

# Updates to the Child Care Civil Background Check System April 2019



# Agenda

Here is what you can expect from today's webinar.

- Year one overview
- List of updates in the CCCBC System
- Detailed tutorial of each update
- LDOE-designated fingerprint locations reminder
- Resources

This webinar will be recorded and posted in the next newsletter and on the Louisiana Believes CBC page.



# Overview of the First Year of Implementing the CCCBC

LDOE began implementing the CCCBCs March 1, 2018 with a transition period through September 30, 2018.

#### **Year One Snapshot**

- 36,471 applications were processed;
- 229 applicants were determined ineligible;
- January 1, 2019 there was a slight fee increase (FBI increase of \$1.25);
- There are currently 27 LDOE-designated fingerprint locations; and
- There have been minor CCCBC System updates, with the largest update this month.

Updates to the Child Care Civil Background Check System (CCCBC System)

## Changes to the CCCBC System

LDOE has made changes to the CCCBC System based on provider and entity feedback and to increase processing accuracy and efficiency.

#### Providers/Authorized Entities will notice the following changes:

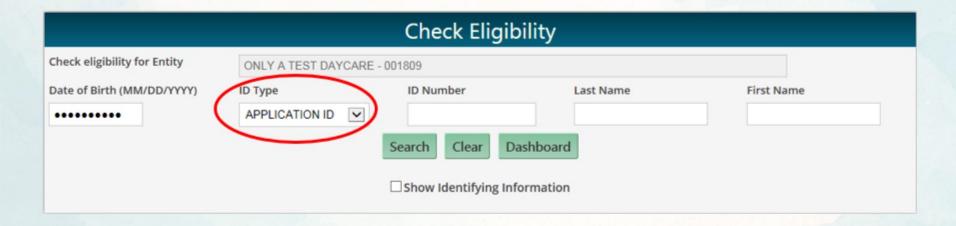
- 1. Visitors can now be checked using Applicant ID;
- 2. There is a check eligibility log available to providers and Licensing Specialist;
- 3. Providers can upload attachments after the application is submitted, if necessary;
- Applicants that require other state checks may submit the forms through the CCCBC System, depending on the person's former state; and
- 5. The position "Lead Teacher" has been added to position categories.

#### Provider dashboard



# Check Eligibility - Updated Search Field

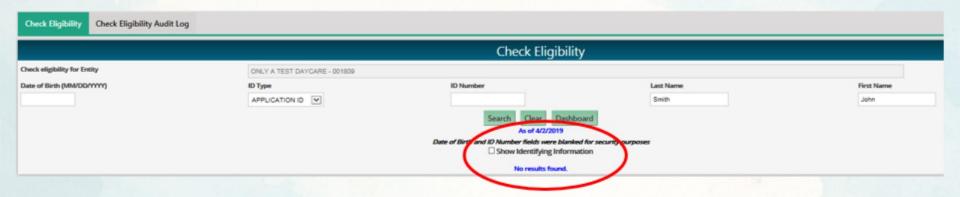
Infrequent visitors, such as CLASS® Observers, can now be searched by providing their Application ID.



Visitors can now be checked by App ID; SSN; driver's license; or state-issued identification.

## Check Eligibility - Updated Search Field

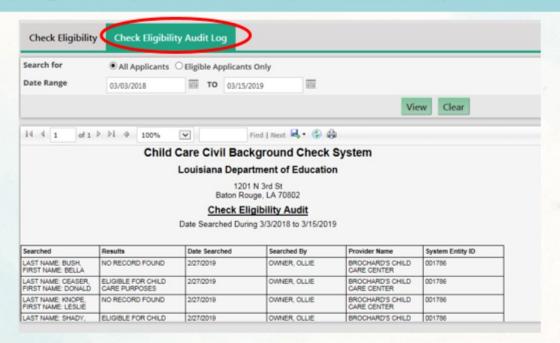
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Visitors can now be checked by App ID; SSN; driver's license; or state-issued identification.

## **Check Eligibility Log**

The Check Eligibility Log allows providers to keep track of infrequent visitors and their status.



#### **Upload Attachments**

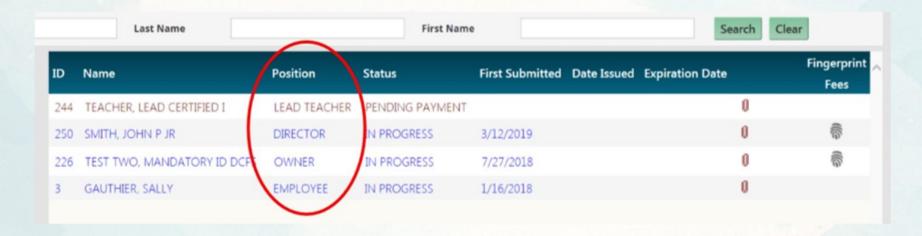
Providers/Authorized Entities can upload attachments, if necessary, after a determination has been made.

Status	Records	ID	Name	Position	Status	First Submitte	ed Date Issued	Expiration Date	,	Fingerprint
INCOMPLETE	0									Fees
		244	TEACHER, LEAD CERTIFIED I	LEAD TEACHER	PENDING PAYMENT				0	\
PENDING SUBMIT	0	250	SMITH, JOHN P JR	DIRECTOR	IN PROGRESS	3/12/2019			0	8
PENDING PAYMENT	1	230	37411 ( 301111 )	DIRECTOR	prinodicas	3/12/2013			1	
IN PROGRESS	3	226	TEST TWO, MANDATORY ID DCFS	OWNER	IN PROGRESS	7/27/2018			0	কী
AWAITING FINGERPRINTS	0	3	GAUTHIER, SALLY	EMPLOYEE	IN PROGRESS	1/16/2018	Upload ad	ditional	0	/
CORRECTIONS REQUESTED	0					а	ttachments,	if needed	$\sim$	
INDETERMINABLE	0									

This update allows LDOE and partner agencies to get updated information directly into the CCCBC System.

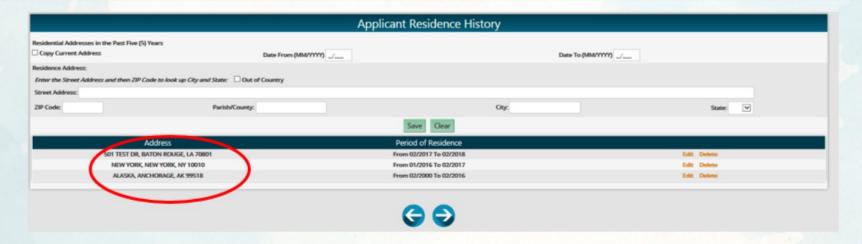
#### **Lead Teacher Category**

The position category "Lead Teacher" has been added to the CCCBC System.



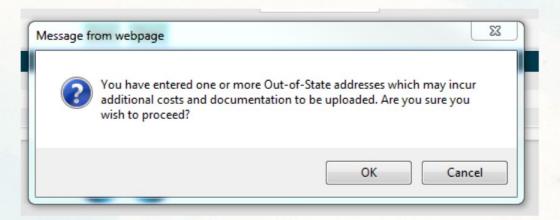
Providers should categorize new applicants as lead teachers and email LDECCCBCprocessing@la.gov to update the position of current employees. Please include the person's name and Application ID.

One of the biggests changes to the CCCBC System is the updated out of state process.



The process was previously outside of the System, utilizing fax machines, mail, and email.

Updated pop up reminds you that there are additional charges for out of state residents and now you may need to upload additional documents.



Remember, only list the legal residence of the applicant within the last 5 years.

Many state forms will now be given during the application submission process.

Out of State Forms

Click here to Download and Print the CAN form for the state of ALASKA

You must follow the specific LDOE instructions for the state of NEW YORK. Click here to download and print instructions specified.

Out of State Forms

Click here to Download and Print the CAN form for the state of ALASKA

Upload ALASKA CHRI

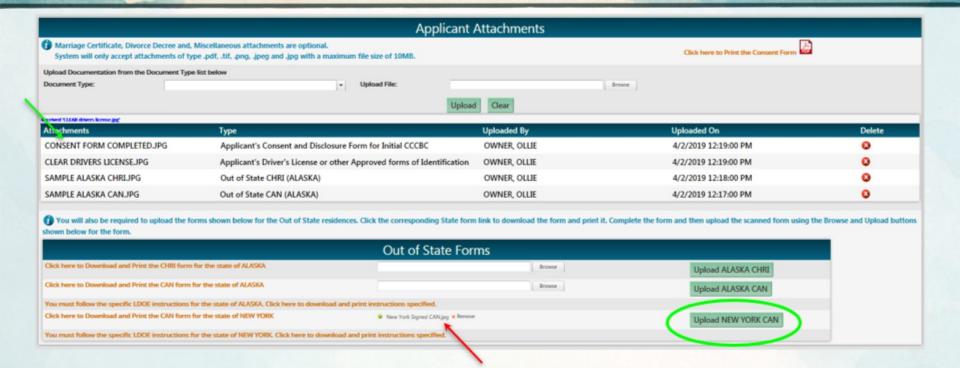
Browse

Upload ALASKA CAN

When the specific LDOE instructions for the state of ALASKA. Click here to download and print instructions specified.

Click here to Download and Print the CAN form for the state of NEW YORK. Click here to download and print instructions specified.

The LDOE instructions must be read and followed. The state forms often have different instructions that DO NOT apply for the CCCBC process.



#### LDOE Instructions for Out of State Checks





#### INSTRUCTIONS FOR FORMER KENTUCKY RESIDENTS

1) Kentucky Child Abuse and Neglect (CAN) Form Instructions

Please do the following:

- 1. Complete all required fields on the CAN form
- 2. Sign and date the CAN form
- 3. Have a witness sign and date the CAN form in the designated space
- 4. Return the original signed CAN form to La. Dept. of Education by mail to:

La. Dept. of Education Office of Early Childhood ATTN: Erin Coker, 4th floor 1201 N. 3<sup>rd</sup> St. Baton Rouge, LA 70802

5. Upload a copy of the signed CAN form to the CCCBC System under the applicant's name

\*\*\* NOTE: You MUST forward these documents back to LDOE by mail and upload a copy into the CCCBC System in order for your application to be completed. Failure to do so will result in delays in the processing of your CCCBC and/or a change in your eligibility. \*\*\*

2) Kentucky Criminal History Record Information (CHRI) Instructions

Please do the following:

LDOE-designated fingerprint locations

# LDOE-designated Fingerprint Locations







#### **Child Care Criminal Background Check Fingerprint Locations**

\*Some locations may be closed for holidays. Please call and confirm hours of operation\*

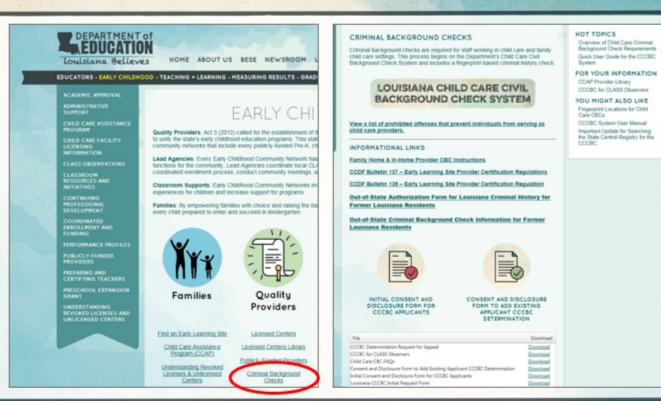
Parish	Name	Physical Address	Phone Number	Hours / Website website	
Ascension	UPS 6934	104 N. Airline Hwy Gonzales, LA 70737	(225) 644-8771		
Bossier	Bossier Office of Community Services	700 Benton Rd. Bossier City, LA 71111	(318) 747-1045		
Bossier *NEW*	ABC Insurance Agencies	1520 Barksdale Blvd. Bossier City, LA 71111	(318) 222-0123	website	
Caddo **TEMPORARILY CLOSED**	ABC Insurance Agencies	502 Stoner Ave Ste A **  **STONER CLOSED while moving to 6116 Line Ave**	(318) 425-0689	<u>website</u>	
Calcasieu	UPS 5128	630 W. Prien Lake Rd. Ste. B Lake Charles, LA 70601	(337) 478-0691	website	
Concordia Community Development Center		107 EE Wallace Blvd. Ferriday, LA 71334	(318) 757-9213		
East Baton Rouge UPS 3236		7350 Jefferson Hwy Ste 485 Baton Rouge, LA 70806 "NOTE: Louisiana State Police is NOT a location for CCCBCs"	(225) 927-6245	website	
East Baton Rouge UPS 2070		5261 Highland Rd. Baton Rouge, LA 70808	(225) 766-8810	website M-F 8am-7:00pm Sat 9am-4:00pm	



#### Resources on Louisiana Believes CBC page

#### Updated documents:

- Initial Request Form
- Consent Forms
- Fingerprint sites
- User Manual
- Quick User Guide



#### **CCCBC Tutorial Webinar**

There will be another webinar, same content, to review the CCCBC System updates.

Tuesday, April 16th from 12:00 pm to 1:00 pm

URL to join: https://ldoe.zoom.us/j/334103042

Dial-in: (646) 876-9923

Meeting ID: 642-366-809

Questions can be sent to LDECCCBCprocessing@la.gov or LDEchildcareCBC@la.gov.