

Vendor Expectations

Louisiana vendors are expected to...

- Provide **quality** professional services;
- Represent services candidly to the field by providing **accurate and complete** information on a timely basis;
- Treat all LEAs **equitably** and **fairly in** an ethical and lawful manner throughout the negotiating process and performance of contractual obligations;
- **Respond** and **be open** to feedback;
- **Communicate** issues and identify potential degradation of service levels before the situation is critical; and
- Work with school systems/LDOE to **solve problems**.