



# Job Shadowing, Internships, and Work Based Learning

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# **Importance of Work Based Learning Experiences**

Internships, Cooperative Programs, Job Shadowing, Simulations, Mentorship Programs, etc.

- Provides students with the opportunity to put theory into practice with real-life work experiences.
- Gives students the opportunity to explore what they have learned in the classroom within a real-world context.
- Encourages students to think about what they want to do after graduation.

### **Types of Internships**

- 1) **CDF-Qualifying CTE Internships** that qualify for both the universal
  - 6% MFP adder (\$238 per credit) paid for all CTE courses and the additional 6% Career Development Fund (CDF) adder
- 2) **CTE Internships** that qualify only for the 6% MFP adder for all CTE

courses

3) Non-CTE Internships that do not qualify for any MFP adder

Additional CTE Funding Guidance: https://www.louisianabelieves.com/docs/default-source/jumpstart/jump-start-funding-guidance-sheet.pdf?sfvrsn-9

# **CDF Qualifying Internships**

#### CDF-Qualifying Internships Must Be in one of these WIC-Approved **High-Demand Industry Sectors**

- Automotive Service/Repair
- **Construction Crafts**
- Culinary (ProStart/ ServSafe)\*
- Healthcare

- HVAC
- Information Technology
- Manufacturing
- Pharmacy
- Transportation and Logistics

#### **Benefits to Students**

- Learn While Earning
- Hands on Experience
- Acquire Workplace Skills
- Earn Industry Based Certifications
- Attend Classes Part of the Day and Participate in OTJ Training Part of the Day OR Participate as part of a summer experience





### **Benefits to Employers**

- Students are previously screened
- Students are closely monitored by the Program Coordinator
- Students receive classroom training related to workplace skills
- Students earn JumpStart Industry Based Credentials
- Students receive a grade from the employer to be used in part to determine the student's final school grade



# **Ascension JumpStart Internship Program**

#### **Allied Health Center of Excellence**

- CTE Jumpstart Internship allows students to explore their chosen career interest
- It is a behind the scenes experience
- Students are placed with a mentor who can answer questions about schooling, job outlook, work/life balance, as well as serve a future reference
- This program benefits students whether they choose this career path or not

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### **Selection and Monitoring Process**

- Students from the three high schools that we serve complete an entrance application - Center of Excellence
- Placement is made based on student interest
- Students intern four days a week and meet for class one day each week
- Site visits are made twice each semester in addition to phone calls and paper monitoring forms

### **Internship Sites**

#### Over 100 sites work with our program

- St. Elizabeth Hospital rotations
- **Ochsner Hospital**
- Baton Rouge Physical Therapy
- **Atlas Dermatology**
- Church Funeral Services and Crematorium
- St. Elizabeth Physicians
- Mary Bird Perkins Cancer Center
- **Ascension Orthopedics**
- Louisiana Dental

#### **Expectations of Students**

- Dress in the appropriate uniform with proper identification
- Practice workplace safety
- Be willing and eager to learn
- Complete a daily timesheet
- Complete a daily journal
- Calculate hours weekly (10 hours required per week)
- Complete weekly assignments

# **CTE JumpStart Internship Entrance Application**

REFERENCES

Reference's Signature

Obtain the signatures of 3 current teachers who feel that you would be a good candidate for the Allied Health

Contact Information (e-mail)

Course Taught

Internship course based on your attitude, abilities, and sense of responsibility.

# Ascension Allied Health Center of Excellence CTE JumpStart Internship ENTRANCE APPLICATION

Complete a minimum of 155 volunteer hours in a medical facility

PLEASE PRINT				Co	1		
Name: Grade: Age:				Today's Date:  Cell Phone Number:  Home Phone Number:	2		
Home School: DTHS	EAI	HS	SAHS	Email Address:	PARTICIPATION INTENT		
Have you ever had: After school detention?	Y	N		If yes, explain why and include year of occurrence:		nternship student, and I am aware that failure to meet th . I also realize that I am merely stating my intent to part my acceptance.	
Saturday detention?	Y	N				_	
n-school suspension?	Y	N			Student Applicant's Signature	Date	
Out of school suspension?	Y	N			TRANSPORTATION CONSENT		
						m St. Amant High and/or medical sites as needed. I rele hool board of any liability involved during this travel.	ease the school,
Explain why you wish to b up to this point as well as				m. Include information about your volunteer experiences	Parent/Guardian's Signature	Date	
					This section to be completed by your In	ternship Coordinator ONLY:	
Allied Health Internship I	Requir	ements	<u> </u>		Current CUM GPA:		
➤ Maintain a 2.3 GPA	or abo	ov.e			Excused Absences:		
➤ Maintain excellent a	ttenda	nce and	discipline rec	ords	Unexcused Absences:	(11 <sup>th</sup> )(10 <sup>th</sup> )	
➤ Maintain a strict cod	le of et	hics and	d confidentiali	ty	Discipline Issues:_(state year & brief scen	ario of occurrence, including what actions were taken)	
➤ Provide own transno	ertation	,					

# **Documentation Checklist**

	Allied Health Internship - Forms Returned Spring, 2019	School to Career Internship Agreement
Name:	Parental Permission to drive to Baton Rouge	Training Agreement
Site Assignment:	Parental Permission for student phone calls	Training Memorandum
	Consent Form	Work Permit - only if student is under 18 years old
	Confidentiality Form	Drug Screening
	Transportation/Liability Form	
Supervisor:	Immunization Records	Medical Insurance Card Copy
	A. 3 Hep B's:	Driver's License Copy
Phone Number:	B. 2 MMR's:	Social Security Card Copy
none Number.	C. DTP/DTaP (within last 10 years)  D. Varicella Documentation:	St. Elizabeth Hospital and St. Elizabeth Physicians Only:
	a. Viral Case (Dr. note required) OR	Background Check
	b. Varicella Vaccination:	TB Test
	CTE JumpStart Internship Student Contract	Flu Shot

#### **Final Student Evaluation**

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#### Rating:

4 = Excellent	3 = Good	2 = Average	1 = Poor/Unsatisfactory

CTE JUMPSTART INTERNSHIP EVALUATION	4	3	2	1
Does your student intern:				
Appear neat, clean, and appropriate				
Arrive and leaves site on time				
Follow directions well				
<ol> <li>Kind and respects the rights/property of others</li> </ol>				
<ol><li>Complete all tasks requested in a timely, courteous fashion</li></ol>				
Exhibit a positive attitude and enthusiasm				
<ol><li>Get along well with everyone</li></ol>				
Show respect for rules and safety				
<ol><li>Take criticism constructively – without holding resentment</li></ol>				

Overall: What do you believe the student intern's final grade should be for this course? (A, B, C, D, or F)

#### Comments:

Please use the area below to make any comments about your intern (include strengths and weaknesses, as well as, suggestions for improvement):

#### Attendance:

Please provide the number of days the intern has missed this period.

Did the intern call you on the days he/she was absent?

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# **Student & Employer Testimonials**

"Interning is a great experience because it really shows you what working in the medical field is really like, and it teaches you things you can't learn anywhere else." Grace Hidalgo - DTHS Student

"This experience has definitely made me realize that the medical field is my passion, and I belong there." Kristin Callaway - SAHS Student

"She has been one of my best Allied Health Students! She asks many questions and seems eager to learn. She also interpreted in Spanish for one of our patients." Taylor Mayers - St. Elizabeth Physicians - Pediatrics

#### **Student Success Stories**

Yulia Abney - Dutchtown High School Student

Devon Babin - Funeral Director, Ourso Funeral Home



# From an Employer's Perspective. . .

# Michelle Desoto, Training Assistant 2 St. Elizabeth Hospital



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# WBR Schools InternshipWEST Program

- InternshipWEST- A cooperative endeavor of the WBR Schools and the WBR Chamber of Commerce
- Established through a Jump Start Summers grant to provide students with work-based learning experience and mentoring around entrepreneurship, culinary, hospitality, small business, education, and local government
- Beneficial to students no matter what their intended post-secondary plan or career pathway
- Students gain a portable credential and valuable experience

# WBR Schools InternshipWEST Program

- Students served by this program include rising 12<sup>th</sup> grade students pursuing Jump Start OR TOPS University diplomas in a variety of areas.
- The program serves students at both Brusly and Port Allen High Schools, supported in their pursuit of certification by teachers who are certified in both Customer Service & Microenterprise
- Students are matched to their internship opportunities based on assessments, student interview, and teacher recommendation.



# WBR Schools InternshipWEST Program

- InternshipWEST is a way for WBR Chamber member businesses to "give back" to schools & community by hosting an intern, & also to provide students with valuable skills and on-the-job experience
- Host sites included:
  - Town of Brusly
  - Rotolo's
  - Burger King
  - WBR Schools
  - State Farm Insurance
  - Court Street Cafe
  - Holiday Inn
  - WBR Chamber
- Every host site has requested to be included in internship placement for the 2019 InternshipWEST program.

### **Concept and Essential Questions**

- WBR Chamber Board of Directors included school engagement and workforce development in their strategic plan.
- Essential Questions- How do we engage higher-quality applicants for entry-level jobs (hospitality, culinary, service industry, small business, local government)? How do we grow the next generation of young leaders on the West side?
- Large businesses/industry attract residents, but places where they shop, eat, bank, and conduct other business keep them here. Who will run these businesses?



#### **Selection Process**

- Based on teacher recommendation- students were invited to apply though an information session held at the high school
- Information session included introduction to program requirements:
  - Students must earn credentials in Customer Service and Microenterprise (SW)
  - Students must attend classes weekly, meeting attendance requirements
  - Students must complete and receive satisfactory evaluations on work-based learning through their workplace supervisor/mentor
- Students had to provide teacher recommendation and commit to attendance for entirety of 4-week training period

### **Host Responsibilities**

- Safety orientation
- Confidentiality agreement
- Safe working environment
- Record of internship hours completed and success/areas of need
- Play a role in student's self-reflection and submit student evaluation to be included in student credit for course/criteria for student stipend payment

#### **Host Agreement**

Record of understanding of host/internship site responsibilities.

Outlines host activities before, during, and after internship/work-based learning experience.

Provides host with "outline" of required activities with intern.





#### Internship West Host Responsibility Checklist & Agreement

#### Pre-Internship Placement

Activity or Responsibility	Date(s) Completed
Assign a site mentor to work with the student intern.	
Confirm offer of internship with student intern.	
Confirm any recommended forms the school uses for monitoring internship activities (hours and evaluations).	
Confirm any recommended forms the school uses for monitoring internship activities (hours and evaluations). WBR Schools will provide these for you.	
The process for employing a minor, under the age of 18, involves a two-part process: Minor Laws — www.laworks.net/ORS_teentext.asp or call (225) 342-7824  1) After the employer completes the application, the minor must have the parent sign the Parent's Consent Statement section. The student delivers the form, along with proof of age to an authorized issuing location, typically the school Board or high school.	
2) The authorized official will then issue an Employment Certificate, providing all conditions regarding hours, type of employment, etc. are in accordance with R.S. 23:151-234	

#### **During Internship**

	Provide student intern with a Basic Facility Safety Orientation (documented with a signed Safety Review Letter). Click <u>here</u> to download a copy of that letter.	
	Host must cover confidentiality if the internship site is a healthcare facility.  Host may also choose to cover confidentiality if the intern will likely be exposed to proprietary or client information (documented by a signed Confidentiality Letter). Click here to download a copy of that letter.	
ò	Provide a safe working and learning environment for the student intern.	
	Meet with the student intern to provide feedback on strengths and areas to be improved.	
ALC: UNKNOWN	Keep a record of student intern's hours & submit weekly. Click <u>here</u> for that form.	

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#### **Student Criteria for Success**

In addition to meeting classroom requirements, students performed workbased tasks based on a schedule agreed upon between the intern and employer and approved by school supervisors. Employers evaluated students based on:

- Attendance & Punctuality
- Responsibility
- Quality of Work
- Initiative
- Attitude & Enthusiasm
- Time & Resource Management
- Overall Performance



### **Student Compact**

Record of understanding of student criteria for participation and completion.

Accountability measures student and parent understand what must occur in order for student to receive credit for Microenterprise and stipend for completion of internship.



Student Intern



#### Internship West Student Compact

Name		
	will be participating in the	
	program. I understand that I must follow all ru	
my host employer and specified by my intern	of my school. I further agree to maintain the	confidentiality conditions
specified by my intern	siip nost.	
I understand that I wil	be required to complete my classroom hours	and Statewide Microenterprise
Certification by the	(Pitch Day & Celebration).	
Lorenda antenna di there ti conti	l annual ata anni internativia hanna mist - man	relevate and will be evaluated as a
	l complete my internship hours with a WBR en n shared with me. Only a successful evaluation	• •
supervisor, will be cou	•	n, signed by my internamp
I understand that in or requirements, with no	der to earn my stipend, I will need to complet	e all the above listed
requirements, with no	exceptions.	
Signature of WBR SCH	OOLS Representative	Date
Signature of Student II	ntern	Date
Parent Signature of St	udent Intern (if student is under 18)	Date

# Program "Extras"

In addition to attending classes and completing work-based learning hours, students also experienced:

- Guest speakers from local businesses and organizations
- Opportunity to tour small businesses
- Guided tour of Lod Cook Hotel and Conference Center
- Opportunity to attend WBR Chamber Luncheon and learn how to attend a business luncheon

#### **Common Considerations**

Follow Jump Start guidelines for Internships/Work-based learning, including maintenance of student performance data that includes: a) attendance; b) engagement; c) performance; and d) safety:

- WBR schools will ensure that every student participant has completed a workplace safety orientation.
- WBR schools will maintain records of teacher engagement, including documentation that teachers meet with students every Monday of the Internship West program for certification coursework to provide guidance and instruction to the students.
- WBR schools will maintain records of employer engagement, including a formal rating of student performance at least twice during the Internship West program.
- WBR schools will provide LDOE with a complete roster of enrollments in Jump Start internships.
- WBR schools will ensure that Internship West programs comply with all state labor laws (including but not limited to laws for minor employees, laws for minors driving as part of their employment, and laws for minors working in state-defined "hazardous" industries).
- WBR Schools will address any liability / insurance requirements necessary for the program.
- WBR will provide Internship West Chamber Members with agreements to indicate requirements and delineate expectations for student internships, and to document that internships are available to all students on a nondiscriminatory basis.
- WBR will work with students who do not have personal transportation options to make sure internships are available to them.



#### **Student Feedback**

Student presentation- Brusly High School and Port Allen High School Students



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# **Employer Perspectives**

"Ravyn was a dream come true- we want her back again next year!"- Sharon Williams, WBR Chamber

All employers who hosted interns requested to participate again in 2019. All students either obtained a position with their host employers after completing the internship, or were invited to apply.

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#### THANK YOU!!!

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