





New Orleans Online Application System School User Training

November 1, 2014



Training Objectives

After today's training, participants should be able to:

- 1) Articulate the key processes and policies associated with the enrollment system
- 2) Log-in, enter data, and submit student applications

3) Understand updated steps to perform other key processes

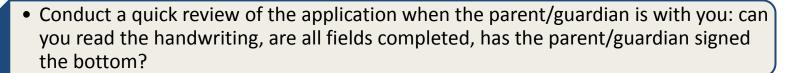


- Application Intake: Policies and Procedures
- System Functionality
 - Parent Portal Preview
 - Create desktop icon/Downloading Google Chrome
 - Login
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 - Application Process: Parent Selection
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Process: Application Intake

When collecting applications from families, it is OPSB/RSD's expectation that school staff will do the following:



• Provide the parent/guardian with a copy of their application.

• Place the application in a secure place until it is time for data entry.

 In a timely manner, fill in missing OneApp ID numbers and data enter the applications that were received in SchoolForce, mark them as data entered, then place them back in their secure location.



Process: Application Record Maintenance

OPSB/RSD expect that schools will keep on file copies of all applications received – either electronically or paper:



• Either scan / store electronically or file all applications so they can be referenced at a later date as necessary. OPSB/RSD Central staff may request application records as needed.

 Maintain filed applications for at least six months before shredding / deleting.



Policy: User Support

Topic	Contact
Support for Families: RSD Family Resource Centers OPSB Parent Center	 Phone: 877-343-4773 (RSD) / 888-820-1554 (OPSB) Email: oneapp@rsdla.net
Support for ESL Families	 Spanish and Vietnamese translation and interpretation services are available at our Family Centers.
Support for Schools:Log-in/Technical SupportPolicy/Process Support	Email: enrollment.support@rsdla.net



Process/Policy: System Log-Ins

• All Schools:

- Each school must identify an enrollment point-of-contact ("POC") for OneApp and SchoolForce. Only one log-in will be issued per school
- Each POC is responsible for ensuring that there is a plan regarding who will have access to the log-in
- No more than 3 people per school should have access to the log-in

New OneApp Schools:

- We will be coordinating with each school about setting up a log-in
- The Enrollment Team will be available for more time to review enrollment policy and SchoolForce upon request



Process/Policy

- All students will have 9 Digit Unique Student IDs (OneApp IDs) that can be found on the student record. These are required when entering applications.
- Parents with students attending C, D, F or T (transformation) schools have the option to determine eligibility to apply for scholarship schools by filling out a set of questions and providing proof of residency and income. They can provide that proof of income at participating scholarship schools and family centers (not public schools).
- There are two application windows during the Main Round application cycle. The "Early Window," where students will be able to apply to schools with admissions criteria. The deadline for the Early Window will be December 19.
- The "Standard Window" is for all other applicants. The final application deadline for the Main Round will be February 27.
- Only one application will be processed per student per round. Changes to the application will overwrite previously submitted application information. The most recent application is authoritative.
- Parents may either apply online, or submit a paper application. We are urging all schools to
 encourage families to submit online applications so that they get email receipts, get familiar
 with the process, and to avoid later disputes about what was entered on a paper
 applications.



Timeline

- Week of November 3rd: Main Round Launches
- December 19th: Early Window Deadline
- February 27th: Main Round Closes
- Week of April 6th: Results Available



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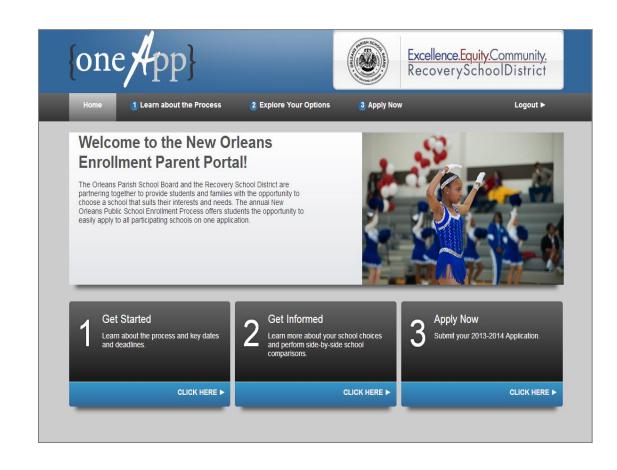


Parent Portal Preview

As they did last year, Parents will have the option of applying online.

Using the online portal, they will have access to:

- Policy and process information
- Louisiana Schoolfinder
- The OneApp application





Parent Portal Preview

After logging in, parents/guardians will have the ability to add students to their parent profile, and submit or edit applications.

The school user process will mimic the parent process.



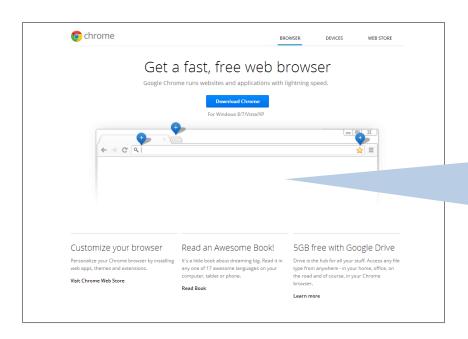




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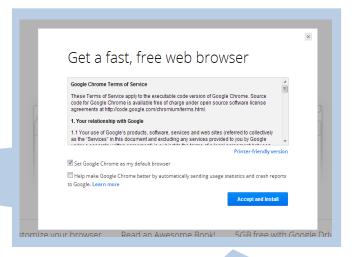


Downloading Google Chrome



Steps for downloading the recommended browser:

- Go to: https://www.google.com/intl/en/chrome/browser/
- 2) Click "Download Chrome"
- 3) Click "Accept and Install"
- 4) Chrome will install itself
- 5) Click "Run" if Chrome does not open automatically

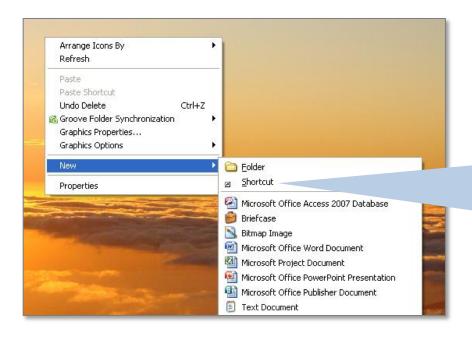






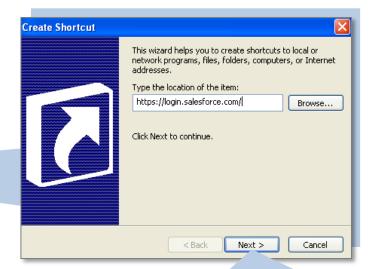


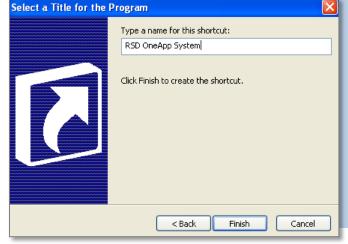
Creating a Desktop Icon



Steps:

- 1) Right click on your desktop
- 2) Select "New"
- 3) Select "Shortcut"
- 4) Enter in https://login.salesforce.com
- 5) Enter "OneApp System"







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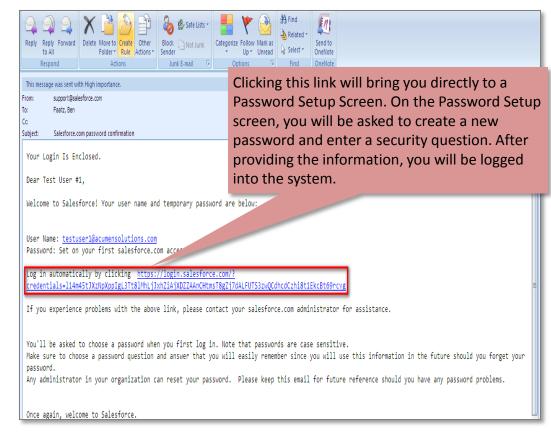
Logging Into the System

New Users:

Upon receiving your username and password for OneApp, simply click on the hyperlink that is embedded in the email and follow the setup wizard to successfully log into the system.

Returning Users:

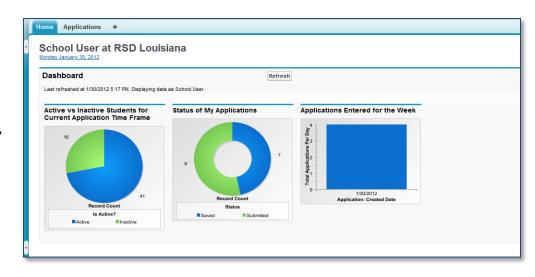
Continue to use your current username and password at https://login.salesforce.com/





Logging Into the System (cont'd)

After creating a Password and Security Question, users are brought directly to the Home Tab.



For subsequent logins, users should click on their desktop icon to arrive at the log-in screen





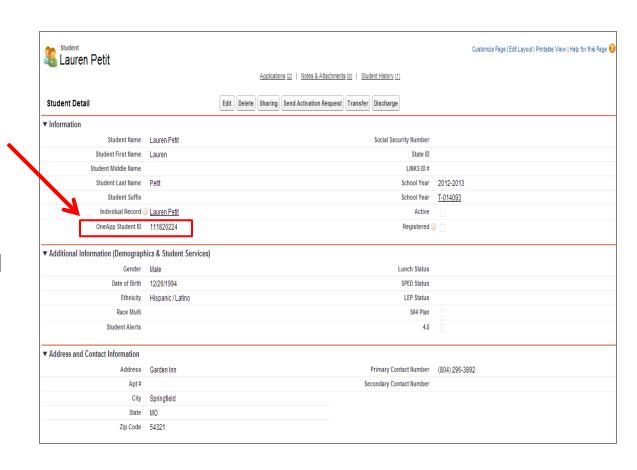


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OneApp Student IDs

- All students in SchoolForce are assigned a OneApp ID, located on the student record
- These 9 digit IDs are essential for ensuring clean and accurate application data and will be used by school staff and parents to fill out applications
- These IDs can also be leveraged for other purposes, as they will be unique across all schools

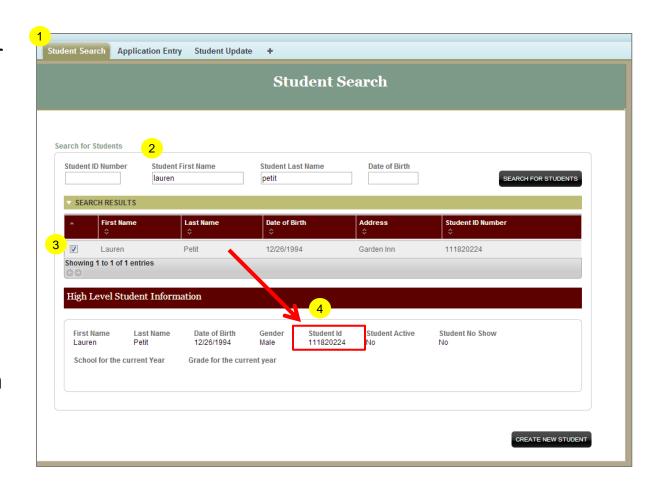




OneApp Student IDs

If you do not know a student's OneApp ID and need to use it for the application, you can:

- Click on the student search tab
- Enter the student name and DOB (if available)
- 3. Click the checkbox next to the correct student
- The ID will display in the "High Level Student Information"



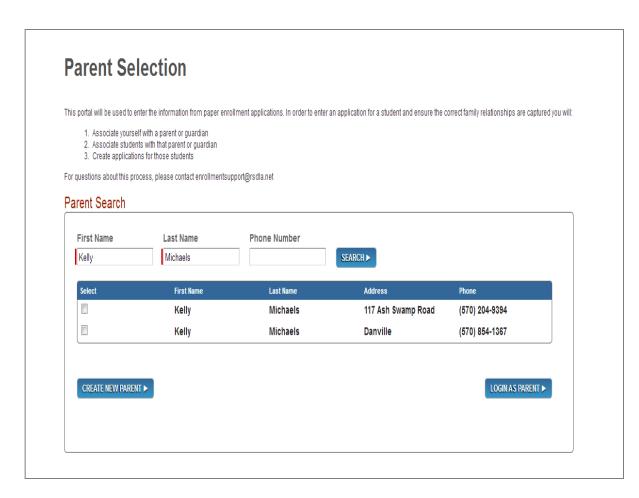


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Application Process: Parent Selection Page Navigation

In order to mimic the parent user process and create clean relationships among family members, we will start by selecting or creating the parent or guardian of the student(s) for whom we wish to enter applications.



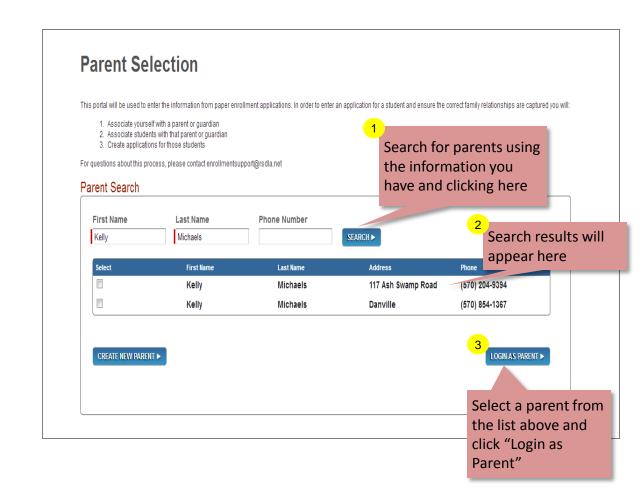
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Application Process: Parent Search and Selection

Parent Selection Steps:

- Enter the parent name and phone number, if available
- Search results will appear
- 3. Select the box next to the parent you wish to log in as, and click "Login as Parent"

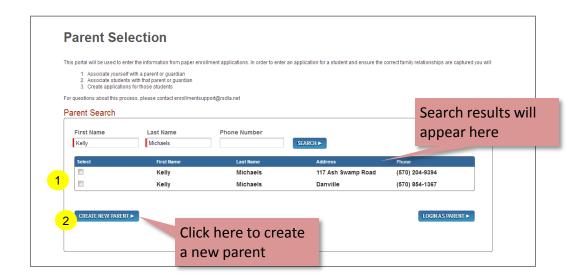


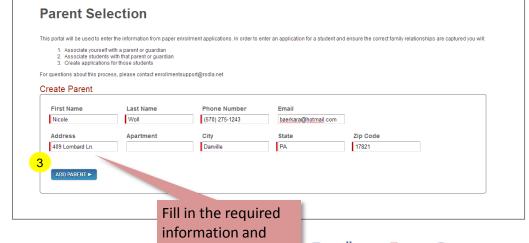


Application Process: Creating a New Parent

Creating a New Parent Steps:

- Look at the list of parents provided after your search
- If you do not see
 the parent you wish
 to select or your
 search returns no
 results, click "Create
 New Parent"
- Fill in the required information and click "Add Parent"





click "Add Parent"

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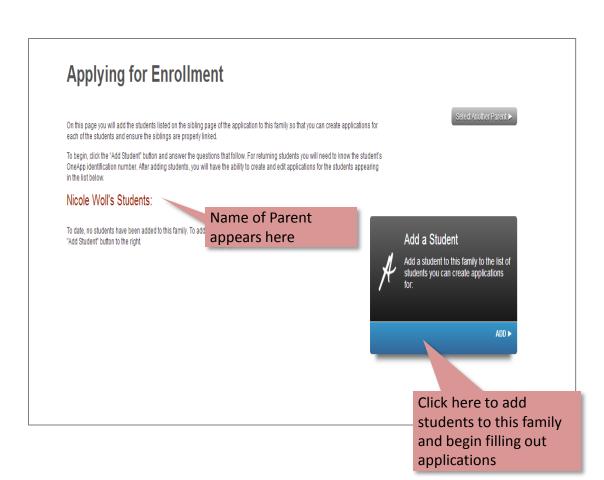


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Application Process: Adding Students

- After you have created or logged in as a parent or guardian, you can add students to his/her family
- After adding each student from the sibling list on the application, you will be able to fill out the enrollment application for each student
- You should use One App ID numbers to complete this step. You can fine OneApp IDs for students in the Student Search tool.



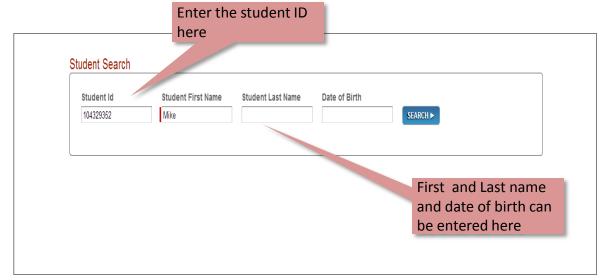


Application process: Adding Students (cont'd)

There are <u>two</u> ways to search for a student:

- 1. Using the Student ID
- 2. Using the student fist name, last name, and date of birth

Keep in mind, all current RSD and OPSB students have been assigned an ID

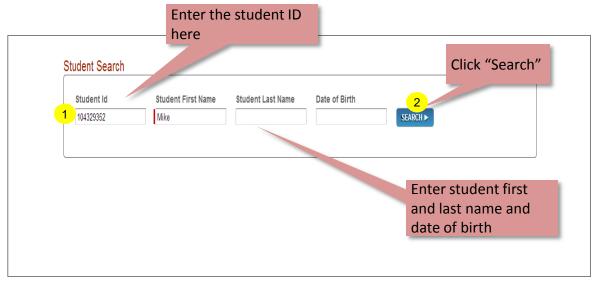




Application Process: Adding Students (cont'd)

Steps for searching for a student:

- Enter the student ID
 or Enter the student
 fist name, last name,
 and date of birth
- Click "Search"

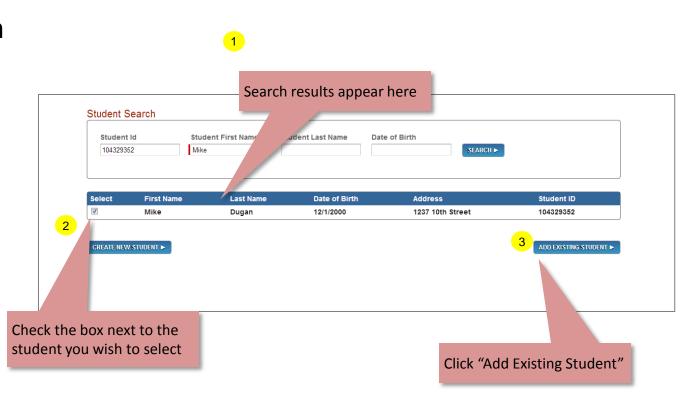




Application Process: Adding Students (cont'd)

Student Selection Steps:

- Search results will appear
- 2. Select the box next to the student you wish to add
- Click "Add Existing Student"

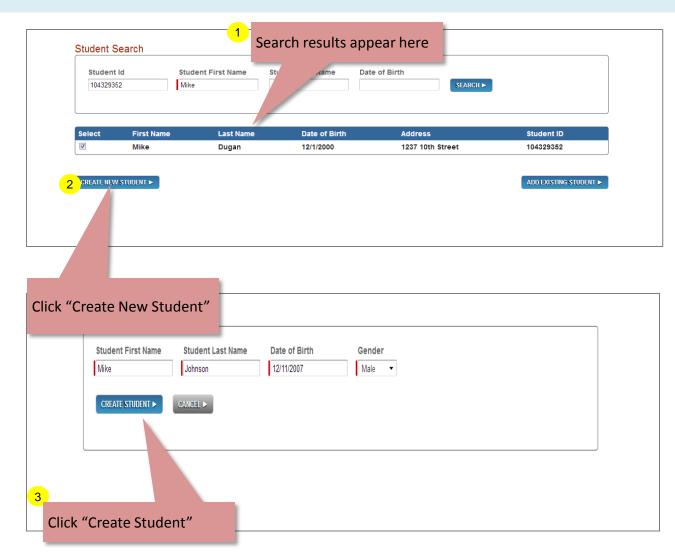




Application Process: Creating a New Student

Creating a New Student Steps:

- Look at the list of students provided after your search
- 2. If you do not see the student you wish to select or your search returns no results, click "Create New Student"
- Fill in the required information and click "Create Student"

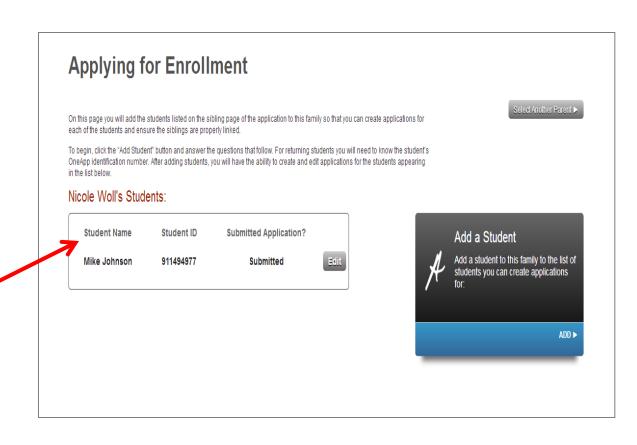




Application Process: Student List

Student List Page:

- After you have created new students or added existing students, they will appear in the student list
- From here, you can submit new or edit existing applications





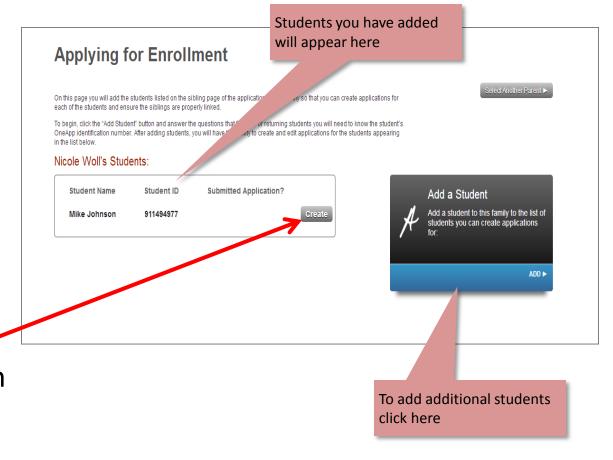
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Create an Application

 After adding a student, the student's name will appear in the list under the parent or guardian's name

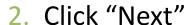
Click "Create" to begin an application

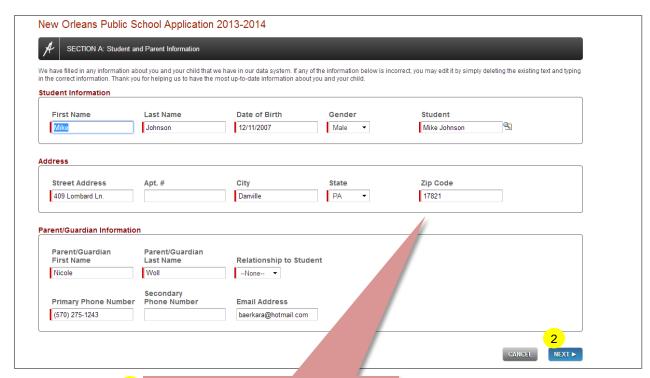




Create Application (cont'd)

1) Examine the existing information in Section A and edit any fields that need to be updated and fill in the information for blank fields



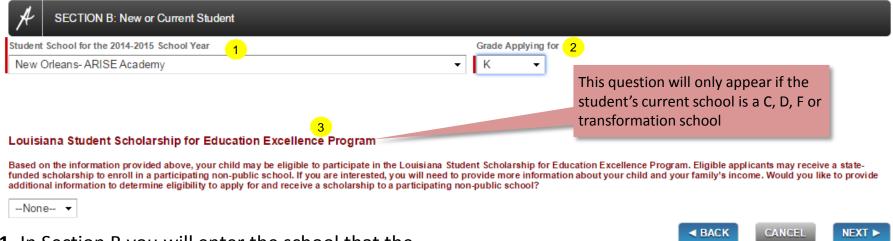


All information existing in the system for the student will pre-populate into the application boxes



Create Application (cont'd)

New Orleans Public School Application 2015-2016

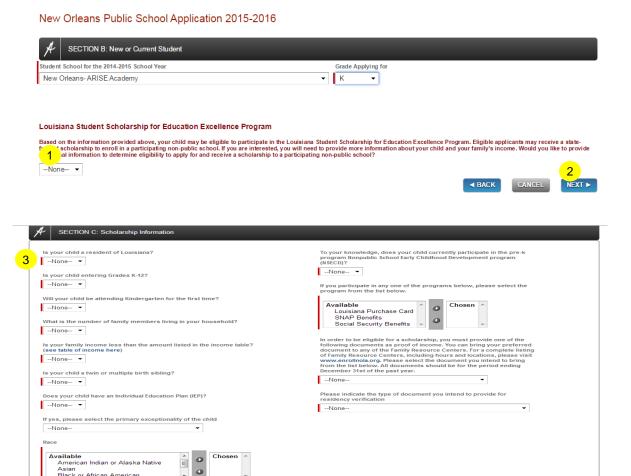


- 1. In Section B you will enter the school that the student is currently attending. If they are active at a participating school, this will be pre-populated. If there is a discrepancy, please call the family to confirm and reach out to enrollmentsupport@rsdla.net if they confirm that the system assignment is inaccurate.
- **2.** Enter the grade the student is applying for. This will also be pre-populated if the student is active with their next year's grade.
- **3.** This question will only appear if an applicant is eligible for the scholarship program based on their current school and grade. Public schools will enter scholarship applications submitted to their school, but they do not check scholarship eligibility documentation. Families can bring their financial documentation to family centers and scholarship schools to validate their eligibility.



If the parent has indicated he/she would be interested in determining eligibility for a scholarship, you will:

- Indicate "Yes" in Section B
- Click "Next"
- Enter the information requested to determine eligibility in the scholarship section
- When finished entering information, Click "Next"



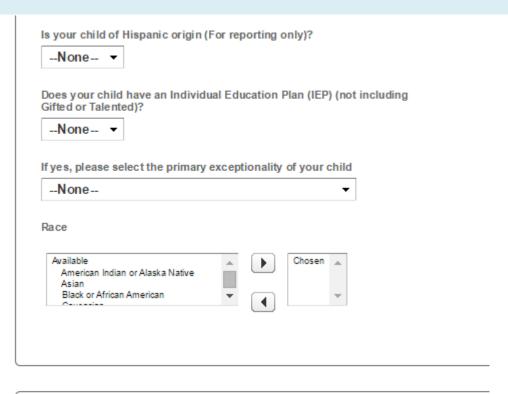


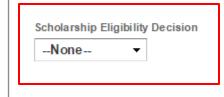


Scholarship schools and family centers will update the scholarship eligibility decision on this page when applicants submit their eligibility documentation.

Public/Charter schools WILL NOT enter this information. If asked, they should direct scholarship applicants to family centers and scholarship schools to bring in financial eligibility documentation.

Applicants will not be eligible for a scholarship assignment unless they are marked "Eligible" in this field.







Both students who wish to apply for other schools and students who wish to determine eligibility will utilize this section:

- In the School Choices Section, click on the drop down for each rank and select the school that the parent has indicated
- 2) When finished entering up to 8 selections, "Next"
- We added additional redtext at the top to address some common points of confusion from previous years.



Using the drop-down menus below, please list up to 8 schools in order of preference. Please only select schools you would like for your child to attend, as your child may be assigned to any school listed.

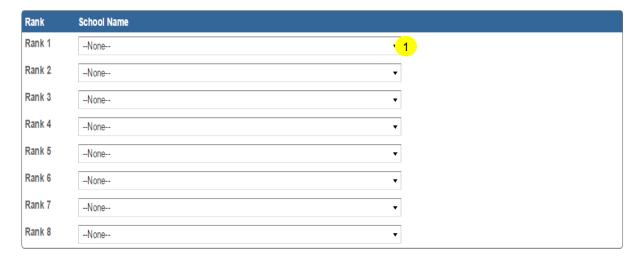
Parents / Guardians of Current Students: Only list schools below that you would prefer your student attend more than their current school. Current students who are assigned to any of the schools listed on the application will lose his / her seat at their current school.

Parents / Guardians of Multiple Students: If you are applying for more than one child and you would like them to attend the same school, please list the schools in the exact same order on each student's application. If the schools are listed in the exact same order, the system will try to assign the siblings to the same school but it is not guaranteed.

Schools included in the drop-down menu are participating in OneApp and serve the grade for which your student is applying.

The system will seek to provide each applicant with their single, best offer. A single, best offer is the highest ranked school with a seat available for the applicant given their random lottery number and their priority for each school listed.

If the system is unable to assign an applicant to a school listed below, the system will re-assign the applicant to their current school (if the applicant currently attends a OneApp participating school and the school serves the applicant's grade).



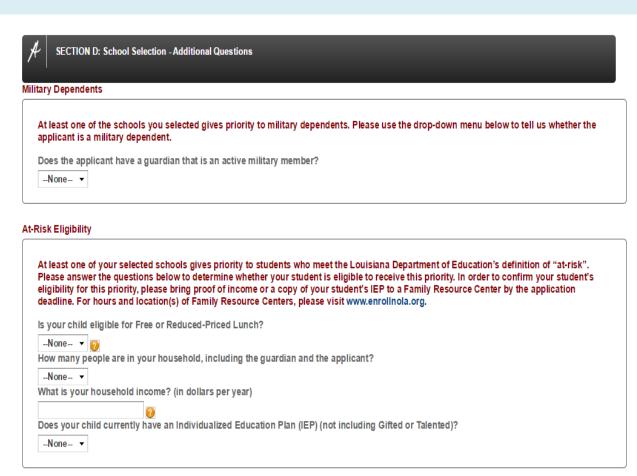


There is a new page added to the application this year for applicants to selective programs to enter supplemental information.

Applicants can only enter this information when they submit online applications

Non-selective schools should disregard this page and click through to the next page.

Selective schools can view their applicant's answers to those supplemental questions and update their status (At-Risk only) on this page.





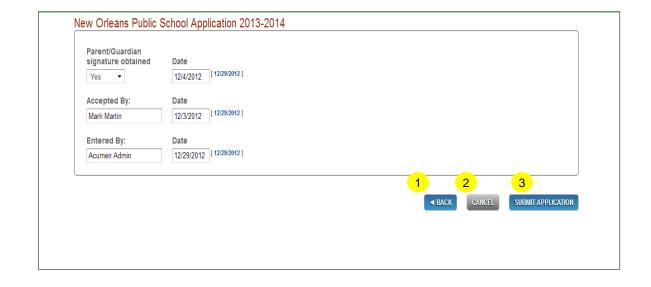
Foreign Language Proficiency

- Using the drop down, indicate "yes" if the parent signed the application and "no" if it is unsigned
- 2) Populate the date
- 3) Indicate who accepted the application from the parent by typing in the name of the individual and the date
- 4) Indicate the name of the person entering the application data into the system and the date here
- 5) Click "Submit Application"



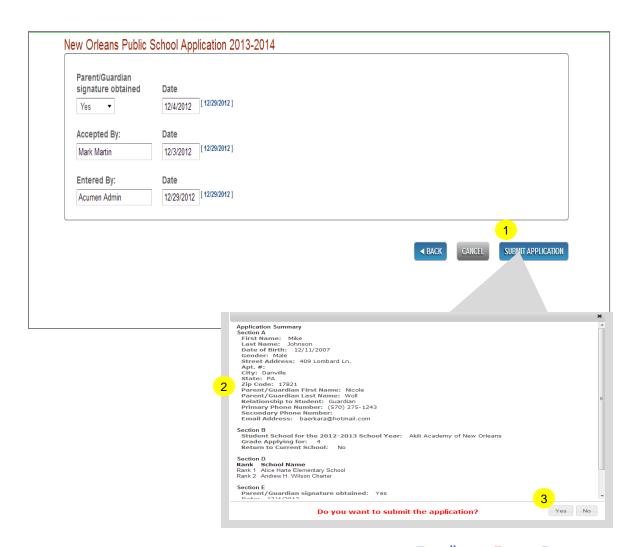


- If you wish to return to a previous page, click "back"
- 2) If you do not wish to keep the application you have started and wish to delete any record of it, click "cancel" Please note, clicking cancel will result in loss of any data entered
- 3) If you are finished with the application and would like to submit, click "Submit Application"





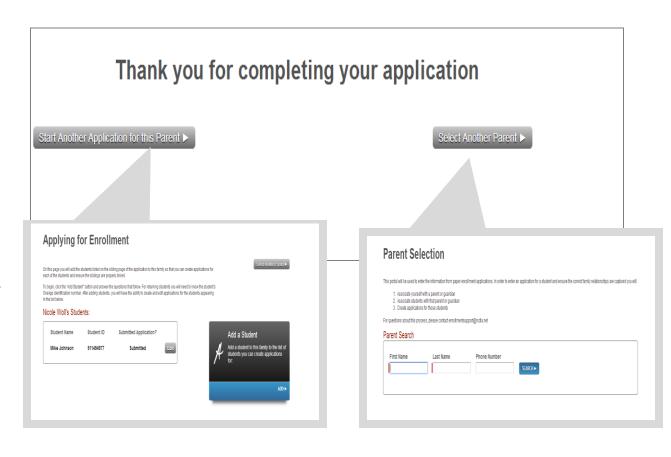
- 1) If you are certain that you have finished editing/filling out the application and that all information is complete, you should click "submit application"
- 2) You will receive a pop-up with all of the information you have entered asking you if you are sure that you would like to submit
- After verifying the information, click "Yes" (an email will be sent to the parent)





Submit Application

- After completing an application, you can:
- 1) Click "Start Another Application for this Parent" to return to this parent's student list **or**
- Click "Select Another Parent" to return to the parent search page







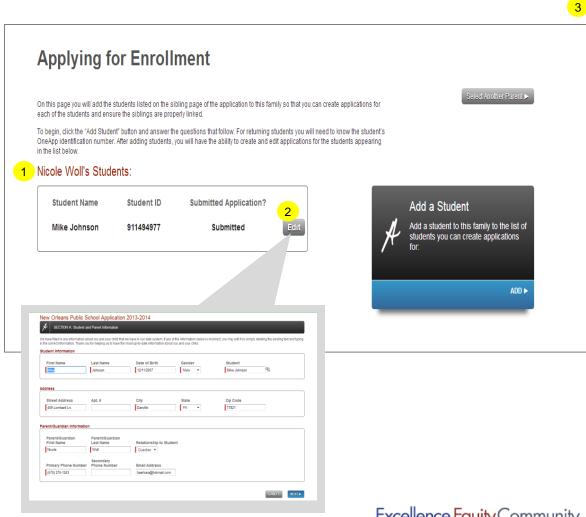
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View or Edit a Submitted Application

- 1) To view or edit a submitted application, locate the application you wish to view by returning to the parent's student list
- 2) Click "Edit" to return to the submitted application
- 3) Edit fields and click through to <u>resubmit</u> or cancel to exit the application without editing





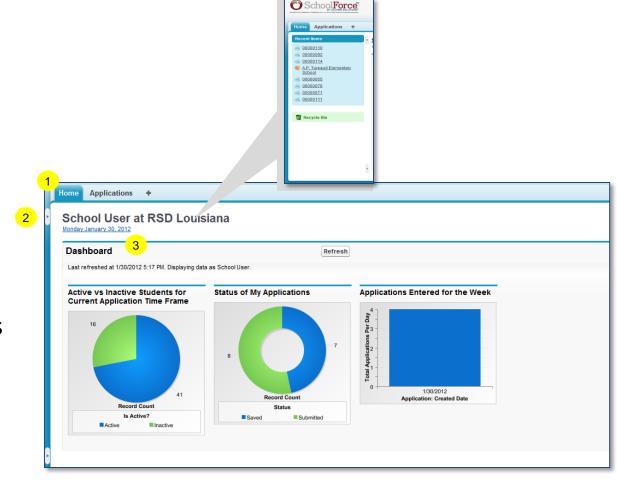
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Dashboard & Recent Items

- Click "Home" to view your dashboard and recent items
- On the far left, click the small gray arrow to display recently viewed items
- 3) Dashboards on your homepage include:
 - Active vs. inactive students
 - Status of applications
 - Applications entered for the week





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