RAVE PANIC BUTTON OVERVIEW

Louisiana School Safety Summit

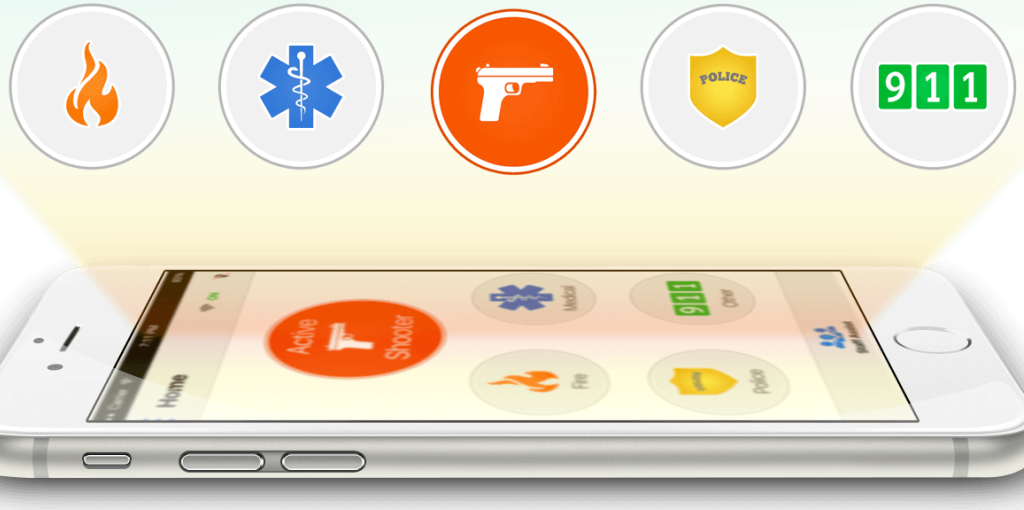
Mark Benton
Director, State of Louisiana

RAVE
MOBILE SAFETY

RAVE PANIC BUTTON

Mobile Incident Response App

- **Notify Staff and 9-1-1** with a Single Touch
- **Get Responders on Scene** Faster and Better-Informed



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RAVE MOBILE SAFETY

Rave Video Overview

Panic Button Vid

BARRIERS TO COLLABORATION

FIRST RESPONDERS

"Without key facility information, we waste time trying to enter and locate those in need."

"We are an important part of response, but often left out of drills and planning."

SCHOOL RESOURCE OFFICERS

"Sometimes we don't know about an incident until the ambulance arrives."

"How can I help, if I don't know what's going on."

9-1-1

"We are left out of the emergency response."

"Self-dispatch is a result of lack of collaboration and incident command."

K-12 SCHOOLS

"We want to know when an incident occurs."

"An ambulance showed up and we didn't know why."

"Parents know about incidents before leadership does."

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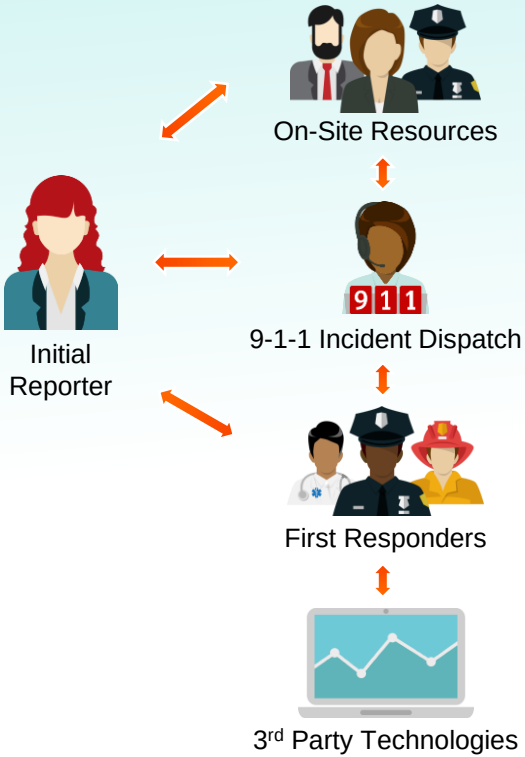
SPEED UP COMMUNICATION & RESPONSE

Time — **5 min** — **12 min**

69% of Active Shooter Incidents last ≤ 5 minutes

Officers arrive before the end of incident only 31% of the time



Source: FBI's *A Study of Active Shooter Incidents in the United States between 2000 and 2013*

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WHEN THE RAVE PANIC BUTTON IS PUSHED...

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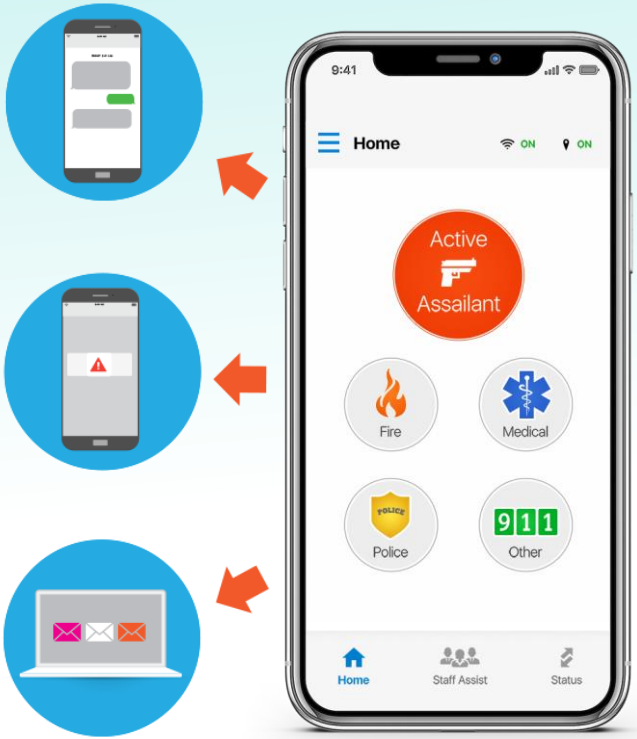
INSTANTLY NOTIFY TARGETED RECIPIENTS



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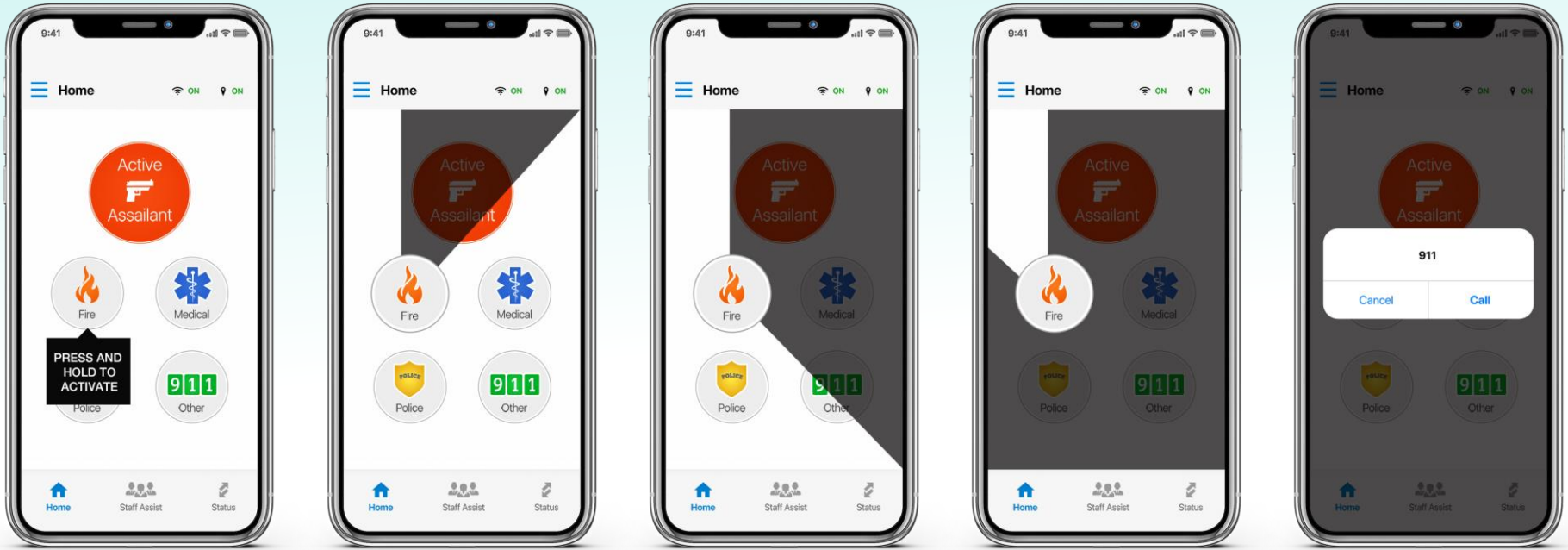

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LEVERAGE FOR ANY INCIDENT & EMERGENCY

9-1-1 Dispatch

Responders

On-Site Resources

Rare

Active Assailant

Dispatch

On-site Resources

Select Responders

Occasional

Police / Fire / Medical

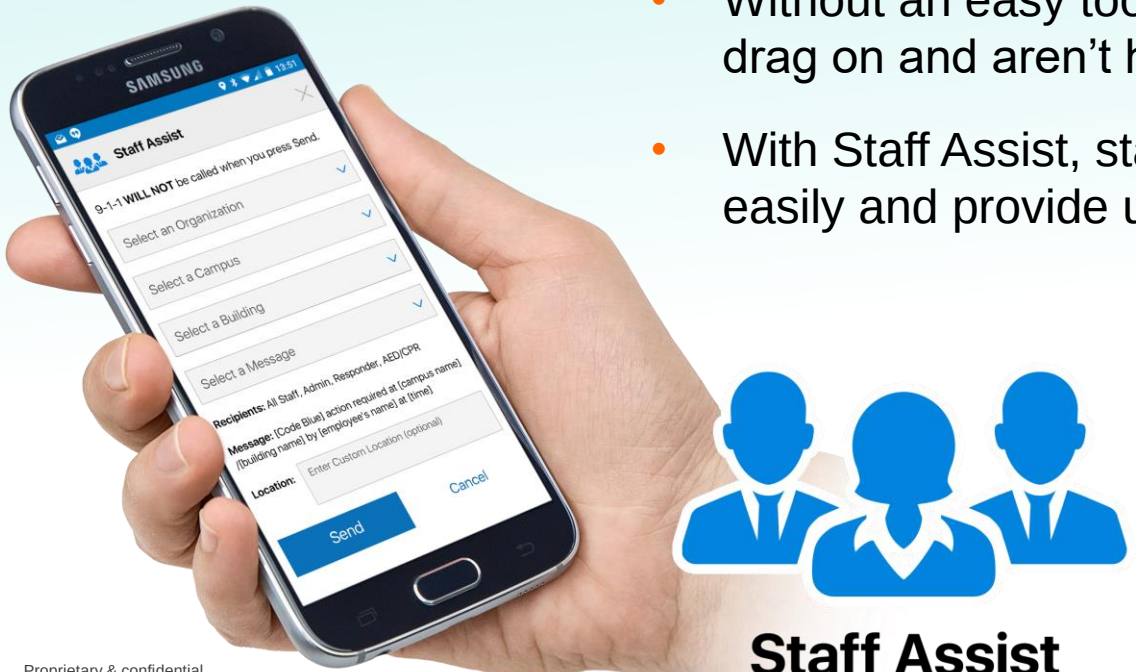
On-site Resources

Routine

Staff Assist

SIMPLE & SCALABLE INTERNAL COMMUNICATION

- It is difficult for staff to communicate with groups, departments and schoolwide
- Without an easy tool or procedures, incidents can drag on and aren't handled quickly
- With Staff Assist, staff can send pre-set messages easily and provide updates during an emergency



Staff Assist

RAVE MOBILE SAFETY

DAILY COMMUNICATION WITH STAFF ASSIST

10 pre-configured templates customized for your use:

- Specific medical templates (ie. choking, difficulty breathing)
- Update templates (ie. Response team en route, Situation under control)
- Additional instructions template (ie. Lockdown, Shelter in Place)

- Building closure template (ie. Closed today, delay start)
- Designed administrators can send ad-hoc messages in real-time

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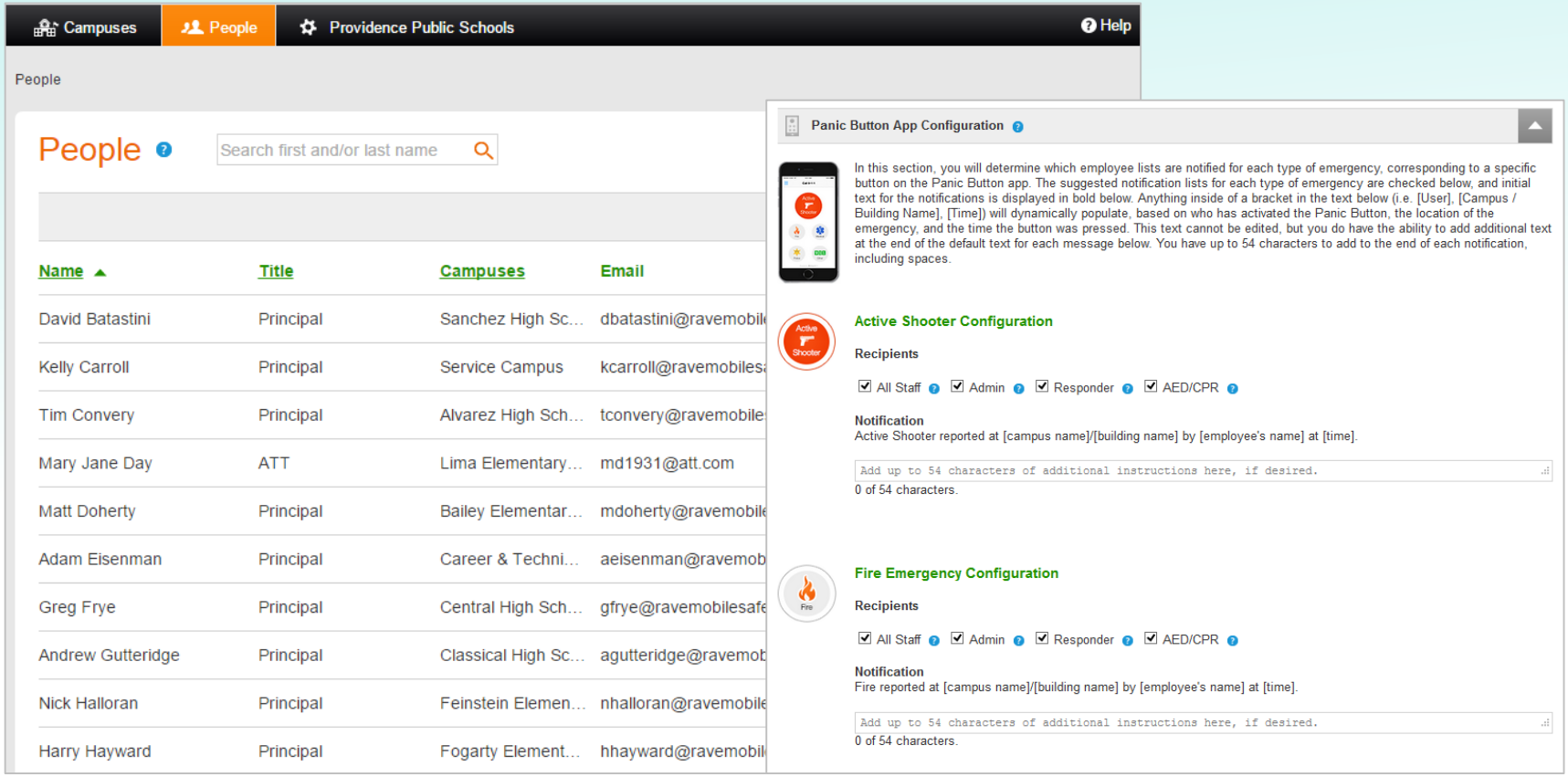
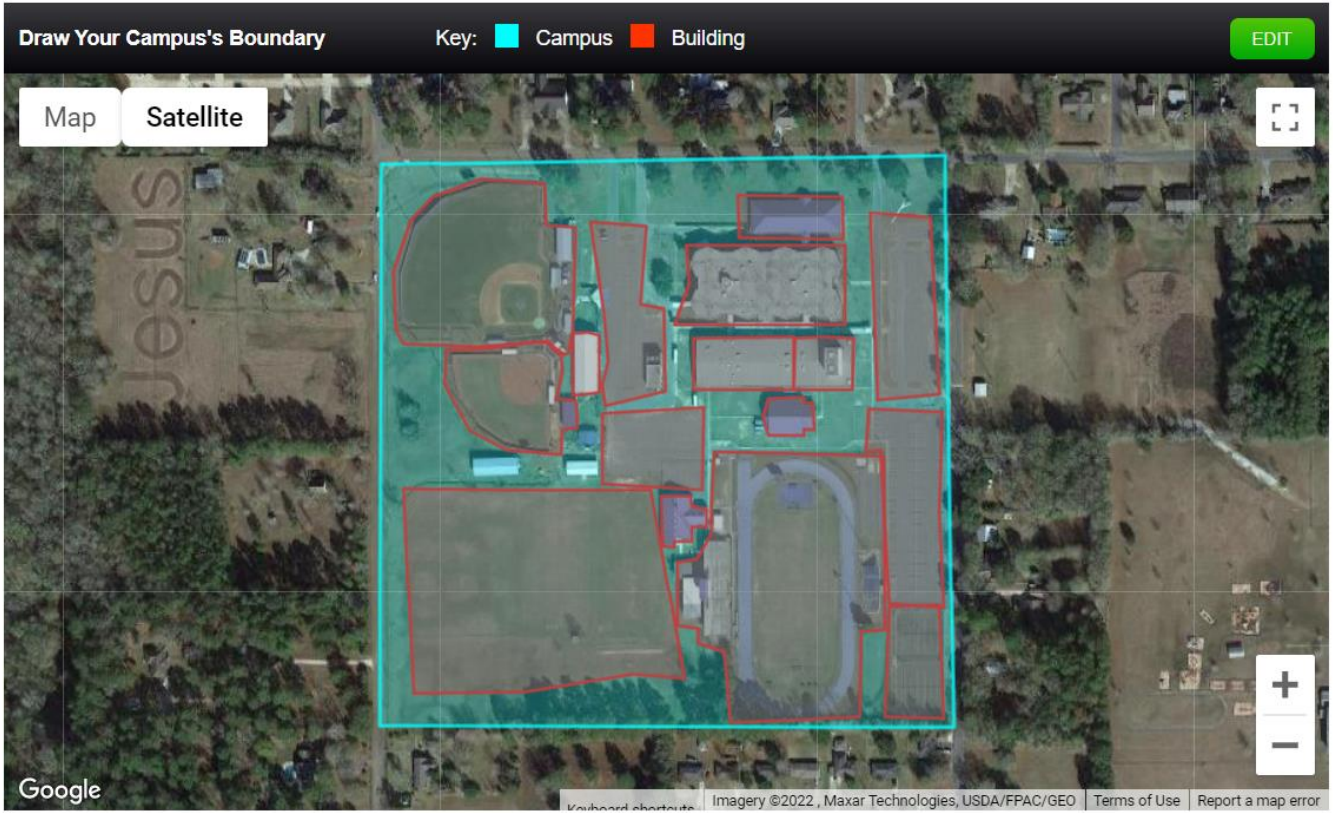
YOU CONTROL WHO TO NOTIFY



RAVE MOBILE SAFETY

PANIC NOTIFICATIONS ONLY WHEN USER IS IN GEO-FENCED AREA



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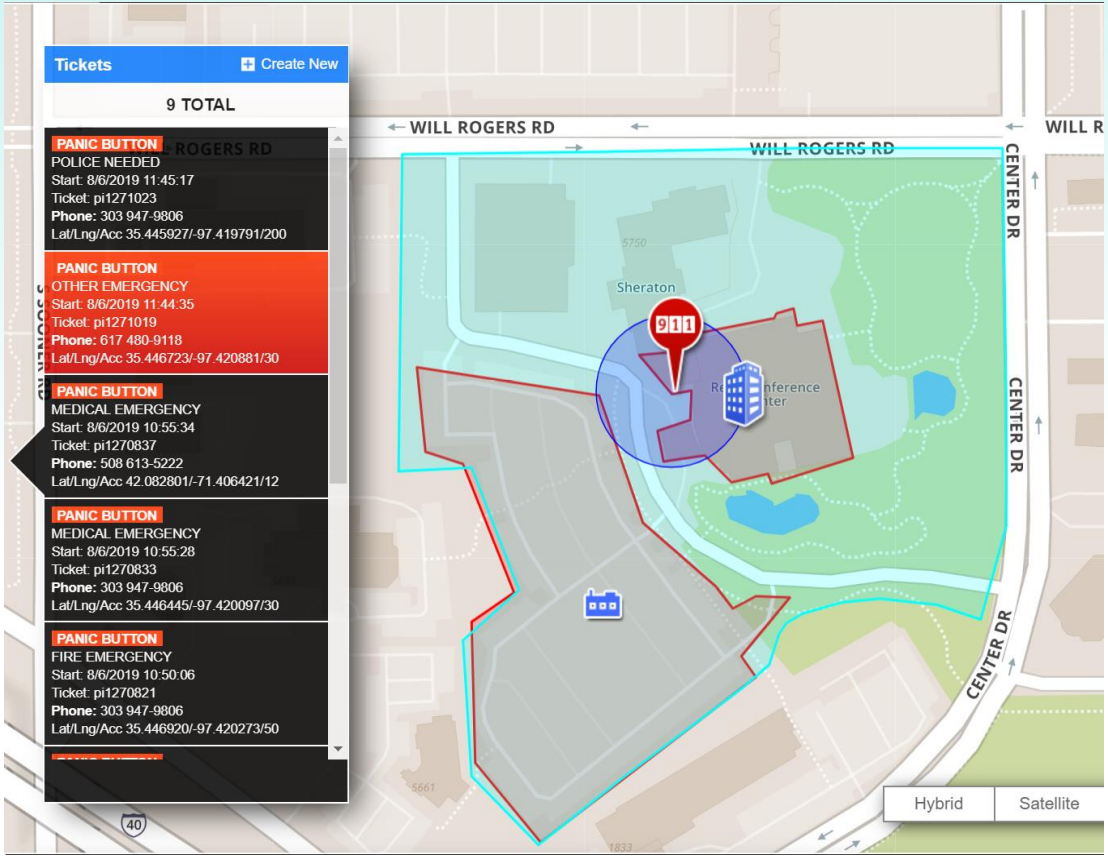
WEB-BASED RAVE COMMAND VIEW



NC Elementary School

ACTIVE ASSAILANT: MAIN BUILDING

Quick Send | Messages | Details

1224 Main St. Anytown, NC 55555

Building Name/Number: Main Building

Building NickName: Main

Number of Floors: 4

- 1st Floor Plan
- 2nd Floor Plan
- 3rd Floor Plan
- 4th Floor Plan

Avg. # of Occupants: 100

Year Built: 2001

Exterior Color: Maroon

Siding: Brick

Gate / Access Code: 123456

Knox Box? Yes

Keyholder: Sam Smith, 123 Main St., Anytown, NC 55555

Keyholder Phone: 555-555-5555

Keyholder Email: ssmith@ncelementary.edu

Other Access Info: If keyholder is unavailable, consult emergency contacts.

Contacts: Ed Mclean, Principal, edm@ncelementary.edu, 555-555-5556

Elaine Foster, Vice Principal, elainef@ncelementary.edu, 555-555-5557

STATUS CHECK

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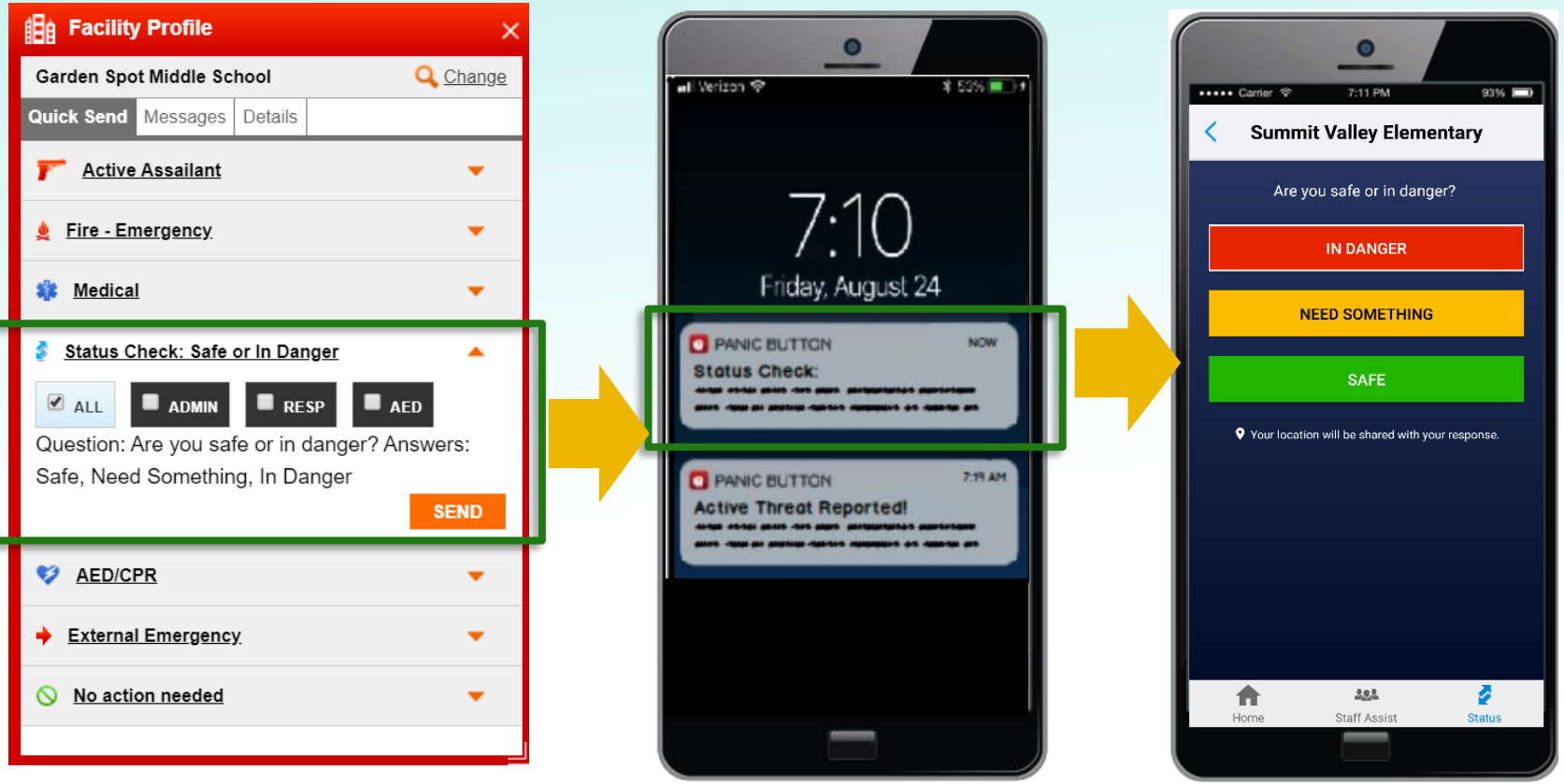
STARTING A STATUS CHECK



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CUSTOMIZATION

Customize Questions & Responses:

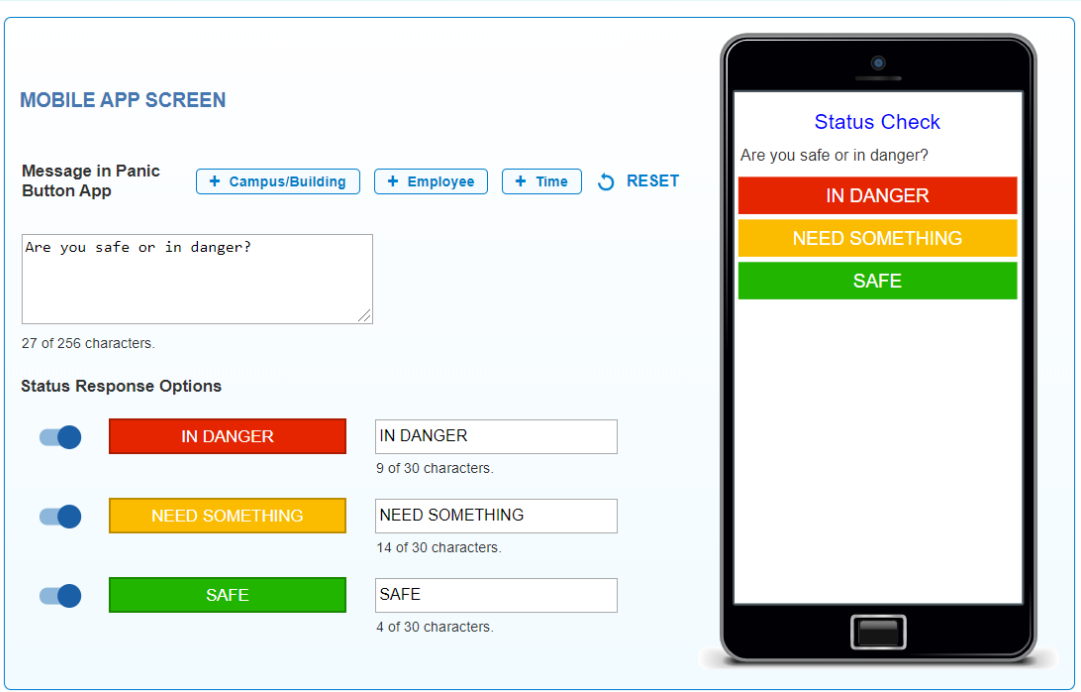
Do you have injuries ?

Are you missing students?

Are you safe or in danger?

Are you available to help?

Are you at the rally point?



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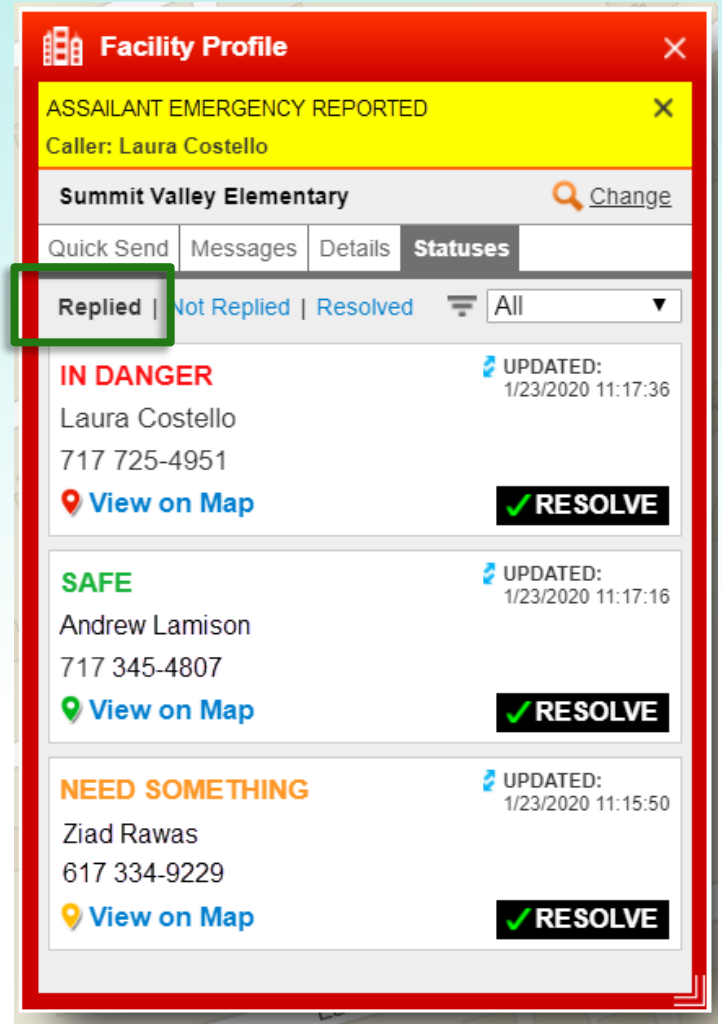

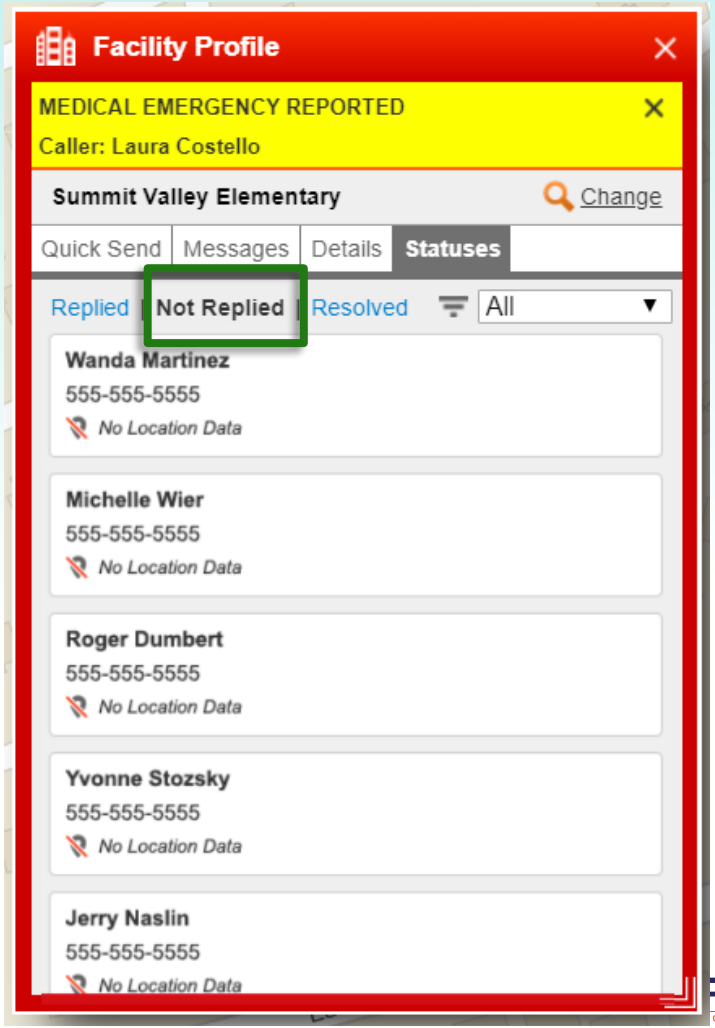

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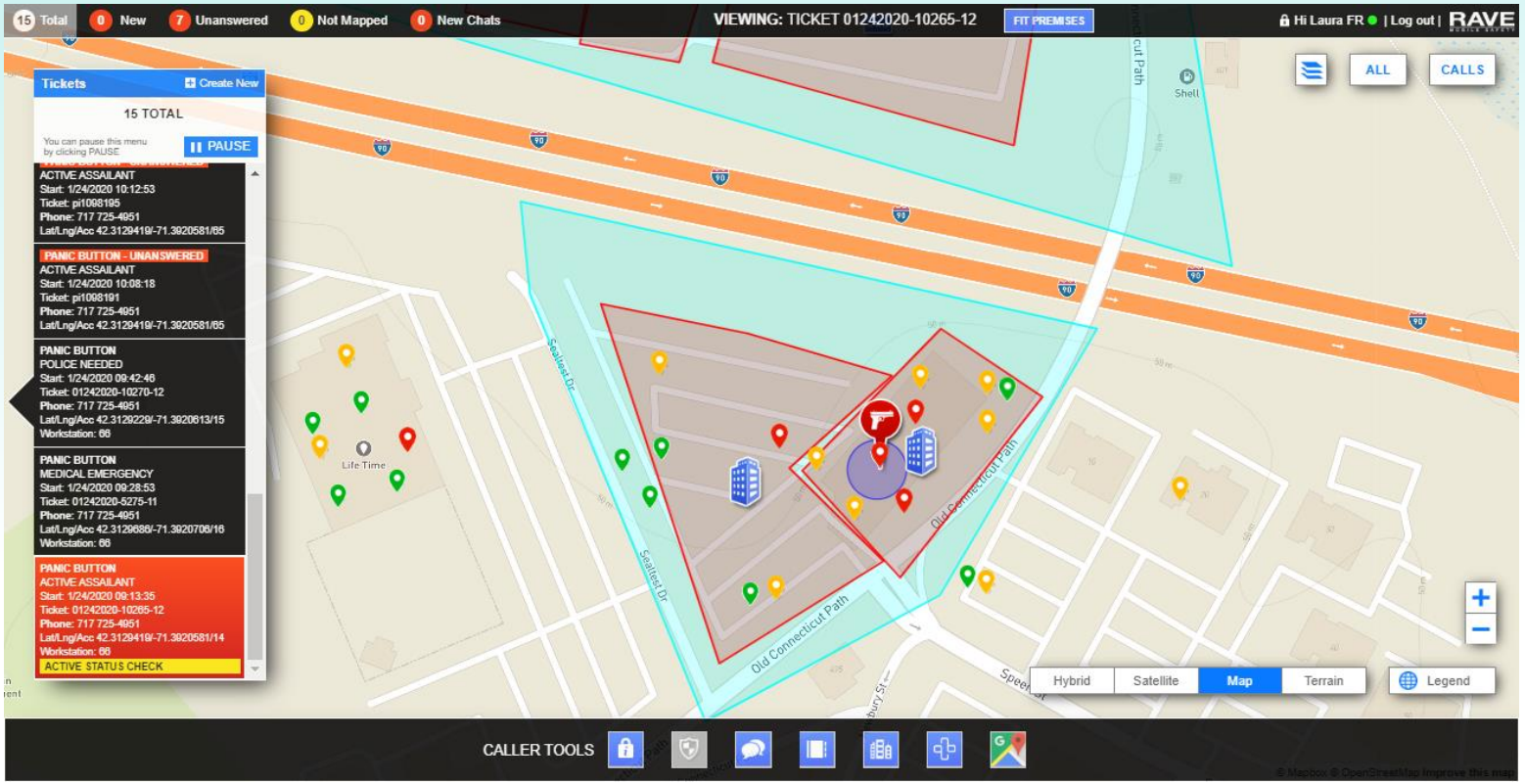
STATUS CHECK: RESPONSES



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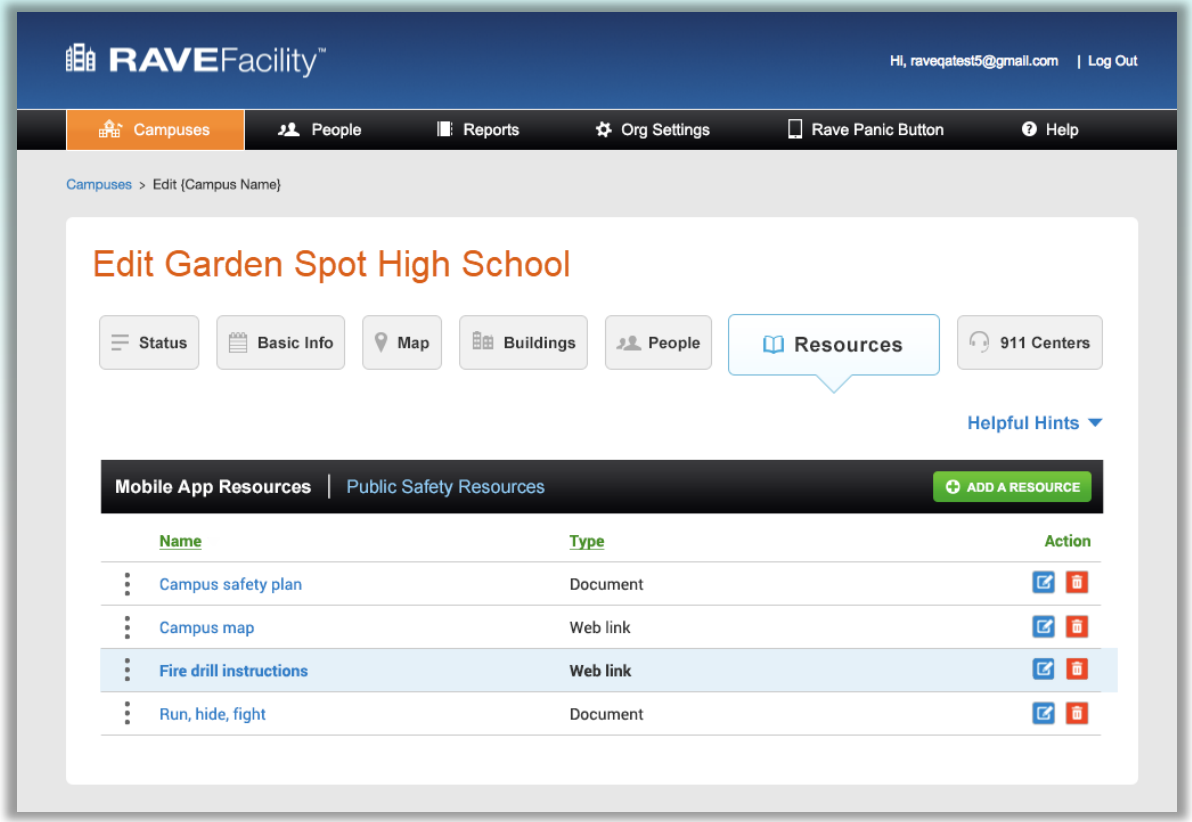
IN-APP CONTENT DIRECTORY



- Share resource links and documents with staff within the app
- Staff can download for offline access

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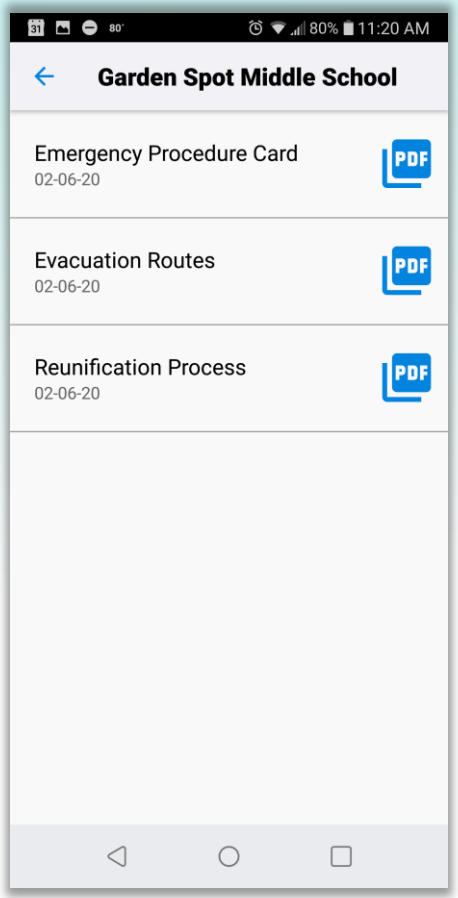

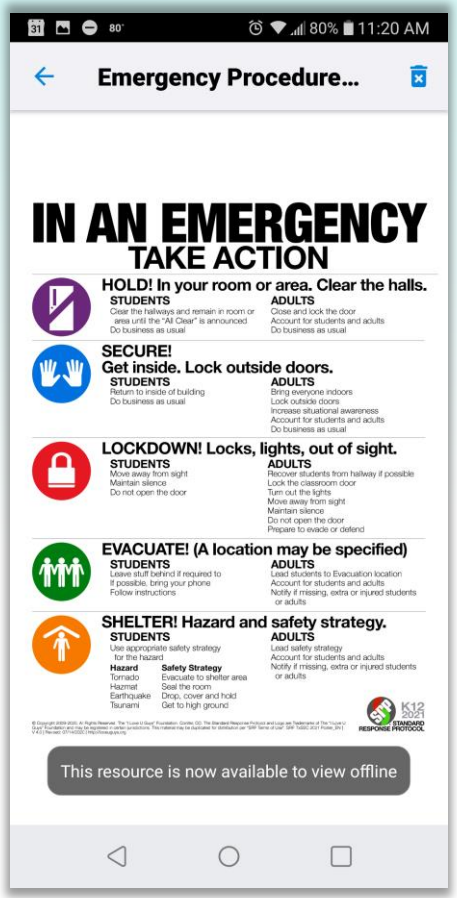

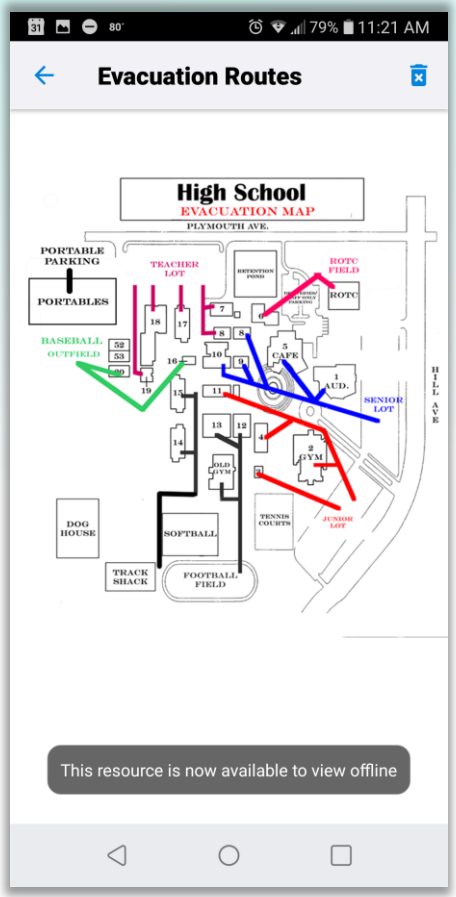

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FAQ

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DO EMPLOYEES HAVE TO USE PANIC BUTTON TO CALL 9-1-1?

- You are encouraged to use the Rave Panic Button app to contact 9-1-1; however, you should contact 9-1-1 in whatever way is fastest.

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WHAT HAPPENS IF I PRESS THE RAVE PANIC BUTTON WHEN I'M NOT AT WORK OR OFF CAMPUS?

- Pressing any of the emergency buttons inside of the Rave Panic Button app will always dial 9-1-1, so you will be connected with a 9-1-1 call taker. Based on your location at the time of pressing the button, the system will determine whether emergency notifications need to be delivered to campus administrators and school resource officers. If you are not on campus, then no notifications will be sent, but you will be connected to 9-1-1.

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I DON’T HAVE A SMART PHONE. HOW DO I BENEFIT FROM RAVE PANIC BUTTON?

- While you won’t be able to download the Rave Panic Button app to a standard smart phone, you will still be able to receive emergency notifications via SMS text message, so long as you provide your mobile number to your supervisor or site administrator. The Rave Panic Button app supports iOS versions 6.0 and later and Android versions 4.0 and later.

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IF I AM AWAY FROM CAMPUS AND SOMEONE ON MY CAMPUS ACTIVATES PANIC BUTTON, WILL I BE NOTIFIED?

- If a staff member activates a Panic Button within your geofenced area, you will be notified, regardless of your location, if you have phone or wifi service.

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