

## **Serious Injury or Death**

Louisiana Department of Education must ensure that this localized list includes a clear indicator if a serious injury or death due to a substantiated health and safety violation has occurred at that provider. It is crucial that parents are able to clearly identify if a provider had a violation that led to the death of a child or a serious injury. In 2017 the Department changed the definition to specify the type of serious injury or death that occurred while a child was in the care of an early learning center.

Serious Injury as defined by the Department is an Injury that occurs due to a substantiated health and safety violation while a child is in the care of an early learning center, family home provider or in-home provider and that requires medical attention. Examples include but are not limited to broken bones, cuts requiring stitches, injury of internal organs, burns and head trauma.

This document includes all serious injuries and deaths that occurred in the state of Louisiana from 2017-2021.

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Little Blessings Childcare and Preschool II Serious Injury occurred: 1/13/2017

## OVERVIEW

<b>3109 West Willow Street Scott, LA 70583</b>	<b>PHONE NUMBER</b> 337-232-5565
<b>AGES/GRADES SERVED</b> Infant (Under 1) – PK (ages 3-4)	<b>PARISH</b> Lafayette Parish
<b>LICENSE TYPE</b> Type I	<b>CURRENT EARLY EDUCATION CAPACITY</b> 190 students
<b>EARLY CHILDHOOD PERFORMANCE RATING</b> Not Applicable	<b>STAR RATING</b> Not Applicable

Little Blessings Childcare & Preschool II  
3109 West Willow Street  
Scott, LA 70583

Date - 01/23/2017  
License # - 15999  
Action Code - 23

## Statement of Deficiencies

**1103-A-E: Critical Incidents and Required Notification** **Not Met**

1103-A-E: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
2. serious injury or illness that required medical attention;
3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.

B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.  
 C. The Licensing Division and other appropriate agencies shall be notified via email within 24 hours of the incident.  
 D. The Licensing Division shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the Licensing Division's Critical Incidents Report Form and shall contain all information requested on the form.  
 E. Reporting deadlines may be adjusted in the event of a natural catastrophe and/or disaster, as determined by the Department.

**Finding:**

1103-A-E Based on record review/interviews: The provider failed to notify within 24 hours of the incident the Licensing Section and other appropriate agencies of the following critical incident : C2 was left alone on the centers play yard at approximately 4:30pm in late November 2016 for approximately 1 minute and failed to document the critical incident and notify Licensing within 24 hours of the incident.  
 -Provider failed to have C1's parents sign, date, and indicate a time of written notification of the critical incident form in regards to critical incident on 1/13/17 when C1 fell on the centers play yard and broke her leg.

**1713-A&B&C: Supervision** **Not Met**

1713-A&B&C: A: Children shall be supervised at all times in the center, on the playground, on field trips, on non-vehicular excursions, and during all water activities and water play activities.  
 B: Children shall not be left alone in any room, (except the restroom as indicated in Subsection G of this Section or when being provided services by therapeutic professionals, as defined in 103), outdoors, or in vehicles, even momentarily, without staff present.  
 C: A staff person shall be assigned to supervise specific children whose names and whereabouts that staff person shall know and with whom the staff person shall be physically present. Staff shall be able to state how many children are in their care at all times.

**Finding:**

1713-A&B&C, Based on Interviews: Children were not under supervision at all times as approximately late November 2016 C2 was left on the center's play yard for approximately 1 minute at approximately 4:30pm. C2 was outside for approximately 1 minute as S1 entered the facility with the other students in her class and S2 found C2 outside and notified S1 about C2's presence.


[Click to see full report](#)

See Center on School Finder [here](#)

**Child Enrichment DBA Kid's World #4**

**Serious Injury occurred: 2/21/17**

## OVERVIEW

<b>1183 Gardere Lane Baton Rouge, LA 70820</b>	<b>PHONE NUMBER</b> 225-767-3228
<b>AGES/GRADES SERVED</b> Infant (Under 1) – PK (ages 3-4)	<b>PARISH</b> East Baton Rouge Parish
<b>LICENSE TYPE</b> Type III	<b>CURRENT EARLY EDUCATION CAPACITY</b> 81 students
<b>EARLY CHILDHOOD PERFORMANCE RATING</b> Proficient	<b>STAR RATING</b> 

Child Enrichment Corporation dba Kids World #4  
1183 Gardere Lane  
Baton Rouge, LA 70820

Date - 02/21/2017  
License # - 9373  
Action Code - 23

## Statement of Deficiencies

### 1713-A&B&C: Supervision

**Not Met**

1713-A&B&C:

A: Children shall be supervised at all times in the center, on the playground, on field trips, on non-vehicular excursions, and during all water activities and water play activities.

B: Children shall not be left alone in any room, (except the restroom as indicated in Subsection G), outdoors, or in vehicles, even momentarily, without staff present.

C: A staff person shall be assigned to supervise specific children whose names and whereabouts that staff person shall know and with whom the staff person shall be physically present. Staff shall be able to state how many children are in their care at all times.

#### Finding:

1713-A&B&C: Based on interviews: As evidenced by the Specialist, S3 admitted that on 2/13/17 during an incident involving C1, S3 had briefly turned her back to wipe another child's nose when C1 began to cry. S3 stated that she was not sure whether C1 fell off of the toy climber located in the classroom, or if C1 was pushed. The Specialist was also told by S10 that C1 was crying but she was unsure what happened to the child.

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See center on school finder [here](#)

**ABC Nursery**

**Serious Injury occurred: 3/3/2017**

## OVERVIEW

<b>1302 Lafayette St Houma, LA 70360</b>	<b>PHONE NUMBER</b> 985-876-2122
<b>AGES/GRADES SERVED</b> Infant (Under 1) – PK (ages3-4)	<b>PARISH</b> Terrebonne
<b>LICENSE TYPE</b> Type III	<b>CURRENT EARLY EDUCATION CAPACITY</b> 81 students
<b>EARLY CHILDHOOD PERFORMANCE RATING</b> Not Applicable	<b>STAR RATING</b> Not Applicable

ABC Nursery  
1302 Lafayette St.  
Houma, LA 70360

Date - 03/08/2017  
License # - 12158  
Action Code - 23

## Statement of Deficiencies

**1713-A&B&C: Supervision**

**Not Met**

1713-A&B&C: A: Children shall be supervised at all times in the center, on the playground, on field trips, on non-vehicular excursions, and during all water activities and water play activities.

B: Children shall not be left alone in any room, (except the restroom as indicated in Subsection G of this Section or when being provided services by therapeutic professionals, as defined in 103), outdoors, or in vehicles, even momentarily, without staff present.

C: A staff person shall be assigned to supervise specific children whose names and whereabouts that staff person shall know and with whom the staff person shall be physically present. Staff shall be able to state how many children are in their care at all times.

**Finding:**

1713-A&B&C Based on interview/record review: Children were not under supervision at all times as C1 swallowed a small button-cell type battery at approximately 9:00 a.m. on 3/3/17 while playing with a lighted toy under the supervision of S1. C1 required emergency medical treatment to have the battery removed from his stomach. The lighted toy was a 'throw' trinket from a recent Mardi Gras parade.

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**Jennifer Cushenberry**

**Serious Injury occurred: 4/21/2017**

## OVERVIEW

<b>300 Fairview Drive Laplace, LA 70068</b>	<b>PHONE NUMBER</b> 985-224-2077
<b>AGES/GRADES SERVED</b> Infant (Under 1) – PK (ages 3-4)	<b>PARISH</b> St. John the Baptist
<b>LICENSE TYPE</b> Family Home	<b>CURRENT EARLY EDUCATION CAPACITY</b> 6 students
<b>EARLY CHILDHOOD PERFORMANCE RATING</b> Not Applicable	<b>STAR RATING</b> Not Applicable

JENNIFER CUSHENBERRY  
300 FAIRVIEW DRIVE  
LAPLACE, LA 70068

Date - 05/15/2017  
License # - 50869  
Action Code - 3

## Statement of Deficiencies

### 309.A.16: Safety Hazards

Not Met

309.A.16: Identify and protect children from safety hazards in the residence and on the premises, such as uncovered electrical outlets, strings and cords, bodies of water, and vehicular traffic.

#### Finding:

309.A.16 Based on record review/interview(s): A five gallon bucket of water was left uncovered and/or unprotected from the children being cared for. On 4/21/17, C1 was found submerged head first and unresponsive (not breathing) in a five gallon bucket of water located just outside of the rear exit into the outdoor play area. The five gallon bucket of water was reported to be 3/4 full. The five gallon bucket of water was positioned just under an air conditioner window unit to collect the excess water.

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Noel Methodist Children’s Center

Serious Injury occurred: 9/29/2017

**OVERVIEW**

<b>520 Herndon Street Shreveport, LA 71101</b>	<b>PHONE NUMBER</b> 318-222-7732
<b>AGES/GRADES SERVED</b> Infant (Under 1) – PK (ages 3-4)	<b>PARISH</b> Caddo
<b>LICENSE TYPE</b> Type III	<b>CURRENT EARLY EDUCATION CAPACITY</b> 150 students
<b>EARLY CHILDHOOD PERFORMANCE RATING</b> PROFICIENT	<b>STAR RATING</b> 

Noel Methodist Children's Center  
520 Herndon Street  
Shreveport, LA 71101

Date - 10/19/2017  
License # - 1634  
Action Code - 23 - INCIDENT

**Statement of Deficiencies**

**1509-A.1: Child Abuse and Neglect Policy Not Met**

1509-A.1: Child Abuse and Neglect Policy

- a. As mandated reporters, all staff and owners shall report any suspected abuse or neglect of a child to the Louisiana Child Protection Statewide Hotline 1-855-4LA-KIDS (1-855-452-5437);
- b. An early learning center shall not delay the reporting of suspected abuse or neglect to the Child Protection Statewide Hotline in order to conduct an internal investigation to verify the abuse or neglect allegations; and
- c. An early learning center shall not require staff to report suspected abuse or neglect to the center or management prior to reporting it to the Child Protection Statewide Hotline.

**Finding:**

1509-A.1: Child Abuse and Neglect Policy: Based on observation/interview: Although mandated reporters, staff did not report suspected abuse/neglect of a child to the Child Protection Statewide Hotline as on 9/29/17, S18 neglected to attend to C1 after he was injured due to a hazardous propped table that fell on his right foot. Specialist's review of the center's video camera footage which showed C1 laying on the floor for more than 5 minutes without being checked on by S18 after the injured occurred. When C1 finally attempted to lift himself from the ground he again fell, he finally pulled himself to a stand, and limped around the classroom for more undetermined amounts of time before he was checked on by center staff and then his parent was contacted. The center failed to contact the child protection statewide hotline as of 10/19/17, which was confirmed by interview with S1.

**1713-E&F: Supervision Participation Not Met**

1713-E&F:

- E: While supervising a group of children, staff shall devote their time to supervising the children, meeting the needs of the children, and participating with them in their activities.
- F: Staff duties that include cooking, housekeeping or administrative functions shall not interfere with the supervision of children.

**Finding:**

1713-E&F: Supervision Participation: Based on observation: While supervising a group of children, S18 did not devote her time to supervision of the children, meeting the needs of the children, and in participation with the children in their activities. The Specialist observed the 9/29/17, video footage and noticed that S18 was not paying attention to (7) 1 y/o children as they freely played around the room. S18's lack of supervision participation resulted in C1 being able to pull down a hazardously propped table that fell on his right foot and the results of the injury was a fracture.



## Noel Methodist Children's Center (cont)

Serious Injury occurred: 9/29/2017

### 1903-C: Free of Hazards

Not Met

1903-C: Indoor and outdoor areas shall be free of hazards.

#### Finding:

1903-C: Free of Hazards: Based on observations: The indoor area was not free of hazards as evidenced by the Specialist's review of the center's video on 9/29/17 showed that the center had a table propped up against a storage closet. The propped table was knocked over by C1 and fell on his right foot which resulted in a fracture.

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### 1915-B.&C: Health Services - Parental Notification

Not Met

1915-B.&C:

B. Reporting. Incidents, injuries, accidents, illnesses, and unusual behavior shall be documented and reported to the parent no later than when the child is released to the parent or authorized representative on the day of the occurrence.

C. Immediate Notification. The parent shall be immediately notified in the following circumstances:

1. blood not contained in an adhesive strip;
2. head or neck or eye injury;
3. human bite that breaks the skin;
4. animal bite;
5. impaled object;
6. broken or dislodged teeth;
7. allergic reaction skin changes (e.g. rash, spots, swelling, etc.);
8. unusual breathing;
9. symptoms of dehydration;
10. temperature reading over 101° oral, 102° rectal, or 100° axillary; or
11. injury or illness requiring professional medical attention.

#### Finding:

1915-B.&C.: Health Services-Parental Notification: Based on observation/record review: The center failed to immediately notify O1 after a hazardous propped table fell on C1's right foot on 9/29/17, at 3:14pm. Documentation showed O1 was contacted at 3:25pm however, O1 stated he was not notified until 4:20pm. C1's injuries required medical attention and resulted in a fracture to C1's foot.

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**Early Learning Center of NOBTS**

**Death occurred: 1/11/2018**

## OVERVIEW

<b>4148 Providence Place</b> New Orleans, LA 70126	<b>PHONE NUMBER</b> 504-816-8585
<b>AGES/GRADES SERVED</b> Infant (Under 1) – PK (ages 3-4)	<b>PARISH</b> Orleans
<b>LICENSE TYPE</b> Type III	<b>CURRENT EARLY EDUCATION CAPACITY</b> 150 students
<b>EARLY CHILDHOOD PERFORMANCE RATING</b> PROFICIENT	<b>STAR RATING</b> 

Early Learning Center of NOBTS  
4148 Providence Place  
New Orleans, LA 70126

Date - 01/16/2018  
License #- 452  
Action Code - 25 - COMPLIANCE

### *Statement of Deficiencies*

**1103-A-E: Critical Incidents and Required Notification**

**Not Met**

1103-A-E: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
  2. serious injury or illness that required medical attention;
  3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
  4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.  
C. The Licensing Division and other appropriate agencies shall be notified via email within 24 hours of the incident.  
D. The Licensing Division shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the Licensing Division's Critical Incidents Report Form and shall contain all information requested on the form.  
E. Reporting deadlines may be adjusted in the event of a natural catastrophe and/or disaster, as determined by the Department.

**Finding:**

1103-A,C. Based on record review/interviews, center staff failed to immediately notify emergency personnel of a critical incident involving a child in care. A critical incident occurred at 11:16.00 am on 1/11/2018, involving C1, that required C1 to be transported by ambulance to the hospital. Based on review of center's written policy regarding emergency response, it indicates the center will call 911 for emergency transportation to a hospital, however, S4 and S15 failed to contact 911 emergency services. Based on interview with S4 she stated she ran to the office and told S15 to call 911. Based on interview with S15 and review of NOBTS Campus Police Report, S15 contacted NOBTS Campus Police dispatch first at 11:26 am and informed dispatch to contact 911 emergency personnel. Center staff also failed to notify Child Welfare within 24 hours of the incident involving C1 as interview with S1 reflected no notification to Child Welfare had been made. S1 had not notified Child Welfare as of licensing visit held on 1/22/2018.

**1713-E&F: Supervision Participation**

**Not Met**

1713-E&F:

- E: While supervising a group of children, staff shall devote their time to supervising the children, meeting the needs of the children, and participating with them in their activities.  
F: Staff duties that include cooking, housekeeping or administrative functions shall not interfere with the supervision of children.

**Finding:**

1713-E&F: Based on video observation, S2 failed to directly supervise 10 two year old children during lunch time. According to specialist review of center's video recording, S2 was observed performing the following housekeeping duties that interfered with the direct supervision of children in her care: S2 could be seen entering a closet, removing children's jackets from floor and hanging them on racks, entering the restroom located inside of the classroom, entering doorway of the classroom, pulling cots into the classroom, writing on clip board, walking around classroom, and closing window blinds in classroom.

**1919-D.2: Food Service and Nutrition - Choking Hazards**

**Not Met**

1919-D.2: Children under age 4 shall not have foods that are implicated in choking incidents. Examples of these foods include but are not limited to: whole hot dogs, hot dogs sliced in rounds, raw carrot rounds, whole grapes, hard candy, nuts, seeds, raw peas, hard pretzels, chips, peanuts, popcorn, marshmallows, spoonful of peanut butter, and chunks of meat larger than what can be swallowed whole.

**Finding:**

1919-D.2 Based on interviews, on 1/11/18, the center served children under age 4 a food, sliced smoke sausage cut into "quarter size" circular pieces, that are implicated in choking incidents.

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**Green Trees Early Childhood Village**

**Serious Injury occurred: 5/2/2018**

## OVERVIEW

<b>1820 Soniat Street New Orleans, LA 70115</b>	<b>PHONE NUMBER</b> 504-896-6440
<b>AGES/GRADES SERVED</b> Infant (Under 1) – PK (ages 3-4)	<b>PARISH</b> Orleans
<b>LICENSE TYPE</b> Type II	<b>CURRENT EARLY EDUCATION CAPACITY</b> 154 students
<b>EARLY CHILDHOOD PERFORMANCE RATING</b> Not Applicable	<b>STAR RATING</b> Not Applicable

Green Trees Early Childhood Village  
1820 Soniat Street  
New Orleans, LA 70115

Date - 08/20/2018  
License # - 50102  
Action Code - 23 - INCIDENT

## Statement of Deficiencies

### 1713-A&B&C: Supervision

**Not Met**

1713-A&B&C: A: Children shall be supervised at all times in the center, on the playground, on field trips, on non-vehicular excursions, and during all water activities and water play activities.

B: Children shall not be left alone in any room, (except the restroom as indicated in Subsection G or when being provided services by therapeutic professionals as defined in 103), outdoors, or in vehicles, even momentarily, without staff present.

C: A staff person shall be assigned to supervise specific children whose names and whereabouts that staff person shall know and with whom the staff person shall be physically present. Staff shall be able to state how many children are in their care at all times.

**Finding:**

1713 A: Children were not under supervision at all times as: According to S1 and S2, on 5/2/18, C1 and C2 were on the play yard. They reached through a fence where bath tablets were sitting on a trash can. C1 and C2 took the tablets and put the tablets in their mouths.

### 1903-C: Free of Hazards

**Not Met**

1903-C: Indoor and outdoor areas shall be free of hazards.

**Finding:**

1903-C Based on interview(s): The outdoor area was not free of hazards as according to S1 and S2, bath tablets were left outside on a trash can and were accessible to children. C1 and C2 were able to reach the tablets.

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## Celebration Christian Daycare & Learning Center    Serious Injury occurred: 5/15/2018

### OVERVIEW

<b>2001 Airline Drive Metairie, LA 70001</b>	<b>PHONE NUMBER</b> 504-834-2273
<b>AGES/GRADES SERVED</b> Infant (Under 1) – PK (ages 3-4)	<b>PARISH</b> Jefferson
<b>LICENSE TYPE</b> Type I	<b>CURRENT EARLY EDUCATION CAPACITY</b> 114 students
<b>EARLY CHILDHOOD PERFORMANCE RATING</b> Not Applicable	<b>STAR RATING</b> Not Applicable

Celebration Christian Daycare and Learning Center  
2001 Airline Dr  
Metairie, LA 70001

Date - 05/30/2018  
License # - 15652  
Action Code - 23 - INCIDENT

### *Statement of Deficiencies*

#### 1911-I.-J.: Proper Lifting of a Child

Not Met

1911-I.-J.: Staff members shall adhere to proper techniques for lifting a child.

Staff members shall not lift a child by one or both arms.

#### Finding:

1911-I.-J. Based on observations/interview(s): Upon review of video footage of 05/15/2018, S1 did not lift C1 using proper lifting techniques. S1 lifted C1 using one or both arms causing C1 to get Nursemaid's Elbow.

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See center on school finder [here](#)

**Kids Unlimited**

**Serious Injury occurred: 5/29/2018**

**OVERVIEW**

<b>717 Winnfield Road Princeton, LA 71067</b>	<b>PHONE NUMBER</b> 318-949-0171
<b>AGES/GRADES SERVED</b> Toddler (ages 1-2) – PK (ages 3-4)	<b>PARISH</b> Bossier
<b>LICENSE TYPE</b> Type III	<b>CURRENT EARLY EDUCATION CAPACITY</b> 60 students
<b>EARLY CHILDHOOD PERFORMANCE RATING</b> Not Applicable	<b>STAR RATING</b> Not Applicable

Kids Unlimited  
717 Winnfield Road  
Princeton, LA 71067

Date - 06/19/2018  
License #- 9436  
Action Code - 23 - INCIDENT

<b>Statement of Deficiencies</b>
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**1713-A&B&C: Supervision**

**Not Met**

1713-A&B&C:

- A: Children shall be supervised at all times in the center, on the playground, on field trips, on non-vehicular excursions, and during all water activities and water play activities.
- B: Children shall not be left alone in any room, (except the restroom as indicated in Subsection G), outdoors, or in vehicles, even momentarily, without staff present.
- C: A staff person shall be assigned to supervise specific children whose names and whereabouts that staff person shall know and with whom the staff person shall be physically present. Staff shall be able to state how many children are in their care at all times.

**Finding:**

1713-A&C Based on interviews: A child was not supervised at all times on the water activity field trip taken 5/29/18 to Bossier Mike Woods Swimming Pool. S1 did not know the whereabouts of C1 and was not physically present with C1 as required. On 5/29/18, at 3:45pm C1 was found face down (with no life jacket) in the swimming pool by S3. S3 stated she saw a group of girls surrounding C1, went over to the group, and noticed C1's head was in the water. When she tapped C1, she didn't respond and she noticed her life jacket was missing. S3 lifted C1 out of the pool and called for help. S3 stated a life guard was first to respond to her call, performed CPR, and C1 was taken to the hospital by EMS. S1 stated C1 was in her group. S1 stated everyone was exiting the pool and she was assisting the children with getting their things and lining up. S1 stated she heard a call for help and then observed C1 on the ground receiving CPR. S1 stated S2 told her that C1 went to the restroom and she assumed that C1 must have taken the life jacket she had on off. S2 stated C1 asked to go to the restroom after the whistle was blown, and she walked into the restroom with C1 but didn't stay and didn't take her life jacket off. S2 stated she didn't see C1 take off her life jacket. S2 stated no one noticed C1 was in the water until she was pulled out.

## Kids Unlimited (cont)

Serious Injury occurred: 5/29/2018

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### 1713-I: Water Activities Supervision

Not Met

1713-I: Staff shall actively supervise children engaged in water activities and shall be able to see all parts of the swimming pool, including the bottom.

#### Finding:

1713-I Based on interviews, on 5/29/18, S1, S2, S3, S4, and S5 failed to actively supervise children engaged in water activities and see all parts of the swimming pool as evidenced by C1 being found face down (with no life jacket) in the swimming pool by S3, while on a field trip to Bossier Mike Woods Pool. S1 stated that the incident occurred around 3:45 pm as they were exiting the pool to leave. No one could provide an explanation of how or when C1 entered the pool and how long she was unconscious in the water. S1 stated that CPR was performed on C1 by a life guard, as she was not responsive when she was pulled from the pool. After C1 was revived she was transport to the hospital by EMT.

---

### 1913-E: Water Activities - Safety Procedure

Not Met

1913-E: The center shall have written procedures describing the method staff shall use to account for children and ensure their safety while engaged in water activities.

#### Finding:

1913-E Based on interview(s): The center did not have a written procedures describing the method staff shall use to account for children and ensure their safety while engaged in water activities.

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See center on school finder [here](#)

**SLP Opelousas Head Start/EHS**

**Serious Injury occurred: 11/26/2018**

## OVERVIEW

<b>910 W. Martin Luther King Opelousas, LA 70570</b>	<b>PHONE NUMBER</b> 318-948-3821
<b>AGES/GRADES SERVED</b> Infant (Under 1) – PK (ages 3-4)	<b>PARISH</b> St. Landry
<b>LICENSE TYPE</b> Type III	<b>CURRENT EARLY EDUCATION CAPACITY</b> 289 students
<b>EARLY CHILDHOOD PERFORMANCE RATING</b> Proficient	<b>STAR RATING</b> 

SLP Opelousas Head Start/EHS  
910 W. Martin Luther King  
Opelousas, LA 70570

Date - 11/28/2018  
License #- 51303  
Action Code - 23 -

## ***Statement of Deficiencies***

**1507-A: Daily Attendance Records - Children**

**Not Met**

1507-A: A daily attendance record for children shall be maintained that shall:

1. include the child's first and last name, arrival and departure times, and first and last name of person or entity to whom the child is released;
2. accurately reflect children on the center premises at any given time; and
3. be used to sign in and out if a child leaves and returns to the center during the day.

**Finding:**

1507-A Based on observations/record review: Daily Attendance Records were not accurate as on 11/28/18, Specialist observed 119 children in the center but only 117 children were signed into the attendance logs. The Daily Attendance Records were corrected on site prior to Specialist departure.

On 11/26/18, the center's attendance log failed to be accurate when Specialist reviewed transportation logs and found that C1 was present on the bus that day, however, children daily attendance records do not indicate that C1 was in class.

**1507-B: Daily Attendance Records - Staff and Owners**

**Not Met**

1507-B: A daily attendance record for all staff members and owners shall be maintained that shall:

1. include the first and last name of the staff member or owner and arrival and departure times;
2. accurately reflect the staff members and owners on the center premises at any given time; and
3. be used to document staff members and owners who leave and return to the center during the day

**Finding:**

1507-B Based on observations/record review: Staff daily attendance records were not accurate at all times as on 11/28/18, S4 and S22 were present in the center but were not signed in on the staff daily attendance. Staff daily attendance records were corrected prior to staff departure.



## SLP Opelousas Head Start/EHS (cont)

Serious Injury occurred: 11/26/2018

### 1509-A.1: Child Abuse and Neglect Policy

Not Met

1509-A.1: Child Abuse and Neglect Policy

- a. As mandated reporters, all staff and owners shall report any suspected abuse or neglect of a child to the Louisiana Child Protection Statewide Hotline 1-855-4LA-KIDS (1-855-452-5437);
- b. An early learning center shall not delay the reporting of suspected abuse or neglect to the Child Protection Statewide Hotline in order to conduct an internal investigation to verify the abuse or neglect allegations; and
- c. An early learning center shall not require staff to report suspected abuse or neglect to the center or management prior to reporting it to the Child Protection Statewide Hotline.

**Finding:**

1509-A.1 Based on interviews: Although mandated reporters, staff delayed the report of suspected neglect of a child to the Child Protection Statewide Hotline in order to conduct an internal investigation to verify the neglect allegations. On 11/26/18, C1 was left unsupervised on the bus from 8:38am until 3:02pm. S29 stated that she arrived at the school with O3 at 4:00pm to begin investigating the incident. S29 stated that she reported to Child welfare the next day on 11/27/18 at 2:00pm.

### 1711-A-B-D-G: Child to Staff Ratio

Not Met

1711-A-B-D-G: A. Child to staff ratios are established to ensure the safety of all children.

- B. Minimum child to staff ratios shall be met at all times.
  - 1. There shall be a minimum of two staff members present at an early learning center when more than one child is present.
  - 2. Only those staff members directly providing care, supervision or guidance to children shall be counted in the child to staff ratios.
- D. Minimum Child to Staff Ratios for Type II and Type III centers:

Ages of Children	Ratio
Infants under 1 year	5:1
1 year	7:1
2 years	11:1
3 years	13:1
4 years	15:1
5 years	19:1
6 years and up	23:1

G. Mixed Age Groups - Minimum Child to Staff Ratios

- 1. An average of the child to staff ratios may be applied to mixed age groups of children ages 2, 3, 4 and 5
- 2. Child to staff ratios for children under age two are excluded from averaging.
- 3. When a mixed age group includes children younger than age two, the age of the youngest child determines the child to staff ratio for the group.
- 4. An average may be applied to a mixed age group consisting only of children ages 5 and older.

**Finding:**

1711-A-B-D-G Based on interview(s)/record review: Child to staff ratio was not met at all times as on 11/26/18, C1, age 3, was left alone on the bus from approximately 8:38am until 3:02pm. In order to meet child to staff ratio there should have been one staff on the bus with C1.

### 1713-A&B&C: Supervision

Not Met

1713-A&B&C:

- A: Children shall be supervised at all times in the center, on the playground, on field trips, on non-vehicular excursions, and during all water activities and water play activities.
- B: Children shall not be left alone in any room, (except the restroom as indicated in Subsection G), outdoors, or in vehicles, even momentarily, without staff present.
- C: A staff person shall be assigned to supervise specific children whose names and whereabouts that staff person shall know and with whom the staff person shall be physically present. Staff shall be able to state how many children are in their care at all times.

**Finding:**

1713-A&B&C Based on Record Review/Interviews: C1 was not supervised at all times when he was left on the center's bus on 11/26/18 from approximately 8:38am until 3:02pm.



## SLP Opelousas Head Start/EHS (cont)

Serious Injury occurred: 11/26/2018

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### 1719-A.-B.: Orientation Training

Not Met

1719-A.-B.: Within seven calendar days of date of hire, and prior to assuming sole responsibility for any children, each staff member shall receive orientation to the policies and practices of the center that at a minimum shall include:

1. child abuse identification and reporting;
2. emergency preparation;
3. licensing regulations; and
4. safe sleep practices,

Within 30 calendar days of date of hire, each staff member shall receive orientation to the additional policies and practices of the center that at a minimum shall include:

1. child development;
2. child guidance;
3. learning activities;
4. health and safety;
5. shaken baby prevention;

#### Finding:

1719-A.-B. Based on record review/interview: S20 failed to document that 28 of 28 staff, S1-S28, had received orientation training within seven days of hire before having sole responsibility for any children. S20 also did not have documentation of additional training within 30 days of hire for 28 of 28 staff, staff S1-S28.

---

### 1719-C: Orientation Training - Transportation staff

Not Met

1719-C: All staff members responsible for transporting children shall receive additional orientation training in the following areas prior to assuming their transportation duties:

1. transportation regulations, including the modeling of how to properly conduct a vehicle passenger check and demonstration by staff to director on how to conduct a vehicle passenger check;
2. proper use of child safety restraints required by state Law;
3. proper loading, unloading, and tracking of children as required by state law;
4. location of first aid supplies; and
5. emergency procedures for the vehicle, including actions to be taken in the event of accidents or breakdowns.

#### Finding:

1719-C Based on record review: Staff members responsible for transporting children did not receive additional orientation training. S23, S24 and S25 did not have documentation of additional orientation training for transportation prior to transporting children.

---

### 1907-C.1: Sleeping Arrangements

Not Met

1907-C.1: Individual and appropriate sleeping arrangements shall be made available for each child age one and older.

#### Finding:

1907-C.1 Based on interview(s): C1 failed to have individual and appropriate sleeping arrangements on 11/26/18. C1 was left on the center's bus all day on 11/26/18, where C1 told staff and O1 that he slept on the bus.

---

### 1911-B.&C.: Children - Toileting Accident and Assistance

Not Met

1911-B.&C.: Children shall be changed and cleaned immediately following a toileting accident. Staff shall respond promptly to a request from a child for toileting assistance.

#### Finding:

1911-B&C Based on interviews: C1 was not cleaned at all following a toileting accident on 11/26/18, when C1 was left unattended on the bus all day resulting in him having a toileting accident on himself.

## SLP Opelousas Head Start/EHS (cont)

Serious Injury occurred: 11/26/2018

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### 1919-D: Meals Served

Not Met

1919-D: A minimum of a breakfast or morning snack, lunch, and afternoon snack shall be served to children, and meals and snacks shall be served not more than three hours apart.

**Finding:**

1919-D Based on interviews/record review: A minimum of breakfast or morning snack, lunch and afternoon snack was not served to C1 on 11/26/18. C1 was left unattended on the center's bus on 11/26/18 from approximately 8:38am until 3:02pm. Specialist reviewed cafeteria records where it indicated that just the children present in the class received the meals and snacks.

---

### 1919-D.5: Drinking Water

Not Met

1919-D.5: Drinking water shall be readily available indoors and outdoors to children at all times. Water shall be given to infants only with written instructions from parents or a physician.

**Finding:**

1919-D.5 Based on interview(s): Drinking water was not available to C1 on 11/26/18, C1 was left unsupervised on the center's bus from 8:38am until 3:02pm.

---

### 2101-A.4: Transportation - Supervision

Not Met

2101-A.4: Children shall never be left unattended in a vehicle.

**Finding:**

2101-A.4 Based on record review/interview: C1 was left unattended on the center's bus on 11/26/18 from approximately 8:38am until 3:02pm.

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### 2103-F: Passenger Transportation Log

Not Met

2103-F: Passenger Log

1. A current passenger log for each trip shall be used to track children and staff during transportation.
2. The log shall be maintained on file at the center and a copy shall be provided to the driver or monitor.
3. The following shall be recorded in the passenger log:
  - a. date the transportation is provided;
  - b. name of the child;
  - c. name of driver and staff members;
  - d. pick up and drop off locations;
  - e. time child was placed on the vehicle;
  - f. time child was released and name of the person or entity to whom child was released; and
  - g. signature of staff person completing the log.

**Finding:**

2103-F Based on record review: The center's staff failed to fully complete the passenger log for 11/26/18. Review of the passenger log for 11/26/18 shows that C3 was signed onto the bus in the morning but did not indicate the time C3 got off the bus at school.

C4 was signed onto the bus in the afternoon of 11/26/18 but "A" (absent) was marked on the time off the bus and "N/A" in the space for who the child was released to .

## SLP Opelousas Head Start/EHS (cont)

Serious Injury occurred: 11/26/2018

### 2101-A.16: Child Safety Alarm

Not Met

2101-A.16: Child Safety Alarm. In accordance with R.S. 32:295.3.1, a center may have a child safety alarm installed in any vehicle that has a seating capacity of six or more passengers in addition to the driver. This vehicle has to be owned or operated by the early learning center, its owner, operator, or employees and used to transport children to or from the early learning center. The child safety alarm is an ignition-based alarm system that voice prompts the driver to inspect the vehicle for children before exiting the vehicle and shall be installed by a person or business that is approved by the manufacturer of the child safety alarm. An owner or director of an early learning center who elects to have a child safety alarm installed in a vehicle owned or operated by the early learning center shall ensure that the child safety alarm is properly maintained and in good working order each time the vehicle is used for transporting children to or from an early learning center.

#### Finding:

2101-A.16 Based on interviews: The center's bus #37 has a Child Safety Alarm that was not used how the manufacturer intended. Based on interviews with S23, S24 and S25, on 11/26/18, the alarm was activated when the bus was turned off but staff pressed the button to turn off the alarm while all children were still seated on the bus. The alarm should be disarmed after all children exit the bus.

---

### 2107.A.1-2: Visual Check of Vehicle

Not Met

2107.A.1-2: A visual passenger check of a vehicle is required to ensure that no child is left in the vehicle.

1. A staff person shall physically walk through the vehicle and inspect all seat surfaces, under all seats, and in all enclosed spaces and recesses in the interior of the vehicle.
2. The staff member shall record the time of the visual passenger check and sign the log, indicating that no child was left on the vehicle.

#### Finding:

2107.A.2 Based on interview(s)/record review: On 11/28/18, during the interviews of S23, S24, and S25, they stated visual passenger checks of the center's bus was conducted on 11/26/18. However S23, S24 and S25 failed to document the time and signatures of the conducted visual passenger check of the center's bus indicating that no child was left behind. C1 was left on the center's bus from approximately 8:28am until 3:02pm on 11/26/18.

Specialist requested a copy of the center's visual passenger check log and found there was no documentation of visual passenger checks of the center's bus from 9/4/18 until 11/28/18. S23, S24 and S25 stated they have not documented any visual passenger checks since the beginning of the school year.


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Charlotte's Web Preschool

Serious Injury occurred: 7/16/2018

OVERVIEW

<b>1700 Old Spanish Trail Slidell, LA 70458</b>	<b>PHONE NUMBER</b> 985-641-8766
<b>AGES/GRADES SERVED</b> Infant (Under 1) – PK (ages 3-4)	<b>PARISH</b> St. Tammany
<b>LICENSE TYPE</b> Type III	<b>CURRENT EARLY EDUCATION CAPACITY</b> 100 students
<b>EARLY CHILDHOOD PERFORMANCE RATING</b> Proficient	<b>STAR RATING</b> 

Charlotte's Web Preschool  
1700 Old Spanish Trail  
Slidell, LA 70458

Date - 08/01/2018  
License # - 50918  
Action Code - 23 - INCIDENT

**Statement of Deficiencies**

**1713-A&B&C: Supervision**

**Not Met**

1713-A&B&C:

- A: Children shall be supervised at all times in the center, on the playground, on field trips, on non-vehicular excursions, and during all water activities and water play activities.
- B: Children shall not be left alone in any room, (except the restroom as indicated in Subsection G), outdoors, or in vehicles, even momentarily, without staff present.
- C: A staff person shall be assigned to supervise specific children whose names and whereabouts that staff person shall know and with whom the staff person shall be physically present. Staff shall be able to state how many children are in their care at all times.

**Finding:**

1713 A Supervision: Children were not under supervision at all times as: On 7/16/18, O1 discovered a staple in C1's right thumb. According to O1, he picked C1 up from the center around 4 pm and they went home. O1 was washing C1's hands and discovered the staple in C1's right thumb. O1 took C1 to the Emergency Room where the staple was removed. According to S3, she gave C1 the stapler to hold while they were working on a class project. S3 does not know when C1's thumb was stapled. According to S3, C1 did not say anything and did not indicate he was hurt in any way. S3 was unaware of the staple in C1's thumb until notified by S2 of the incident around 4pm-4:30 pm. C1 was not closely supervised while C1 held a stapler since a staple was in his thumb and staff was not aware that a staple was in C1's thumb.

**1901-J.-K.: Items That Can be Harmful to Children**

**Not Met**

- J. Items that can be harmful to children, such as medications, poisons, cleaning supplies and chemicals, and equipment, tools, knives and other potentially dangerous utensils, shall kept in a locked cabinet or other secure place that ensures they are inaccessible to children.
- K. Plastic bags, when not in use, regardless of purpose or use, shall be made inaccessible to children.

**Finding:**

1901-J. Based on interview(s): Items that can be harmful to children, such as medications, poisons, cleaning supplies and chemicals, and equipment, tools, knives and other potentially dangerous utensils, were not kept in a locked cabinet or other secure place that ensures they are inaccessible to children. On 7/16/18, O1 discovered a staple in C1's right thumb. According to O1, he picked C1 up from the center around 4 pm and they went home. O1 was washing C1's hands and discovered the staple in C1's right thumb. O1 took C1 to the Emergency Room where the staple was removed. According to S3, she gave C1 the stapler to hold while they were working on a class project. S3 does not know when C1's thumb was stapled. According to S3, C1 did not say anything and did not indicate he was hurt in any way. S3 was unaware of the staple in C1's thumb until notified by S2 of the incident around 4pm-4:30 pm.

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See center on school finder [here](#)



**Kid's Company**

**Serious Injury occurred: 7/31/2018**

**OVERVIEW**

<b>2503 Meriwether Shreveport, LA 71108</b>	<b>PHONE NUMBER</b> 318-841-8811
<b>AGES/GRADES SERVED</b> Infant (Under 1) – PK (ages 3-4)	<b>PARISH</b> Caddo
<b>LICENSE TYPE</b> Type III	<b>CURRENT EARLY EDUCATION CAPACITY</b> 169 students
<b>EARLY CHILDHOOD PERFORMANCE RATING</b> Approaching Proficient	<b>STAR RATING</b> 

Kid's Company  
2503 Meriwether  
Shreveport, LA 71108

Date - 07/31/2018  
License # - 50310  
Action Code - 3 - COMPLAINT

**Statement of Deficiencies**

**1103-A.-D.: Critical Incidents and Required Notification Not Met**

1103-A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
  2. serious injury or illness that required medical attention;
  3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
  4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.  
 C. The Licensing Division and other appropriate agencies shall be notified via email within 24 hours of the incident.  
 D. The Licensing Division shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the Licensing Division's Critical Incidents Report Form and shall contain all information requested on the form.

**Finding:**

1103-A.-D. Based on interview(s) on 07/31/18, S2 failed to notify within 24 hours of the incident the Licensing Section and other appropriate agencies of the following critical incident : on 07/20/18 O2 watched a video with S2 and stated that she did not like the way in which S4 handled C2. S2 stated that when she spoke with O2 that she did not appear to be angry. S2 stated that left the center to get C2's coloring books and when she returned S9 advised her that O2 stated that she would be reporting the incident to "state" as she walked out of the door.

**1507-A: Daily Attendance Records - Children Not Met**

1507-A: A daily attendance record for children shall be maintained that shall:

1. include the child's first and last name, arrival and departure times, and first and last name of person or entity to whom the child is released;
2. accurately reflect children on the center premises at any given time; and
3. be used to sign in and out if a child leaves and returns to the center during the day.

**Finding:**

1507-A Based on record review on 07/31/18, The daily attendance log for children did not include the name of the person to whom the child was released to include the first and last name. Based on review of the daily attendance record dated 07/16/18-07/20/18 of the 10 sheets provided 8 sheets did not include the full name of the person the child was released to. Records observed showed that the person to whom that children were released to signed with their initials only or one initial and a last name.

## Kid's Company (cont)

Serious Injury occurred: 7/31/2018

### 1509-A.8. a-b: Behavior Management Policy

Not Met

#### 1509-A.8. a-b: Behavior Management Policy

Each center shall develop and implement a written behavior management policy describing the methods of behavior guidance and management that shall be used at the center.

The behavior management policy shall prohibit children from being subject to any of the following:

- i. physical or corporal punishment which includes but is not limited to yelling, slapping, spanking, yanking, shaking, pinching, exposure to extreme temperatures or other measures producing physical pain, putting anything in the mouth of a child, requiring a child to exercise, or placing a child in an uncomfortable position.
- ii. verbal abuse, which includes but is not limited to using offensive or profane language, telling a child to "shut up", or making derogatory remarks about children or family members of children in the presence of children;
- iii. the threat of a prohibited action even if there is no intent to follow through with the threat;
- iv. being disciplined by another child;
- v. being bullied by another child;
- vi. being deprived of food or beverages;
- vii. being restrained by devices such as high chairs or feeding tables for disciplinary purposes; and
- viii. having active play time withheld for disciplinary purposes, except timeout may be used during active play time for an infraction incurred during the playtime.

#### Finding:

1509-A.8. a-b: Behavior Management Policy-Based on review of video footage dated 07/20/18 time 23:39: Center staff, S10 used a prohibited method of behavior management on C2. S4 could be seen sitting on a table in the room next to C2 who was seated on the floor. C2 could be seen getting off the floor and going over to S4 and hitting her on the leg and then S4 grabbing C2's arm to stop her. C2 is observed to then go down to the floor. C2 was observed trying to hit S4 again and S4 grabbed her hand again.

---

### 1915-B.&C: Health Services - Parental Notification

Not Met

#### 1915-B.&C:

B. Reporting. Incidents, injuries, accidents, illnesses, and unusual behavior shall be documented and reported to the parent no later than when the child is released to the parent or authorized representative on the day of the occurrence.

C. Immediate Notification. The parent shall be immediately notified in the following circumstances:

1. blood not contained in an adhesive strip;
2. head or neck or eye injury;
3. human bite that breaks the skin;
4. animal bite;
5. impaled object;
6. broken or dislodged teeth;
7. allergic reaction skin changes (e.g. rash, spots, swelling, etc.);
8. unusual breathing;
9. symptoms of dehydration;
10. temperature reading over 101° oral, 102° rectal, or 100° axillary; or
11. injury or illness requiring professional medical attention.

#### Finding:

1915-B.&C based on interviews on 07/31/18, S4 did not complete documentation of unusual behavior for C2. Per S4 on 07/20/18, C2 was spitting and hitting children in the classroom as well as hitting S4. S2 stated that a report was not done as O2 was called and advised of the behavior and advised that C2 could not return to the center.

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First Baptist Church Day Care

Serious Injury occurred: 9/10/2018

**OVERVIEW**

<b>304 Davis St</b> Lake Providence, LA 71254	<b>PHONE NUMBER</b> 318-559-7200
<b>AGES/GRADES SERVED</b> Infant (Under 1) – PK (ages 3-4)	<b>PARISH</b> East Carroll
<b>LICENSE TYPE</b> Type I	<b>CURRENT EARLY EDUCATION CAPACITY</b> 34 students
<b>EARLY CHILDHOOD PERFORMANCE RATING</b> Not Applicable	<b>STAR RATING</b> Not Applicable

First Baptist Church Day Care  
304 Davis Street  
Lake Providence, LA 71254

Date - 10/02/2018  
License #- 51312  
Action Code - 23 - INCIDENT

<b>Statement of Deficiencies</b>
----------------------------------

**1103-A-D: Critical Incidents and Required Notification**

**Not Met**

1103-A-D: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
  2. serious injury or illness that required medical attention;
  3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
  4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.  
 C. The Licensing Division and other appropriate agencies shall be notified via email within 24 hours of the incident.  
 D. The Licensing Division shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the Licensing Division's Critical Incidents Report Form and shall contain all information requested on the form.

**Finding:**

1103-A.C Based on record review/interviews on 10/02/2018, S1 failed to make immediate notification to emergency personnel and other appropriate agencies following critical incidents involving children in care as evidenced by a Critical Incident report submitted to the Licensing Division by S1 on 09/11/2018 indicate that C1 sustained a burn after placing her hand in a hot container of easy mac and cheese on 09/10/2018. Per S1's statement, she was notified on 09/10/2018 by O1 that C1 had sustained a second degree burn and was being transported to a burn unit in Jackson, MS. S1 failed to notify Child Welfare within 24 hours of the incident. S1 notified the Licensing Division timely however she failed to disclose that C1 had suffered a second degree burn.

**1713-E&F: Supervision Participation**

**Not Met**

**1713-E&F:**

- E: While supervising a group of children, staff shall devote their time to supervising the children, meeting the needs of the children, and participating with them in their activities.  
 F: Staff duties that include cooking, housekeeping or administrative functions shall not interfere with the supervision of children.

**Finding:**

1713-F: Based on interview(s) on 10/02/2018, staff duties that include cooking interfered with the supervision of a child as evidenced by S1's statement that on 09/10/2018 she took C1 in the kitchen with her to prepare a container of Easy Mac and Cheese which was C1's lunch. S1 stated that she had C1 on her hip as she pulled the container out of the microwave and C1 placed her hand in the container which caused C1 to burn her fingers.

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Chan's Scholar Toddlers

Serious injury occurred: 9/10/2018

OVERVIEW

201 McKnight Ln Amite, LA 70422	PHONE NUMBER 985-247-2870
AGES/GRADES SERVED Infant (Under 1) – PK (ages 3-4)	PARISH Tangipahoa
LICENSE TYPE Type III	CURRENT EARLY EDUCATION CAPACITY 33 students
EARLY CHILDHOOD PERFORMANCE RATING Proficient	STAR RATING 

Chan's Scholar Toddlers  
201 McKnight  
Amite, LA 70422

Date - 10/02/2018  
License # - 51197  
Action Code - 23 - INCIDENT

**Statement of Deficiencies**

**1103-A.-D.: Critical Incidents and Required Notification Not Met**

1103-A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
  2. serious injury or illness that required medical attention;
  3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
  4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.  
 C. The Licensing Division and other appropriate agencies shall be notified via email within 24 hours of the incident.  
 D. The Licensing Division shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the Licensing Division's Critical Incidents Report Form and shall contain all information requested on the form.

**Finding:**

1103-D. Based on record review and interview: The Provider failed to notify the Division of Licensing by written report within 24 hours of the incident or by the next business day. The written notification shall be made on the Licensing Division's Critical Incidents Report Form and shall contain all information requested on the form. On 9/14/18 at approximately 10:50 am, an incident occurred involving C2 biting C1 in the private area while S2 stated she stepped out of the classroom for less than a minute to retrieve papers from the copy machine. S1 stated Licensing was notified by written notification on the Critical Incident Report Form on 9/19/18.

**1507-A: Daily Attendance Records - Children Not Met**

1507-A: A daily attendance record for children shall be maintained that shall:

1. include the child's first and last name, arrival and departure times, and first and last name of person or entity to whom the child is released;
2. accurately reflect children on the center premises at any given time; and
3. be used to sign in and out if a child leaves and returns to the center during the day.

**Finding:**

1507-A Based on record review:

The daily attendance log for children did not include first and last name of person to whom the child was released for 1 child, on 9/14/18; time of departure for 1 child on 9/17/18; time of departure for 6 children and first and last name of person or entity to whom the child was released for 3 children on 9/18/18; time of departure for 1 child on 9/19/18; time of departure for 2 children and first and last name of person or entity to whom the child is released for 3 children on 9/20/18; time of departure for 3 children, first and last name of person or entity to whom the child is released for 2 children on 9/21/18; time of arrival for 3 children, time of departure for 6 children, and first and last name of person or entity to whom the child is released for 5 children on 9/24/18; time of departure for 2 children, first and last name of person or entity to whom the child is released for 2 children on 9/25/18; time of arrival for 1 child on 9/27/18.

## Chan's Scholar Toddlers (Cont)

Serious injury occurred: 9/14/2018

### 1713-E&F: Supervision Participation

Not Met

#### 1713-E&F:

E: While supervising a group of children, staff shall devote their time to supervising the children, meeting the needs of the children, and participating with them in their activities.

F: Staff duties that include cooking, housekeeping or administrative functions shall not interfere with the supervision of children.

#### Finding:

1713-E: Based on interview/record review: On 9/14/18 at approximately 10:50 am, while supervising a group of 3 and 4 year old children, S2 did not devote her time to supervision of the children, meeting the needs of the children, and participate with the children in their activities; as evidenced by the Critical Incident documentation submitted by center staff and S2's written statement, S2 stated she was supervising the 3 and 4 year old class and C2 asked to go to the restroom. S2 stated she did not allow C2 to go because another classmate was in the restroom. S2 stated she went to retrieve papers for S3 from the copy machine in the copier room, located right next to the 3 & 4 year old classroom. S2 stated she came back into the classroom, knocked on S3's classroom door to give S3 the papers, conversed with S3, noticed C2 sitting in the hallway by the restroom, heard C1 crying and was told C2 bit C1 in the private area.

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### 1713-G: Restrooms - Supervision

Not Met

#### 1713-G: Restrooms

1. Children who are developmentally able may be permitted to go to the restroom independently at an early learning center, provided that:
  - a. A staff member is in proximity to the children to ensure immediate intervention to safeguard a child from harm while in the restroom; and
  - b. Individuals who are not staff members may not enter the center restroom area while in use by any child other than their own child.
2. A child age 4 and older may be permitted to go and return from the restroom without staff.

#### Finding:

1713-G. a.2: Based on interview(s)/record review: On 9/14/18 at 10:50 am, S2 failed to maintain a close proximity to C1 in the restroom to assure immediate intervention to safeguard a child from harm as C1 was bitten in the private area by C2 while in the restroom unsupervised by S2. S2 allowed a three year old, C1, to go to the restroom independently without staff as evidenced by S2's statement and the Critical Incident Report Form.

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See center on school finder [here](#)

**Wells Wallace Learning Academy, LLC**

**Serious Injury occurred: 9/21/2018**

**OVERVIEW**

<b>217 West 5<sup>th</sup> St LaPlace, LA 70068</b>	<b>PHONE NUMBER 985-224-8148</b>
<b>AGES/GRADES SERVED Infant (Under 1) – PK (ages 3-4)</b>	<b>PARISH St. John the Baptist</b>
<b>LICENSE TYPE Type III</b>	<b>CURRENT EARLY EDUCATION CAPACITY 33 students</b>
<b>EARLY CHILDHOOD PERFORMANCE RATING Approaching Proficient</b>	<b>STAR RATING </b>

Wells Wallace Learning Academy, LLC  
217 West 5th Street  
La Place, LA 70068

Date - 10/15/2018  
License #- 50202  
Action Code - 23 - INCIDENT

<b>Statement of Deficiencies</b>
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**1103-A.-D.: Critical Incidents and Required Notification**

**Not Met**

1103-A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
  2. serious injury or illness that required medical attention;
  3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
  4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.  
 C. The Licensing Division and other appropriate agencies shall be notified via email within 24 hours of the incident.  
 D. The Licensing Division shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the Licensing Division's Critical Incidents Report Form and shall contain all information requested on the form.

**Finding:**

1103-A.-D. Based on record review: The provider failed to notify within 24 hours of the incident the Licensing Section and other appropriate agencies of the following critical incident : On 9/21/18 at 3:30 p.m., C1 suffered a dislocated wrist requiring emergency medical treatment after C1 was picked up by one arm by S7. S6 reported the incident to Licensing on 9/27/18. S6 failed to report the incident to other appropriate agencies, DCFS Child Welfare, within 24 hours.

**1503-A-C: General Liability Insurance Policy**

**Not Met**

1503-A-C: A. A center shall maintain in force at all times current commercial liability insurance for the operation of the center to ensure medical coverage for children in the event of accident or injury.

- B. A center is responsible for payment of medical expenses of a child injured while in the center's care.  
 C. Documentation of commercial liability insurance shall consist of the insurance policy or current binder that includes the name of the early learning center, physical address of the center, name of the insurance company, policy number, period of coverage and explanation of the coverage.

**Finding:**

1503-A-C Based on record review: The provider was not responsible for payment of medical expenses of a child injured while in the provider's care as on 9/21/18, C1 suffered a dislocated wrist when she was picked up by one arm by S7. An ambulance picked C1 up from the center and transported the child to the local hospital for emergency medical treatment. S6 stated the center's insurance was not offered to O1.

## Wells Wallace Learning Academy, LLC (cont)      Serious Injury occurred: 9/21/2018

### 1723-A.-B.: CPR Certification

**Not Met**

1723-A.-B.: A - Infant and child CPR - Fifty percent of staff members on the premises of a center and accessible to children, or at least four staff on the premises and accessible to children, whichever is less, shall have current certification in infant and child CPR.

B - Adult CPR - Fifty percent of staff members on the premises of a center and accessible to children, or at least four staff on the premises and accessible to children, whichever is less, shall have current certification in adult CPR.

#### Finding:

1723-A.-B. Based on record review: The Provider did not have documentation that at least fifty percent (50%) of all staff on the premises and accessible to the children or at least four staff on the premises and accessible to children, whichever is less, have current certification in infant and child CPR. 2 of 5 staff had documentation of this certification.

---

### 1723-C.-D.: Pediatric First Aid

**Not Met**

1723-C.-D.:

C. Pediatric First Aid - Fifty percent of staff members on the premises of a center and accessible to children, or at least four staff on the premises and accessible to children, whichever is less, shall have current certification in Pediatric First Aid.

D. Certification - A copy of the certification for each such staff member shall be on-site at all times and available for inspection by the Licensing Division.

#### Finding:

1723-C.-D. Based on record review: The Provider did not have documentation that at least fifty percent (50%) of all staff on the premises and accessible to the children or at least four staff on the premises and accessible to children, whichever is less, have current certification in Pediatric First Aid. 2 of 5-staff had documentation of this certification.

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### 1911-I.-J.: Proper Lifting of a Child

**Not Met**

1911-I.-J.: I. Staff members shall adhere to proper techniques for lifting a child.

J. Staff members shall not lift a child by one or both arms.

#### Finding:

1911-I.-J. Based on record review/interview(s): Staff did not lift a child using proper lifting techniques, staff lifted a child using one or both arms. On 9/21/18, S7 lifted C1 by one arm. C1 suffered a dislocated wrist requiring emergency medical treatment.

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See center on school finder [here](#)



**Spring Ridge Academy**

**Serious Injury occurred: 10/10/2018**

**OVERVIEW**

<b>520 Jackson St</b> Kenner, LA 70062	<b>PHONE NUMBER</b> 504-465-8330
<b>AGES/GRADES SERVED</b> Infant (Under 1) – PK (ages 3-4)	<b>PARISH</b> Jefferson
<b>LICENSE TYPE</b> Type III	<b>CURRENT EARLY EDUCATION CAPACITY</b> 100 students
<b>EARLY CHILDHOOD PERFORMANCE RATING</b> High Proficient	<b>STAR RATING</b> ★ ★ ★ ★ ☆

Spring Ridge Academy  
520 Jackson Street  
Kenner, LA 70062

Date - 10/15/2018  
License # - 15544  
Action Code - 23 - INCIDENT

**Statement of Deficiencies**

**1103-A.-D.: Critical Incidents and Required Notification Not Met**

1103-A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
  2. serious injury or illness that required medical attention;
  3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
  4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.  
 C. The Licensing Division and other appropriate agencies shall be notified via email within 24 hours of the incident.  
 D. The Licensing Division shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the Licensing Division's Critical Incidents Report Form and shall contain all information requested on the form.

**Finding:**

1103-A.C. Based on record review, interviews, and video the provider failed to notify Child Welfare via email within 24 hours of the critical incident: On 10/10/18, at 11:10am, C1, a 3 year old child, received a head injury, a cut on the forehead: and according to S1, C1's parent took him to see a doctor. Also, S1 stated the incident was investigated by Law Enforcement, but the early learning center failed to notify Child Welfare of the critical incident.

**1509-A.8. a-b: Behavior Management Policy Not Met**

1509-A.8. a-b: Behavior Management Policy  
 Each center shall develop and implement a written behavior management policy describing the methods of behavior guidance and management that shall be used at the center.  
 The behavior management policy shall prohibit children from being subject to any of the following:

- i. physical or corporal punishment which includes but is not limited to yelling, slapping, spanking, yanking, shaking, pinching, exposure to extreme temperatures or other measures producing physical pain, putting anything in the mouth of a child, requiring a child to exercise, or placing a child in an uncomfortable position.
- ii. verbal abuse, which includes but is not limited to using offensive or profane language, telling a child to "shut up", or making derogatory remarks about children or family members of children in the presence of children;
- iii. the threat of a prohibited action even if there is no intent to follow through with the threat;
- iv. being disciplined by another child;
- v. being bullied by another child;
- vi. being deprived of food or beverages;
- vii. being restrained by devices such as high chairs or feeding tables for disciplinary purposes; and
- viii. having active play time withheld for disciplinary purposes, except timeout may be used during active play time for an infraction incurred during the playtime.

**Finding:**

1509-A.8. a-b Based on record review, interviews, and video: On 10/10/18, at 11:10am S2 used a prohibited type of behavior management: S2 stated, C1 was under the table, kicking and hurting children who were sitting at the table. Specialist viewed video in which S2 yanked C1 by the shirt, dragging him on the floor, to lift C1 up from under a table. Then S2 lifted C1 up by his armpits. Also, the video shows S2 holding C1 above the floor while C2 kicks his legs in the air and holds both hands on his head. When specialist interviewed S2, S2 stated, after C1 calmed down, she noticed a "small cut" on C1's head. From the video, Specialist could not see the head injury or exactly how C1 sustained the head injury. Specialist did view center's behavior management policy, which prohibits physical or corporal punishment, including yanking, but S2 did not follow the center's policy. On 10/16/18, S2 was terminated.


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**Next to Parents Day Care, Inc.**

**Serious Injury occurred: 10/26/2018**

## OVERVIEW

<b>4946 Evangeline St Baton Rouge, LA 70805</b>	<b>PHONE NUMBER</b> 225-355-7073
<b>AGES/GRADES SERVED</b> Toddler (ages 1-2)– PK (ages 3-4)	<b>PARISH</b> East Baton Rouge
<b>LICENSE TYPE</b> Type III	<b>CURRENT EARLY EDUCATION CAPACITY</b> 27 students
<b>EARLY CHILDHOOD PERFORMANCE RATING</b> Approaching Proficient	<b>STAR RATING</b> 

Next To Parents Day Care, Inc.  
4946 Evangeline Street  
Baton Rouge, LA 70805

Date - 11/20/2018  
License #- 50853  
Action Code - 3 - COMPLAINT

## Statement of Deficiencies

### 1713-E&F: Supervision Participation

**Not Met**

1713-E&F:

E: While supervising a group of children, staff shall devote their time to supervising the children, meeting the needs of the children, and participating with them in their activities.

F: Staff duties that include cooking, housekeeping or administrative functions shall not interfere with the supervision of children.

#### Finding:

1713- E: Based on interview/recored review: While supervising a group of children, childcare staff did not devote their time to supervision of the children, as on 9/28/18 S3 had her back turned to the children she was supervising while she was at the changing table changing an infant's diaper. While S3 's back was turned, C2 was in her crib and was able to pull C1's rocker closer to the crib and scratched C1 in the face, breaking the skin. C1 had approximately four scratches in the face and redness to the eyes. C1's parents took C1 to the doctor due to the injuries.

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See center on school finder [here](#)

**Kelly Early Childhood Center**

**Serious Injury occurred: 11/29/2018**

**OVERVIEW**

<b>3351 Hwy 506</b> Kelly, LA 71441	<b>PHONE NUMBER</b> 318-649-7714
<b>AGES/GRADES SERVED</b> Infant (Under 1) – PK (ages 3-4)	<b>PARISH</b> Caldwell
<b>LICENSE TYPE</b> Type III	<b>CURRENT EARLY EDUCATION CAPACITY</b> 100 students
<b>EARLY CHILDHOOD PERFORMANCE RATING</b> Proficient	<b>STAR RATING</b> 

Kelly Early Childhood Center  
3351 Highway 506  
Kelly, LA 71441

Date - 12/04/2018  
License # - 16256  
Action Code - 6 - FOLLOW-UP to ANNUAL SURVEY

**Statement of Deficiencies**

**1901.M.: Strings and Cords Not Met**

1901.M.: Strings and cords, including but not limited to those found on equipment, window coverings, televisions and radios, shall be inaccessible to children under age 4.

**Finding:**

1901.M. Based on observations on 12/4/18, strings and cords were accessible to children under age 4 as LS observed a laptop computer sitting on top of a rolling storage cart with (3 to 4) electrical cords that were plugged into a surge protector and was accessible to children in S5 and S6's classroom (3yrs old). LS observed the children were on the playground during the walk through.

LS observed a laptop sitting on the top of a low sitting cabinet with a surge protect with (3) electrical cords that were plugged in and was accessible to children in S11 and S12's classroom (3yrs old). LS observed the children were on the playground during the walk through.

**1903.C.: Free of Hazards Not Met**

1903.C.: Indoor and outdoor areas shall be free of hazards.

**Finding:**

1903.C. Based on observations on 12/4/18, the indoor area was not free of hazards as LS observed a surge protector that had (7) uncovered outlets and was accessible to children in S3 and S4's classroom. LS also observed a surge protector that had (3) uncovered outlets and was accessible to children in S11 and S12's classroom. LS did not observe S1 covering the outlets during the center visit.

1903.C. Based on record review/interview(s)/observations on 12/4/18, S1 failed to ensure that the indoor area was free of hazards as per testimonies, S7 was informed on 11/29/18 of C1's allergies to milk and eggs. During S7 and S8's lunchtime, S7 served C1 cheese and yogurt. Although, S1 removed the cheese before C1 could eat it, center staff failed to remove the yogurt. While C1 was being supervised by S8, C1 ingested approximately 3/4 of the cup of yogurt. Due to C1's emergency/health plan, at 12:33 pm, S2 administered C1 his Epi-Pen. S1 then called 911 and O1. C1 was then transported to the hospital by ambulance at approximately 12:45 pm on 11/29/18.

**1919.A.&B.: Food Service and Nutrition - Menu Not Met**

1919.A.&B.: A. All meals and snacks provided by the center, and their preparation, service and storage, shall meet the requirements for meals of the U. S. Department of Agriculture (USDA) Child and Adult Care Food Program (CACFP), 7 CFR 226.20, and LAC 51:XXIII.

**B. The weekly menu shall:**

1. be planned for each day of the week and list the specific food items served;
2. be prominently posted by the first day of each week and remain posted throughout the week; and
3. have substitutions or additions posted on or near the menu.

**Finding:**

1919.B.3: Based on observation on 12/4/18, menu substitutions or additions were not posted on or near the menus as LS observed the center children was served the following on 11/29/18 for lunch: taco soup, baby carrots w/ranch, cornbread, fresh fruit, yogurt, and milk. S1 failed to document the cheese and bananas that were served to the children on 11/29/18.

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See center on school finder [here](#)



**Cornerstone Child Development Center**

**Serious Injury occurred: 4/25/2019**

## OVERVIEW

<b>4201 Viking Dr Bossier City, LA 71111</b>	<b>PHONE NUMBER</b> 318-549-0090
<b>AGES/GRADES SERVED</b> Infant (Under 1) – PK (ages 3-4)	<b>PARISH</b> Bossier
<b>LICENSE TYPE</b> Type I	<b>CURRENT EARLY EDUCATION CAPACITY</b> 271 students
<b>EARLY CHILDHOOD PERFORMANCE RATING</b> Not Applicable	<b>STAR RATING</b> Not Applicable

Cornerstone Child Development Center  
4201 Viking Dr.  
Bossier City, LA 71111

Date - 04/30/2019  
License #- 9260  
Action Code - 23 -

## Statement of Deficiencies

### 1103.A.-D.: Critical Incidents and Required Notifications

**Not Met**

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
  2. serious injury or illness that required medical attention;
  3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
  4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.  
C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.  
D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

**Finding:**

1103.A.-D. Based on interview(s) on 05/01/19, 05/03/19 and 05/07/19, S10, a former employee who was present on 11/09/18, failed to notify within 24 hours of the incident the Department of the following critical incident : On 11/09/18 at 9:50 am, C1 was playing with other children on a slide when the children including C1 decided to jump from the slide. Per S1, C1 must have fell wrong on his leg because he started to limp. S1 documented that O1 was contacted on 11/09/18 at 10:00 am and C1 was picked up by O1 at 11:11 am S1 stated that C1 returned the next day and was still limping. S1 stated that she was unaware that C1 was taken to the hospital as a result of the incident, however S10 stated that she was advised that C1 was taken to the doctor by O1 either the next day or within a few days of the incident (S10 could not specify the exact day of notification). S1 stated that it was not until several days later that C1 arrived with a cast on his leg. S1 stated that she didn't put the incident and the cast together because of the time frame. S1 admits that she could have missed it because it happened during the holidays.

### 1503.A.-C.: General Liability Insurance Policy

**Not Met**

1503.A.-C.: A. A center shall maintain in force at all times current commercial liability insurance for the operation of the center to ensure medical coverage for children in the event of accident or injury.

- B. A center is responsible for payment of medical expenses of a child injured while in the center's care.
- C. Documentation of commercial liability insurance shall consist of the insurance policy or current binder that includes the name of the early learning center, physical address of the center, name of the insurance company, policy number, period of coverage and explanation of the coverage.

**Finding:**

1503.A.-C. Based on interview(s) on 05/05/19 and 05/07/19, S1 was not responsible for payment of medical expenses of a child (C1) injured while in the S1's care as on 11/09/19, C1 jumped off of a slide and fractured his leg. S1 stated that she was unaware that C1 was taken to the hospital because neither O1 nor O2 told her. S1 stated that several days after the incident C1 arrived with a cast on the leg that was injured during the incident, S1 stated that because of the time frame she just didn't put the two things together. S1 stated that she didn't offer insurance to the parents because of that reason. S10, who was employed at the center and present with C1 on 11/09/18, stated that she was aware that C1 was taken to the doctor. Because S10 was aware and she was an employee at the time, this incident should be referred to insurance for payment.

## Cornerstone Child Development Center (cont)

Serious Injury occurred: 4/25/2019

### 1713.A.-C.: Supervision

Not Met

1713.A.-C.: A: Children shall be supervised at all times in the center, on the playground, on field trips, on non-vehicular excursions, and during all water activities and water play activities.

B: Children shall not be left alone in any room, (except the restroom as indicated in Subsection G of this Section or when being provided services by therapeutic professionals, as defined in 103), outdoors, or in vehicles, even momentarily, without staff present.

C: A staff person shall be assigned to supervise specific children whose names and whereabouts that staff person shall know and with whom the staff person shall be physically present. Staff shall be able to state how many children are in their care at all times.

### Finding:

1713.C Based on interviews on 04/30/19, on 04/25/19 S2 sent C1 in S8's classroom to calm down after he and another classmate were playing with the door in the room. S8 stated that she sent C1 back to the room, but failed to notify S2 that C1 had returned. Resulting in S2 being unaware of the whereabouts of C1. Because of this when C1 entered the room another child slammed the door on his finger resulting in injury.

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Corban Early Childhood Center

Serious Injury occurred: 8/27/2019

OVERVIEW

<b>37291 Enterprise Ave Prairieville, LA 70769</b>	<b>PHONE NUMBER 318-412-9300</b>
<b>AGES/GRADES SERVED Infant (Under 1) – PK (ages 3-4)</b>	<b>PARISH Ascension</b>
<b>LICENSE TYPE Type II</b>	<b>CURRENT EARLY EDUCATION CAPACITY 194 students</b>
<b>EARLY CHILDHOOD PERFORMANCE RATING Not Applicable</b>	<b>STAR RATING Not Applicable</b>

Corban Early Childhood Center  
37291 Enterprise Avenue  
Prairieville, LA 70769

Date - 09/05/2019  
License # - 50280  
Action Code - 23 - INCIDENT

**Statement of Deficiencies**

**1713.E.&F.: Supervision Participation** **Not Met**

1713.E.&F.:

E: While supervising a group of children, staff shall devote their time to supervising the children, meeting the needs of the children, and participating with them in their activities.

F: Staff duties that include cooking, housekeeping or administrative functions shall not interfere with the supervision of children.

**Finding:**

1713. F. Based on record review/interview(s):While supervising a group of children, S4 did not devote her time to supervision of the children, meeting the needs of the children, and in participation with the children in their activities; as on 08/27/19 at 4:41pm, S4 was signing out children on the Ipad via the classroom application, when C1, an 11month old pulled the cord of the bottle warmer, splashing hot water on his right arm, causing a second degree superficial burn.

**1901.I.: Microwave Ovens, Bottle Warming Devices, Crock Pots** **Not Met**

1901.I.: Microwave ovens, bottle warming devices and crock pots are prohibited in areas accessible to children.

**Finding:**

1901.I. Based on record review/interview(s):A bottle warming device was placed in an area accessible to children, as on 08/27/19 at 4:41pm a bottle warmer was placed on the corner of the classroom's portable sink accessible to C1, an 11month old, when he pulled the cord of the bottle warmer, splashing hot water on his right arm, causing a second degree superficial burn.

**1901.M.: Strings and Cords** **Not Met**

1901.M.: Strings and cords, including but not limited to those found on equipment, window coverings, televisions and radios, shall be inaccessible to children under age 4.

**Finding:**

1901.M. Based on record review/interview(s): Strings and cords were accessible to children under age 4, as on 08/27/19 at 4:41pm C1, an 11month old pulled the cord of the bottle warmer, splashing hot water on his right arm causing a second degree superficial burn.

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See center on school finder [here](#)

**Franklin Parish Head Start**

**Serious Injury occurred: 11/18/2019**

## OVERVIEW

<b>1310 Warren St Winnsboro, LA 71295</b>	<b>PHONE NUMBER</b> 318-412-9300
<b>AGES/GRADES SERVED</b> Toddler (Age 1-2) – PK (ages 3-4)	<b>PARISH</b> Franklin
<b>LICENSE TYPE</b> Type III	<b>CURRENT EARLY EDUCATION CAPACITY</b> 153 students
<b>EARLY CHILDHOOD PERFORMANCE RATING</b> Not Applicable	<b>STAR RATING</b> 

Franklin Parish Head Start  
1310 Warren Street  
Winnsboro, LA 71295

Date - 11/20/2019  
License # - 9176  
Action Code - 23 - INCIDENT

## Statement of Deficiencies

**1103.A.-D.: Critical Incidents and Required Notifications**

**Not Met**

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
  2. serious injury or illness that required medical attention;
  3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
  4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.  
 C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.  
 D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

**Finding:**

103.A.&C.: Based on interviews with S1 on 11/18/19 and 12/6/19, S1 failed to notify Child Welfare within 24 hours of the incident. S1 stated that Child Welfare appeared at the center on 12/2/19 to investigate the incident after receiving a referral from the department.

**1711.A.&B.&D.&G.: Child to Staff Ratio**

**Not Met**

1711.A.&B.&D.&G.: A. Child to staff ratios are established to ensure the safety of all children.

- B. Minimum child to staff ratios shall be met at all times.
1. There shall be a minimum of two staff members present at an early learning center when more than one child is present.
  2. Only those staff members directly providing care, supervision or guidance to children shall be counted in the child to staff ratios.
- D. Minimum Child to Staff Ratios for Type II and Type III centers:

Ages of Children	Ratio
Infants under 1 year	5:1
1 year	7:1
2 years	11:1
3 years	13:1
4 years	15:1
5 years	19:1
6 years and up	23:1

G. Mixed Age Groups - Minimum Child to Staff Ratios

1. An average of the child to staff ratios may be applied to mixed age groups of children ages 2, 3, 4 and 5
2. Child to staff ratios for children under age two are excluded from averaging.
3. When a mixed age group includes children younger than age two, the age of the youngest child determines the child to staff ratio for the group.
4. An average may be applied to a mixed age group consisting only of children ages 5 and older.



## Franklin Parish Head Start (cont)

Serious Injury occurred: 11/18/2019

**Finding:**

1711.A.&B.&D: Based on record review/interviews, the child to staff ratio failed to be met at all times on 11/18/19 as evidenced by no staff was present with C1(a 3 year old) as he was left alone on Bus 203 from approximately 7:34am until 4:01pm. Minimum child to staff ratio is 13:1 for a 3 year old.

**1713.A.&B.&C.: Supervision**

**Not Met**

1713.A.&B.&C.: A: Children shall be supervised at all times in the center, on the playground, on field trips, on non-vehicular excursions, and during all water activities and water play activities.

B: Children shall not be left alone in any room, (except the restroom as indicated in Subsection G of this Section or when being provided services by therapeutic professionals, as defined in §103), outdoors, or in vehicles, even momentarily, without staff present.

C: A staff person shall be assigned to supervise specific children whose names and whereabouts that staff person shall know and with whom the staff person shall be physically present. Staff shall be able to state how many children are in their care at all times.

**Finding:**

1713.A.&B.&C.: Based on record review/interviews at 11:30am, C1, age 3, failed to be under supervision at all times on 11/18/19, as evidenced by C1 was left unattended on Bus 203 from 7:34am when staff left the bus at Franklin Parish Head Start parking lot until S20 retrieved him at approximately 4:01pm from Bus 203 in the Winnsboro Repair shop parking lot. Per S1, S18 was terminated and S10 and S17 were suspended for 2 days without pay.

**1907.C.1.: Sleeping Arrangements**

**Not Met**

**Finding:**

1907.C.1. Based on record review/interviews on 11/20/19, appropriate sleeping arrangements failed to be made available for C1, a 3 yr old on 11/18/19, due to being left alone on Bus 203 from approximately 7:34am until 4:01pm

**1911.B.&C.: Children - Toileting Accident and Assistance**

**Not Met**

1911.B.&C.: Children shall be changed and cleaned immediately following a toileting accident. Staff shall respond promptly to a request from a child for toileting assistance.

**Finding:**

1911. B&C.: Based on interviews/record review at 11:30am, C1, age 3, failed to be cleaned immediately following a toileting accident on 11/18/19, due to being left alone on Bus 203 from approximately 7:34am until 4:01pm.

**1919.D.: Meals Served**

**Not Met**

1919.D.: A minimum of a breakfast or morning snack, lunch, and afternoon snack shall be served to children, and meals and snacks shall be served not more than three hours apart.

**Finding:**

1919.D. Based on record review/interview(s) at 1:00pm, C1, age 3, failed to be served a minimum of a breakfast or morning snack, lunch, and afternoon snack at all on 11/18/19, as evidenced by C1 was left alone on Bus 203 without any access to any food or meals from approximately 7:34am until 4:01pm.

**2101.A.2.: Single Safety Belt**

**Not Met**

2101.A.2.: Only one child shall be restrained in a single safety belt.

**Finding:**

2101.A.2. Based on interview(s) at 2:30pm, S18 failed to restrain C1 in a 5-point harness seatbelt on 11/18/19, as evidenced by S18 released all the children from their seatbelts upon arrival to Franklin Parish Head Start at 7:34am but failed to remove C1 from the bus. At approximately 9:00am, C1 was on Bus 203 unrestrained as the bus traveled from Franklin Parish Head Start to the Winnsboro Repair Shop.

**2101.A.4.: Transportation - Supervision**

**Not Met**

2101.A.4.: Children shall never be left unattended in a vehicle.

**Finding:**

2101.A.4. Based on interview(s) at 10:30am, S17, S10 and S18 left C1 unattended on Bus 203 on 11/18/19, from 9:00am until 4:01pm when he was located by S20. Per S1, S18 was terminated and S10 and S17 were suspended for 2 days without pay.

## Franklin Parish Head Start (cont)

Serious Injury occurred: 11/18/2019

### 2103.F.: Passenger Transportation Log

Not Met

#### 2103.F.: Passenger Log

1. A current passenger log for each trip shall be used to track children and staff during transportation.
2. The log shall be maintained on file at the center and a copy shall be provided to the driver or monitor.
3. The following shall be recorded in the passenger log:
  - a. date the transportation is provided;
  - b. name of the child;
  - c. name of driver and staff members;
  - d. pick up and drop off locations;
  - e. time child was placed on the vehicle;
  - f. time child was released and name of the person or entity to whom child was released; and
  - g. signature of staff person completing the log.

#### Finding:

2103.F.: Based on record review at 10:45am, S18 failed to document the current passenger transportation log correctly on 11/18/19, as evidenced by

S18 documented that C1 was released to FPHS at 7:34am however C1 was not removed from Bus 203 at 7:34am but remained on the bus until S20 retrieved him at 4:01pm

### 2107.A.1.&2.: Visual Check of Vehicle

Not Met

2107.A.1.&2.: A visual passenger check of a vehicle is required to ensure that no child is left in the vehicle.

1. A staff person shall physically walk through the vehicle and inspect all seat surfaces, under all seats, and in all enclosed spaces and recesses in the interior of the vehicle.
2. The staff member shall record the time of the visual passenger check and sign the log, indicating that no child was left on the vehicle.

#### Finding:

2107.A.1.&2.: Based on interviews, S10, S17, S18 failed to physically walk through the vehicle and inspect all seat surfaces, under all seats, and in all enclosed spaces and recesses in the interior of the vehicle as evidenced by C1 being left on Bus 203 from approximately 7:34am until 4:01pm.

Based on record review at 2:00pm, although S18 documented that a visual check was completed, S18's documentation of the vehicle check was incorrect as evidenced by S18 signed her first initial and last name and documented that a visual check was completed at 7:36am indicating that no child was left on the vehicle however C1 was left alone on Bus 203 from 7:34am until 4:01pm.


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See center on school finder [here](#)

**A Lil One's Learning Center, Inc**

**Serious Injury occurred: 1/16/2020**

## OVERVIEW

<b>4952 Stumberg Lane Baton Rouge, LA 70816</b>	<b>PHONE NUMBER</b> 225-756-5000
<b>AGES/GRADES SERVED</b> Infant (Under 1) – PK (ages 3-4)	<b>PARISH</b> East Baton Rouge
<b>LICENSE TYPE</b> Type III	<b>CURRENT EARLY EDUCATION CAPACITY</b> 151 students
<b>EARLY CHILDHOOD PERFORMANCE RATING</b> Not Applicable	<b>STAR RATING</b> 

A Lil One's Learning Center, Inc.  
4952 Stumberg Lane  
Baton Rouge , LA 70816

Date - 01/17/2020  
License # - 1952  
Action Code - 23 - INCIDENT

## Statement of Deficiencies

**1713.A.&B.&C.: Supervision**

**Not Met**

1713.A.&B.&C.: A: Children shall be supervised at all times in the center, on the playground, on field trips, on non-vehicular excursions, and during all water activities and water play activities.  
 B: Children shall not be left alone in any room, (except the restroom as indicated in Subsection G of this Section or when being provided services by therapeutic professionals, as defined in §103), outdoors, or in vehicles, even momentarily, without staff present.  
 C: A staff person shall be assigned to supervise specific children whose names and whereabouts that staff person shall know and with whom the staff person shall be physically present. Staff shall be able to state how many children are in their care at all times.

**Finding:**

1713.A.: Supervision Based on observations and interviews: Children failed to be supervised at all times in the center. On 1/17/2020, at 11:30am, Specialist observed center's video recording from 1/16/2020 that showed S7 at the door of the classroom, holding a child, talking, with her back turned to the direction of C1 11 months old, while he pulled on a towel underneath the bottle warmer causing hot water to spill on his face and shoulder.  
 Corrective Action: S1 stated the bottle warmer was removed from previous location and placed in a more secured location.

**1901.I.: Microwave Ovens, Bottle Warming Devices, Crock Pots**

**Not Met**

1901.I.: Microwave ovens, bottle warming devices and crock pots are prohibited in areas accessible to children.

**Finding:**

1901.I. 1901.I. Based on observations and interviews on 1/17/2020 at 11:30am: Although the bottle warming device was on a shelf in an area inaccessible to children on 1/16/2020, S7 placed the bottle warming device on top of a towel that was in C1's, 11 month old, reach. C1 pulled on a towel located under the bottle warmer on the shelf in the classroom, causing the bottle warmer to fall over allowing hot water to fall on C1's face and shoulder resulting First and Second degree burns.  
 Corrective Action: S1 stated the bottle warmer was removed from previous location and placed in a more secured location.



## A Lil One's Learning Center, Inc (cont)

Serious Injury occurred: 1/16/2020

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### 1903.C.: Free of Hazards

Not Met

1903.C.: Indoor and outdoor areas shall be free of hazards.

#### Finding:

1903.C. Based on interview(s) on 1/17/2020 at 11:30am: On 1/16/2020 at 10:28am, S7 failed to ensure the indoor area was free of hazards as S7 placed the bottle warming device on top of a towel that was in C1's, 11 month old, reach. C1 pulled on a towel located under the bottle warmer on the shelf in the classroom, causing the bottle warmer to fall over allowing hot water to fall on C1's face and shoulder resulting First and Second degree burns.

Corrective Action: S1 stated the bottle warmer was removed from previous location and placed in a more secured location.

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### 1915.D.: Health Services - Delay Seeking Care

Not Met

1915.D.: The center shall not delay seeking care while attempting to contact a parent if emergency medical attention is required.

#### Finding:

1915.D. Based on record review: On 1/16/2020, at 10:28am, Center staff, S7, S2, and S15, delayed seeking care while attempting to contact O1 when emergency medical attention was required. C1, age 11 months, obtained first and second degree burns as a result of hot water from a bottle warmer splashing on him. S7 contacted O1 at 10:29am. C1 did not receive care until he was picked up from the center by O2 at 11:30am. There was no call made to emergency personnel.

Corrective Action: S1 stated she will provide training to all staff on contacting Emergency Personnel timely and delaying to seek emergency care to contact parents.

**Kids Count, Inc.**

**Serious Injury occurred: 5/27/2020**

## OVERVIEW

<b>525 Rapides St Baton Rouge, LA 70806</b>	<b>PHONE NUMBER</b> 225-928-0801
<b>AGES/GRADES SERVED</b> Infant (Under 1) – PK (ages 3-4)	<b>PARISH</b> East Baton Rouge
<b>LICENSE TYPE</b> Type II	<b>CURRENT EARLY EDUCATION CAPACITY</b> 115 students
<b>EARLY CHILDHOOD PERFORMANCE RATING</b> Not Applicable	<b>STAR RATING</b> Not Applicable

Kids Count, Inc.  
525 Rapides Street  
Baton Rouge, LA 70806

Date - 06/05/2020  
License # - 783  
Action Code - 23 - INCIDENT

## Statement of Deficiencies

**1509.A.8.a.&b.: Behavior Management Policy**

**Not Met**

1509.A.8.a.&b.: Behavior Management Policy

Each center shall develop and implement a written behavior management policy describing the methods of behavior guidance and management that shall be used at the center.

The behavior management policy shall prohibit children from being subject to any of the following:

- i. physical or corporal punishment which includes but is not limited to yelling, slapping, spanking, yanking, shaking, pinching, exposure to extreme temperatures or other measures producing physical pain, putting anything in the mouth of a child, requiring a child to exercise, or placing a child in an uncomfortable position.
- ii. verbal abuse, which includes but is not limited to using offensive or profane language, telling a child to "shut up", or making derogatory remarks about children or family members of children in the presence of children;
- iii. the threat of a prohibited action even if there is no intent to follow through with the threat;
- iv. being disciplined by another child;
- v. being bullied by another child;
- vi. being deprived of food or beverages;
- vii. being restrained by devices such as high chairs or feeding tables for disciplinary purposes; and
- viii. having active play time withheld for disciplinary purposes, except timeout may be used during active play time for an infraction incurred during the playtime.

**Finding:**

1509.A.8.a.&b: Based on observation, record review, & interview at 11:45 am: Although the center has a Behavior Management Policy posted, on 5/27/2020, at 1:40 pm, S4 used a prohibited method of discipline. Center video footage, reviewed by Specialist showed S4 pick C1 (one year old) up by one arm and one leg, slam him on the mat, which resulted in C1's upper gums bleeding. Both S4 and S5 were in the classroom during the incident, but S5 stated her head was down doing artwork for the next day. S4 was terminated on 5/27/2020.

Corrective Action Plan: S1 stated the classroom has been revamped and all staff should be supervising the children at all times; if there is more than one staff in the classroom they both should be monitoring the children to ensure no future incidents occur.

[Click to view full report](#)

See center on school finder [here](#)

**Prime Step Daycare and Learning Center Serious Injury occurred: 6/30/2020**

**OVERVIEW**

<b>3301 Florida Avenue Kenner, LA 70065</b>	<b>PHONE NUMBER</b> 504-469-6800
<b>AGES/GRADES SERVED</b> Infant (Under 1) – PK (ages 3-4)	<b>PARISH</b> Jefferson
<b>LICENSE TYPE</b> Type III	<b>CURRENT EARLY EDUCATION CAPACITY</b> 204 students
<b>EARLY CHILDHOOD PERFORMANCE RATING</b> Not Applicable	<b>STAR RATING</b> ★ ★ ★ ★ ★

Prime Step Daycare and Learning Center  
3301 Florida Avenue  
Kenner, LA 70065

Date - 07/01/2020  
License # - 7382  
Action Code - 23 - INCIDENT

**Statement of Deficiencies**

**1713.E.&F.: Supervision Participation**

**Not Met**

1713.E.&F.:

- E: While supervising a group of children, staff shall devote their time to supervising the children, meeting the needs of the children, and participating with them in their activities.
- F: Staff duties that include cooking, housekeeping or administrative functions shall not interfere with the supervision of children.

**Finding:**

1713 E Based on observation/record review/interview on 07/01/2020: While supervising a group of children on 06/30/2020, S4 and S5 failed to devote their time to supervision of 10 infants in the classroom, meeting the needs of the children, and in participation with the children in their activities.  
 - On 06/30/2020, between the times if 11:40 and 11:41, S4 and S5 were both on their cellular phones according S1, S3 and the "employee warning notice form" dated 07/02/2020. As a result, 11-month-old, C1 was able to reach and pull the cord of a bottle warmer that was, at the time, warming a bottle, causing the bottle warmer to fall over allowing the boiling water to spill onto C1's face and chest.  
  
 Corrective Action Plan: Effective 07/02/2020, S1 stated she will require all staff to leave personal cellular phones in the office to ensure this deficiency is not recited.

**1901.I.: Microwave Ovens, Bottle Warming Devices, Crock Pots**

**Not Met**

1901.I.: Microwave ovens, bottle warming devices and crock pots are prohibited in areas accessible to children.

**Finding:**

1901.I. Based on record review/interview(s) on 07/01/2020:  
 - On 06/30/2020, the infant room failed to have a microwave oven and a bottle warming device inaccessible to children in the infant room as, 11-month-old, C1 was able to grab and pull the cord of the bottle warmer resulting in the bottle warmer to fall over and the boiling water to spill onto C1's face and chest. S1 stated both the microwave and the bottle warmer was removed from the infant room "almost immediately".  
  
 Corrective Action Plan: Effective 06/30/2020, S1 stated she will have staff that are attending to infants call the office to have a floater of office staff person warm bottles in the kitchen and take the warmed bottle to the infant room until an electrical outlet is installed above the counter-top to ensure this deficiency is not recited. On 07/10/2020, Specialist observed a new wall outlet in the infant room that is above the counter-top. The bottle warmer is pushed to the back of the counter-top and the cord is taped to the wall.

## Prime Step Daycare and Learning Center(cont) Serious Injury occurred: 6/30/2020

### GENERAL COMMENTS:

T.A. 1921.A.: Emergency Preparedness and Evacuation Planning: Discussed with S1 to update evacuation plan to include if it is required that staff notify her first in case of emergencies or if they should make a decision on what to do during an emergency without notifying first. Specialist emailed S1 a model emergency plan during the licensing visit and advised her to go to [www.louisianabelieves.com](http://www.louisianabelieves.com) to view the emergency plan online.

T.A. 1915.D.: Health Services - Delay Seeking Care: S1 stated she will re-train all staff that are present on how to "make the decision to call 911 for an emergency, if needed, rather than call her first" 07/17/2020. S1 stated that staff that has not returned to the center by 07/17/2020, due to COVID-19, will be re-trained upon their return to ensure this deficiency is not cited.

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

## Little Blessings of Milton

Serious Injury occurred: 11/09/2020

### OVERVIEW

<b>400 West Milton Ave Lafayette, LA 70508</b>	<b>PHONE NUMBER</b> 337-857-6517
<b>AGES/GRADES SERVED</b> Infant (Under 1) – PK (ages 3-4)	<b>PARISH</b> Lafayette
<b>LICENSE TYPE</b> Type III	<b>CURRENT EARLY EDUCATION CAPACITY</b> 81 students
<b>EARLY CHILDHOOD PERFORMANCE RATING</b> Proficient	<b>STAR RATING</b> 

Little Blessings of Milton  
400 West Milton Avenue  
Lafayette, LA 70508

Date - 11/12/2020  
License # - 51002  
Action Code - 3 - COMPLAINT

### Statement of Deficiencies

1707.A.1.&2.: Director or Director Designee. Each center shall have a qualified director or qualified director designee.

1. The director or director designee shall be an on-site, full-time staff person at the center during the daytime hours of operation (prior to 9 p.m.). When the director is not an on-site full-time employee at the licensed location, there shall be a qualified director designee who is an on-site full-time employee at the licensed location.
2. The director or director designee shall be responsible for planning, managing, and controlling the center's daily activities, as well as responding to parental concerns and ensuring that minimum licensing requirements are met.

**Finding:**

1707.A.1.: Required Staffing - Director or Director Designee: Based on Record Review/observation on 11/12/2020 at approximately 10:45am, the center failed to have a qualified Director who is an on-site full time staff person at the center during the day time hours of operation (prior to 9:00 p.m.) and responsible for planning, managing, and controlling the center's daily activities, as well as responding to parental concerns and ensuring that minimum licensing requirements are met. S1 is the acting director, however, S1 has not been qualified by Licensing to be a Director.

Corrective Action Plan: Effective 11/12/2020, S1 stated they will submit correct paperwork to the Department to qualify her as a director, to ensure this deficiency is not recited.

**1713.A.&B.&C.: Supervision**

**Not Met**

1713.A.&B.&C.: A: Children shall be supervised at all times in the center, on the playground, on field trips, on non-vehicular excursions, and during all water activities and water play activities.

B: Children shall not be left alone in any room, (except the restroom as indicated in Subsection G of this Section or when being provided services by therapeutic professionals, as defined in §103), outdoors, or in vehicles, even momentarily, without staff present.

C: A staff person shall be assigned to supervise specific children whose names and whereabouts that staff person shall know and with whom the staff person shall be physically present. Staff shall be able to state how many children are in their care at all times.

**Finding:**

1713.A.&C.: Supervision: Based on interview with S3 on 11/12/2020, at approximately 11:15am, children were not under supervision at all times as S3's back was turned to C1 and S5 could not see C1 from where she was feeding another child. C1 pulled the hanging cord of a bottle warmer, causing the bottle warmer to fall off of the mini fridge, spill hot water on her back, burning C1's lower back.

Corrective Action Plan: Effective 11/9/2020, S1 moved bottle warmer to the kitchen. Effective 11/xx/2020 S1 stated she will talk to staff about backs being turned to children while in their care.



## Little Blessings of Milton (cont)

Serious Injury occurred: 11/09/2020

### 1723.A.&B.: CPR Certification

Not Met

1723.A.&B.: A. Infant and child CPR. Fifty percent of staff members on the premises of a center and accessible to children, or at least four staff on the premises and accessible to children, whichever is less, shall have current certification in infant and child CPR through training approved by the department.

B. Adult CPR. Fifty percent of staff members on the premises of a center and accessible to children, or at least four staff on the premises and accessible to children, whichever is less, shall have current certification in adult CPR through training approved by the department.

#### Finding:

1723.A.&B.: CPR Certification: Based on Record Review on 11/12/2020, at 10:45am, S1 failed to have documentation that at least fifty percent (50%) of all staff on the premises and accessible to the children or at least four staff on the premises and accessible to children, whichever is less, have current certification in infant and child CPR through training approved by the department. 1 of 6 staff had documentation of this certification.

Corrective Action Plan: Effective 11/12/2020, S1 stated that she will call to schedule 3 additional staff to get training.

### 1723.C.: Pediatric First Aid

Not Met

1723.C.: Pediatric First Aid. Fifty percent of staff members on the premises of a center and accessible to children, or at least four staff on the premises and accessible to children, whichever is less, shall have current certification in pediatric first aid through training approved by the department.

#### Finding:

1723.C.: Pediatric First Aid: Based on Record Review on 11/12/2020, at 10:45am, S1 failed to have documentation that at least fifty percent (50%) of all staff on the premises and accessible to the children or at least four staff on the premises and accessible to children, whichever is less, have current certification in Pediatric First Aid through training approved by the department. 1 of 6 staff had documentation of this certification.

Corrective Action Plan: Effective 11/12/2020, S1 stated that she will call to schedule 3 additional staff to get training.

### 1725.A.-C.: Medication Management Training

Not Met

1725.A.-C.: A. All staff members who administer medication shall have medication administration training.

B. Whether the center is administering medication or not, each early learning center shall have at least two staff members trained in medication administration and at least one on the premises. A staff member who is a licensed practical nurse (LPN) or registered nurse (RN) with a valid nursing license shall be considered to have medication administration training.

C. Such training shall be completed every two years with an approved child care health consultant.

#### Finding:

1725.A.-C.: Medication Management Training: Based on record review on 11/12/2020, at 10:45am, S1 failed to have at least two staff members trained in medication administration whether the early learning center administers medication or not. S4 was the only staff with documentation of the training.

Corrective Action Plan: Effective 11/12/2020, S1 stated that she will call to schedule 1 additional staff to get training.

### 1901.M.: Strings and Cords

Not Met

1901.M.: Strings and cords, including but not limited to those found on equipment, window coverings, televisions and radios, shall be inaccessible to children under age 4.

#### Finding:

1901.M.: Strings and Cords: Based on interview(s) on 11/12/2020 and 11/13/2020: Strings and cords were accessible to children under age 4. C1, 1 year old, pulled a hanging cord to a bottle warmer causing the bottle warmer to fall off the top of a mini fridge, onto C1's head, which caused the hot liquid to spill onto her and burn her back.

Corrective Action Plan: Effective 11/9/2020, S1 removed the bottle warmer from the infant class room, placing it in the kitchen. Now all bottles are heated up in the kitchen.



## Little Blessings of Milton (cont)

Serious Injury occurred: 11/09/2020

### 1911.I.&J.: Proper Lifting of a Child

Not Met

1911.I.&J.: I. Staff members shall adhere to proper techniques for lifting a child.  
J. Staff members shall not lift a child by one or both arms.

#### Finding:

1911.I.&J.: Proper Lifting of a Child: Based on observations on 11/12/2020, at approximately 10:30am, Specialist observed S4 failed to lift a child using proper lifting techniques, Staff lifted a child using one or both arms. S4 was observed lifting a 2 year old up from the ground by his left wrist in a rough manner.

Corrective Action Plan: Effective 11/12/2020, S1 will talk with staff about proper lifting techniques.

### 1915.D.: Health Services - Delay Seeking Care

Not Met

1915.D.: The center shall not delay seeking care while attempting to contact a parent if emergency medical attention is required.

#### Finding:

1915.D. Health Services - Delay Seeking Care: Based on interviews on 11/12/2020 at approximately 11:30am, S1, S3 and S5 failed to seek medical attention for C1 after being burned by hot water from a bottle warmer falling on her back. S1 did not attempt to contact C1's guardians, and did not think she needed to get emergency medical attention for C1.

Corrective Action Plan: Effective 11/12/2020, S1 stated she will seek emergency medical attention when needed to ensure this deficiency is not recited.

[Click to view full report](#)

See center on school finder [here](#)

**Guardian Angel Daycare and Preschool      Serious Injury occurred: 4/29/2021**

**OVERVIEW**

<b>17077 Jefferson Hwy Baton Rouge, LA 70817</b>	<b>PHONE NUMBER</b> 225-751-2033
<b>AGES/GRADES SERVED</b> Infant (Under 1) – PK (ages 3-4)	<b>PARISH</b> East Baton Rouge
<b>LICENSE TYPE</b> Type I	<b>CURRENT EARLY EDUCATION CAPACITY</b> 127 students
<b>EARLY CHILDHOOD PERFORMANCE RATING</b> N/A	<b>STAR RATING</b> N/A

Guardian Angel Daycare and Preschool  
17077 Jefferson Hwy  
Baton Rouge, LA 70817

Date - 05/11/2021  
License # - 9128  
Action Code - 23 - INCIDENT

**Statement of Deficiencies**

**1103.A.-D.: Critical Incidents and Required Notifications Not Met**

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
  2. serious injury or illness that required medical attention;
  3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
  4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.  
C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.  
D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

**Finding:**

1103.A.-D. Based on record review and interview at 9:00 AM, S1 failed to notify Child Welfare within 24 hours of the Critical incident: Specialist reviewed a critical incident report and found on 4/29/2021, at 2:00 PM, S2 lifted C1 inappropriately causing C1's elbow to become dislocated. S1 stated she was unaware that Child Welfare needed to be notified of this incident.

Corrective Action Plan: Effective 5/11/2021, S1 stated she will ensure that she notifies Child Welfare if an incident such as this occurs again to ensure this deficiency is not cited again.

**1911.I.&J.: Proper Lifting of a Child Not Met**

1911.I.&J.: Staff members shall adhere to proper techniques for lifting a child.

Staff members shall not lift a child by one or both arms.

**Finding:**

1911.I&J: Based on observations, interviews, and record review at 9:00 AM, S2 failed to lift a child using proper lifting techniques as she lifted a child using one arm. Specialist reviewed a critical incident report and found on 4/29/2021, at 2:00 PM, S2 lifted C1 inappropriately causing C1's elbow to become dislocated. Specialist viewed center surveillance video and observed S2 seated on the floor with 5 infants playing on the floor as well. C2 began to crawl on C1; so, S2 pulled C1 to her by her right hand. C1 became caught on a toy on the floor; so, S2 lifted C1 up as she pulled C1 to her. C1 immediately began crying and S2 attempted to comfort her.

Corrective Action: Effective 5/11/2021, S1 stated she has retrained S2 on proper lifting and has added this training to her new hire training for future staff to ensure this deficiency is not cited again.

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