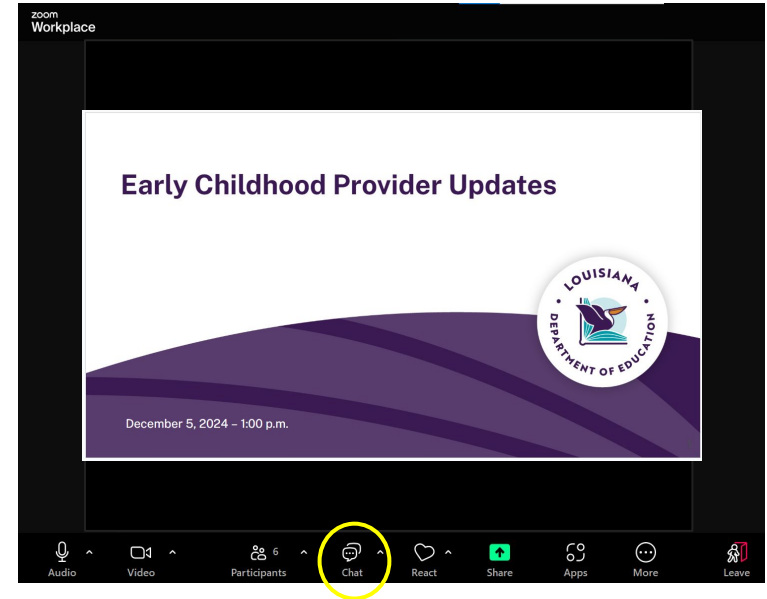
# Agenda

- Welcome
- Child Care Assistance Program (CCAP) Reminders & Updates
- Licensing Reminders & Updates
- Child Care Criminal Background Check (CCCBC) Reminders & Updates
- Teaching and Learning Reminders & Updates
- Announcements & Upcoming Events



# Questions During the Webinar

- Utilize the “Chat” feature during the webinar to share with the Department questions you may have.
- Please direct questions in the chat to “ASK QUESTIONS.”
- **Include your e-mail address with your question**, so that we may follow up with you directly for some individual questions.



# Child Care Assistance Program (CCAP)

Reminders & Updates



# General CCAP Reminders & Updates: For Voucher and B-3 Seats



# Federal Program Compliance

CCAP is funded by the Child Care and Development Fund, a federal program.

Recently the White House announced the launching of the Task Force to Eliminate Fraud. The purpose of the Task Force includes the following:

- Coordinate and accelerate a comprehensive national strategy to stop fraud, waste, and abuse within federal benefit programs, including programs (like CCAP) administered jointly with state partners (the LDOE)
- Develop measures to improve eligibility verification processes in federal benefits programs and maximize enforcement of those requirements
- Develop appropriate controls to prevent improper payments in federal benefits programs



# Attendance Tracking Requirement for Federal Program Compliance

- Providers must comply with the attendance tracking method designated by the Department. Currently, the LDOE utilizes the KinderConnect System to record and submit attendance.
- Per the “CCAP Provider Agreement” and *Bulletin 139*, the provider agrees to use the system designated by the LDOE—e.g., KinderConnect—to capture time and attendance.
- Providers must possess the minimum equipment necessary to operate the system, which includes a working internet connection at the early learning site.
- **If the provider is using a different Child Care Management System system (e.g., CenterTrack, ProCare), attendance must be imported and submitted weekly through KinderConnect.**

Child Care Assistance Program Reminders & Updates

For questions, contact [LDECCAP@la.gov](mailto:LDECCAP@la.gov).



# Attendance Tracking - Provider Role

Required attendance monitoring as a CCAP provider includes all of the following:

- Maintaining a secure, working internet connection so family attendance can be recorded and is visible in the attendance portal.
- Submitting KinderConnect attendance records weekly, for all CCAP-enrolled children (served in both voucher seats and B-3 Seats).
  - If using an additional Child Care Management System (CCMS) for CCAP attendance tracking, that CCMS must be linked to KinderConnect for providers to submit weekly attendance.
  - KinderBridge API is the integration tool that joins a provider's CCMS to KinderConnect so that attendance can be submitted seamlessly. Visit [EdlinkInfo.com](https://www.edlinkinfo.com) for [KinderBridge Providers](#) for instructions.
  - Providers may call 1.888.829.9258 or e-mail [supportLA@kindersystems.com](mailto:supportLA@kindersystems.com) to ensure their CCMS is linked properly to KinderConnect and for instructions and assistance on how to import weekly attendance into KinderConnect.



# Attendance Tracking - Provider Role

Required attendance monitoring as a CCAP provider includes all of the following:

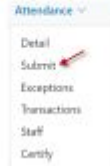
- Physically checking the attendance portal for successful check in/outs of clients **each time** child care services are provided.
- **Immediately** notifying clients who are not checking in/out properly and providing guidance as needed.
- **Immediately** reporting, through the [CCAP Provider Help Desk Ticket System](#), children not visible in the attendance portal or children removed from care, transferred, or no longer attending.
  - Once the ticket system is accessed, providers will choose one of the following topics:
    - “No Longer Attending” to have children removed from their center capacity or
    - “KinderConnect” for children not visible in the attendance portal



# Attendance Submission - Provider Role

Required attendance submission as a CCAP provider includes all of the following:

- A Click **Submit** under Attendance. Note that Attendance can be reviewed prior to submittal by clicking **Detail** under Attendance.



# Attendance Submission - Provider Role

Required attendance submission as a CCAP provider includes all of the following:

- B** Click **Submit** on the row which corresponds to the service week you would like to submit.

Submit	Recall	Note	Cycle Start	Cycle End	County	Unsubmitted	Submitted	Exceptions
Submit	Recall	Note	10/1/2021	10/31/2021	Ruth	4	0	Exceptions
Submit	Recall	Note	9/1/2021	9/30/2021	Ruth	4	0	Exceptions
Submit	Recall	Note	8/1/2021	8/31/2021	Ruth	4	0	Exceptions

If a child's attendance appears in red, without a **Submit** checkbox and with an **Incomplete** status, the Provider needs to correct prior to submittal (refer to *KinderConnect – Correct Incomplete Attendance QRC* for more details).

# Attendance Submission - Provider Role

Required attendance submission as a CCAP provider includes all of the following:

- C** Click the **Submit** checkboxes next to the children for whom you would like to submit attendance. You can select all children by clicking the **Submit** checkbox in the title bar (click again to deselect).

Submit	Correct	Child Name	Hours	Absences	Payment Note	Invoices	Returned By	Returned On	Attendance
<input checked="" type="checkbox"/>		Corbett, Becky	27.00	0	Add Note	↓			Attendance
<input type="checkbox"/>		Corbett, Cassie	37.35	0	Add Note	↓			Attendance

- D** Press **Save**.

# Attendance Submission - Provider Role

Required attendance submission as a CCAP provider includes all of the following:

- E** Review the terms and conditions and click on the check box if you agree. Press **Submit Attendance**.

## Attendance Submittal

1. By submitting this attendance, I confirm that it is complete, true and accurate.
2. I will be responsible for any false, incomplete, misleading or erroneous information submitted.
3. I acknowledge that I will be responsible for full reimbursement of any overpayments that result from the submission of false, incomplete, misleading or erroneous information.
4. I understand and acknowledge that I may be prosecuted under any applicable Federal and State laws for submitting any false claims, statements, documents or for the concealment of material facts.

I agree with the above terms and conditions

Cancel

Submit Attendance

# Attendance Tracking - Provider Role

Required attendance monitoring as a CCAP provider also includes all of the following:

- Comparing weekly CCAP voucher seat and B-3 Seats bank deposits with remittance advices to ensure accuracy.
- Reporting any kind of payment discrepancies, within no more than 30 days from the discrepancy, as noted in the annual Provider Agreement, through the [CCAP Provider Help Desk Ticket System](#).
- **Immediately** (within no more than 48 hours) contacting KinderSystems and the LDOE regarding any technical issues or problems experienced with the attendance tracking system, whether with KinderSign (tablet) or KinderSmart (phone).
- Accessing the [Louisiana EdLink Child Care Assistance Program \(CCAP\) Infosite](#) for attendance resources, tools, and trainings for families and providers.

KinderSystems can be accessed by phone, at 1-888-829-9258, or by e-mail at [supportLA@kindersystems.com](mailto:supportLA@kindersystems.com).

Child Care Assistance Program Reminders & Updates

For questions, contact [LDECCAP@la.gov](mailto:LDECCAP@la.gov)



# Underutilization Monitoring

As noted, the LDOE is obligated to ensure proper oversight of CCDF dollars that govern payments for certified CCAP Voucher and B-3 Seat families. **The LDOE's obligation and oversight includes ensuring that those families are using child care authorizations regularly.**

- Presently, both CCAP Voucher and B-3 Seats families who have not demonstrated monthly use of their child's authorizations since December 2025 are being notified of immediate case closures. Specifically, the family names of those being notified appeared on the recent LDOE CCAP Underutilized Report.
- The family names may have appeared on the report due to families not checking their child(ren) in and out of child care via the site's Child Care Management System (CCMS).
  - Signing in and out on a paper attendance log is only one part of the attendance process.
- Checking in/out on the site's CCMS is required **each time** approved families receive child care from a certified provider.



# Underutilization Monitoring

- Providers not submitting weekly attendance can also cause family names to appear on the LDOE CCAP Underutilized Report and place them in jeopardy of losing their CCAP Voucher or B-3 Seats certification.
- Families appearing on the CCAP Underutilized Report due to the provider not submitting weekly attendance may be referred to the Early Childhood Program Integrity and Compliance (ECPIC) unit for review of their case.
  - Cases referred to ECPIC relative to Underutilization will be reviewed and/or reopened on a case by case basis.
  - After review, ECPIC will provide an update to the families per their case.



# CCAP Redeterminations

- Clients with a April 2026 redetermination were mailed a renewal notice in mid-March 2026 as a reminder.
  - The redetermination notices included families whose cases were extended from August and September 2025 to April 2026.
- It is important that all CCAP families have the most up-to-date contact information on file with the LDOE for all future notifications.
  - If the family's prior redetermination month was extended from August and September 2025 and neither the provider nor the parent have received a redetermination notice for the month of April 2026, please contact the LDOE as soon as possible to avoid potential breaks in service.
    - Families should e-mail [LDECCAP@la.gov](mailto:LDECCAP@la.gov), and providers should contact the CCAP Provider Help Desk at 225-250-7635 or 225-614-5917.



# Redetermination Requirements

Due to recent legislative changes ([Act 351 \(2025\)](#)), if the following documents were not received during the case's initial application processing, clients will have to submit these documents during the redetermination review, to continue to be eligible to receive Child Care Assistance:

- Current Identification Card for the head of household (e.g., state identification card, passport, driver's license)
- Copy of Birth Certificates for all household members



# Special Populations Application Processing

CCAP provides child care services to special populations that are not subject to the Waitlist.

The CCAP Eligibility team processes these special population applications in the order in which they are received:

- Unfortunately, the LDOE is currently experiencing a large number of these applications.
- Due to this influx, processing times are currently delayed.

Note: Special population applications receive the same level of scrutiny as all CCAP applications and may be referred to the Early Childhood Program Integrity and Compliance team for any suspected fraud.



# Preventing Delay of Payments from Late Provider Renewals

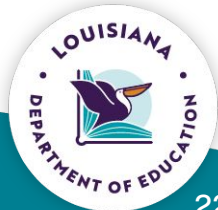
Due to paying providers with Prospective Payments, it is imperative that Type III license renewal and CCAP certification renewals are completed timely:

- An application for renewal of a license and certification shall be submitted using the Department's online electronic system.
  - Each center is solely responsible for timely completing the online license and certification renewal application.
- "Timely" means that a license/certification renewal must be submitted no later than the last day of the month prior to the month in which the current license expires.
  - For example, if your license and certification expire May 31, you must submit your license and certification renewal by April 30.
  - Notice is given 60 days prior to the expiration date via EdLink email alert.
- **If you do not submit your complete license and certification renewal at least 30 days prior to the *expiration date* and if you have not received notice of renewal from Licensing by the 15th of the renewal month, **note that you may experience a delay in payments.****

Please adhere to the guidance above to avoid payment delays.

Child Care Assistance Program Reminders & Updates

For questions, contact [LDECCAP@la.gov](mailto:LDECCAP@la.gov).



# Preventing Delay of Payments from Late Provider Renewals

Annual current approvals from the Louisiana Department of Health (LDH), Office of State Fire Marshal (OSFM), and/or City Fire (if applicable) are required before the expiration of the license:

- In the event there is a delay in receiving these approvals, the provider must submit, with the renewal application, documentation (e.g., a payment receipt, a typed statement from the site owner or director) attesting that the site is awaiting current approval from the Department of Health, Office of State Fire Marshal, and/or City Fire (if applicable).
- When the self-attestation documentation is submitted along with a timely license renewal application, LDH, OSFM, and/or City Fire approvals will be accepted up to 90 calendar days after the date of the license renewal.



# CCAP Monthly Call for Providers

Providers can access the next Monthly Call for CCAP Voucher and B-3 Seats Providers using the information below:

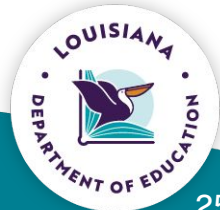
- **Webinar Date/Time:** Thursday, April 16, 2026 at 1 p.m.
- **Webinar Link:** [CCAP Monthly Call for Providers](#)
- **Phone Number:** 1 470 381 2552
- **Meeting ID:** 939 7378 5023
- **Passcode:** 082226



# CCAP New Provider Training

Providers can access the next CCAP New Provider Training using the information below:

- **Webinar Date/Time:** Thursday, April 23, 2026 at 1 p.m.
- **Webinar Link:** [CCAP New Provider Training](#)
- **Phone Number:** 1 470 250 9358
- **Meeting ID:** 973 3264 6864



# CCAP B-3 Seats Reminders & Updates



# CCAP B-3 General Reminders- Parent Guidance

At time of re-application in 2025, applicants to the CCAP B-3 Seats program selected their preferred method of contact for follow-up:

- Those method options were “email,” “text message,” or “both.”

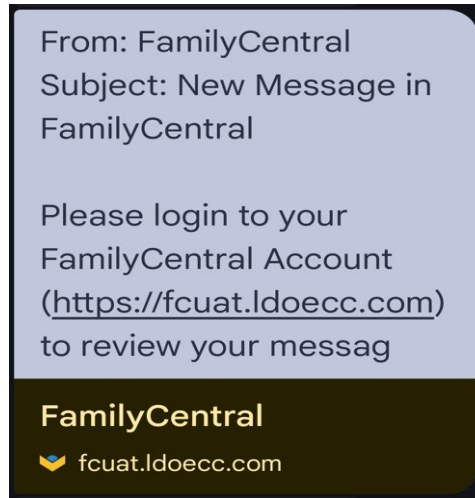
It is **critical** that families are monitoring whatever method of preferred communication was selected:

- Many messages in [FamilyCentral](#) are time-sensitive, and missed messages and lack of responses can result in case rejections.
- Please remind families to monitor for messages (including in Spam folders) for any updates to their cases.



# CCAP B-3 General Reminders- Parent Guidance

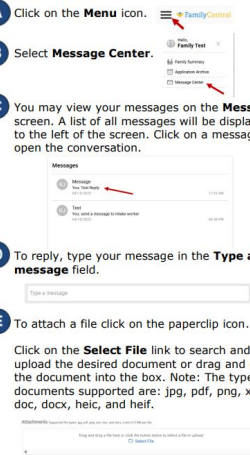
For example, if an applicant selected to be contacted via text message, the below screenshot is a sample of what that message will look like:

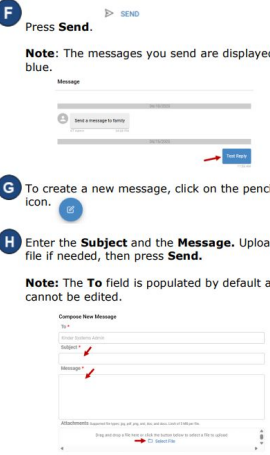


# CCAP B-3 General Reminders- Parent Guidance

E-mail and text messages will always direct applicants to log into their FamilyCentral account for details. Families should follow these instructions to access their messages:

## FamilyCentral – Family Messages

- A** Click on the **Menu** icon.
- B** Select **Message Center**.
- C** You may view your messages on the **Messages** screen. A list of all messages will be displayed to the left of the screen. Click on a message to open the conversation.
- D** To reply, type your message in the **Type a message** field.
- E** To attach a file click on the paperclip icon.
- Click on the **Select File** link to search and upload the desired document or drag and drop the document into the box. Note: The types of documents supported are: jpg, pdf, png, xml, doc, docx, heic, and heif.
- 

- F** Press **Send**.
- Note:** The messages you send are displayed in blue.
- G** To create a new message, click on the pencil icon.
- H** Enter the **Subject** and the **Message**. Upload a file if needed, then press **Send**.
- Note:** The **To** field is populated by default and cannot be edited.
- 

# CCAP B-3 Seats Determinations & Changes

- For families with a child being served in a CCAP B-3 Seats program slot: If there is a new sibling that needs to be added to care since the family has submitted their re-determination application, please have that family member submit a completed and signed [change report](#) by e-mail to [ldeccap@la.gov](mailto:ldeccap@la.gov), by fax to 225-376-6060, or by mail to CCAP Eligibility, P.O. Box 260037, Baton Rouge, La 70826.
- If a child drops from a provider program, please notify the LDOE by e-mailing [LDOEB3@la.gov](mailto:LDOEB3@la.gov) and include the child's first initial, first three letters of child's last name, provider number, and date of drop.
- Providers should advise parents to e-mail [LDOEB3@la.gov](mailto:LDOEB3@la.gov) if their case status has not been updated in FamilyCentral.



# CCAP B-3 Seats Payments for Siblings

Payments for seats for currently-enrolled CCAP B-3 Seats children and newly-certified sibling children are being made by the LDOE directly to providers, via the same banking accounts on file for CCAP voucher seats, on Thursdays each week.

- At this time, the Department has completed adding siblings to weekly payments.
  - The sibling most-recently added to the payments file will be included in the B-3 Seats April 2 payment.
  - All payments for siblings have been backdated to the date of family certification.
- If you are still having discrepancies in regards to payments to your site, please e-mail [LDOEB3@la.gov](mailto:LDOEB3@la.gov).



# CCAP B-3 Seats Payments Remittance

Providers with CCAP B-3 Seats participants receive a weekly remittance statement on Fridays, from [noreply@la.gov](mailto:noreply@la.gov), that contains the following information:

- Child first initial and first three letters of child's last name
- Child age
- Payment rate
- Service week

Please check spam folders if remittances are not being received in general inboxes. If by chance you are unable to locate your weekly remittance, please email [ldoeb3@la.gov](mailto:ldoeb3@la.gov) to request specific service weeks.

As a reminder, providers must capture daily attendance on a [Daily Attendance Log for Children](#) and keep those logs on file. Providers must also capture daily attendance in KinderConnect once certified children appear in their rosters.

Child Care Assistance Program Reminders & Updates

Please contact [LDOEB3@la.gov](mailto:LDOEB3@la.gov) for support.



# CCAP B-3 General Reminders

It is **critical** that providers are monitoring their e-mail for rejection and certification notices, sent from [ccapnoreply@la.gov](mailto:ccapnoreply@la.gov), including monitoring the Spam folder in their e-mail box.

Provider notices may include the following:

- Information on payments for children
- Information on eligibility rejections of family applications
- Information on case certification periods for certified children needing care
- Family Case ID
- Date of Action



# Licensing

Reminders & Updates



# Staff Records and Personnel Files

[Bulletin 137](#) now requires that the following information be maintained in the LDOE electronic system, EdLink:

- All current staff names
  - *Note: When employees leave, please update employees to “inactive” status in EdLink.*
- Hire date
- First day onsite working with children
- Initial and annual mandatory reporter training documentation



# Child Neglect and Abuse Mandatory Reporter Training

[Article 603.1](#) of Louisiana law requires child care providers to complete the online Mandated Reporter Training course provided by the Department of Children and Family Services between June 1 and August 31 annually:

- This means that after initial completion of training at time of hire for any staff hired between September 1 and May 31 of each year, those staff members shall again complete the online child abuse and neglect Mandated Reporter Training provided by DCFS between June 1 and August 31 of the calendar year.



# Child Neglect and Abuse Mandatory Reporter Training

[Bulletin 137](#) §1727 notes that documentation of the completed Child Neglect and Abuse Mandatory Reporter training course must be submitted by providers, for all staff, in the LDOE electronic system, EdLink, no later than September 30 of each calendar year:

- Please note: Act 409 (2025) requires the LDOE to publish on its website the completion rates of all child care staff at each early learning site who have and have not complied with this training requirement within the specified timeframe.
- Documentation of the completed training must also be available for on-site inspection, whether as hard copies or electronic form.



# Tornado Drills

As a reminder, [Bulletin 137](#) requires tornado drills be conducted at least once per month in the following months: March, April, May, and June.

- These drills must be conducted at various times of the day, include all children, and be documented.
- A [sample form](#) to document tornado drills can be found on the [Child Care Facility Licensing](#) web page under “Licensed Center Forms.”



# Child Care Criminal Background Check (CCCBC)

Reminders & Updates

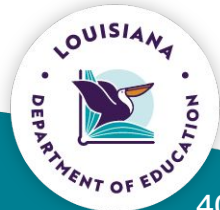


# Summer Staffing Guidance for Hiring Student Workers

As the summer months are approaching, many providers hire student workers to assist in child care centers.

Below are important reminders when submitting CCCBC applications for student workers:

- Obtain parent/guardian signatures on [consent forms](#)
- Government-issued identification is required
- Select correct position title on applications (e.g., “employee” or “volunteer”)
- Review all documentation thoroughly to ensure all of the following:
  - the applicant’s name matches their ID
  - e-mail addresses are listed correctly and
  - the consent forms include the applicant’s and the parent’s signatures



# Appeals

- Individuals may appeal the accuracy and completeness of results included in a CCCBC.
  - Please note, an individual undergoing an appeal to challenge an “Ineligible” determination is not permitted to work in a child care facility.
- Appeals must be submitted within 45 calendar days of the issuance of a “Notice of Ineligibility” (NOI) for child care purposes.
- The request for an appeal must contain written reasons to identify the specific information provided in the NOI that is believed to be inaccurate or incomplete and should include official documentation of the accurate and complete information.
- Once an appeal and all required documentation is received, a decision will be issued by the LDOE within 30 calendar days.



# How to Request an Appeal

An individual may request an appeal by following these steps:

1. Download the printable [Child Care Criminal Background Check \(CCCBC\) Appeal Request Form](#) from the LDOE CCCBC webpage.
2. Complete and sign the CCCBC Appeal Request Form.
3. Obtain official documentation proving the inaccuracy or incompleteness in your record.
4. Submit the signed Appeal Request Form, including the official documentation, to the LDOE via e-mail to [LDEchildcareCBC@la.gov](mailto:LDEchildcareCBC@la.gov), Attention: Kayla Batiste or via facsimile at 225-376-6035.



# Teaching and Learning

Reminders & Updates



# Early Childhood Curriculum Update

The LDOE Instructional Materials Review (IMR) team is conducting ongoing new curriculum reviews:

- These reviews are designed to evaluate the alignment of instructional materials with the revised [2024 Early Learning and Development Standards \(ELDS\)](#) and ensure that the materials used in classrooms support high-quality teaching and learning.
- A new Tier I Curriculum List for ECE is being published as IMR reviews are completed.
  - The updated Tier I list is located on the [IMR webpage](#) “Early Childhood Instructional Materials” dropdown and will be populated on an ongoing basis as reviews are completed.
  - Currently, 3 curricula have completed the IMR process and have been approved as Tier I:
    - Great Minds PBC - Eureka Math Squared, Level PK -ECE, Ages 4-5
    - Frog Street Press, LLC -Frog Street Preschool Louisiana, Threes
    - Frog Street Press, LLC -Frog Street Pre-K Louisiana, ECE Ages 4-5

*Please note: Newly-approved Frog Street curriculum now has “Louisiana” in the title. All previous versions will be archived.*

Teaching and Learning Reminders & Updates

Please contact [caitlyn.robinson@la.gov](mailto:caitlyn.robinson@la.gov) with questions.



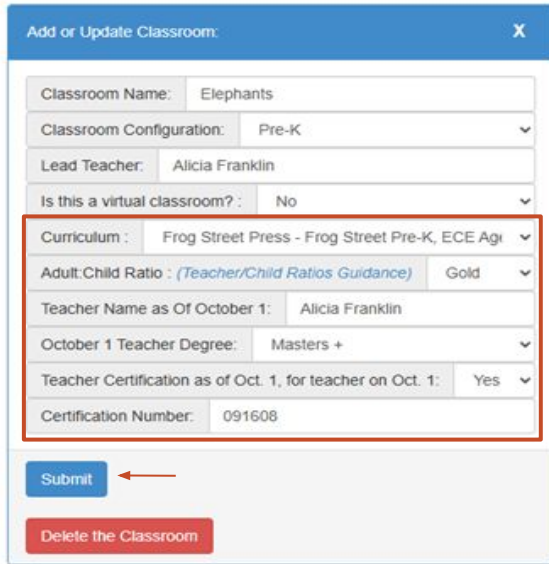
# Informational Metrics

In preparation for Data Certification to be conducted by the Community Network Lead Agency this summer, providers should do the following by May 15, 2026:

- All informational metrics should reflect what was true on October 1, 2025
- Review the data in the [Early Childhood CLASS® Portal](#) and
- Make any changes directly in the [Early Childhood CLASS® Portal](#)

**Only the data** in the [Early Childhood CLASS® Portal](#) will be used to generate Informational Metrics for network and site Performance Profiles.

# Informational Metrics



The screenshot shows a web form titled "Add or Update Classroom" with a close button (X) in the top right. The form contains several fields:

- Classroom Name: Elephants
- Classroom Configuration: Pre-K
- Lead Teacher: Alicia Franklin
- Is this a virtual classroom?: No
- Curriculum: Frog Street Press - Frog Street Pre-K, ECE Agi
- Adult:Child Ratio: (Teacher/Child Ratios Guidance) Gold
- Teacher Name as Of October 1: Alicia Franklin
- October 1 Teacher Degree: Masters +
- Teacher Certification as of Oct. 1, for teacher on Oct. 1: Yes
- Certification Number: 091608

A red rectangular box highlights the fields from "Curriculum" down to "Certification Number". To the left of the form, there is a blue button with a pencil icon and the word "Edit", with an orange arrow pointing to it. Below the form, there is a blue "Submit" button with an orange arrow pointing to it, and a red "Delete the Classroom" button.

## Instructions:

- Show Closed Classes
- Show Cancelled Observations

The following metrics, true on October 1, 2025, should be reviewed for accuracy and updated via the [Early Childhood CLASS® Portal](#) by May 15, 2026:

- Curriculum
- Ratio
- Teacher Name as of October 1
- Teacher Degree as of October 1
- Teacher Certification
- Teacher Certification Number

# Early Childhood Lead Teacher Survey

The LDOE will release the annual [Early Childhood Lead Teacher Survey](#) next week. The purpose of this survey is to gather feedback from lead teachers in all early childhood settings.

The LDOE will use lead teacher data to publish information on teacher support as part of the Community Network Performance Profiles released in November 2026.

- Educators will receive the survey link through their TS GOLD® e-mail address.
- **The survey will close on April 30, 2026.**
- All program partners should ensure teachers complete this survey.



# 2026-2027 Academic Approval Renewal

Providers must renew their Academic Approval by submitting the 2026-2027 Program Partner Assurances to the LDOE **no later than May 31, 2026.**

- Signed Program Partner Assurances must be submitted through the designated 2026-2027 Program Partner Assurances online form, which will be distributed via e-mail on April 6, 2026.
  - **Paper submissions will not be accepted.**
- Upon successful submission of the assurances, 2026-2027 Academic Approval certificates will be automatically generated and sent to the e-mail address provided in the online form.
- Providers should retain a copy for their records and **post the 2026-2027 Academic Approval certificates starting July 1, 2026.**



# Announcements & Upcoming Events



# Provider Shout Out!

During the Early Childhood Provider Update webinar each month, the Early Childhood team would like to celebrate providers and highlight the great work that is happening across Louisiana in early childhood sites.

If you would like to receive a visit from the Early Childhood team, please fill out the [Provider Shout Out Google Form](#) and include the following information:

- Director and site name and address
- Best month(s) to visit your site (please select 3)
- Reason you would like the team to visit your site



# Provider Shout Out!

## The Learning Ladder 2

**Tanya Liner**  
Owner-Director

**Gracie Detiveaux**  
Act III Coordinator, RSN and  
CNLA Coordinator

**Taylor Pitre**  
Assistant Director



**READY START**  
TERREBONNE



Announcements & Upcoming Events

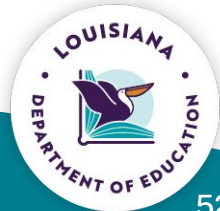
Please contact [earlychildhood@la.gov](mailto:earlychildhood@la.gov) with any questions.



# Provider Shout Out!



Announcements & Upcoming Events  
Please contact [earlychildhood@la.gov](mailto:earlychildhood@la.gov) with any questions.



# Provider Shout Out!

This month, the LDOE Early Childhood team had the opportunity to visit the Terrebonne Parish Ready Start Network Coalition Meeting and visit The Learning Ladder 2 Early Learning child care site.

During this visit the site Director and the LDOE Early Childhood team discussed the following:

- Top 3 Successes
  - The site Director noted that her amazing staff deserve a “big brag.”
  - The support from the Ready Start Network has been consistent and extremely helpful.
  - The coaching efforts are “amazing” and extremely helpful for the early childhood teachers because they are specific and targeted to the site’s needs.
- Top 3 Concerns
  - Communication involving B-3 and CCAP with response time and information
  - Overall communications that go directly to providers
  - Licensing concerns and communications of these concerns

Announcements & Upcoming Events

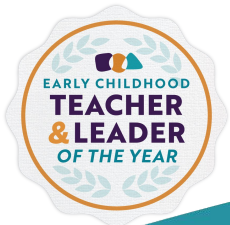
Please contact [earlychildhood@la.gov](mailto:earlychildhood@la.gov) with any questions.



# Early Childhood Teacher and Leader of the Year

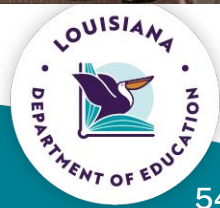
The LDOE has announced the Early Childhood Teacher and Leader of the Year Honorees for the 2027 academic year!

- In the fall the LDOE received a record number of 198 nominations: for 116 teachers and 82 leaders.
  - These nominations represent 32 different parishes across Louisiana.



Recognizing Early Childhood Professionals

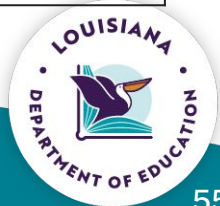
2025 Quarter 1 Report



# Early Childhood Honorees Announced

## 2027 Early Childhood Teacher of the Year Honorees

Honoree Name	Parish	Site Name
Vanessa Baltazar	East Baton Rouge Parish	LSU Early Childhood Education Laboratory Preschool
Jeannine Danos	Plaquemines Parish	South Plaquemines Children's Center
Tangi Ambeau Flowers	Ascension Parish	Little Learner's Preparatory Academy
Jillian Graves	St. James Parish	St. Louis Academy Head Start
Kristy Short	Lafourche Parish	Thibodaux Head Start



# Early Childhood Honorees Announced

2027 Early Childhood Leader of the Year Honorees		
Honoree Name	Parish	Site Name
Cheryl Morrison Champagne	St. Tammany Parish	Tender Years
Sarah Corley	Rapides Parish	Louisiana State University at Alexandria Children's Center
Jamalynn Lewis	Jefferson Parish	New Horizon Learning Academy
Niki Mills	West Feliciana Parish	St. Francisville United Methodist Early Learning Center
Sarah Thibodeaux	Vermilion Parish	Bright Beginnings Learning Center

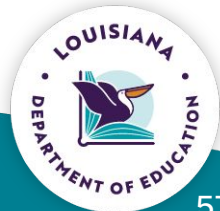


# 2026 Teacher Leader Summit



- **Save the Date:** The 2026 Teacher Leader Summit will be held May 26-28 at the New Orleans Ernest N. Morial Convention Center.
  - Regular registration opened on March 16, 2026, and will close on April 12, 2026. Please check the [TLS website](#) for more details.
- Teacher Leader Summit is an annual professional learning conference that brings together Louisiana birth to grade 12 educators and content experts. Educators participating in the event will share their knowledge, learn new skills, and prepare for the 2026-2027 academic year.
- Teacher Leader Summit now has a [website](#). Please check it out and share it!

Announcements & Upcoming Events  
Please contact [ldoeevents@la.gov](mailto:ldoeevents@la.gov) with questions.

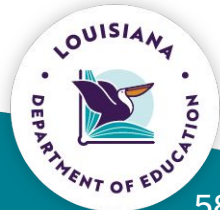


# KinderSystems Webinar

Learn about CenterTrack, a Child Care Management System (CCMS) free to Louisiana child care providers! Interested participants can access the webinar using the information below:

- **Webinar Date/Time:** Wednesday, April 15, 2026, at 12:00 p.m.
- **Webinar Link:** [CenterTrack Webinar](#)
- **Webinar ID:** 160 165 2409

Please note that attendees need to register for the webinar prior to attending.



# Monthly Young Children with Disabilities Community of Practice

The early childhood strategy team conducts a monthly Community of Practice on various topics related to young children with disabilities. These webinars include professional development and updates regarding young children with disabilities in early childhood settings.

Attendees can access the webinar using the information below:

- **Webinar Date/Time:** Tuesday, April 28, 2026 at 3 p.m.
- **Webinar Link:** <https://ldoe.zoom.us/j/99301224453>
- **Phone Number:** 1-312-626-6799
- **Meeting ID:** 993 0122 4453
- **Passcode:** 497464

Upcoming Events and Deadlines

Please contact [Emily.Coussou@la.gov](mailto:Emily.Coussou@la.gov) with questions.



# Monthly Office Hours for New Directors

The LDOE team hosts New Director webinars focused on early childhood quality and operations while helping providers build a strong community of peers. In this month's session, "Classroom Observation and Assessment Tools," participants will learn to use the Ages and Stages Questionnaire (ASQ), TS GOLD®, and the CLASS® tool to conduct effective observations and document children's development. Participants will also learn to use this data to inform instruction, support child outcomes, and strengthen teacher-child interactions.

Attendees can access the webinar using the information below:

- **Date:** Friday, April 24, 2026 at 12 p.m.
- **Webinar Link:** <https://ldoe.zoom.us/j/98824530491>
- **Phone Number:** 1 470 250 9358
- **Meeting ID:** 988 2453 0491
- **Passcode:** 760909

Announcements & Upcoming Events  
Please contact [earlychildhood@la.gov](mailto:earlychildhood@la.gov) with questions.



# Monthly Office Hours for Active Coaching Sites

The LDOE team hosts webinars on a variety of topics focused on early childhood quality and strengthening child care sites' administrative and operational practices. Through engaging sessions and monthly guest speakers, these office hours are designed to support directors seeking training and to promote effective ECE leadership development.

The April focus area, “Building Language and Communication Skills in Early Learning Sites,” will provide participants with a deeper understanding of the supports that strengthen classroom quality. Attendees can access the webinar using the information below:

- **Webinar Date/Time:** Wednesday, April 15, 2026, at 1:00pm.
- **Webinar Link:** <https://ldoe.zoom.us/j/98038985498>
- **Phone Number:** 1-470-250-9358
- **Meeting ID:** 980 3898 5498
- **Passcode:** 989833



# Monthly Provider Webinar

Providers can access the next provider webinar using the information below:

- **Webinar Date/Time:** Thursday, May 7, 2026 at 1 p.m.
- **Webinar Link:** <https://ldoe.zoom.us/j/93597745872>
- **Phone Number:** 1 470 250 9358
- **Meeting ID:** 935 9774 5872
- **Passcode:** 641464

Announcements & Upcoming Events

Please contact [earlychildhood@la.gov](mailto:earlychildhood@la.gov) with any questions.



# Provider Webinar Slides

This month's webinar slides will be available early next week in the [Quality Providers Library](#) on the [LDOE website](#).



Announcements & Upcoming Events

Please contact [earlychildhood@la.gov](mailto:earlychildhood@la.gov) with any questions.



# Contact Information



## Child Care Licensing

- Call 225-342-9905
- E-mail [ldelicensing@la.gov](mailto:ldelicensing@la.gov) or e-mail licensing consultants directly

## Child Care Assistance Program (CCAP)

- Call 225-250-7635 or 225-614-5917
- E-mail [ldeccap@la.gov](mailto:ldeccap@la.gov) or enter a [ticket](#) at the Provider Help Desk

## Child Care Provider Certification

- E-mail [providercertification@la.gov](mailto:providercertification@la.gov)

## Child Care Criminal Background Checks (CCCBCs)

- Call 225-342-2716 or 225-342-5311 or e-mail [ldeCCCBCBprocessing@la.gov](mailto:ldeCCCBCBprocessing@la.gov)

## General Early Childhood Support

- E-mail [earlychildhood@la.gov](mailto:earlychildhood@la.gov)

