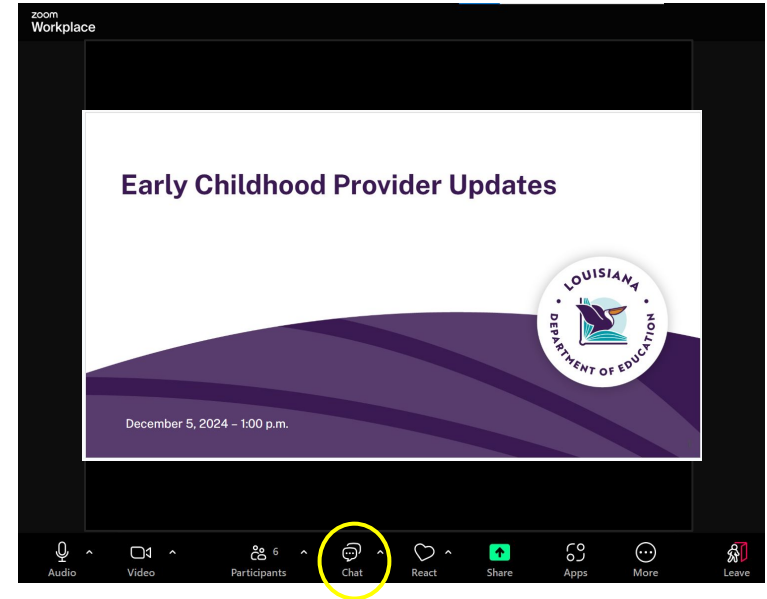


Questions During the Webinar

- Utilize the “Chat” feature during the webinar to share with the Department questions you may have.
- Please direct questions in the chat to “ASK QUESTIONS.”
- **Include your e-mail address with your question**, so that we may follow up with you directly for some individual questions.



June 4, 2026 – 1:00 p.m.



Early Childhood Provider Updates



June 4, 2026 – 1:00 p.m.

Welcome



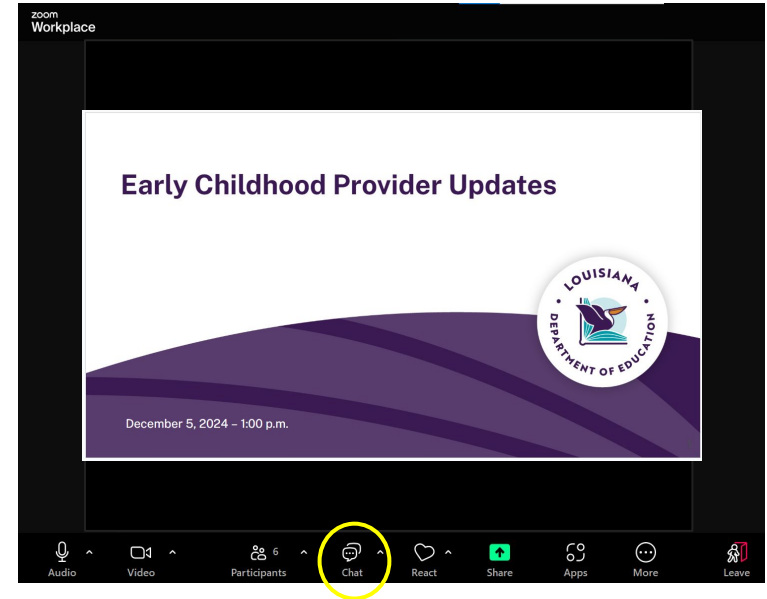
Agenda

- Welcome
- Child Care Assistance Program (CCAP) Reminders & Updates
- Licensing Reminders & Updates
- Child Care Criminal Background Check (CCCBC) Reminders & Updates
- Teaching and Learning Reminders & Updates
- CACFP Updates
- Announcements & Upcoming Events



Questions During the Webinar

- Utilize the “Chat” feature during the webinar to share with the Department questions you may have.
- Please direct questions in the chat to “ASK QUESTIONS.”
- **Include your e-mail address with your question**, so that we may follow up with you directly for some individual questions.



Child Care Assistance Program (CCAP)

Reminders & Updates



New CCAP Data System Launching



New CCAP Data System Launching

To improve efficiency, communication, and service, the LDOE is transitioning to new data systems that will launch on July 1, 2026:

- **Family Central** is where families will apply and manage their cases, including for new applications, redetermination applications, and change reports.
 - **The last date for families to apply in the Café Customer portal will be June 30, 2026.**
- **KinderTrack** is where the LDOE will determine eligibility and process payments.

In addition, **KinderConnect** will now play a bigger role in provider communication updates:

- The biggest change for providers is that **more information will come directly through KinderConnect**, including authorizations, remittance advice, and electronic manual invoice verification.



New CCAP Data System–Family Central Portal

The LDOE will launch the new [Family Central](#) application portal for families on July 1, 2026. The new application portal will allow families to apply for child care assistance more efficiently.

Families can use Family Central to:

- Apply for child care assistance
- Apply for renewal of existing child care assistance (i.e., Redetermination)
- Update household information and upload requested verifications
- Update provider information
- Communicate with their case worker through Family Messages

[EdLinkInfo.com](#) includes a [Family Central Overview Video](#) and step-by-step guides and information on using Family Central.



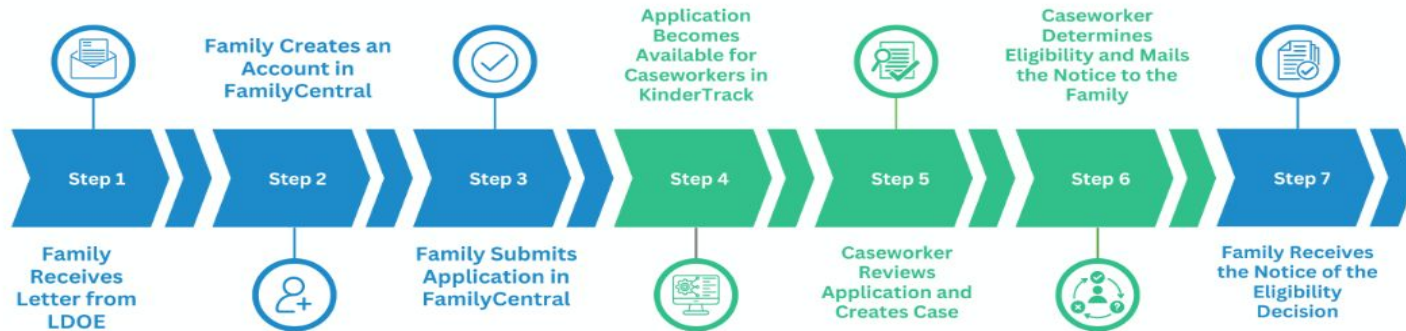
Child Care Assistance Program Reminders & Updates

For questions, contact LDECCAP@la.gov



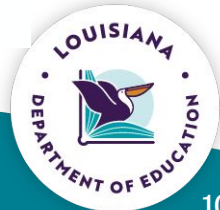
New CCAP Data System–Family Central Portal

Applications from families that have previously applied for CCAP will be transferred by the LDOE to the new system – no new application is required at this time. However, all families are encouraged to create a Family Central Account beginning July 1, to receive future updates and notifications regarding their case.



Child Care Assistance Program Reminders & Updates

For questions, contact LDECCAP@la.gov



New CCAP Data System – Parent Guidance

At time of application or re-application in FamilyCentral, applicants will select their preferred method of contact for follow-up:

- Those method options are “e-mail,” “text message,” or “both.”

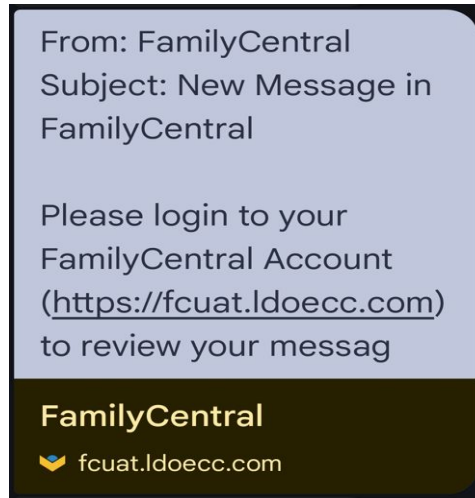
It is **critical** that families are monitoring whatever method of preferred communication they select:

- Many messages in [FamilyCentral](#) are time-sensitive, and missed messages and lack of responses can result in case rejections.
- Please remind families to monitor for messages (including in Spam folders) for any updates to their cases.



New CCAP Data System – Parent Guidance

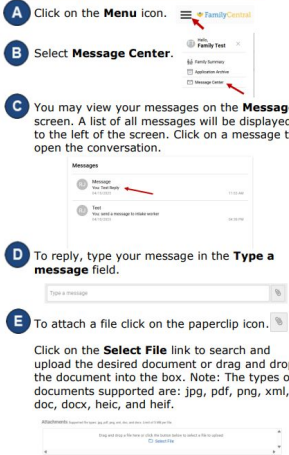
For example, if an applicant selects to be contacted via text message, the below screenshot is a sample of what that message will look like:

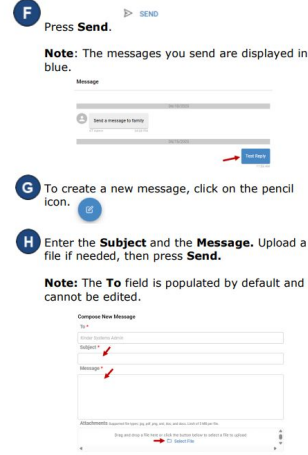


New CCAP Data System – Parent Guidance

E-mail and text messages will always direct applicants to log into their FamilyCentral account for details. Families should follow these instructions to access their messages:

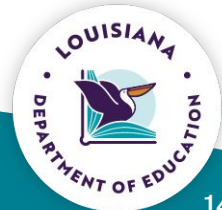
FamilyCentral – Family Messages

- A** Click on the **Menu** icon.
- B** Select **Message Center**.
- C** You may view your messages on the **Messages** screen. A list of all messages will be displayed to the left of the screen. Click on a message to open the conversation.
- D** To reply, type your message in the **Type a message** field.
- E** To attach a file click on the paperclip icon.
- Click on the **Select File** link to search and upload the desired document or drag and drop the document into the box. Note: The types of documents supported are: jpg, pdf, png, xml, doc, docx, heic, and heif.
- 

- F** Press **Send**.
- Note:** The messages you send are displayed in blue.
- G** To create a new message, click on the pencil icon.
- H** Enter the **Subject** and the **Message**. Upload a file if needed, then press **Send**.
- Note:** The **To** field is populated by default and cannot be edited.
- 

New CCAP Data System–Payment Schedule

- As in prior years, due to the closeout of the 2026 state fiscal year (which ends June 30, 2026), CCAP providers will receive the final payment for the current fiscal year the week of June 22 for the service week of June 29-July 3, 2026.
- Payments are expected to resume the week of July 6, 2026, from the new payment system (i.e., KinderTrack), for the service weeks of July 6-10, 2026, and July 13-17, 2026.



New CCAP Data System–Resources

Families and providers can visit EdLinkinfo.com for additional resources, including the following:

- [Family Central Overview Video](#)
- [Step-by-step guides](#) and information on using Family Central



Username

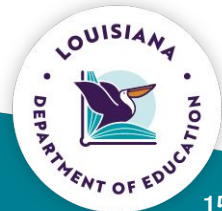
Password

[Forgot Password?](#) [Forgot Username?](#)

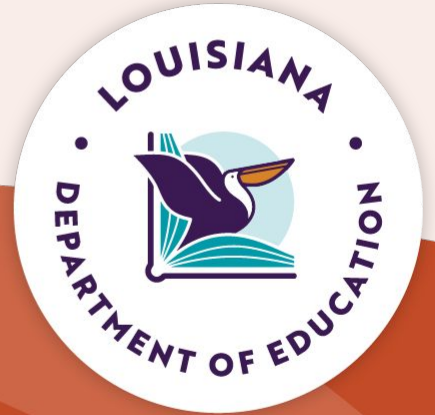
[Sign In](#)

Don't have an account? [Create Account](#)
Need help? [Contact Support](#)
1-888-829-9258 option 4
FamilyCentralLA@KinderSystems.com

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General CCAP Reminders & Updates: For Voucher and B-3 Seats



Semi-Automated Invoices (SAIs)

While provider payments are issued prospectively, some Semi-Automated Invoices (SAIs) may have an expiration date that occurs **before** child care services are rendered.

- For example, the provider may receive a SAI with an expiration date of 6/15 with service dates of 6/1 -30.
- The provider should submit the SAI and matching attendance logs, **after** child care services have been received on 6/30.
- CCAP is aware that an attendance record cannot be submitted before the service date is completed. The SAI will still be reviewed for payment when received immediately after the last listed service date on the SAI.

Note: Providers should not submit the SAI without the attendance logs; it will not be processed for payment.



Summer Care - Report of Changes

Summer is here! If there are any part-time children at your site that will need full-time care during the summer, the **parent** must complete a Report of Changes form ***immediately***. The Summer Care form and directions were e-mailed to providers on April 23, with a due date of April 30. ***Any forms submitted after April 30 are being processed based on the date received and the Prospective Payment schedule.***

Include the following information for processing without delay:

- Head of Household name and Case ID number
- Child(ren)'s name(s) and birthdate(s)
- Begin and End dates for summer child care (*Note: payments will be made for care from the date the form is received by the LDOE and based on the Prospective Payment schedule.*)
- Days and hours of care needed for summer care
- Indicate whether child(ren) will be attending a different provider (shade in the circle **only** if this applies)

All 3 pages of the CCAP 10 Report of Changes form can be submitted via the Café Customer Portal, e-mailed to LDECCAP@la.gov, or faxed to 225-376-6060 for processing.



New Provider Agreement

CCAP Provider Certification will soon release a New Provider Agreement for all certified providers to review and sign. Changes in the new agreement will ensure providers remain in compliance with CCAP requirements at the federal and state levels and with *Bulletin 139-Louisiana Child Care and Development Fund Programs*, that governs the Child Care Assistance Program (CCAP):

- Providers will receive an e-mail from EdLink directing them to thoroughly read and sign the new agreement.
- Due to the updated information, the Provider Agreement will be a separate document to review apart from the annual certification renewal.
- Failure to review and sign the Provider Agreement timely may result in CCAP ineligibility as a certified provider.



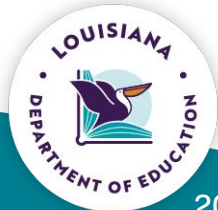
Provider Certification – Daily Operation Changes

When providers plan a change in their daily operations, providers must notify CCAP Provider Certification in advance of the change. Notifying Provider Certification prior to the change will allow timely closure of the center/home, prevent additional payments to the provider that have to be recouped, and allow families time to locate and continue child care services with a provider of their choice.

Per *Bulletin 139*, §305, providers should do the following:

7. Provide written notice to Provider Certification and input updates in the designated LDOE portal, of receipt or notice of, or upon becoming aware of, any of the following:
 - a. change in contact information, within 10 calendar days
 - b. temporary closure of more than five calendar days
 - c. permanent closure of 30 or more calendar days of a site, within seven calendar days of the closure
 - d. change of location, prior to the change and
 - e. family child care providers and in-home providers shall provide updates on changes in residential household compositions, prior to the change

Changes can be submitted to ProviderCertification@la.gov.



Attendance Tracking - Provider Role

Required attendance monitoring as a CCAP provider includes all of the following:

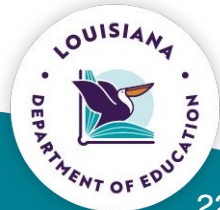
- Maintaining a secure, working internet connection so family attendance can be recorded and is visible in the attendance portal
- Submitting KinderConnect attendance records weekly, for all CCAP-enrolled children (served in both voucher seats and B-3 Seats)
 - If using an additional Child Care Management System (CCMS) for CCAP attendance tracking, that CCMS must be linked to KinderConnect for providers to submit weekly attendance.
 - **Note: The child's date of birth and name spelling must match KinderConnect for a successful transfer**
 - KinderBridge API is the integration tool that joins a provider's CCMS to KinderConnect so that attendance can be submitted seamlessly. Visit EdlinkInfo.com for [KinderBridge Providers](#) for instructions.
 - Providers may call 1.888.829.9258 or e-mail supportLA@kindersystems.com to ensure their CCMS is linked properly to KinderConnect and for instructions and assistance on how to import weekly attendance into KinderConnect.



Attendance Tracking - Provider Role

Required attendance monitoring as a CCAP provider includes all of the following:

- Physically checking the attendance portal for successful check in/outs of clients **each time** child care services are provided.
- **Immediately** notifying clients who are not checking in/out properly and providing guidance as needed.
- **Immediately** reporting, through the [CCAP Provider Help Desk Ticket System](#), children not visible in the attendance portal or children removed from care, transferred, or no longer attending.
 - Once the ticket system is accessed, providers will choose one of the following topics:
 - “No Longer Attending” to have children removed from their center capacity or
 - “KinderConnect” for children not visible in the attendance portal



CCAP Redeterminations

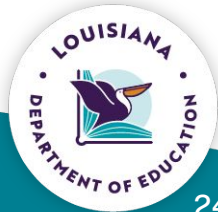
- Clients with a June 2026 redetermination were mailed a renewal notice in mid-May 2026 as a reminder.
 - The redetermination notices included families whose cases were extended from November 2025 to June 2026.
- It is important that all CCAP families have the most up-to-date contact information on file with the LDOE for all future notifications.
 - If the family's prior redetermination month was extended from November 2025 and neither the provider nor the parent have received a redetermination notice for the month of June 2026, please contact the LDOE as soon as possible to avoid potential breaks in service.
 - Families should e-mail LDECCAP@la.gov, and providers should contact the CCAP Provider Help Desk at 225-250-7635 or 225-614-5917.



CCAP Redetermination Extension

In response to extended processing times, the LDOE has extended families' redetermination periods as needed:

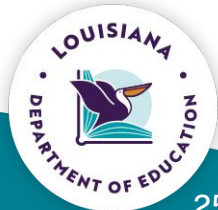
- Families who were to be redetermined in April and submitted their applications by 4/30/26 have been extended to 6/30/26.
- Families who were to be redetermined in May have been extended to 6/30/26. To be redetermined, families should have submitted their applications by 5/31/26.
- Families who are to be redetermined for eligibility in June will have their cases extended to 7/31/26. To be redetermined, families should have their applications submitted by 6/30/26.
- Payments will continue to go out for these families until they are otherwise determined ineligible.



CCAP Monthly Call for Providers

Providers can access the next Monthly Call for Providers using the information below. Topics discussed support all provider types in their daily operations while they serve families with CCAP Voucher and/or B-3 Seats.

- **Webinar Date/Time:** Thursday, June 18, 2026 at 1 p.m.
- **Webinar Link:** [CCAP Monthly Call for Providers](#)
- **Phone Number:** 1 470 381 2552
- **Meeting ID:** 939 7378 5023
- **Passcode:** 082226



CCAP New Provider Training

Providers can access the next CCAP New Provider Training using the information below:

- **Webinar Date/Time:** Thursday, June 25, 2026 at 1 p.m.
- **Webinar Link:** [CCAP New Provider Training](#)
- **Phone Number:** 1 470 250 9358
- **Meeting ID:** 973 3264 6864



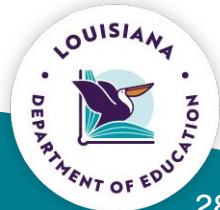
CCAP B-3 Seats Reminders & Updates



CCAP B-3 Seats Determinations & Changes

For families with a child being served in a CCAP B-3 Seats program slot:

- If there is a new sibling that needs to be added to care since the family submitted their re-determination application, please have that family member submit a completed and signed [change report](#).
- Change Reports can be submitted via e-mail to ldeccap@la.gov, by fax to 225-376-6060, or by mail to CCAP Eligibility, P.O. Box 260037, Baton Rouge, LA 70826.



CCAP B-3 Attendance Drop Reporting

Providers should submit all attendance drops through the Provider Help Desk ticket system.

1. Providers submit a ticket via the [Provider Help Desk](#).
2. The Provider Help Desk reviews and processes the request.
3. The Provider Help Desk makes necessary updates.
4. Providers receive a confirmation from the Provider Help Desk once a ticket is resolved.



CCAP B-3 Attendance Drop Reporting

When submitting a child attendance drop ticket to the [Provider Help Desk](#), the following details must be included:

- Choose the Help Desk ticket dropdown “No Longer Attending”
- A clear description of the issue or concern
- Parent and child(ren)’s names
- Case ID number
- Relevant date(s) or timeline of the issue

Please do not submit duplicate tickets of the same issue.

PLEASE NOTE: If providers experience any technical issues with the Provider Help Desk Ticket System, please call the Provider Help Desk at 225-614-5917 or 225-250-7635.



CCAP B-3 Seats Payments for Siblings

Payments for seats for currently-enrolled CCAP B-3 Seats children and sibling children are being made by the LDOE directly to providers, via the same banking accounts on file for CCAP voucher seats, on Thursdays each week.

- If you have discrepancies in regards to payments to your site, please e-mail LDOEB3@la.gov.



CCAP B-3 General Reminders

It is **critical** that providers are monitoring their e-mail for rejection and certification notices, sent from noreplyccap@la.gov, including monitoring the Spam folder in their e-mail box.

Provider notices may include the following:

- Information on payments for children
- Information on eligibility rejections of family applications
- Information on case certification periods for certified children needing care
- Family Case ID
- Date of Action



Licensing

Reminders & Updates



Summer Sun and Playground Safety Tips

As summer approaches, here are a few tips to keep children safe during the warmer months:

- Staff members should ensure children are protected from the sun and hot surfaces between the hours of 10 a.m. and 4 p.m.
- Staff members are strongly encouraged to closely monitor children while on the playground to ensure shoes are being worn.
- Limit sun exposure between 10 a.m. and 4 p.m. when there is a heat index at or above 90°F.



Summer Sun and Playground Safety Tips

- Use play areas that have shade
- Check temperatures of and around playground equipment, including
 - metal swings and slides
 - rubber and plastic material
 - concrete and pea gravel surfaces
- Encourage families to dress children in cool clothing
- Apply sunscreen at least 30 minutes before going outdoors
- Hold regularly scheduled water breaks



Emergency Preparedness

In preparation for possible emergency situations and in compliance with federal regulations, the LDOE has developed [Emergency Preparedness and Recovery Resources](#) on the Department website, to support providers.

As a reminder, providers are required to develop, practice, train on, and follow a written multi-hazard emergency and evacuation plan to protect children in the event of emergencies.

The plan, at a minimum, has to address the following types of emergency situations:

- Any potential disaster related to the area in which the center is located
- Procedures for sheltering-in-place
- Lockdown
- Evacuation to a predetermined site for potential threats to the safety, health, and well-being of children in care
- Communication and reunification with families

Licensing Reminders & Updates

Contact your [Licensing Consultant](#) with questions.



Motor Vehicle Checks

As temperatures rise outside, it is imperative that vehicles are adequately inspected for children before staff exit the vehicle. A staff person must physically walk through the vehicle and inspect the following:

- all seat surfaces
- under all seats
- all enclosed spaces and recesses of the vehicle interior

For field trips, each vehicle must have a face-to-name count conducted in addition to the visual passenger check at the following times:

- prior to leaving the center for the destination
- upon arrival at and prior to departure from each destination
- upon return to the center

A staff member must record the time of the visual passenger check and sign the log indicating that no child was left in the vehicle.

Staff Records and Personnel Files

[Bulletin 137](#) now requires that the following information be maintained in the LDOE electronic system, EdLink:

- All current staff names
 - *Note: When employees leave, please update employees to “inactive” status in EdLink.*
- Hire date
- First day onsite working with children
- Initial and annual mandatory reporter training documentation

Child Neglect and Abuse Mandatory Reporter Training

[Article 603.1](#) of Louisiana law requires all child care staff to complete the online Mandated Reporter Training course provided by the Department of Children and Family Services between June 1 and August 31 annually:

- This means that after initial completion of training at time of hire for any staff hired between September 1 and May 31 of each year, those staff members shall again complete the online child abuse and neglect Mandated Reporter Training provided by DCFS between June 1 and August 31 of the calendar year.



Child Neglect and Abuse Mandatory Reporter Training

[Bulletin 137](#) §1727 notes that documentation of the completed Child Neglect and Abuse Mandatory Reporter training course must be submitted by providers, for all staff, in the LDOE electronic system, EdLink, no later than September 30 of each calendar year:

- Please note: Act 409 (2025) requires the LDOE to publish on its website the completion rates of all child care staff at each early learning site who have and have not complied with this training requirement within the specified timeframe.
- Documentation of the completed training must also be available for on-site inspection, whether as hard copies or electronic form.



Tornado Drills

As a reminder, [Bulletin 137](#) requires tornado drills be conducted at least once per month in the following months: March, April, May, and June.

- These drills must be conducted at various times of the day, include all children, and be documented.
- A [sample form](#) to document tornado drills can be found on the [Child Care Facility Licensing](#) web page under “Licensed Center Forms.”



Child Care Criminal Background Check (CCCBC)

Reminders & Updates



Fingerprint Submission Requirement

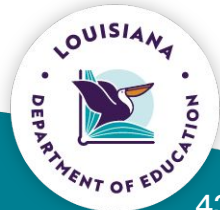
To ensure the safety and well-being of children in care, all applicants (including 5-year renewals) are required to complete the fingerprinting component of Child Care Criminal Background Check (CCCBC) process.

Please note the following:

- Fingerprint submission is required to obtain federal and state criminal history records.
- A CCCBC application cannot move forward for processing until
 - Applicant information is accurately entered into the CCCBC System and
 - Fingerprints have been successfully captured
- Only electronic digital fingerprint submissions are accepted unless alternative guidance is provided.
- Applicants who may experience fingerprinting difficulties due to a medical or physical condition should notify the CCCBC Section prior to their scheduled appointment by e-mailing LDECCBCprocessing@la.gov.

Child Care Criminal Background Check (CCCBC) Reminders & Updates

For questions contact ldeccbcprocessing@la.gov.



Expiring No Charge Authorization Codes (NCACs)

No Charge Authorization Codes (NCACs) for fingerprinting services expire a year after issuance. Providers may request additional codes from fingerprint vendor, IDEMIA, at any time.

Please note the following:

- Provider are required to complete a [NCAC Reorder Form](#) for additional codes.
- Reorder processing can take up to 7 business days.
- NCAC Reorder forms should be faxed to 615-993-5983.
- Contact IDEMIA Finance by phone at 877-512-6962 or by e-mail at LAUEPAccounts@US.IDEMIA.com with any questions.



Teaching and Learning

Reminders & Updates

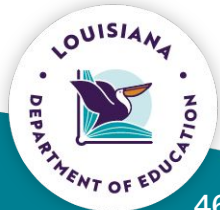


Early Childhood Curriculum Update

The LDOE Instructional Materials Review (IMR) team is conducting ongoing new curriculum reviews:

- A new Tier I Curriculum List for ECE is being published on the [IMR webpage](#) “Early Childhood Instructional Materials” dropdown and will be populated on an ongoing basis as further reviews are completed.
- Currently, 4 curricula have completed the IMR process and have been approved as Tier I:
 - Great Minds PBC - Eureka Math Squared, Level PK - ECE, Ages 4-5
 - Frog Street Press, LLC - Frog Street Preschool Louisiana, Threes
 - Frog Street Press, LLC - Frog Street Pre-K Louisiana, ECE Ages 4-5
 - Frog Street Press, LLC - Frog Street Infant: Joyful Beginnings, Louisiana

Please note: newly-approved Frog Street curriculum now has “Louisiana” in the title. All previous versions will be archived.



Early Childhood Curriculum Update

Currently, 5 additional curricula are in the review stage of the IMR process.

Those curricula currently in review include the following:

- Teacher Created Materials, Inc. Explore & Learn
- AppleTree Institute for Education Innovation-Every Child Ready, Pre-K 3-4 (2024)
- No Tears Learning, Inc. Learning Without Tears-Get Set for School Pre-K Program (2021), Ages 4-5
- CELEBRATE Successful Early Learning-FOUNDATIONS, Ages 3-4 (2022)
- Teaching Strategies–The Creative Curriculum



CACFP Updates

USDA Milk Rule Update–Flexibility for CACFP, effective June 8, 2026



Expanded Milk Options for Children Ages 2 and Older

What is the change? For children two years of age and older, you may now offer:

- Whole milk
- 2% (Reduced-fat) milk
- 1% (Low-fat) milk



Please contact childnutritionprograms@la.gov or call (225) 342-3707



Specific Requirements by Age Group

Specific Milk Requirements Under the Final Rule:

- Children 1 year old: Must be unflavored whole milk.
- Children 2 through 5 years old: May be unflavored whole, reduced-fat, low-fat, or fat-free milk.
- Children 6 years and older & adult participants: May be unflavored or flavored, whole, reduced-fat, low-fat, or fat-free milk.

Please contact childnutritionprograms@la.gov



Implementation & Key Takeaways

- KidKare will be updated automatically to handle the new USDA fluid milk rule that takes effect June 8, 2026.
- No action is required on your end to remain compliant; the changes will apply automatically based on the date of service.
- No Retroactive Impact: Prior claims will continue to be evaluated under the rule in effect on the meal date.
- Workflows for Substitute milk and special-diet requests are unchanged.

Please contact childnutritionprograms@la.gov or call (225) 342-3707



Announcements & Upcoming Events



Provider Shout Out!

During the Early Childhood Provider Update webinar each month, the Early Childhood team would like to celebrate providers and highlight the great work that is happening across Louisiana in early childhood sites.

If you would like to receive a visit from the Early Childhood team, please fill out the [Provider Shout Out Google Form](#) and include the following information:

- Director and site name and address
- Best month(s) to visit your site (please select 3)
- Reason you would like the team to visit your site

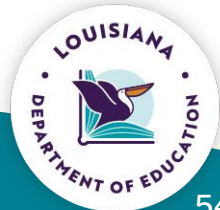


KinderSystems Webinar

Learn about CenterTrack, a Child Care Management System (CCMS) free to Louisiana child care providers! Interested participants can access the webinar using the information below:

- **Webinar Date/Time:** Wednesday, June 17 at 12:00 p.m.
- **Webinar Link:** [CenterTrack Webinar](#)
- **Webinar ID:** 160 165 2409

Please note that attendees need to register for the webinar prior to attending.



Family Child Care (FCC) Office Hours

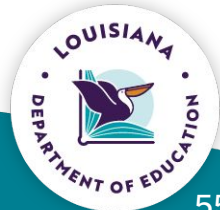
We encourage all current Academically Approved Family Child Care (FCC) providers to participate in our monthly office hours. This is a dedicated opportunity for providers to check in, ask questions, receive updates, and stay connected to important information and supports.

FCC providers can access this webinar using the information below:

- **Webinar Date/Time:** Wednesday, June 10 at 1:00 p.m.
- **Webinar Link:** <https://ldoe.zoom.us/j/93029152858>
- **Phone Number:** 1-312-626-6799
- **Meeting ID:** 930 2915 2858
- **Passcode:** 67875

Announcements & Upcoming Events

Please contact brandee.david@la.gov with any questions.



Monthly Young Children with Disabilities Community of Practice

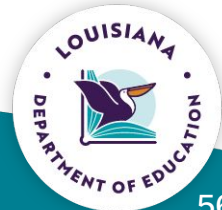
The early childhood strategy team conducts a monthly Community of Practice on various topics related to young children with disabilities. The next YCWD Community of Practice webinar will be a redelivery of the following session from Teacher Leader Summit 2026: **“Preparing for CLASS® Observations for Classrooms with Young Children with Disabilities.”**

Attendees can access the webinar using the information below:

- **Webinar Date/Time:** Tuesday, June 23 at 3 p.m.
- **Webinar Link:** <https://ldoe.zoom.us/j/99301224453>
- **Phone Number:** 1-312-626-6799
- **Meeting ID:** 993 0122 4453
- **Passcode:** 497464

Upcoming Events and Deadlines

Please contact Emily.Coussou@la.gov with questions.



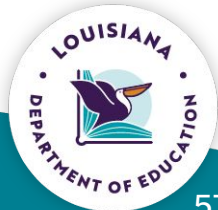
Monthly Office Hours for New Directors & Active Coaching

For June, the LDOE will combine the New Directors Webinar and the Active Coaching Webinar to provide aligned support around a shared focus area. The June webinar focus, “*Bulletin 137* Summer Hot Topics,” will strengthen participant understanding of *Bulletin 137*, including recent revisions and procedures for incident reporting.

Attendees can access the webinar using the information below:

- **Date:** Wednesday, June 17 at 1 p.m.
- **Webinar Link:** <https://ldoe.zoom.us/j/98824530491>
- **Phone Number:** 1 470 250 9358
- **Meeting ID:** 988 2453 0491
- **Passcode:** 760909

Announcements & Upcoming Events
Please contact earlychildhood@la.gov with questions.



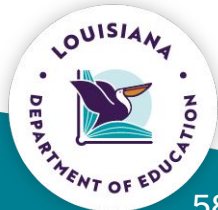
Provider Webinar Slides

This month's webinar slides will be available early next week in the [Quality Providers Library](#) on the [LDOE website](#).



Announcements & Upcoming Events

Please contact earlychildhood@la.gov with any questions.



Contact Information



Child Care Licensing

- Call 225-342-9905
- E-mail ldelicensing@la.gov or e-mail licensing consultants directly

Child Care Assistance Program (CCAP)

- Call 225-250-7635 or 225-614-5917
- E-mail ldeccap@la.gov or enter a [ticket](#) at the Provider Help Desk

Child Care Provider Certification

- E-mail providercertification@la.gov

Child Care Criminal Background Checks (CCCBCs)

- Call 225-342-2716 or 225-342-5311 or e-mail ldeCCCBCprocessing@la.gov

General Early Childhood Support

- E-mail earlychildhood@la.gov

