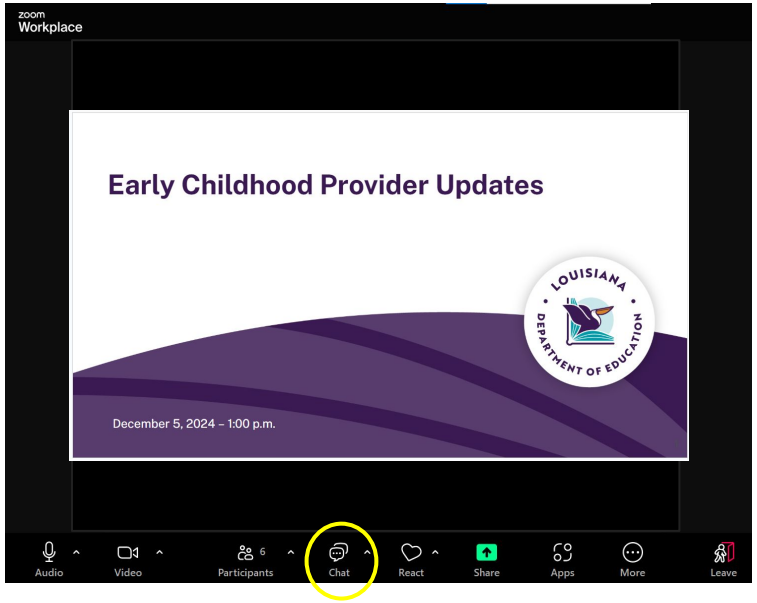
Questions During the Webinar

- Utilize the “Chat” feature during the webinar to share with the Department questions you may have.
- Please direct questions in the chat to “ASK QUESTIONS.”
- **Include your email address with your question**, so that we may follow up with you directly for some individual questions.



October 1, 2026 – 1:00 p.m.

Early Childhood Provider Updates

October 1, 2026 – 1:00 p.m.

Welcome

Agenda

- Welcome
- Child Care Assistance Program (CCAP) Reminders & Updates
- Licensing Reminders & Updates
- Child Care Criminal Background Check (CCCBC) Reminders & Updates
- Teaching and Learning Reminders & Updates
- Announcements & Upcoming Events

Questions During the Webinar

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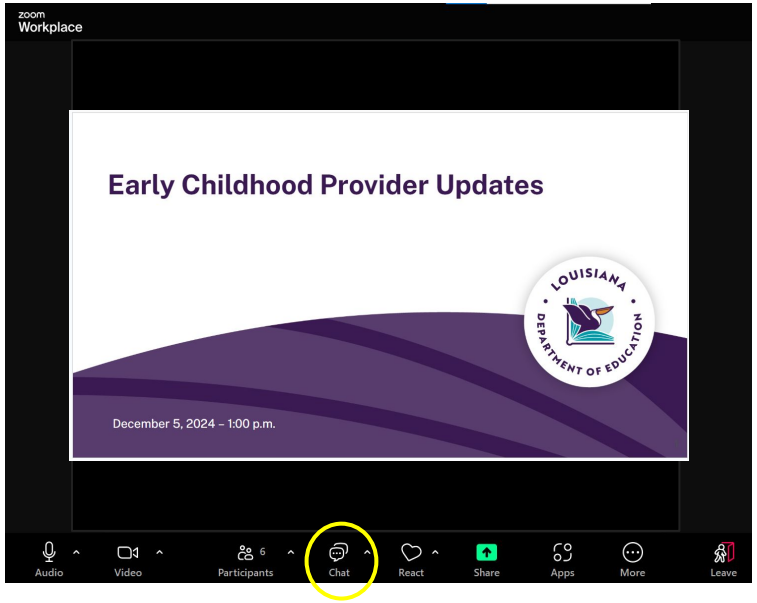


Child Care Assistance Program (CCAP)

Reminders & Updates

General CCAP Reminders & Updates: For Voucher and B-3 Seats

New Provider Agreement

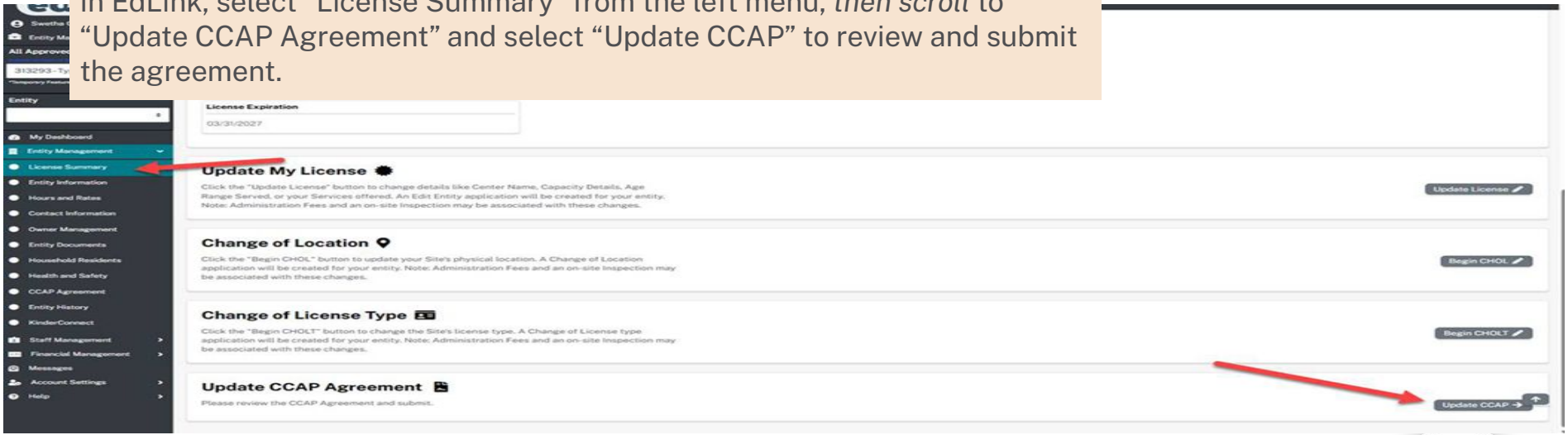
All certified providers received an e-mail from EdLink on September 4 directing them to thoroughly review and sign the new CCAP Provider Agreement:

- Changes in the new agreement ensure providers remain in compliance with CCAP requirements at the federal and state levels and with *Bulletin 139-Louisiana Child Care and Development Fund Programs*, which governs the Child Care Assistance Program (CCAP).
- Providers are to read each section of the new Agreement:
  - Before accessing the "Provider Compliances" section or digitally signing the Agreement, ***providers must check the "Accepted" box, indicating they have read through all the provisions of the updated Agreement and will adhere to them.***
- **Providers who have not yet signed the updated CCAP Provider Agreement should submit via EdLink by no later than October 9, 2026.**

New Provider Agreement

Where to locate the CCAP Provider Agreement in EdLink:

In EdLink, select “License Summary” from the left menu, *then scroll* to “Update CCAP Agreement” and select “Update CCAP” to review and submit the agreement.



New Provider Agreement

The LDOE is aware of a system issue that temporarily prevented a small number of providers, who submitted a certification application or action item in EdLink prior to September 4, from initially accessing and submitting the new Provider Agreement in EdLink:

- **If you had an application already in progress prior to September 4, 2026:**
  Initially you may not have been able to sign the updated CCAP Provider Agreement while your previously-submitted application was under review by the LDOE. However, now that your previously-submitted application has been certified, you can and must log back into EdLink and complete the updated CCAP Provider Agreement.

- **If you submitted or completed your renewal application on or after September 4, 2026:**
  No additional action is required. The updated CCAP Provider Agreement is included as part of the newer version of the renewal application, so you do not need to complete a separate Provider Agreement.

Client Case Processing Reminders

Providers are encouraged to remind clients to timely submit their redetermination application.

- A renewal notice is mailed to the client (11RC) & provider (11RC-P) 45 days in advance of the certification period ending.
  - This notice will be sent to the last known mailing address the LDOE has on file from the family.
- Upon receiving the notice, clients should complete a renewal application before the end of the certification period listed on the notice.
  - All CCAP renewal applications, for all families served by child care subsidy, should be completed in Café at this time.
- All supporting verifications should be submitted with the renewal application (i.e., check stubs, birth certificates, current shot record for all children, etc.).
- If additional verifications are requested by the CCAP analyst, it is important that the documents are submitted by or before the due date on the notice.
  - Not submitting by the due date can result in the client's case closing.
    - A client whose case closes may reapply, and if determined eligible, be placed on the Waitlist.

CCAP Wait List Update

- The LDOE has began contacting by phone and mail families who were certified to the CCAP Wait List in March and April 2024, to certify families, still in need of care, for services.

Call #1: Verify Address

Call #2: Reminder to Complete & Submit Mailed Form

Call #3: Reminder to Complete & Submit Mailed Form

- Three attempted calls will be made to families to notify and assist them with completing and returning the Wait List Verification Form if services are still requested.
- **The LDOE has already begun mailing those eligible March and April 2024 families a Wait List Verification Form.**

CCAP Wait List Update

- When received, families should review the Waitlist Verification Form and note any changes since submitting their original CCAP application.
  - Changes may include household contact information or household composition.
  - Families should check “Yes” if all information remains the same, sign the form, and return it to the LDOE as quickly as possible.
  - If there have been changes, the family should indicate the changes on the form and return it to the LDOE as quickly as possible.
- All families are required to list their provider information on the form to receive authorizations.
- Families on the waitlist may be required to submit updated or additional verification before being removed from the waitlist and considered for final eligibility.
  - This may include birth certificates, updated immunization records; a current state-issued ID or driver’s license; and updated documentation of wages, school enrollment, or training schedules.

Underutilization Monitoring

- Families who have not scanned their children in/out of care for 30 days are considered to be underutilizing participants.
- **This may result in termination of the family's CCAP benefits.**

Underutilization Monitoring

The LDOE is preparing to process the August Underutilization Report. Families whose children have not been signed in and out using **KinderConnect** (or whose attendance has not been transmitted to KinderConnect via KinderBridge) will receive an underutilization notice by mail.

- Providers not submitting weekly attendance can cause family names to appear on the LDOE CCAP Underutilized Report and place the families in jeopardy of losing their CCAP certification, which includes both voucher and B-3 Seats.

- Families appearing on the CCAP Underutilized Report due to the provider not submitting weekly attendance may be referred to the Early Childhood Program Integrity and Compliance (ECPIC) unit for review of their case.
  - Cases referred to ECPIC relative to underutilization will be reviewed and/or reopened on a case by case basis.
  - After review, ECPIC will provide an update to the families regarding their case.

CCAP Monthly Call for Providers

The Monthly Call for Providers reviews current trends and updates while supporting all provider types in their daily operations while they serve families with CCAP Voucher and/or B-3 Seats.

- **Webinar Date/Time:** Thursday, October 15 at 1 p.m.
- **Webinar Link:** CCAP Monthly Call for Providers
- **Phone Number:** 1 470 381 2552
- **Meeting ID:** 939 7378 5023
- **Passcode:** 082226

CCAP New Provider Training

Providers can access the next CCAP New Provider Training using the information below:

- **Webinar Date/Time:** Thursday, October 22 at 1 p.m.
- **Webinar Link:** CCAP New Provider Training
- **Phone Number:** 1 470 250 9358
- **Meeting ID:** 973 3264 6864

CCAP B-3 Seats Reminders & Updates

CCAP B-3 Payments and Remittance Updates

As the LDOE continues preparing for the full CCAP system transition, B-3 families currently served through the FamilyCentral process will temporarily transition to the established CAPS eligibility process:

- This approach helps the LDOE maintain continuity of services, reduces the risk of eligibility or payment disruptions, and allows families and providers to continue using a familiar, established process while remaining FamilyCentral functionality is completed.

The LDOE is transferring all B-3 children and their siblings from the FamilyCentral-linked system to the legacy CAPS (eligibility and payment) system:

  - Each case transferred will have an additional review.
  - This transition will be completed in October.
- Please note: families may still receive notifications in the Family Central portal, as well.

CCAP B-3 Payments and Remittance Updates

Depending on the child's system transfer status, providers **may** receive remittance information through one of two processes:

- **Remittance Process One–children already transitioned to and paid through CAPS:** Some B-3 children and siblings have been transitioned to CAPS and are now being paid through the same process used for CCAP Voucher. Providers will receive the associated remittance through the standard CCAP Voucher process for these children.
- **Remittance and Payment Process Two–children not yet transitioned to CAPS:** B-3 children and siblings who have not yet been moved to CAPS will continue to be paid through the current B-3 payment process until their transition is complete. Providers will receive a separate remittance from noreply@la.gov, which will be on the LDOE letterhead.

CCAP B-3 Payments and Remittance Updates

Please note:

- Providers **may** receive remittances **through both processes** depending on whether or not the B-3 children and siblings in their care have been transitioned into CAPS or not.
- A child not appearing on the remittance received from noreply@la.gov **does not necessarily indicate** the child has dropped from the B-3 program; instead, providers should check their CCAP Voucher remittances for that week.
- If a provider has checked **both remittances (CCAP Voucher and remittance received from noreply@la.gov)** and still does not see the child whom they believe to be eligible, the provider should e-mail ldoeb3@la.gov requesting updates to that child's case.

Full-Time Payments for Children Aging Up

Effective August 17, 2026, children previously in the B-3 Seats program and now age four years old and up have been transitioned to part-time payments.

- If you have one of those children in your care who is still attending full-time, please have the **family** contact the B-3 inbox at ldoeb3@la.gov and state in writing the schedule adjustment that is being requested or have the **families** submit a change report to ldeccap@la.gov.

CCAP B-3 Attendance Drop Reporting

Providers should submit all attendance drops through the Provider Help Desk ticket system.

1. Providers submit a ticket via the Provider Help Desk.
2. The Provider Help Desk reviews and processes the request.
3. The Provider Help Desk makes necessary updates.
4. Providers receive a confirmation from the Provider Help Desk once a ticket is resolved.

CCAP B-3 Attendance Drop Reporting

When submitting a child attendance drop ticket to the Provider Help Desk, the following details must be included:

- Choose the Help Desk ticket dropdown “No Longer Attending”
- A clear description of the issue or concern
- Parent and child(ren)’s names
- Case ID number
- Relevant date(s) or timeline of the issue

Please do not submit duplicate tickets of the same issue.

PLEASE NOTE: If providers experience any technical issues with the Provider Help Desk Ticket System, please call the Provider Help Desk at 225-614-5917 or 225-250-7635.

CCAP B-3 General Reminders

It is **critical** that providers are monitoring their e-mail for remittance statements, sent from noreply@la.gov, including monitoring the Spam folder in their e-mail box.

Provider notices may include the following:

- Information on payments for children
- Information on eligibility rejections of family applications
- Information on case certification periods for certified children needing care
- Family Case ID
- Date of Action

Licensing

Reminders & Updates

Notification of Temporary or Permanent Closure

Bulletin 137 requires that notification be made to the LDOE of both planned and unexpected temporary or permanent closure.

Notification Requirements:

- Temporary closure - closure of more than 5 calendar days but fewer than 30 calendar days. Notification of temporary closure shall be made within 1 day of closure of the center.
- Permanent closure - closure of 30 or more calendar days. Notification shall be made within 7 calendar days of the closure.

It is imperative that the LDOE receive timely notification of a center's operating status, to ensure the Department is aware of the status and to allow the Department to determine whether additional information or action is required from the provider.

Staff Records and Personnel Files

As a reminder, *Bulletin 137* requires that the following information be maintained in the LDOE electronic system, EdLink:

- All current staff names
  - *Note: When employees leave, please update employees to "inactive" status in EdLink.*
- Hire date
- First day onsite working with children
- Initial and annual mandatory reporter training documentation

CCCBC Requirements for Staff and Volunteers

Prior to allowing an individual to work or volunteer, a CCCBC-based determination of eligibility for child care purposes must be obtained from the LDOE:

- Providers must maintain documentation of each individual's CCCBC determination of eligibility on the center's CCCBC roster at all times.

Providers should routinely review their CCCBC roster to ensure all of the following:

- All volunteers and staff members are included.
- Each individual has a current CCCBC determination of eligibility.
- Required documentation is available on the center's CCCBC roster.
- The roster accurately reflects individuals currently associated with the center.

Emergency Preparedness

As a reminder, providers are required to develop, practice, train on, and follow a written multi-hazard emergency and evacuation plan to protect children in the event of emergencies.

The plan, at a minimum, has to address the following types of emergency situations:

- Any potential disaster related to the area in which the center is located
- Procedures for sheltering-in-place
- Lockdown
- Evacuation to a predetermined site for potential threats to the safety, health, and well-being of children in care
- Communication and reunification with families

To support providers in preparation for possible emergency situations and in compliance with federal regulations, the Emergency Preparedness and Recovery Resources has been updated on the LDOE website.

Licensing Consultant Update

Each licensed center has an assigned Licensing Consultant:

First Letter of the Center's Name	Licensing Consultant
H, M, T, Q	alicia.bourgeois2@la.gov
L, X	alicia.brown@la.gov
D, J, K	autumn.sullivan@la.gov
A, N, U, V, W	curieni.jackson2@la.gov
B, E, F	nyshekita.travis@la.gov
G, R, P	phyllis.politz@la.gov
O, S, Y, Z	renee.wood@la.gov
C, I	tyquencia.johnson@la.gov

Child Care Criminal Background Check (CCCBC)

Reminders & Updates

FBI Fingerprinting Fee Increase

The FBI portion of the fingerprint-based background check fee will increase effective **October 1, 2026**.

Current FBI fee: $13.00 New FBI fee: $15.00 Increase: $2.00

Please note the following details regarding this adjustment:

- The fee increase is established by the Federal Bureau of Investigation (FBI) and is not an increase established by the Louisiana Department of Education.
- Providers should be prepared for the updated cost when submitting new and renewal CCCBC applications requiring fingerprinting.

CCCBCs for Early Learning Site Employment vs. CBCs for Ancillary Certification

The Louisiana Department of Education manages two distinct background check systems:

1. Criminal Background Checks (CBCs) - required for teacher and ancillary certification, which are processed through the Certification and Background Credentialing Division under service code **27N5HQ- Louisiana Department of Education**
2. Child Care Criminal Background Checks (CCCBCs) - required for early learning center employment eligibility, which are processed through the CCCBC System under service code **27N4H8-Early Learning Centers**

Teaching and Learning

Reminders & Updates

Early Childhood Curriculum Update

The LDOE Instructional Materials Review (IMR) team is conducting ongoing new curriculum reviews:

- A new Tier I Curriculum List for ECE is being published on the IMR webpage "Early Childhood Instructional Materials" dropdown and is being populated on an ongoing basis as further reviews are completed.
- Currently, 6 curricula have completed the IMR process and have been approved as Tier I:
  - Teacher Created Materials, Inc. Explore & Learn, Ages 4-5 (2025)
  - AppleTree Institute for Education Innovation-Every Child Ready, Pre-K 3-4 (2024)
  - Great Minds PBC - Eureka Math Squared, Level PK - ECE, Ages 4-5
  - Frog Street Press, LLC - Frog Street Pre-K Louisiana, ECE Ages 4-5
  - Frog Street Press, LLC - Frog Street Preschool Louisiana, Threes
  - Frog Street Press, LLC-Frog Street Infant: Joyful Beginnings, Louisiana

Please note: newly-approved Frog Street curriculum now has "Louisiana" in the title. All previous versions will be archived.

Early Childhood Curriculum Update

- Currently, four curricula are in the review stage of the IMR process. Those currently in review include the following:
  - Teaching Strategies, LLC - The Creative Curriculum for Pre-K (2024)
  - Teaching Strategies, LLC - The Creative Curriculum for Preschool (2026)
  - Teaching Strategies, LLC - The Creative Curriculum for Toddlers (2024)
  - Teaching Strategies, LLC - The Creative Curriculum for Infants (2024)

Additional curricula reviewed and currently being updated include the following:

- CELEBRATE Successful Early Learning-FOUNDATIONS, Ages 3-4 (2022)-Under Construction

EC Learn Literacy Courses

EC Learn is the early childhood free online training and learning resource where educators can enroll in and access continuing education courses.

- Several new courses, that include language and literacy best practices, providing engaged instructional support, and language and literacy foundations, are now live on the platform:
  - Language and Literacy Best Practices in Early Childhood Settings: B-3 (2026)
  - Language and Literacy Foundations: 3 and 4 Year Olds (2026)
  - Language and Literacy Foundations: Infants and Toddlers (2026)
  - Providing Engaged Instructional Support for Learning (2026)

Coming Soon: *EC Learn* Numeracy Courses

- Several new courses are in development on the platform that include numeracy best practices, providing engaged instructional support, and numeracy foundations:
  - Numeracy Best Practices in Early Childhood Settings: B-3 (2026)
  - Numeracy Foundations: Infants and Toddlers (2026)
  - Numeracy Foundations: 3 and 4 Year Olds (2026)
  - Providing Engaging Numeracy Instructional Support for Learning (2026)

Note: These courses will be available in the platform in winter.

At-Home Learning Activities

New family resources are now available on the Early Childhood Family Resources page on the LDOE website!

These resources are designed as follows:

- For **young children**: infants, toddlers, and preschoolers
- For **easy use at home:** everyday items and familiar routines
- For **playful learning:** build language, early literacy, and early math skills
- To be **quick & practical:** simple activities families can do together in just a few minutes

The At-Home Learning Activities include the following:

- Read Aloud Tips & Tricks
- Grab & Go Family Engagement Activities for Language, Literacy, and Mathematics

Early Childhood Observation System

All Community Network Lead Agencies (CNLAs), Program Partners, and observers have transitioned to the new Early Childhood Observation System (ECOS).

ECOS is integrated within the Louisiana Educator Portal (LEP). All users are required to have a MyLA ID and an active EdLink Security User Profile to access ECOS.

Teachers must have an active Louisiana Educator Portal (LEP) Profile and have validated their SSN before they can be added to classrooms in ECOS. Providers must request the appropriate user role through EdLink security.

Early Childhood Observation System

All teachers and assistants should follow these steps to ensure they are in ECOS for scheduling observations:

- To create MyLa credentials, access MyLa and complete the required fields.
- To create an EdLink User Profile, sign into EdLink Security with your MyLa credentials.
- User Type "I am interested in Early Childhood"

Once users create an EdLink User Profile, they will need to validate their SSN on the Educator Profile page within the Louisiana Educator Portal (LEP). A copy of the user's SSN card is required.

October 1 Child Count

Per *Bulletin 140*, Community Network Lead Agencies (CNLAs) and publicly funded sites are required to count publicly funded children served at each of those sites as of October 1 and submit to the LDOE by October 31.

CNLAs will work with each publicly funded early learning site in capturing accurate data as of October 1, 2026:

- Child Count is intended to count every publicly funded child birth through age four at each publicly funded site in the state.
- Child Count is intended to be an unduplicated count:
  Only count children under one funding source.

October 1 Child Count

- Sites should count the age of the child as of **September 30, 2026**, not based on the age configuration of the classroom.
- Full-time children enrolled during the “regular” learning day are included in Child Count. **Part-time children are not included in Child Count.**
- Full-time children attending a Family Child Care (FCC) should be included in Child Count if the provider is participating in accountability and maintains a certificate of Academic Approval.
- To assist in verifying child data, it is recommended that sites maintain a copy of classroom rosters based on October 1 enrollment.

School Readiness Tax Credits (SRTCs) are now Workforce Child Care Tax Credits (WCCTCs)

Please note the following changes that became effective January 1, 2026:

- School Readiness Tax Credits (SRTCs) have been renamed in statute: they are now called Workforce Child Care Tax Credits (WCCTCs).
- The change was enacted through Act 454 of the 2025 Regular Legislative Session.
- Act 454 retains the existing tax-credit structure but makes additional changes to business-supported child care provisions.

Workforce Child Care Tax Credits (WCCTCs)

Early childhood educators must have a valid Early Childhood Ancillary Certificate (ECAC) by December 31, 2026, to qualify for certain levels of tax credits.

- Administrators and staff members with an expiring ECAC must submit a renewal application at least four to six weeks before expiration, via the Louisiana Educator Portal (LEP).
- Incomplete applications or applications submitted after November 1 may not be processed by the LDOE Certification Team before the deadline and thus may not qualify for re-leveling and a potential increase in tax credits for tax year 2026.

Workforce Child Care Tax Credits (WCCTCs)

For re-leveling on the Louisiana Pathways Career Ladder, new credentials and certifications should be submitted via e-mail to cowanj@nsula.edu or via mail to Louisiana Pathways before December 31, 2026, at the address below:

Louisiana Pathways
Attention: Career Development
1800 Warrington Place
Shreveport, LA 71101-4425

Workforce Child Care Tax Credits (WCCTCs)

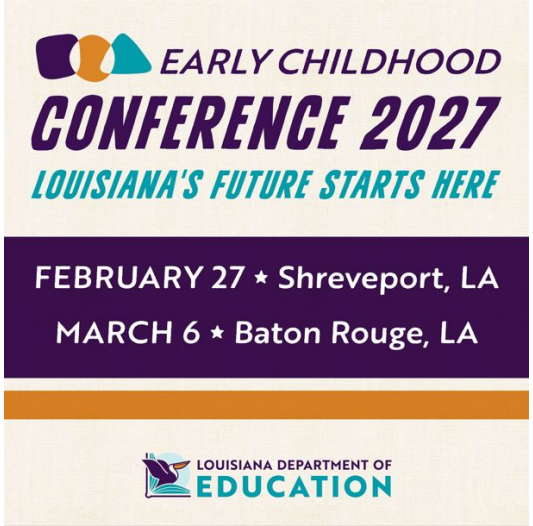
In order to be eligible for WCCTCs, early childhood educators must show proof of employment at an eligible child care site:

- **If the employing center changes ownership or moves to a new location OR if the Pathways member changes employment, it is the responsibility of the Pathways member to submit the following to Louisiana Pathways:**
  - Update Contact Information Form
  - New Employment Verification Form

It is imperative that Louisiana Pathways has the most up-to-date information on file in order to process WCCTCs in a timely manner.

Announcements & Upcoming Events

Save the Date: Early Childhood Conference 2027



**Registration links will go live on October 5, 2026.*

The 2027 Early Childhood Conferences will be held on Saturdays in two locations again this year. This year's theme is "***Louisiana's Future Starts Here***."

Registration Information:

Date and Location	Registration Link	Early Bird Registration $45.00	Regular Registration $55.00
Shreveport **February 27** Shreveport Convention Center 400 Caddo Street	Shreveport Early Childhood Conference Registration Link	**Registration Opens** October 5, 2026	**Registration Opens** November 1
Baton Rouge **March 6** Raising Cane's River Center 275 S. River Road	Baton Rouge Early Childhood Conference Registration Link	**Registration Closes** October 31, 2026	**Registration Closes** January 22

Early Childhood Teacher and Leader of the Year

The LDOE received **136 nominations** for the 2027-2028 Early Childhood Teacher and Leader of the Year program, including **83 teacher nominations** and **53 leader nominations**.

These nominations represent early childhood educators and leaders from **42 parishes** across Louisiana.

Apply for Early Childhood Teacher or Leader of the Year

The Early Childhood Teacher and Leader of the Year application is now open!

- If you were nominated, take the next step and complete your application.
- If you know someone who would be a strong candidate, share the application with them.
- Interested in applying? You are encouraged to submit an application, even if you were not nominated.

Early Childhood Teacher and Leader of the Year Application

Early Childhood Teacher and Leader of the Year Application Support Calls

General LDOE Awards Program Application Webinar

- Early Childhood and K-12 interested applicants may attend this call to receive application guidance, review expectations, and ask questions regarding the LDOE Teacher and Leader of the Year Application.
  - October 15, 2026, at 11:30 a.m.

Early Childhood Teacher and Leader of the Year Application Webinars

- Early Childhood interested applicants may attend one of the following calls if they have additional questions regarding their application for Early Childhood Teacher and Leader of the Year.
  - December 2, 2026 at 3:00 p.m. OR December 14, 2026 at 6:00 p.m.

2026 Louisiana Child Care Parent Poll

The Louisiana Policy Institute for Children, in partnership with the Louisiana Department of Education, is administering its annual survey to help further understand the child care needs of Louisiana families with children under the age of 5:

- The 2026 Louisiana Child Care Parent Poll opens Wednesday, October 28, and can be shared in English, in Spanish, or in Vietnamese.
- This survey is for any parent, guardian, or caregiver raising children under the age of 5, not just for moms and dads.
- Participation in this survey is entirely voluntary and will not affect families' eligibility for child care or any other services. Families do not need to complete this survey to continue participating in any public program, including the Child Care Assistance Program (CCAP).
- All answers will be kept confidential, and participants can answer the survey without giving their name.
- The survey will take less than 15 minutes to complete.

2026 Louisiana Child Care Parent Poll

Please share the Louisiana Child Care Parent Poll with families in one of the following ways:

- Download printable flyers (available in English, Spanish, and Vietnamese) with the survey link and post them on a parent information board.
- Share the survey on Facebook and/or Twitter:
    - This social media toolkit has several templates and graphics for Facebook posts and Twitter posts to help promote the survey.
- Send a letter about the Parent Poll home to families.
    - E-mail the content of the Parent Poll letter to families.

The poll closes November 11.

Provider Shout Out

Thank you to Riverside Educational Development Center in New Roads for hosting LDOE Early Childhood leadership on a recent visit!

Highlights of the visit included the following:

- Observing the resource-rich learning centers in each classroom
- Observing the children's rapt attention to their teachers and engagement in circle time
- Discussing ways the site has been successful in supporting and retaining teachers
- Hearing the leader's passion for serving families and seeing examples of her creativity and ingenuity
- Discussing ways the LDOE might provide further helpful updates to EdLink

As Ms. Cindy noted, "To succeed, teachers and leaders must have a heart for children and be team players!"

Provider Shout Out!

During the Early Childhood Provider Update webinar each month, the Early Childhood team would like to celebrate providers and highlight the great work that is happening across Louisiana in early childhood sites.

If you would like to receive a visit from the Early Childhood team, please fill out the Provider Shout Out Google Form and include the following information:

- Director and site name and address
- Best month(s) to visit your site (please select 3)
- Reason you would like the team to visit your site

KinderSystems Webinar

Learn about CenterTrack, a Child Care Management System (CCMS) free to Louisiana child care providers! Interested participants can access the webinar using the information below:

- **Webinar Date/Time:** Wednesday, October 21 at 12:00 p.m.
- **Webinar Link:** CenterTrack Webinar
- **Webinar ID:** 160 165 2409

Please note that attendees need to register for the webinar prior to attending.

Family Child Care (FCC) Office Hours

Family Child Care providers with current Academic Approval are encouraged to join LDOE monthly Office Hours. This month's topic, "**Making Curriculum Work in a Family Child Care Home**," will focus on practical ways to strengthen everyday interactions with children.

Providers are also invited to **"Bring a Friend"** who may be interested in learning more about Academic Approval. Join us to ask questions, receive updates, and connect with available supports. Participants will earn .5 training hours for attending.

FCC providers can access this webinar using the information below:

- **Webinar Date/Time:** Wednesday, October 14 at 6:00 p.m.
- **Webinar Link:** https://ldoe.zoom.us/j/93029152858
- **Phone Number:** 1-312-626-6799
- **Meeting ID:** 930 2915 2858

Monthly Young Children with Disabilities Community of Practice

The LDOE early childhood strategy team conducts a monthly Community of Practice on various topics related to young children with disabilities. The next YCWD Community of Practice webinar topic will be "**Best Practices for Supporting Writing Development in YCWD**."

Attendees can access the webinar using the information below:

- **Webinar Date/Time:** Tuesday, October 27 at 3 p.m.
- **Webinar Link:** https://ldoe.zoom.us/j/99301224453
- **Phone Number:** 1-312-626-6799
- **Meeting ID:** 993 0122 4453
- **Passcode:** 497464

Monthly Office Hours for New Directors

The LDOE team holds New Director webinars that focus on topics related to early childhood quality or operations while also helping to expand new director's' network of peers.

This month's webinar, "***What Does High-Quality Early Care Look Like?***," will help participants develop practical leadership routines that support effective management, address staff well-being, and provide strategies that support decision-making, accountability, and program quality.

Attendees can access the webinar using the information below:

- **Webinar Date/Time:** October 30 at 12 p.m.
- **Webinar Link:** https://ldoe.zoom.us/j/98824530491
- **Meeting ID:** 988 2453 0491
- **Passcode:** 760909

Monthly Provider Update Webinar

Providers are encouraged to attend the LDOE monthly provider webinars for important early childhood updates and reminders for all provider types.

Providers can access the next provider webinar using the information below:

- **Webinar Date/Time:** Thursday, November 5 at 1 p.m.
- **Webinar Link:** https://ldoe.zoom.us/j/93597745872
- **Phone Number:** 1 470 250 9358
- **Meeting ID:** 935 9774 5872
- **Passcode:** 641464

Provider Webinar Slides

This month's webinar slides will be available early next week in the Quality Providers Library on the LDOE website.

Contact Information

Child Care Licensing

- Call 225-342-9905
- E-mail ldelicensing@la.gov or e-mail licensing consultants directly

Child Care Assistance Program (CCAP)

- Call 225-250-7635 or 225-614-5917
- E-mail ldeccap@la.gov or enter a ticket at the Provider Help Desk

Child Care Provider Certification

- E-mail providercertification@la.gov

Child Care Criminal Background Checks (CCCBCs)

- Call 225-342-2716 or 225-342-5311 or e-mail ldeCCCBCBprocessing@la.gov

General Early Childhood Support

- E-mail earlychildhood@la.gov