## **Questions During the Webinar**

- Utilize the "Chat" feature during the webinar to share with the Department questions you may have.
- Include your e-mail address with your question, so we may follow up with you directly for individual questions.





# **Early Childhood Provider Updates**



# Welcome



## Agenda

- Welcome
- Child Care Assistance Program (CCAP) Reminders & Updates
- Home-Based Provider Reminders & Updates
- **Licensing Reminders & Updates**
- Child Care Criminal Background Check (CCCBC) Reminders & Updates
- Teaching and Learning Reminders & Updates
- Guest Speaker: Louisiana Early Ed Month
- **Announcements & Upcoming Events**



## **Questions During the Webinar**

- Utilize the "Chat" feature during the webinar to share with the Department questions you may have.
- Include your e-mail address with your question, so we may follow up with you directly for individual questions.





# **Child Care Assistance Program (CCAP)**

Reminders & Updates



### New Sliding Fee Scale

- The new 2025 Sliding Fee Scale has been released. The parent's copayment and qualifying income was calculated using the new scale as of February 3, 2025.
- Additional families may now be eligible for CCAP based on the new scale.
- Providers should immediately adjust families' co-pay amounts to be reflective of the new Sliding Fee Scale.



# 2025 Sliding Fee Scale

														-		
Copay	2 persons			3 persons				4 persons			5 persons					
\$0		\$0	2	\$3,474		\$0	-	\$4,292		\$0	-	\$5,109		\$0	Ξ	\$5,927
\$2.00	\$	3,475	i <del>e</del>	\$3,746	\$	4,293	-	\$4,627	\$	5,110	-	\$5,509	\$	5,928	-	\$6,390
\$3.00	\$	3,747	-	\$4,017	\$	4,628	-	\$4,962	\$	5,510	-	\$5,908	\$	6,391	-	\$6,853
\$8.00	\$	4,018	-	\$4,289	\$	4,963	_	\$5,298	\$	5,909	1920	\$6,307	\$	6,854	=	\$7,316
\$10.00	\$	4,290	-	\$4,614	\$	5,299	-	\$5,700	\$	6,308	8-2	\$6,786	\$	7,317	_	\$7,872
Copay	ay 6 persons			7 persons			8 persons			9 Persons						
\$0		\$0	-	\$6,744		\$0	-	\$6,898		\$0	-	\$7,051		\$0	-	\$7,204
\$2.00	\$	6,745	14	\$7,271	\$	6,899	_	\$7,437	\$	7,052	1921	\$7,602	\$	7,205	2	\$7,767
\$3.00	\$	7,272	-	\$7,798	\$	7,438	_	\$7,975	\$	7,603	_	\$8,153	\$	7,768	2	\$8,330
\$8.00	\$	7,799	-	\$8,325	\$	7,976		\$8,514	\$	8,154		\$8,704	\$	8,331	-	\$8,893
\$10.00	\$	8,326	-	\$8,957	\$	8,515	-	\$9,161	\$	8,705	-	\$9,365	\$	8,894	-	\$9,568
Copay	Copay 10 persons			11 Persons						12 Persons						
\$0		\$0	Æ	\$7,358		\$0	-	\$7,511	,					\$0	_	\$7,664
\$2.00	\$	7,359	. <del></del>	\$7,932	\$	7,512	-	\$8,098					\$	7,665	_	\$8,263
\$3.00	\$	7,933	-	\$8,507	\$	8.099		\$8,684					\$	8.264	-	\$8,862
\$8.00	Ś	8.508	_	\$9,082	\$	8,685	-	\$9,271					\$	8,863	_	\$9,460
\$10.00	\$	9,083	_	\$9,772	\$		-	\$9,975					\$	9,461	_	\$10,179



### **Prospective Payments**

- Later this spring the Child Care Assistance Program (CCAP) will transition to paying providers prospectively, in accordance with new federal regulation.
- This change to advance payments will help to support better provider stability and attract more providers to the child care field.



### **Prospective Payments**

So that the LDOE can ensure integrity with administering prospective payments, providers must establish enrollment prior to receiving the prospective payment.

- The Department is working with KinderSystems to simplify the enrollment establishment process for providers.
- Providers must verify attendance. If attendance is not verified within 30 days, providers will receive a Warning Notice and will be required to attend a mandatory Attendance Training.
- Additionally, providers must notify the Department through the <u>Provider Help Desk Ticket</u>
   <u>System</u>, within 10 days of a transferred or dropped child from their child care roster.
- If providers do not submit attendance within 60 days, the Department reserves the right to suspend payments until the provider demonstrates compliance with timely submission of attendance.

### **KinderConnect Attendance Tracking**

- Providers caring for CCAP-certified families are required to track daily attendance in the KinderConnect Attendance Tracking System.
- Specifically, providers must check the KinderConnect portal daily to observe for successful check-in/check-outs for all certified children in attendance.
  - The LDOE suggests that providers check the portal both after the morning check-in and at the end of the day.
- Next, providers must ensure that daily check-in/check-outs in the KinderConnect portal *match* the site's physical attendance log.



### **KinderConnect Attendance Tracking**

Providers who use a Child Care Management System (CCMS) other than CenterTrack must ensure that their system is connected to the KinderConnect System with KinderBridge (API).

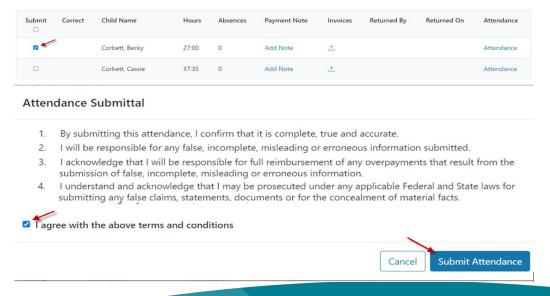
- If you are having difficulty with the API connection, please contact KinderSystems at 1-888-829-9258 or e-mail supportLA@kindersystems.com.
- CenterTrack is a free CCMS offered by KinderSystems that certified providers may obtain to track attendance.





### **Underutilization Monitoring**

- Providers who check the KinderConnect portal daily for successful attendance are aiding parents in maintaining their CCAP certification.
- Providers must <u>submit attendance</u> logs weekly through KinderConnect.





## **Underutilization Monitoring**

- Immediately addressing incomplete attendance in KinderConnect means parents will not be included on an Underutilization Report.
- Speaking with parents (i.e., "Sponsors") whose physical attendance indicates a discrepancy in the KinderConnect portal (i.e., no attendance in KinderConnect or an incomplete attendance alert), and having the parent correct the missing **KinderConnect entry**, means parents will not be included on an Underutilization Report.
- Timely reporting children that no longer attend or never attended a child care site means parents will not be included on an Underutilization Report.



## **Underutilization Monitoring**

If a family receives a letter from the LDOE that indicates they are on the CCAP Underutilization Report and the family is scanning in and out daily, the family should immediately contact the Department at 1-877-453-2721.

If the case is closed due to the family appearing on the CCAP Underutilization Report, the parent will have to reapply and, if still deemed eligible, will be placed on the Waiting List until additional funds are available for Child Care Assistance.



### **1099 Forms**

- 2024 1099 forms were mailed to child care providers by the Department on January 28, 2025. Please allow sufficient time for postal delivery.
- Providers with questions or concerns should submit a ticket through the Provider Ticket System.



### **CCAP Monthly Call for Providers**

In the next Child Care Assistance Program (CCAP) Monthly Call for providers, participants will learn how to recognize CCAP "red flags," review KinderConnect essential reminders, and have current issues addressed in real time:

Title: **CCAP Quality Control Guidance** 

Date/Time: Thursday, February 20, at 1:00 p.m.

Link: https://ldoe.zoom.us/i/95071530570

ID: 950 7153 0570



# Licensing

Reminders & Updates



### Beware of Phishing E-mails-Do Not Reply!

	LOUISIANA  OF THE PROPERTY OF SOUTH
LOUISIANA DEPAR	RTMENT OF EDUCATION ( UCENSE CENTER )
	The state of the s
nd up to date. As part of our comm	te and Recovery Authority Information Update.  mitment to transparency and continuous improvement, we require your attention to our 2025 annual update.
FACILITY NAME FACILITY PHONE NUMBER	
EMAIL	
ADDRESS	
Click Here to	to Verify or Update Your Information.



- According to RS. 32:295.3, it is unlawful for any driver or operator to leave a child or children under the age of six years unattended and unsupervised in a motor vehicle in Louisiana.
  - Violation of this law will result in a fine not more than five hundred dollars, or imprisoned for not more than six months, or both.



- In addition, <u>Bulletin 137 §2101. A. 4.</u> requires that no child or children, **of any** age, be left unattended and unsupervised in a motor vehicle.
  - Keep in mind that providing transportation services is an extension of the license and that failure to meet the standards may result in adverse actions, including and up to license revocation.
- To prevent a child being left unattended and unsupervised in a motor vehicle, licensed early learning centers that provide transportation are required to adhere to the requirements on the following slides.

#### **Daily Transportation**

- Track children and staff during transportation by using a current passenger log for each trip
- Conduct visual passenger checks at the completion of each trip or route, **prior to** the staff member exiting the vehicle

To conduct a proper motor vehicle passenger check, a staff person must do the following to ensure no child is left in the vehicle:

- Physically walk through the vehicle
- Inspect all seat surfaces
- Inspect under all seats
- Inspect **all** *enclosed spaces and recesses* in the vehicle's interior



#### Field Trip Transportation

- Maintain a written or electronic record for each field trip to include the following:
  - date, destination(s) and method of transportation
  - names of all the children being transported in each vehicle
  - names of the driver, staff members and other adults being transported in each vehicle
  - names of other adults who joined the field trip at the destination(s) to assist with supervision of children; and
  - the presence of each child each time the children enter or exit the vehicle
- Conduct a visual passenger check and a face-to-name count at the following times:
  - prior to leaving center for destination
  - upon arrival at and prior to departure from each destination
  - upon return to the center



## Motor Vehicle Passenger Check Log Example

Field Trin Transportation Log

Tield Tilp Tidil	2107.B
Date 01.31.2025	
Method of Transportation (Vehicle Used) Bluebird E	Bus #17
Driver Andrea Burl	
DestinationCapital City Trampoline Park	
Time of departure from facility: 9:30 a.m.	Time of arrival back at facility: 12:30 p.m.
Total passengers in vehicle: 27	Total passengers in vehicle: 27

Visual Check:	Number of Children Present	Time of Visual Check	Signature of Staff Conducting the Visual Check*
Prior to Leaving Facility	24	9:28 a.m.	Guette McDowell
Arrival at Destination	24	10:00 a.m.	Chrette McDowell
Prior to Departure from Destination	24	12:10 p.m.	Grette McDowell
Arrival Back at Facility	24	12:30 p.m.	Grette McDowell

Staff	Going (V)	Returning (V)	Comments
Contessia Brooks	Х	X	
Yvette McDowell	Х	X	
Andrea Burl	Х	X	

2105 F

### **Transportation Requirements**

For additional information on transportation requirements, see the following sections of Bulletin 137:

- §2101.General Requirements (Center-Provided, Parent-Provided or Contract Transportation)
- §2103.F. Passenger Log
- §2107. Motor Vehicle Passenger Checks

### **Child to Staff Ratios**

Child to staff ratios are based on what children need for quality nurturing care and must be met during all hours of operation, including in vehicles during transport:

 It is recommended that child to staff ratios are kept low to keep staff stress below levels that might result in anger expressed with children.



### **Child to Staff Maximum Ratios**

Child to staff ratios must be met during all hours of operation, including in vehicles during

transport:

Age of Children	Ratio
Infants under 1 year	5:1
1 year	7:1
2 years	10:1
3 years	13:1
4 years	15:1
5 years	19:1
6 years and up	23:1



### Child to Staff Ratios

#### Mixed Age Group ratios for centers are as follows:

- An average of the child to staff ratios may be applied to mixed age groups of children ages two, three, four, and five.
- Child to staff ratios for children under age two are excluded from averaging.
- When a mixed age group includes children younger than age two, the age of the youngest child determines the child to staff ratio for the group.
- An average may be applied to a mixed age group consisting only of children ages five and older.

### **Child to Staff Ratios**

#### **Rest Time ratios for centers are as follows:**

- Sufficient staffing needed to satisfy child to staff ratios shall be present on the premises during rest time and available to assist as needed.
  - Although the center is only required to have the physical presence of one staff member to observe sleeping children, the center is required to have sufficient staff available onsite and able to respond quickly to any emergency or evacuation needs that may suddenly arise, to ensure the safety of children.
- Children ages one and older may be grouped together at rest time with one staff member in each room supervising the resting children.
  - o This requirement, that a staff member remain in the children's sleeping area, is also to ensure the prevention of inappropriate behavior that may take place if a staff member is not present.

# **Child Care Criminal Background Check (CCCBC)**

Reminders & Updates



## Requested CCCBC Corrections

Providers are notified about needed corrections to a CCCBC application in two ways:

- via e-mail notification and
- through the CCCBC System Notification Log

When corrections are needed, the notification e-mail will specify exactly what needs to be fixed, such as the following:

- missing attachments that need to be uploaded
- applicant information that needs to be updated



## **Requested CCCBC Corrections**

Providers receiving a "corrections requested" notification must do the following:

- carefully review the correction requests to ensure all items that need attention are addressed
- successfully re-submit the CCCBC application

To avoid processing delays, ensure all items that need attention are addressed.

## Locating an IDEMIA Fingerprinting Site

To find a nearby IDEMIA fingerprinting location:

- Visit <u>identogo.com/locations</u> and input a zip code or city name into the search field.
- From the results displayed, select a location identified as "IdentoGO-State Agency Enrollment."

As a reminder, only electronic digital fingerprint submissions are accepted, unless specified otherwise by the LDOE.

 If an applicant has a condition that may cause fingerprinting issues, please notify the LDOE CCCBC Section prior to the applicant's fingerprint appointment by e-mailing <u>LDECCCBCprocessing@la.gov</u>.

# **Teaching and Learning**

Reminders & Updates





## **February 1 Child Count**

Per Bulletin 140, Community Network Lead Agencies are required to count all publicly funded children served at each publicly funded site as of February 1 and submit the Child Count to the LDOE by February 28, 2025.



## **February 1 Child Count**

Community Network Lead Agencies will be working with all program partners to capture accurate data as of February 1, 2025:

- Child Count is intended to count every publicly funded child, birth through age four, at each publicly funded site in the state.
- Child Count is intended to be an unduplicated count: only count children under one funding source.
- A child's age cohort is determined by the child's age on September 30 of the academic year, not the age configuration of the classroom they are in.
  - During February Child Count, the child age cohort is still determined by the child's age on September 30.

# **February 1 Child Count**

Age Group	Children born between	Children who have	
Infants	October 1, 2023 – September 30, 2024	Not reached their first birthday before September 30, 2024	
Ones	October 1, 2022 – September 30, 2023	Reached first birthday on or by September 30, 2024	
Twos	October 1, 2021 – September 30, 2022	Reached second birthday on or by September 30, 2024	
Threes	October 1, 2020 – September 30, 2021	Reached third birthday on or by September 30, 2024	
Fours	October 1, 2019 – September 30, 2020	Reached fourth birthday on or by September 30, 2024	

### **School Readiness Tax Credits for Parents**

 Parent School Readiness Tax Credit (SRTC) forms have been mailed to providers and should be distributed to all families with any out-of-pocket expenses (including a CCAP co-pay).

### First Mailout:

 Unfortunately, the first mailout of this form was missing an authorized signature and date at the bottom of the form, along with the state seal. Please **do not** distribute that batch. Providers may retain the instructions and parent guardian sheet mailed in that batch; however, the tax form can be shredded.

### Second Mailout:

 The second mailout with the corrected tax forms (R-10614s) for parents can be distributed when received; this batch was mailed out last week.

### School Readiness Tax Credits (SRTCs)

- Director and Staff School Readiness Tax Credit (SRTC) forms (R-10615) were mailed from Louisiana Pathways January 31, 2025.
  - If you have not received your forms by the middle of February, please contact Louisiana Pathways via phone at (800) 245-8925 or via email at cowani@nsula.edu.

The Provider SRTC notices for 2024, that show "Certificate of Star Rating" and "Average Number of Children," will be mailed by the Department by March 2025.

### School Readiness Tax Credits (SRTCs)

In order to claim family, teacher, or director School Readiness Tax Credits, individuals must file a tax return.

- The Volunteer Income Tax Assistance (VITA) program offers free tax help to lower-income individuals who need assistance in preparing their own tax returns. This assistance is offered by IRS-certified volunteers and provides free basic income tax return preparation with electronic filing to qualified individuals.
- Please contact 2-1-1 for more information or to make an appointment for assistance in filing a tax return.
- For VITA programs in your area, visit the Louisiana 211 website.



### **EC Learn Online Training Platform**

- **EC Learn** is the LDOE's Early Childhood free online training and learning resource, where early childhood educators can enroll in and access continuing education courses.
- Individuals may access **EC Learn** by typing https://eclearn.doe.louisiana.gov/ in the address field of a browser window:







## **Early Childhood Health & Safety Training**

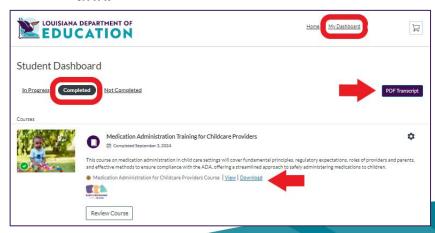
- Current early childhood course listings on the **EC Learn** landing page include:
  - Medication Administration in Child Care -3 credit hours
  - Safe Environments in Child Care -
  - credit hour
  - Food Safety in Child Care 1 credit hour
- The Department is currently preparing two additional health and safety trainings, which will be available on **EC Learn** in the coming months.



### **EC Learn Training Certificates**

**EC Learn** participants will be e-mailed a copy of the training certificate within 24 hours of successful completion of the final course exam. Additionally, participants can view and download training certificates or a training transcript from their Student Dashboard.

- On the Canvas Catalog Dashboard, click the "Completed" tab.
- To view the certificate, click the "View" link. To download the certificate, click the "Download" link.



Download a PDF transcript of all completed courses in the "Completed" portion of your Dashboard.



# Early Childhood Teacher and Leader of the Year Award Program

The Louisiana Department of Education, in partnership with <u>Dream Teachers</u>, is excited to recognize and celebrate some of the state's most exceptional educators through the Early Childhood Teacher and Leader of the Year programs.

The application period **closed** as of **January 15, 2025.** If you applied, please note the important timeline of next steps below:

February/March 2025

Application review and Finalist selection.

April/May 2025

Finalist interviews are conducted.

June 2025

Honorees are celebrated at the Teacher Leader Summit.

July 2025

Honorees are celebrated at the Gala, and the overall honoree is announced.



Teaching and Learning Reminders & Updates
Please contact <a href="mailto:shallan.jones@la.gov">shallan.jones@la.gov</a> with questions.

LOUISIAN

### **Educator Background Credentialing**

Starting January 1, 2025, Louisiana law (<u>R.S. 17:8.9</u>) requires a criminal background check (CBC) for teacher certification, beyond that which is required for employment purposes as directed in RS 17:15. Federal law mandates that separate CBCs be done for different purposes; therefore, a background check used for employment cannot also be used for certification.

- A criminal history check will be required before a teaching certificate can be issued, renewed, advanced, or modified.
- Certification processes, forms, and technology are being revised to integrate the CBC requirement.
- Certification applications submitted before January 1, 2025, are processed without additional CBC requirements.

# Louisiana Early Ed Month

Mattilyn Karst Batson

Policy & Research Director, Louisiana Policy Institute for Children





# EARLY ED MONTH



For more information, please visit <u>www.policyinstitutela.org</u>.

## The Louisiana Policy Institute for Children

- Mission: Advancing policies to ensure that Louisiana's young children are ready for success in school and in life.
- Vision: We envision a Louisiana in which all young children, birth through age four, are safe, healthy, and reach their full potential.
- Our Work: The Policy Institute seeks to be a source of nonpartisan, independent information on issues concerning children ages birth through four in Louisiana.



For a century, America's early childhood policy has been premised on a myth: that child care and education are separate. This misconception undermines the most critical period of brain development and wastes millions of taxpayer dollars every year. It's time to think differently.

Join author Dr. Dan Wuori, one of America's most respected bipartisan policy authorities, as he makes the case for why the early years matter; why America's longstanding early childhood policy approach sacrifices the needs of young children; and why fixing the problem makes good sense, regardless of your place on the political spectrum. Dr. Dan Wouri serves as a strategic advisor on early childhood at The Saul Zaentz Charitable Foundation and was the founding director of early learning at The Hunt Institute.



**KEYNOTE ADDRESS** 

with Dr. Dan Wuori

WEDNESDAY FEBRUARY 5TH

10AM - 11AM CST





bit.ly/KeynoteAddress25











On Friday, February 14, join the conversation online to raise awareness and recommend continued investment in early childhood education.

Download our social media toolkit with several resources for social media actions to take on Feb.14th and tag your posts with the hashtag **#LAEarlyEdMonth. Download the** social media toolkit.



A DAY TO SHED LIGHT ON CHILD CARE IN LOUISIANA

# SOCIAL **MEDIA DAY OF ACTION**

FRIDAY, FEBRUARY 14TH ALL DAY











In partnership with the Louisiana Department of Education, Agenda for Children, Rotary Club of Baton Rouge, and Women United of Southeast Louisiana, LPIC conducted this annual survey of Louisiana parents and guardians with children under age 5.

The survey focused on the child care arrangements of surveyed families, including their needs and experiences related to child care. Register here.



Survey Findings from November 7 through November 27, 2024

# CAUGHT IN THE MIDDLE

LOUISIANA PARENTS, WORK, AND THE STRUGGLE FOR AFFORDABLE CHILD CARE

TUESDAY, FEBRUARY 18 11AM - 12PM CST



### **REGISTER FOR THE EVENT:**

bit.ly/24ParentPollPressConf















# Thank you!



For more information, please visit www.policyinstitutela.org.

# **Announcements & Upcoming Events**



### **LA GATOR Scholarship Program**

The LA GATOR Scholarship Program is Louisiana's first education scholarship account (ESA), providing scholarship accounts to eligible students. Parents can use these funds for approved educational services, such as the following:

- Nonpublic school tuition and fees
- Tutoring and educational therapies
- Textbooks and curricula
- Dual enrollment courses
- Uniforms





### **LA GATOR Scholarship Program**

For a student to be eligible for an ESA, the student must be a resident of Louisiana and meet one of the following requirements:

- Participated in the Louisiana Scholarship Program (LSP) in the previous school year
- Entering kindergarten
- Enrolled in a public school the previous school year
- From a family with total income at or below 250% of federal poverty guidelines

Applications will be available no later than March 1 for the 2025-2026 school year.

### LA GATOR Scholarship Program

Visit <u>lagator.la.gov</u> to learn more about the LA GATOR Scholarship Program. The site includes information about the following:

- Eligibility requirements and prioritization guidelines
- Potential scholarship award amounts
- Contact information for questions and support
- Sign up to receive the LA GATOR Newsletter to receive regular updates by e-mail.



Scan to sign up for the LA GATOR Newsletter!

### **KinderSystems Trainings**

- Kinder Systems will be hosting live webinars to assist providers.
- All webinars will begin at 12:00 p.m. and can be accessed through the links below or from EdLinkinfo.com.
- More instructional webinars will be coming soon!

KinderConnect– Submitting Attendance Webinar <a href="https://kindersystems.zoomgov.com/j/161949">https://kindersystems.zoomgov.com/j/161949</a> 5793?pwd=F8BzvO4DBR7bPMSaXTrS4ZPR GWRPBp.1	Date: Meeting ID: Passcode:	Tuesday, 2/18/2025 161 949 5793 100
CenterTrack (CCMS) Webinar https://kindersystems.zoomgov.com/j/161470 0266?pwd=OeArTfjYNT6i85syYWEkC3gKGo brVi.1		Tuesday, 2/25/2025 161 470 0266 100

### **Monthly Office Hours for New Directors**

The LDOE team holds New Director webinars that focus on topics related to early childhood quality or operations while also helping to expand new directors' network of peers.

This month's topic is "Understanding the School Readiness Tax Credits" (also known as "SRTCs"). Participants will gain better knowledge about the different types of credits; the integration of SRTCs within the Career Development System, and how providers can claim tax credits.

Attendees can access the webinar using the information below:

• **Webinar Date/Time:** February 28 at 12:00 p.m.

Webinar Link:
<a href="https://ldoe.zoom.us/j/93015014527?pwd=WfJgjcO9gVqJFtYDs3ll9traYaMqv3.1">https://ldoe.zoom.us/j/93015014527?pwd=WfJgjcO9gVqJFtYDs3ll9traYaMqv3.1</a>

Phone Number: 1-346-248-7799Meeting ID: 930 1501 4527

• **Passcode:** 012444



### **Monthly Provider Webinar**

Providers can access the next provider webinar using the information below:

Webinar Date/Time: Thursday, March 6, 2025 at 1 p.m.

Webinar Link:
https://ldoe.zoom.us/j/91532982014?pwd=

D5xkBgKac4rzD1SbQlOOC5BNmQTQsE.1

Phone Number: 1 470 250 9358

**Meeting ID:** 915 3298 2014

• **Passcode:** 519100



### **Provider Webinar Slides**

This month's webinar slides will be available early next week on the <u>Louisiana</u> <u>Believes</u> website.





Mellynn Baker, Assistant Superintendent of Early Childhood Care and Education Mellynn.Baker@la.gov

### **Contact Information**

### **Child Care Licensing**

- Call 225-342-9905
- Email <a href="mailto:ldelicensing@la.gov">ldelicensing@la.gov</a> or email licensing consultants directly

### **Child Care Assistance Program (CCAP)**

- Call 225-250-7635 or 225-614-5917
- Email <a href="mailto:ldeccap@la.gov">ldeccap@la.gov</a> or enter a <a href="mailto:ticket">ticket</a> at the Provider Help Desk

#### **Child Care Provider Certification**

Email providercertification@la.gov

### **Child Care Criminal Background Checks (CCCBCs)**

Call 225-342-2716 or 225-342-5311 or email ldeCCCBCBprocessing@la.gov

### **General Early Childhood Support**

Email <u>earlychildhood@la.gov</u>

