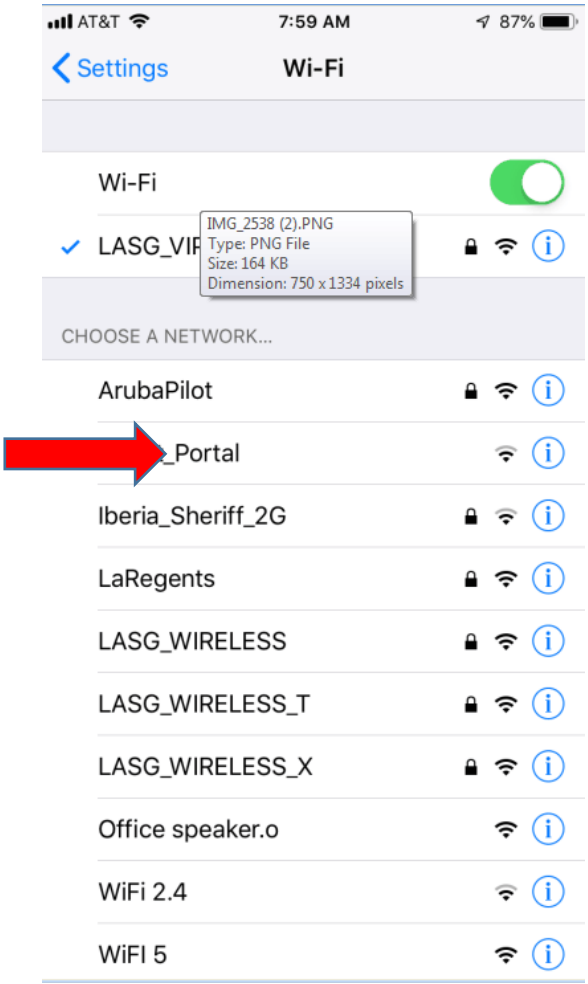
LASG_VIP_GUEST for iPhone

LASG_VIP_GUEST is an ssid designed to allow you connect your personal device to the wireless network and not have to login every day. The following process will “ONBOARD” your device. You will be required to authenticate using your State computer user account one time. The account needs to be entered in a very specific way. It is used to authenticate you and used to create a certificate that is then installed on your device. This certificate does not store any passwords or any other information about you. It is used to automatically authenticate your device to the wireless after being onboarded.

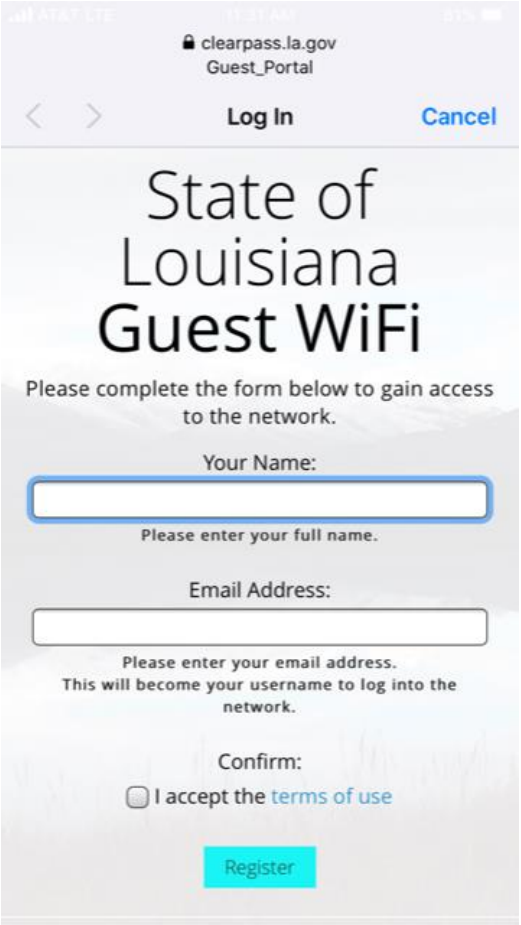
The installed certificate is good for 3 years so no need to change passwords or login to wireless.

The LASG_VIP_GUEST is common across many STATE Offices and coming soon to more. Once your device is onboarded, you should be able to connect to this SSID anywhere you see it being broadcast.

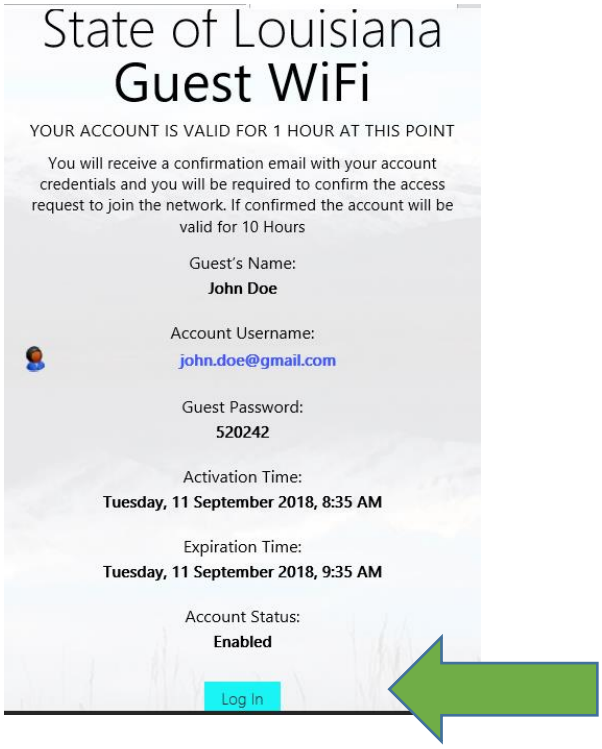
First connect to Guest_Portal:



At this point you should be automatically redirected to the Clearpass.la.gov splash page. If not, you may have to open a browser and navigate to some a page that you would not have cached. (eg. Yahoo.com) Due to newer device and site security restrictions some sites may not permit the redirect to the registration page. A new STATE site was setup to help mitigate this issue. Please browse to WifiWelcome.la.gov after connecting to Guest_Portal and the registration page should be displayed.

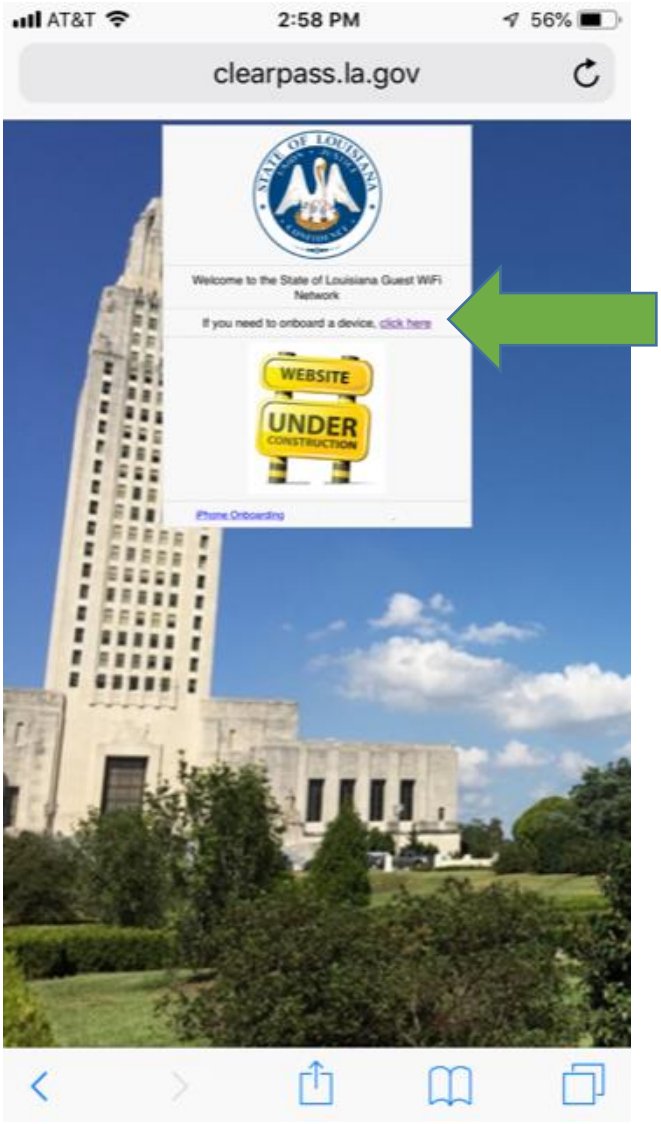


Please enter your name and email, accept the terms, and click Register.


State of Louisiana
Guest WiFi
YOUR ACCOUNT IS VALID FOR 1 HOUR AT THIS POINT
You will receive a confirmation email with your account credentials and you will be required to confirm the access request to join the network. If confirmed the account will be valid for 10 Hours
Guest's Name:
John Doe
Account Username:
john.doe@gmail.com
Guest Password:
520242
Activation Time:
Tuesday, 11 September 2018, 8:35 AM
Expiration Time:
Tuesday, 11 September 2018, 9:35 AM
Account Status:
Enabled
Log In

Click Log In

You should be redirected to a WifiWelcome Page after registering.

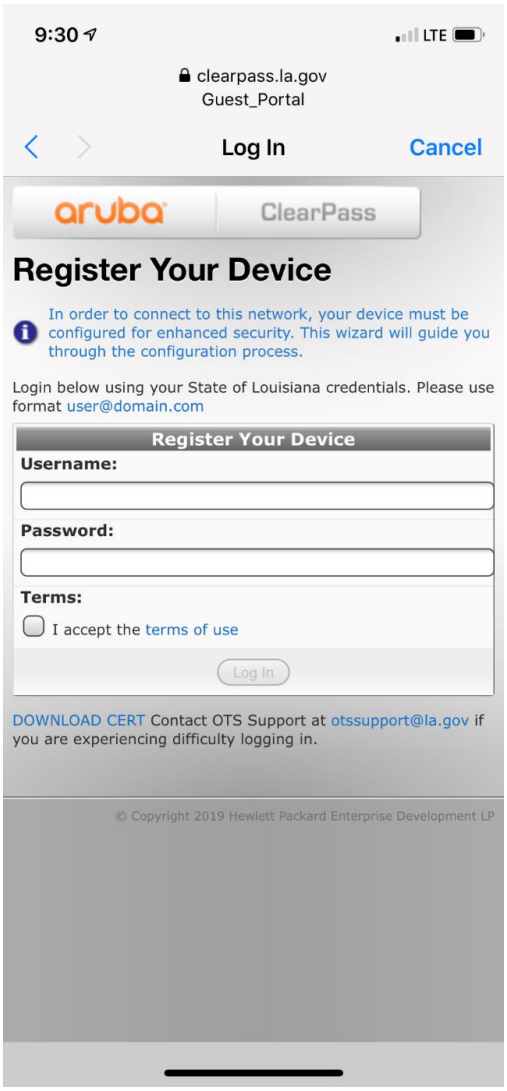


Click on "If you need to onboard a device, click here"

You need to register your device. Enter your username @domainname.la.gov, eg jdoe@.doa.la.gov in DOA's case. (Some domain name examples for other agencies are swe.la.gov, dps.la.gov, dhh.la.gov, doe.la.gov, wlf.louisiana.gov, dnrdomain.dnr.rev.state.la.us). Enter the same password you use to connect to that domain when logging in on your computer. Click the checkbox to accept terms of use and click on Login.

PLEASE READ CAREFULLY

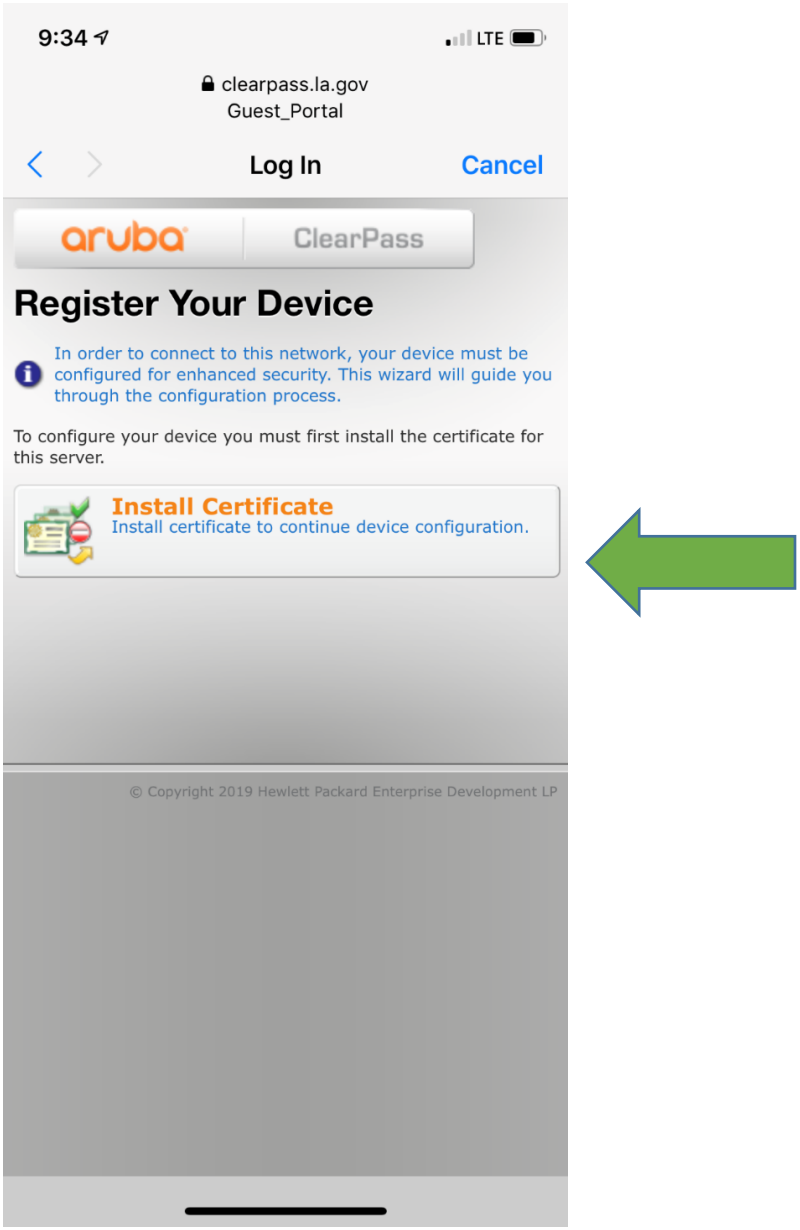
Please pay close attention to the required format above for your username. It is NOT Domain\username. The required format is called User Principle Name (UPN). In some cases, your UPN may have been altered by AD personnel for another application. In all cases seen so far it was altered to reflect the domain as @LA.GOV which in most cases matches your email account.



The following process may not be exactly as described and pictured. Apple made some changes in their recent releases (12.2 and later) that alter the process slightly.

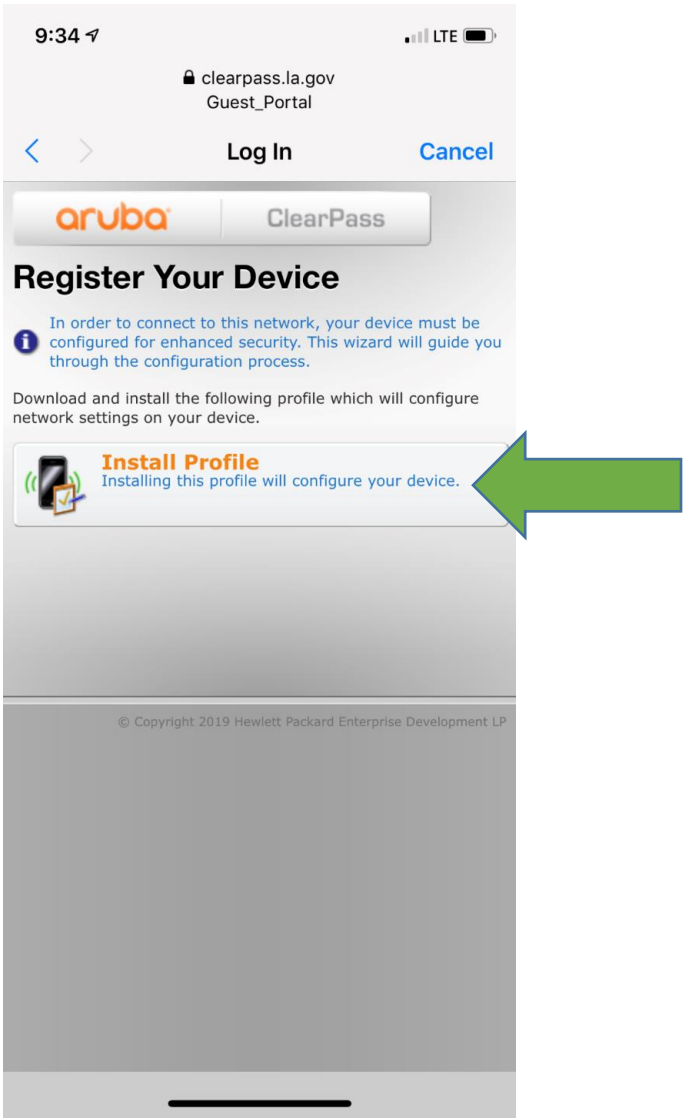
The process will download the certificates and the profile but they do not install. You may see a popup message that tells you to go to your settings to install the downloaded files. At the end of the process, go to your settings /general/profile and you will see install option. It will prompt for several installs. After it installs, you should be able to connect to LASG_VIP_GUEST.

Select the option to Install Certificate.



Then click Allow when prompted for permission to install.

Then click Close when notified that certificate was installed.


9:34
LTE
clearpass.la.gov
Guest_Portal
Log In
Cancel
aruba
ClearPass
Register Your Device
In order to connect to this network, your device must be configured for enhanced security. This wizard will guide you through the configuration process.
Download and install the following profile which will configure network settings on your device.
Install Profile
Installing this profile will configure your device.
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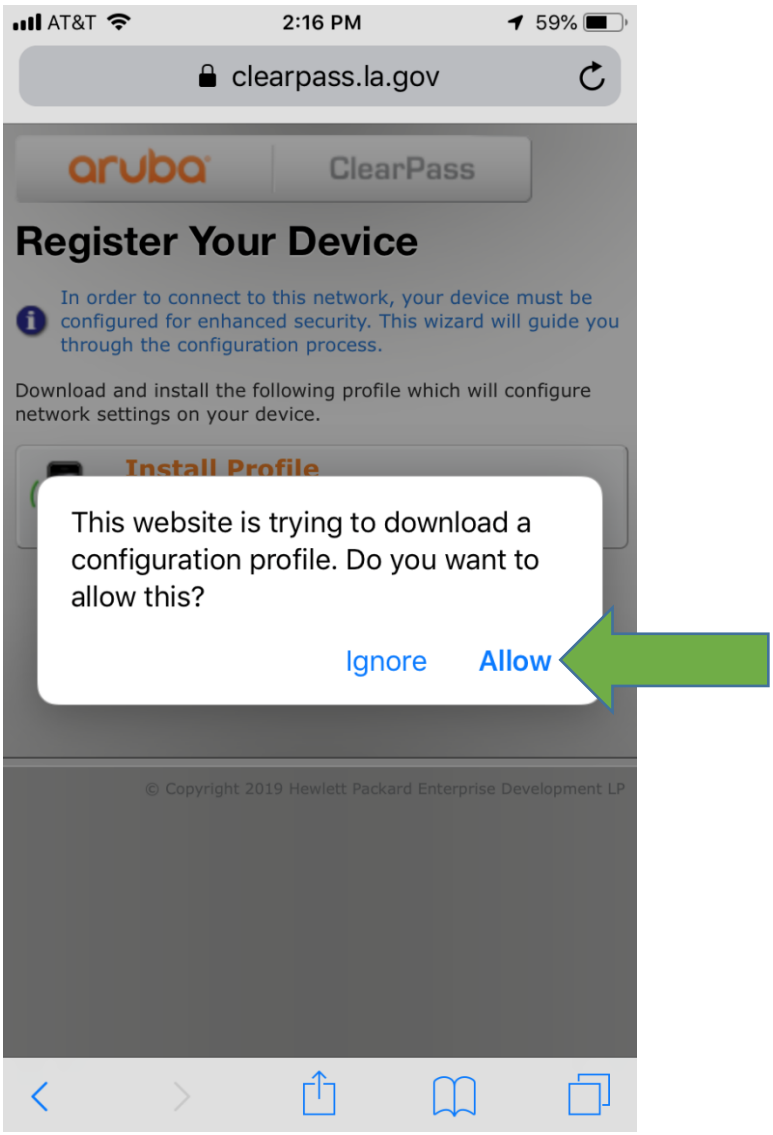
AT&T
2:16 PM
59%
clearpass.la.gov
aruba
ClearPass
Register Your Device
In order to connect to this network, your device must be configured for enhanced security. This wizard will guide you through the configuration process.
Download and install the following profile which will configure network settings on your device.
Install Profile
This website is trying to download a configuration profile. Do you want to allow this?
Ignore
Allow
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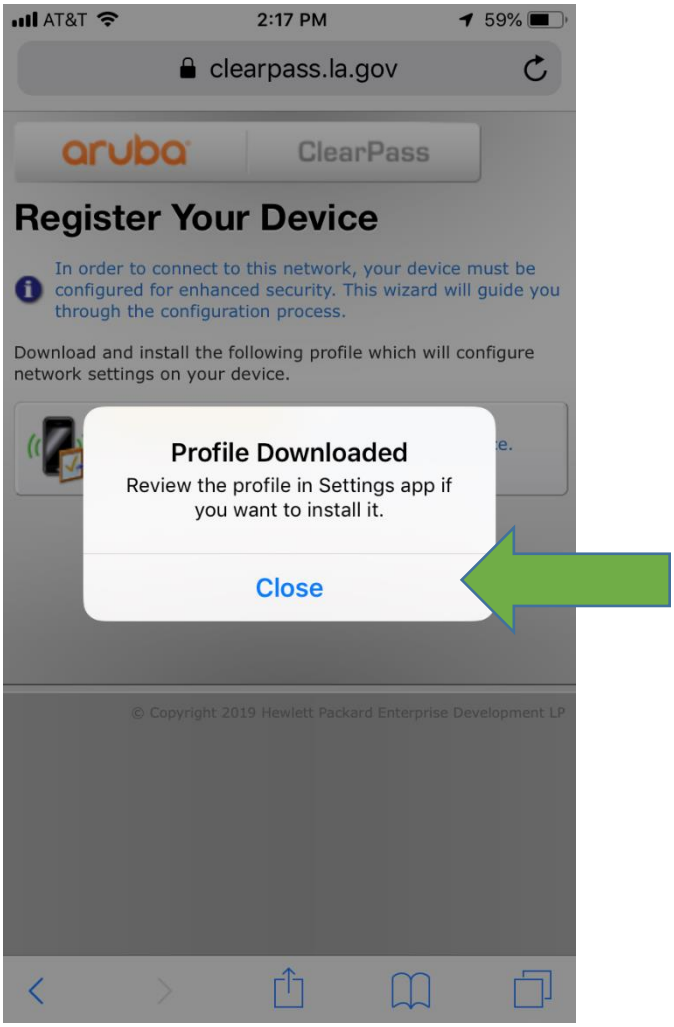
AT&T
2:17 PM
59%
clearpass.la.gov
aruba
ClearPass
Register Your Device
In order to connect to this network, your device must be configured for enhanced security. This wizard will guide you through the configuration process.
Download and install the following profile which will configure network settings on your device.
Profile Downloaded
Review the profile in Settings app if you want to install it.
Close
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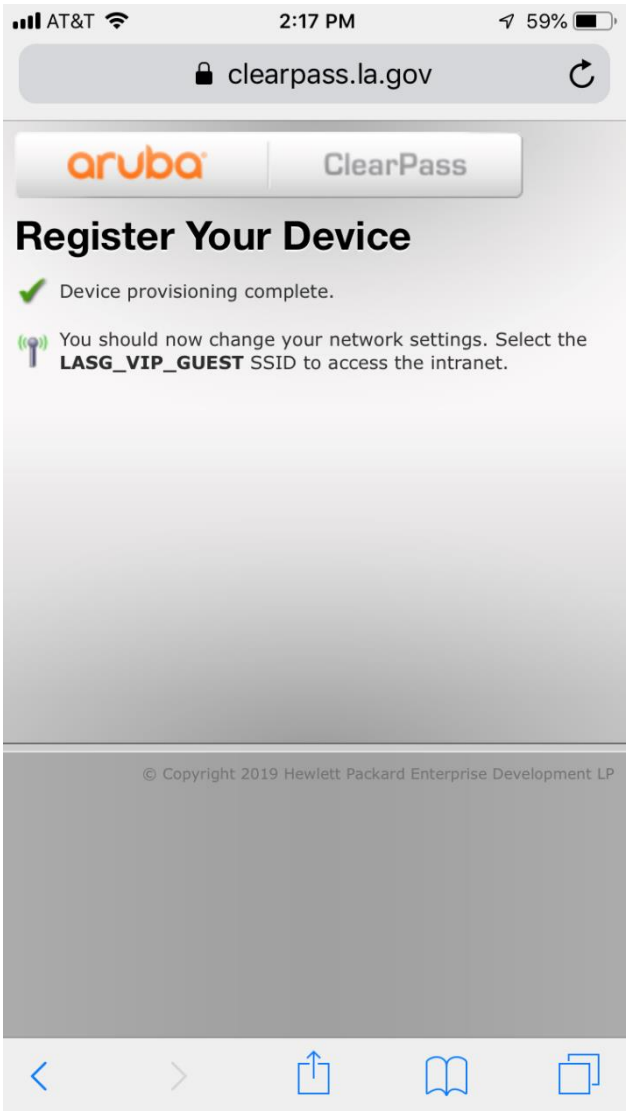
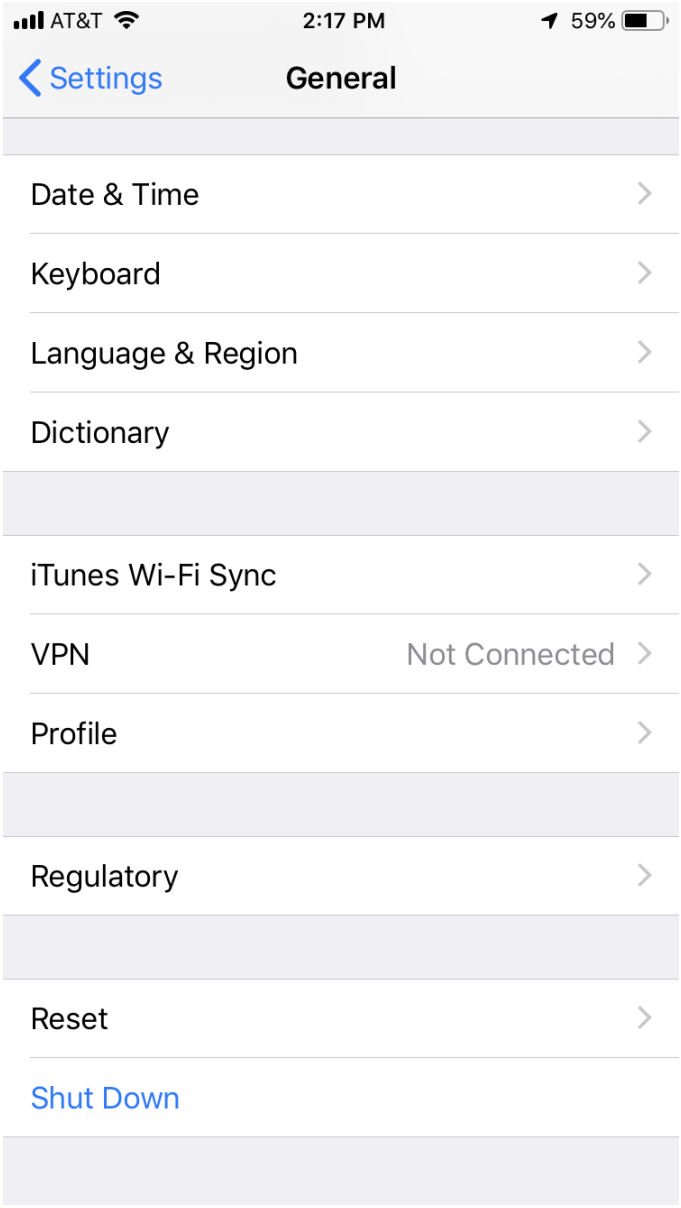
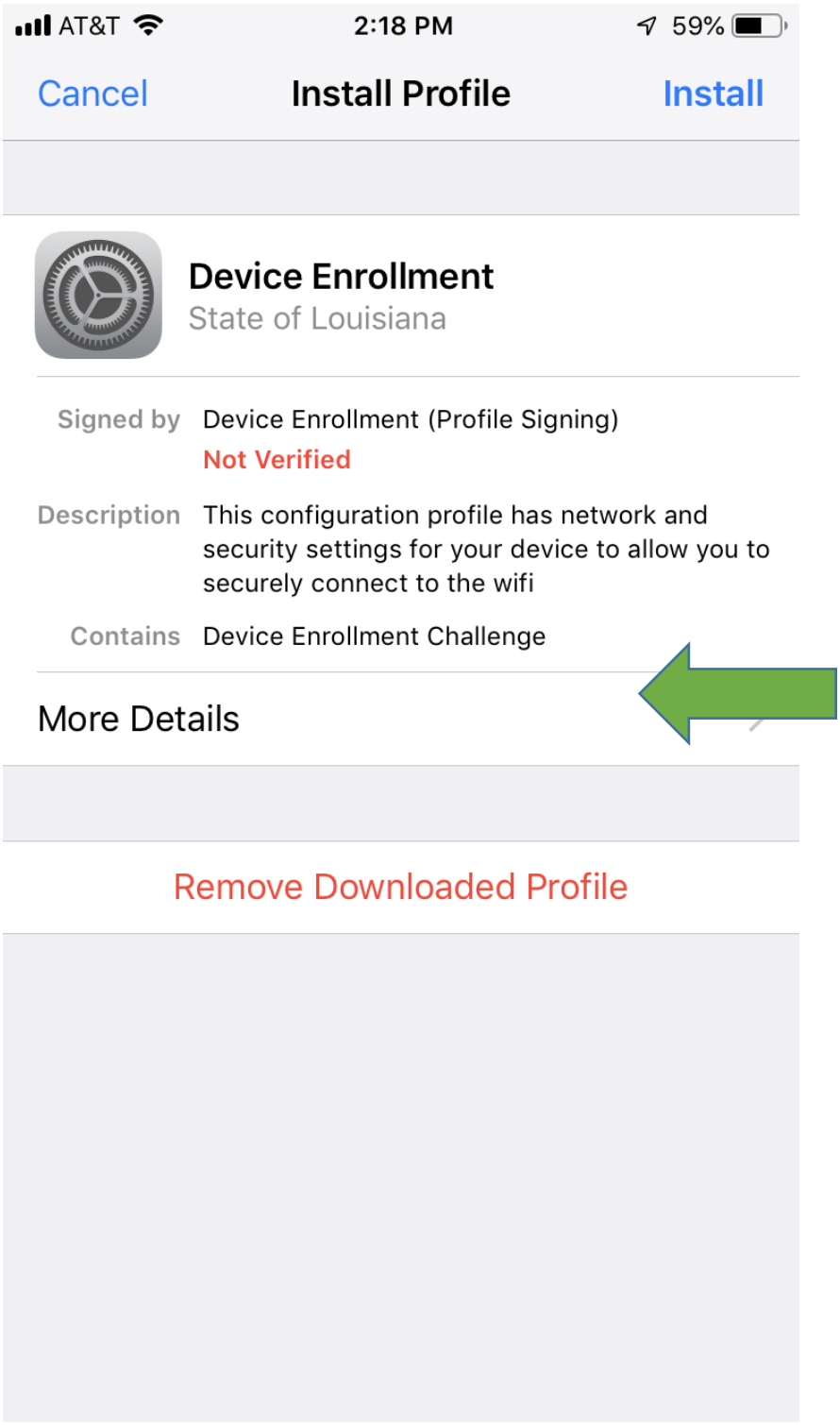
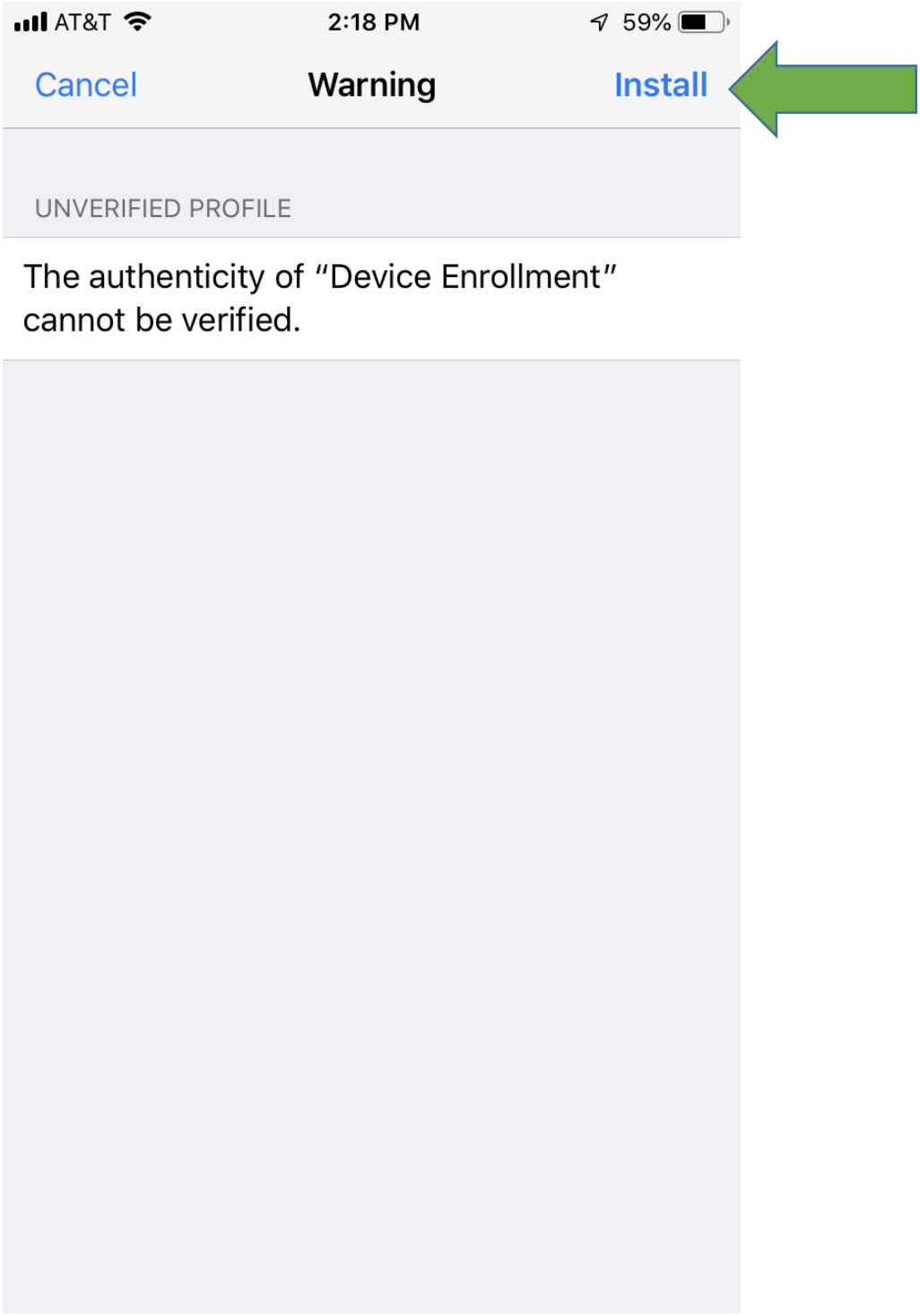
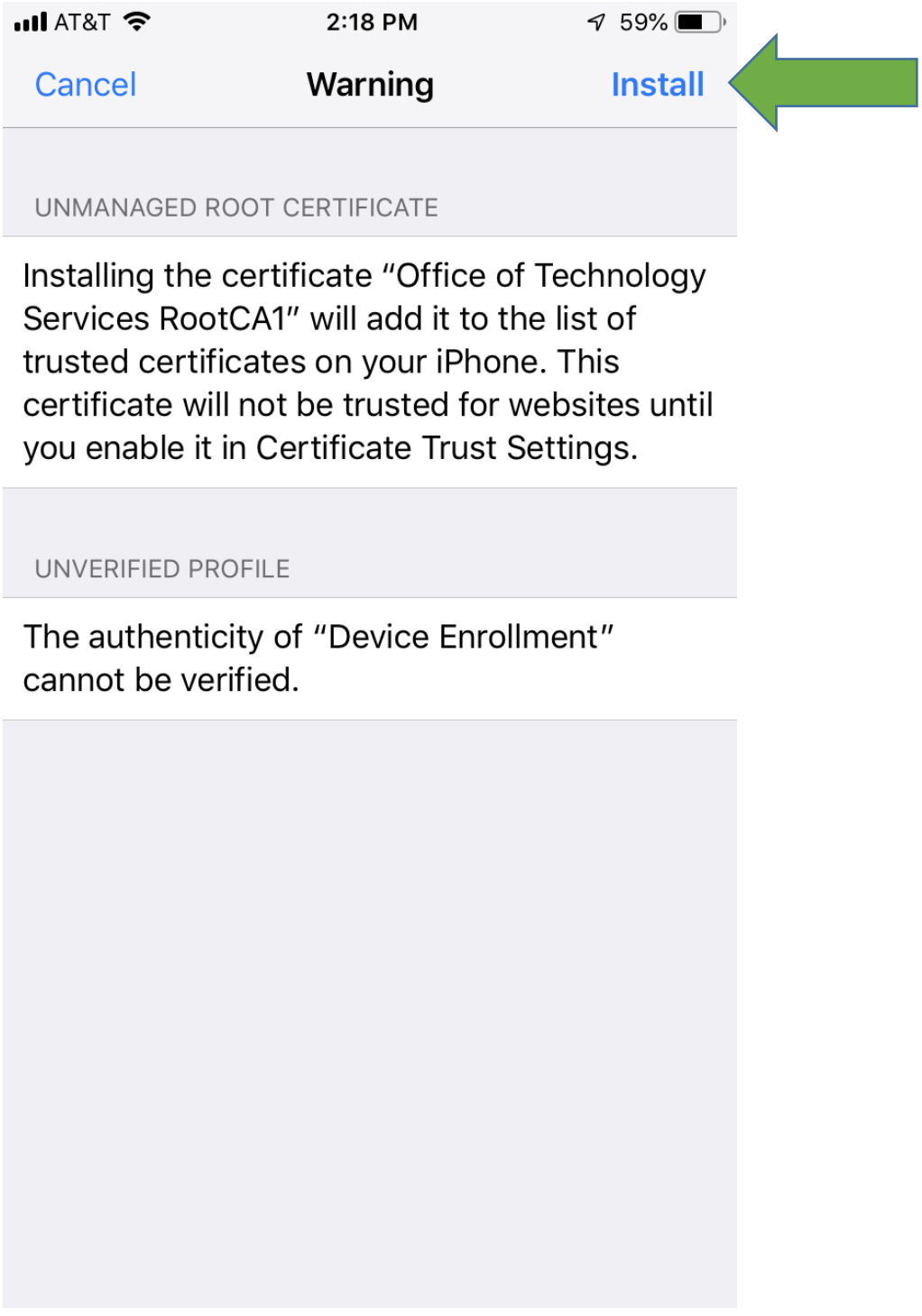
The next screenshot is misleading. You have only downloaded the certificates and profile at this point.You need to go into the iPhone Settings app to finish the install. This affects IOS 12.2 and later.

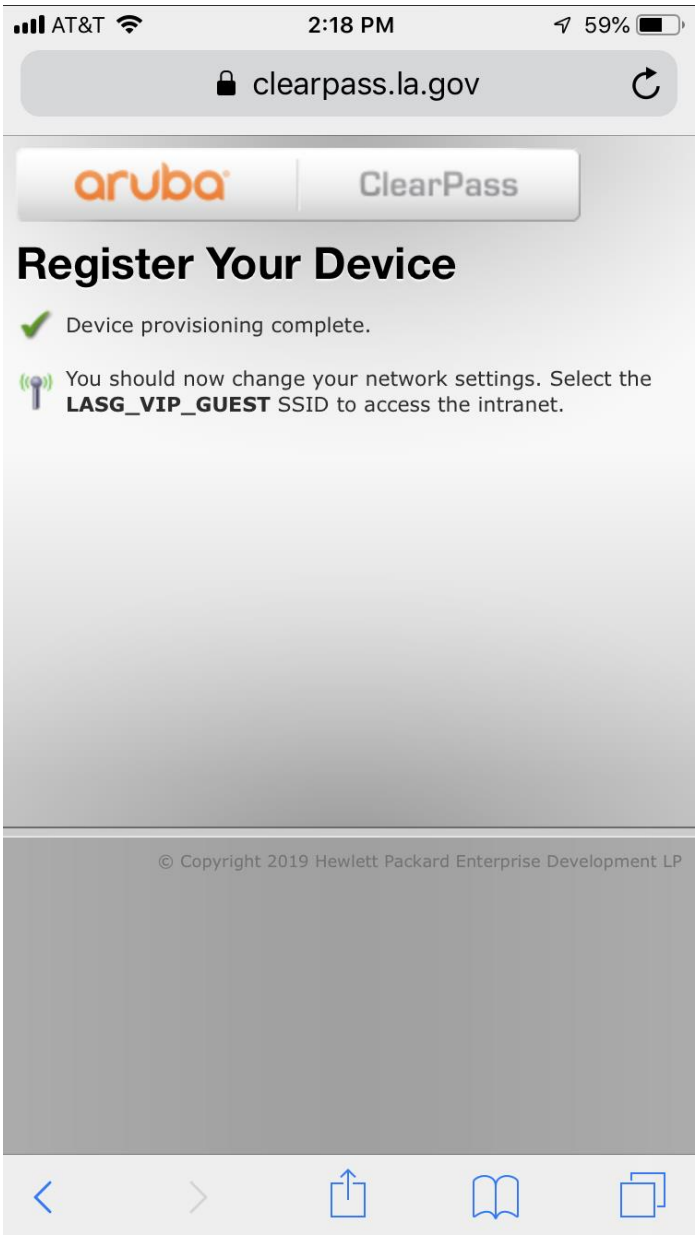



AT&T
2:17 PM
59%
Settings
General
Date & Time
Keyboard
Language & Region
Dictionary
iTunes Wi-Fi Sync
VPN
Not Connected
Profile
Regulatory
Reset
Shut Down


AT&T
2:18 PM
59%
Cancel
Install Profile
Install
Device Enrollment
State of Louisiana
Signed by
Device Enrollment (Profile Signing)
Not Verified
Description
This configuration profile has network and security settings for your device to allow you to securely connect to the wifi
Contains
Device Enrollment Challenge
More Details
Remove Downloaded Profile


AT&T
2:18 PM
59%
Cancel
Warning
Install
UNVERIFIED PROFILE
The authenticity of “Device Enrollment” cannot be verified.


AT&T
2:18 PM
59%
Cancel
Warning
Install
UNMANAGED ROOT CERTIFICATE
Installing the certificate “Office of Technology Services RootCA1” will add it to the list of trusted certificates on your iPhone. This certificate will not be trusted for websites until you enable it in Certificate Trust Settings.
UNVERIFIED PROFILE
The authenticity of “Device Enrollment” cannot be verified.



Finally, go into Settings and connect to the LASG_VIP_GUEST network.