

RAVE PANIC BUTTON OVERVIEW

Louisiana School Safety Summit

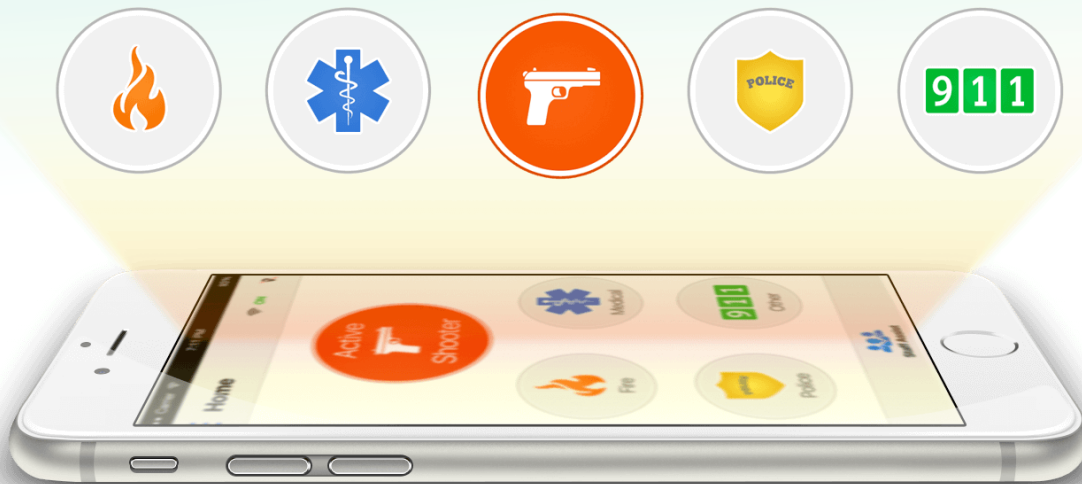
*Mark Benton
Director, State of Louisiana*

RAVE
MOBILE SAFETY

RAVE PANIC BUTTON

Mobile Incident Response App

- **Notify Staff and 9-1-1** with a Single Touch
- **Get Responders on Scene** Faster and Better-Informed



Rave Video Overview

Panic Button Vid



BARRIERS TO COLLABORATION



FIRST RESPONDERS

“Without key facility information, we waste time trying to enter and locate those in need.”

“We are an important part of response, but often left out of drills and planning.”



SCHOOL RESOURCE OFFICERS

“Sometimes we don’t know about an incident until the ambulance arrives.”

“How can I help, if I don’t know what’s going on.”



9-1-1

“We are left out of the emergency response.”

“Self-dispatch is a result of lack of collaboration and incident command.”



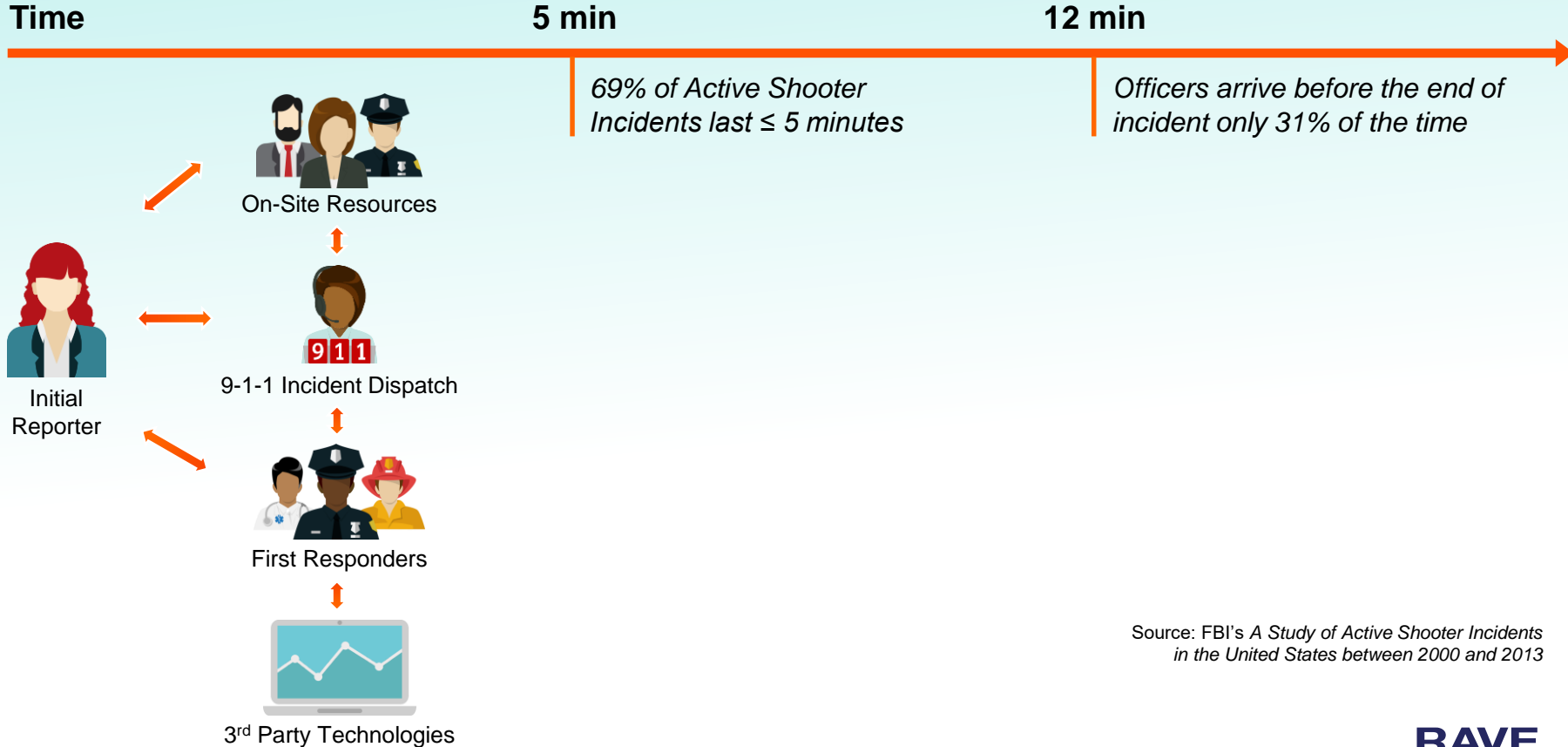
K-12 SCHOOLS

“We want to know when an incident occurs.”

“An ambulance showed up and we didn’t know why.”

“Parents know about incidents before leadership does.”

SPEED UP COMMUNICATION & RESPONSE



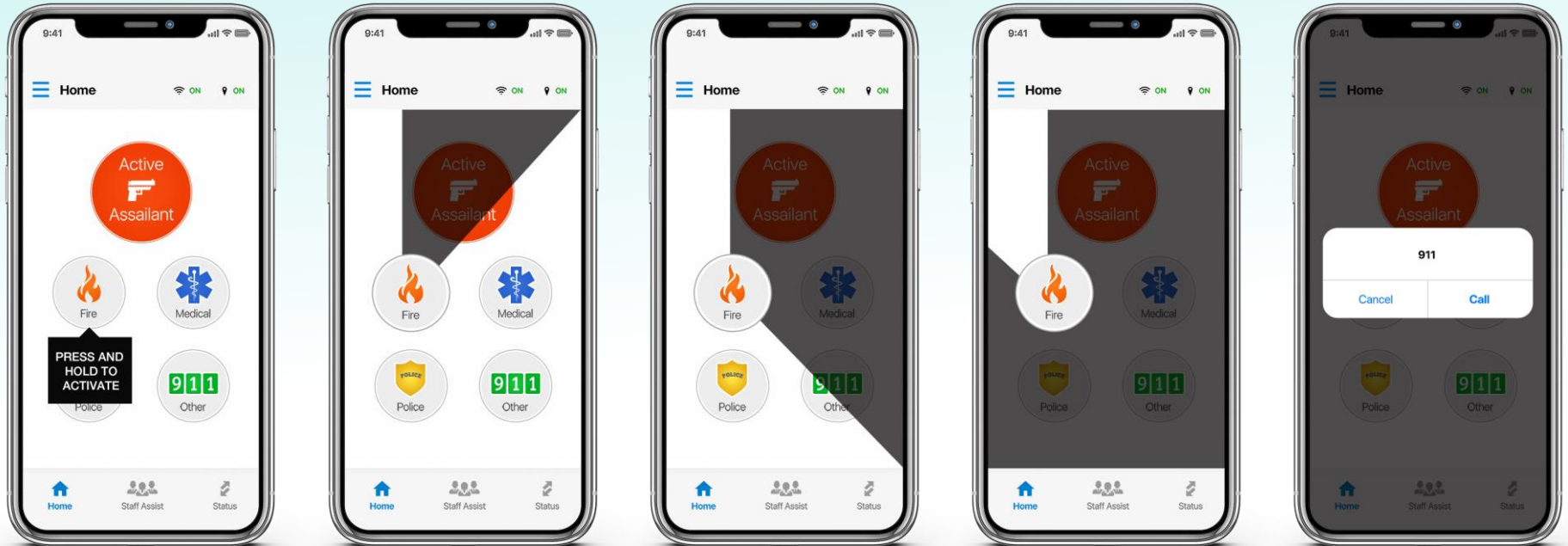
WHEN THE RAVE PANIC BUTTON IS PUSHED...



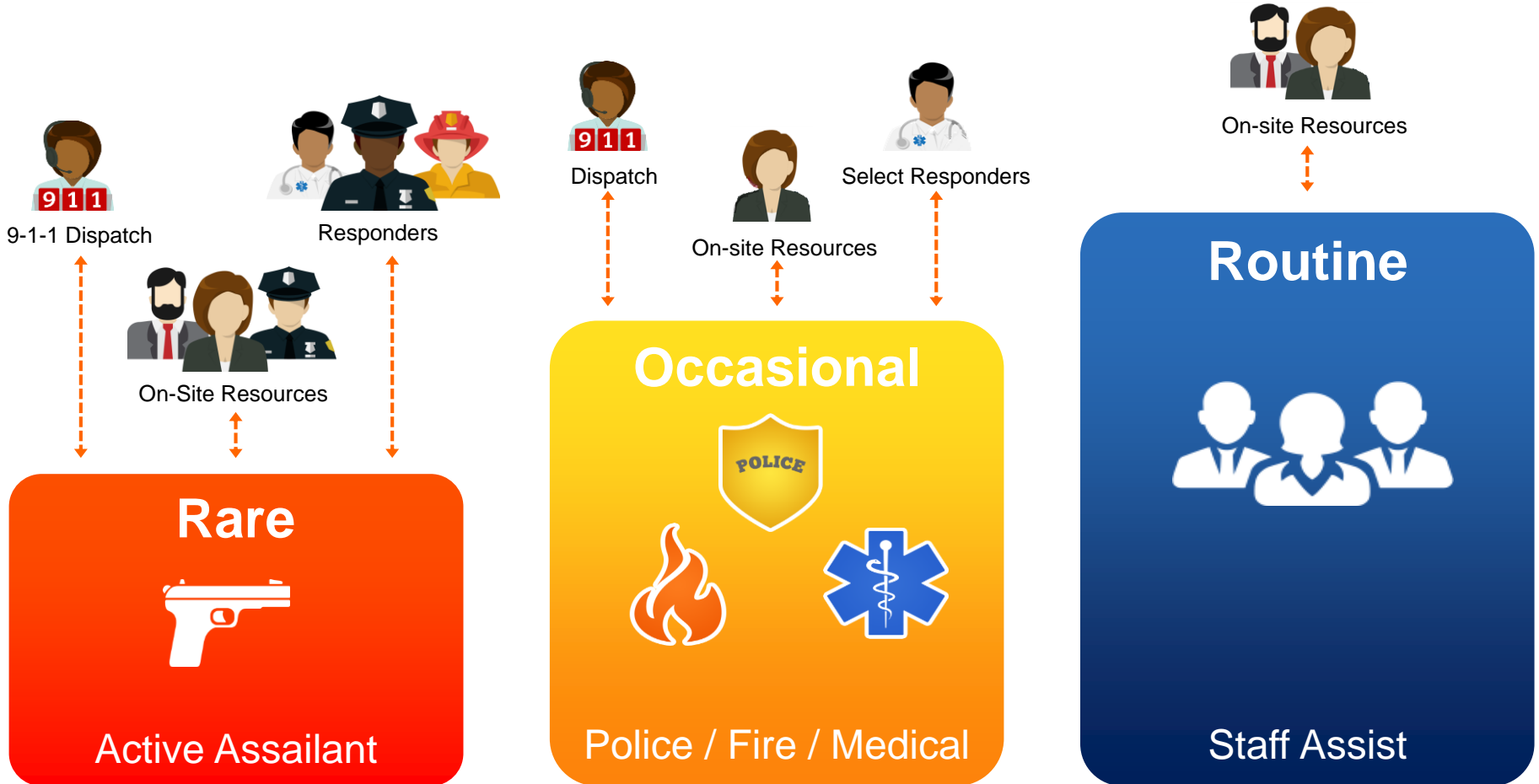
INSTANTLY NOTIFY TARGETED RECIPIENTS



WHEN THE RAVE PANIC BUTTON IS PUSHED...

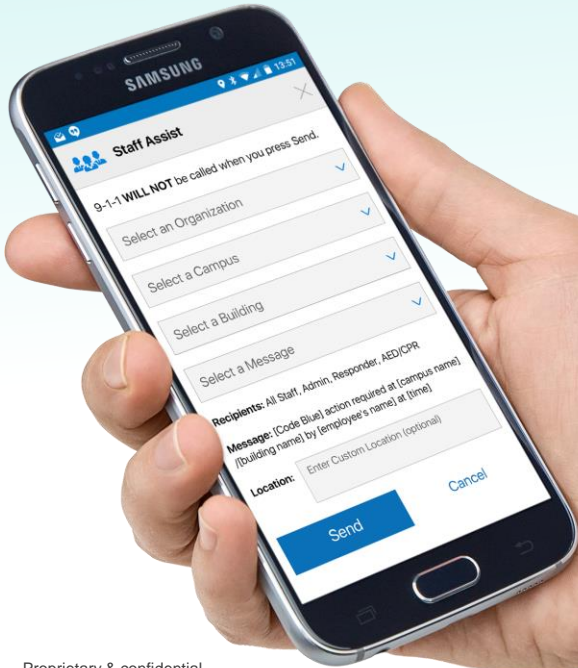


LEVERAGE FOR ANY INCIDENT & EMERGENCY



SIMPLE & SCALABLE INTERNAL COMMUNICATION

- It is difficult for staff to communicate with groups, departments and schoolwide
- Without an easy tool or procedures, incidents can drag on and aren't handled quickly
- With Staff Assist, staff can send pre-set messages easily and provide updates during an emergency



Staff Assist

DAILY COMMUNICATION WITH STAFF ASSIST

10 pre-configured templates customized for your use:

- Specific medical templates (ie. choking, difficulty breathing)
- Update templates (ie. Response team en route, Situation under control)
- Additional instructions template (ie. Lockdown, Shelter in Place)
- Building closure template (ie. Closed today, delay start)
- Designed administrators can send ad-hoc messages in real-time



YOU CONTROL WHO TO NOTIFY

People

People

Search first and/or last name

Name	Title	Campuses	Email
David Batastini	Principal	Sanchez High Sc...	dbatastini@ravemobil...
Kelly Carroll	Principal	Service Campus	kcarroll@ravemobiles...
Tim Convery	Principal	Alvarez High Sch...	tconvery@ravemobile...
Mary Jane Day	ATT	Lima Elementary...	md1931@att.com
Matt Doherty	Principal	Bailey Elementar...	mdoherty@ravemobile...
Adam Eisenman	Principal	Career & Techni...	aeseinman@ravemob...
Greg Frye	Principal	Central High Sch...	gfrye@ravemobilesaf...
Andrew Gutteridge	Principal	Classical High Sc...	agutteridge@ravemob...
Nick Halloran	Principal	Feinstein Elemen...	nhalloran@ravemobil...
Harry Hayward	Principal	Fogarty Element...	hhayward@ravemobil...

Panic Button App Configuration

In this section, you will determine which employee lists are notified for each type of emergency, corresponding to a specific button on the Panic Button app. The suggested notification lists for each type of emergency are checked below, and initial text for the notifications is displayed in bold below. Anything inside of a bracket in the text below (i.e. [User], [Campus / Building Name], [Time]) will dynamically populate, based on who has activated the Panic Button, the location of the emergency, and the time the button was pressed. This text cannot be edited, but you do have the ability to add additional text at the end of the default text for each message below. You have up to 54 characters to add to the end of each notification, including spaces.

Active Shooter Configuration

Recipients

All Staff Admin Responder AED/CPR

Notification
Active Shooter reported at [campus name]/[building name] by [employee's name] at [time].

Add up to 54 characters of additional instructions here, if desired.
0 of 54 characters.

Fire Emergency Configuration

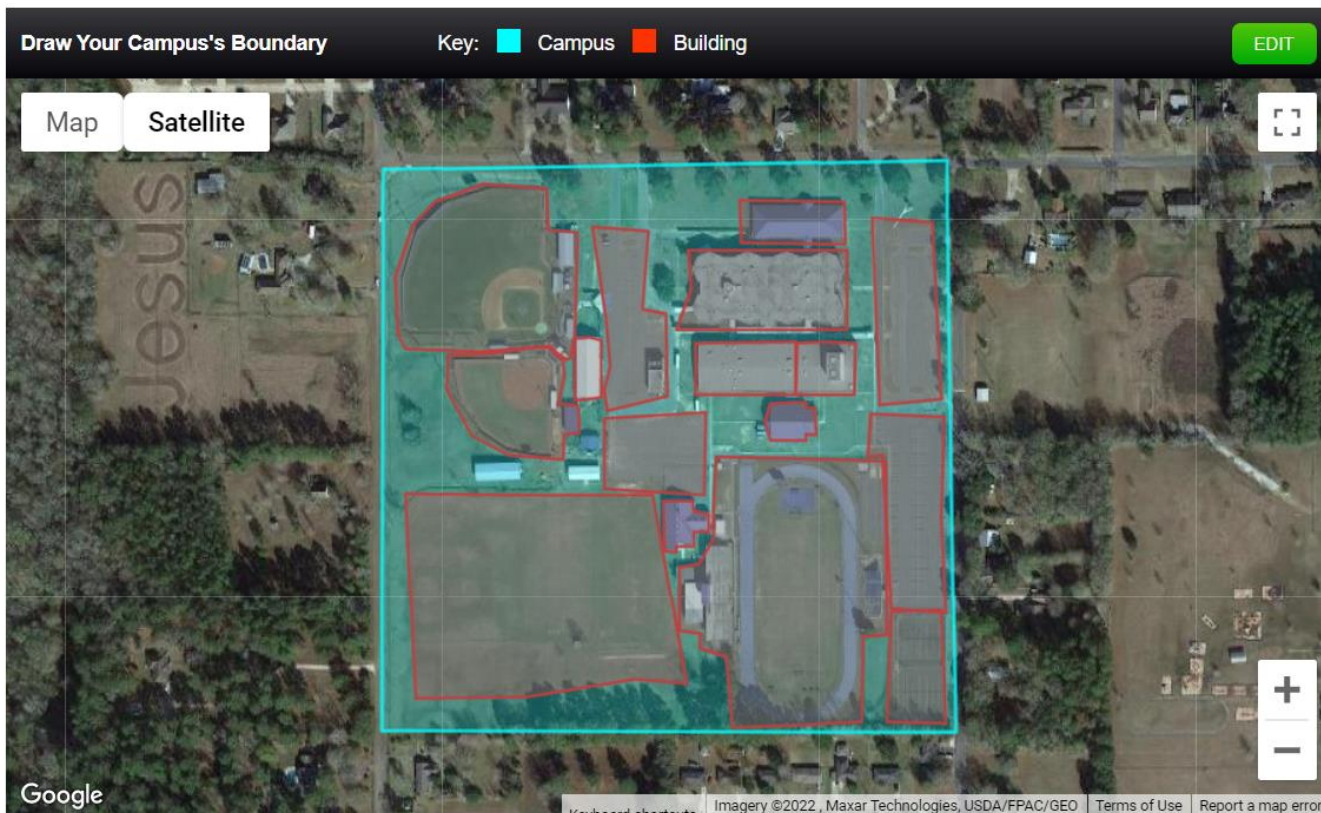
Recipients

All Staff Admin Responder AED/CPR

Notification
Fire reported at [campus name]/[building name] by [employee's name] at [time].

Add up to 54 characters of additional instructions here, if desired.
0 of 54 characters.

PANIC NOTIFICATIONS ONLY WHEN USER IS IN GEO-FENCED AREA



WEB-BASED RAVE COMMAND VIEW

Tickets + Create New

9 TOTAL

- PANIC BUTTON** ROGERS RD
POLICE NEEDED
Start: 8/6/2019 11:45:17
Ticket: pi1271023
Phone: 303 947-9806
Lat/Lng/Acc 35.445927/-97.419791/200
- PANIC BUTTON** OTHER EMERGENCY
Start: 8/6/2019 11:44:35
Ticket: pi1271019
Phone: 617 480-9118
Lat/Lng/Acc 35.446723/-97.420881/30
- PANIC BUTTON** MEDICAL EMERGENCY
Start: 8/6/2019 10:55:34
Ticket: pi1270837
Phone: 508 613-5222
Lat/Lng/Acc 42.082801/-71.406421/12
- PANIC BUTTON** MEDICAL EMERGENCY
Start: 8/6/2019 10:55:28
Ticket: pi1270833
Phone: 303 947-9806
Lat/Lng/Acc 35.446445/-97.420097/30
- PANIC BUTTON** FIRE EMERGENCY
Start: 8/6/2019 10:50:06
Ticket: pi1270821
Phone: 303 947-9806
Lat/Lng/Acc 35.446920/-97.420273/50

Map labels: WILL ROGERS RD, CENTER DR, Sheraton, Conference Center, Hybrid, Satellite

NC Elementary School

ACTIVE ASSAILANT: MAIN BUILDING

Quick Send | Messages | **Details**

1224 Main St. Anytown, NC 55555

Building Name/Number: Main Building
Building NickName: Main
Number of Floors: 4

- [1st Floor Plan](#)
- [2nd Floor Plan](#)
- [3rd Floor Plan](#)
- [4th Floor Plan](#)

Avg. # of Occupants: 100
Year Built: 2001
Exterior Color: Maroon
Siding: Brick
Gate / Access Code: 123456
Knob Box? Yes
Keyholder: Sam Smith, 123 Main St., Anytown, NC 55555
Keyholder Phone: 555-555-5555
Keyholder Email: ssmith@ncelementary.edu
Other Access Info: If keyholder is unavailable, consult emergency contacts.
Contacts: Ed Mclean, Principal, edm@ncelementary.edu, 555-555-5556
Elaine Foster, Vice Principal, elainef@ncelementary.edu, 555-555-5557



STATUS CHECK

STARTING A STATUS CHECK

Facility Profile ✕

Garden Spot Middle School Change

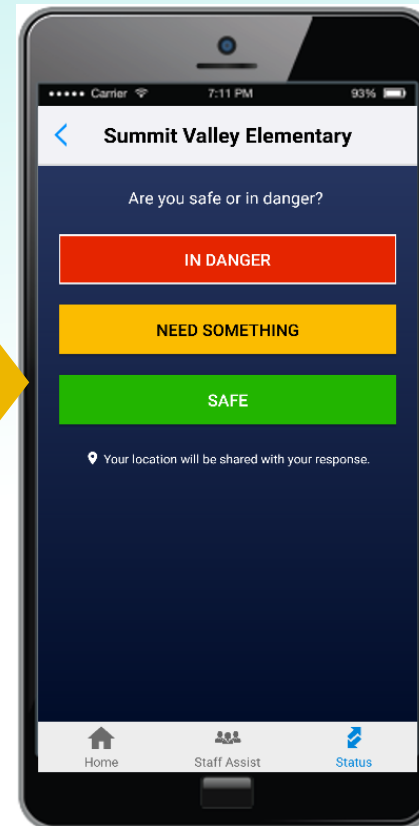
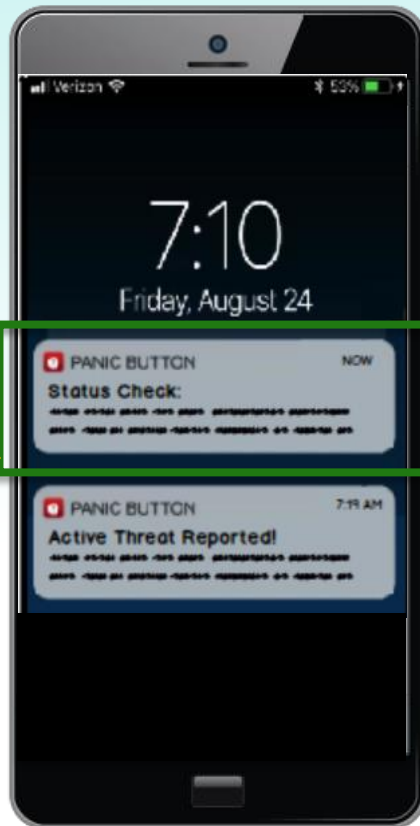
Quick Send Messages Details

- Active Assailant
- Fire - Emergency
- Medical
- Status Check: Safe or In Danger**
- AED/CPR
- External Emergency
- No action needed

ALL ADMIN RESP AED

Question: Are you safe or in danger? Answers:
Safe, Need Something, In Danger

SEND



CUSTOMIZATION

Customize Questions & Responses:

Do you have injuries ?

Are you missing students?

Are you safe or in danger?

Are you available to help?

Are you at the rally point?

The image shows a customization interface for a mobile app screen. On the left, the interface is titled "MOBILE APP SCREEN" and includes a "Message in Panic Button App" section. This section has three filter buttons: "+ Campus/Building", "+ Employee", and "+ Time", along with a "RESET" button. Below these is a text input field containing the question "Are you safe or in danger?" with a character count of "27 of 256 characters".

Below the text input is the "Status Response Options" section, which contains three rows of toggle switches and response options:

- IN DANGER** (red button) | IN DANGER | 9 of 30 characters.
- NEED SOMETHING** (yellow button) | NEED SOMETHING | 14 of 30 characters.
- SAFE** (green button) | SAFE | 4 of 30 characters.

On the right, a mobile phone displays the app screen. The screen shows the title "Status Check" and the question "Are you safe or in danger?". Below the question are three large, colored buttons: "IN DANGER" (red), "NEED SOMETHING" (yellow), and "SAFE" (green).

Facility Profile

ASSAILANT EMERGENCY REPORTED

Caller: Laura Costello

Summit Valley Elementary [Change](#)

Quick Send Messages Details **Statuses**

Replied | Not Replied | Resolved All

IN DANGER UPDATED: 1/23/2020 11:17:36

Laura Costello
717 725-4951

[View on Map](#) **RESOLVE**

SAFE UPDATED: 1/23/2020 11:17:16

Andrew Lamison
717 345-4807

[View on Map](#) **RESOLVE**

NEED SOMETHING UPDATED: 1/23/2020 11:15:50

Ziad Rawas
617 334-9229

[View on Map](#) **RESOLVE**

Facility Profile

MEDICAL EMERGENCY REPORTED

Caller: Laura Costello

Summit Valley Elementary [Change](#)

Quick Send Messages Details **Statuses**

Replied **Not Replied** Resolved All

Wanda Martinez
555-555-5555
No Location Data

Michelle Wier
555-555-5555
No Location Data

Roger Dumbert
555-555-5555
No Location Data

Yvonne Stozsky
555-555-5555
No Location Data

Jerry Naslin
555-555-5555
No Location Data

STATUS CHECK: RESPONSES

The screenshot displays the RAVE mobile safety software interface. At the top, a navigation bar shows 15 total tickets, with 0 new, 7 unanswered, 0 not mapped, and 0 new chats. The current view is for ticket 01242020-10265-12. The main area is a map showing a residential area with several incident markers (red, yellow, and green pins) and a central red circle with a white gun icon. A sidebar on the left lists the tickets, and a bottom bar contains caller tools.

Tickets 15 TOTAL

You can pause this menu by clicking PAUSE

ACTIVE ASSAILANT
Start: 1/24/2020 10:12:53
Ticket: p11008195
Phone: 717 725-4951
Lat/Lng/Acc: 42.3129419-71.3020581/05

PANIC BUTTON - UNANSWERED
ACTIVE ASSAILANT
Start: 1/24/2020 10:08:18
Ticket: p11008191
Phone: 717 725-4951
Lat/Lng/Acc: 42.3129419-71.3020581/05

PANIC BUTTON
POLICE NEEDED
Start: 1/24/2020 09:42:46
Ticket: 01242020-10270-12
Phone: 717 725-4951
Lat/Lng/Acc: 42.3129229-71.3020613/15
Workstation: 60

PANIC BUTTON
MEDICAL EMERGENCY
Start: 1/24/2020 09:28:53
Ticket: 01242020-5275-11
Phone: 717 725-4951
Lat/Lng/Acc: 42.3129680-71.3020708/16
Workstation: 60

PANIC BUTTON
ACTIVE ASSAILANT
Start: 1/24/2020 09:13:35
Ticket: 01242020-10265-12
Phone: 717 725-4951
Lat/Lng/Acc: 42.3129419-71.3020581/14
Workstation: 60

ACTIVE STATUS CHECK

VIEWING: TICKET 01242020-10265-12

Hi Laura FR | Log out | RAVE

ALL CALLS

Hybrid Satellite Map Terrain Legend

CALLER TOOLS

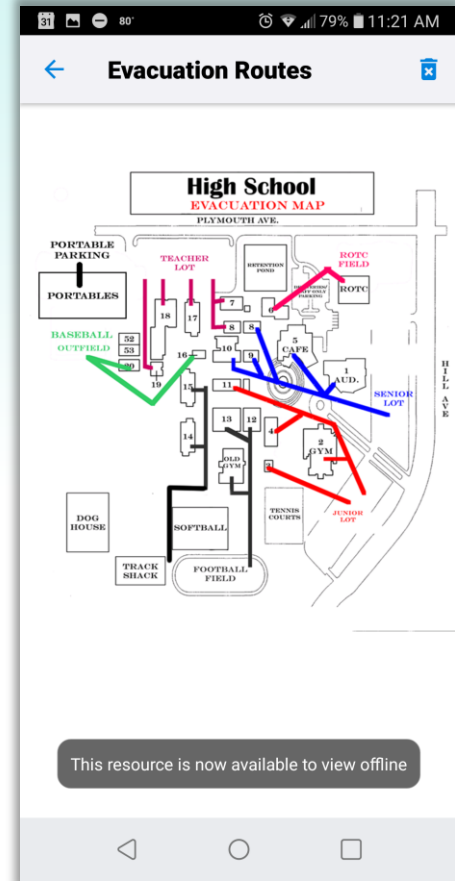
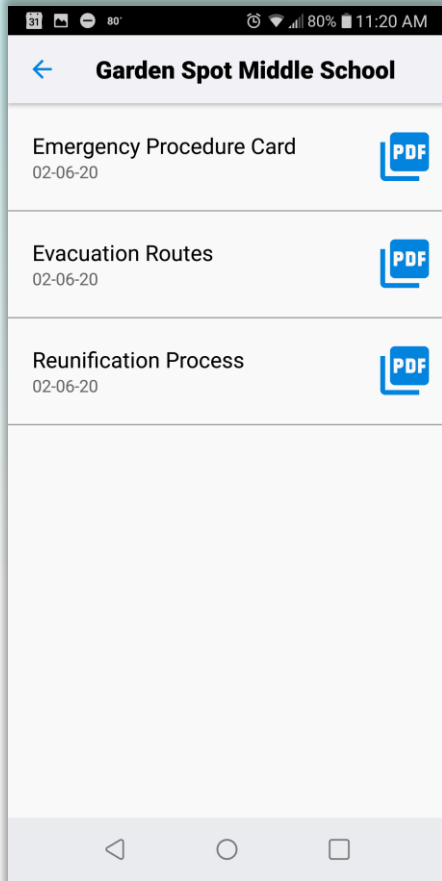
IN-APP CONTENT DIRECTORY

The screenshot shows the RAVEFacility web interface. The top navigation bar includes the RAVEFacility logo, user information (Hi, raveqatest5@gmail.com), and a Log Out link. Below this is a secondary navigation bar with tabs for Campuses, People, Reports, Org Settings, Rave Panic Button, and Help. The main content area is titled 'Edit Garden Spot High School' and features several tabs: Status, Basic Info, Map, Buildings, People, Resources (selected), and 911 Centers. A 'Helpful Hints' dropdown is visible. Below the tabs, there are two sections: 'Mobile App Resources' and 'Public Safety Resources', with an 'ADD A RESOURCE' button. A table lists resources with columns for Name, Type, and Action.

Name	Type	Action
⋮ Campus safety plan	Document	📄 🗑️
⋮ Campus map	Web link	📄 🗑️
⋮ Fire drill instructions	Web link	📄 🗑️
⋮ Run, hide, fight	Document	📄 🗑️

- Share resource links and documents with staff within the app
- Staff can download for offline access

IN-APP CONTENT DIRECTORY



FAQ

DO EMPLOYEES HAVE TO USE PANIC BUTTON TO CALL 9-1-1?

- You are encouraged to use the Rave Panic Button app to contact 9-1-1; however, you should contact 9-1-1 in whatever way is fastest.

WHAT HAPPENS IF I PRESS THE RAVE PANIC BUTTON WHEN I'M NOT AT WORK OR OFF CAMPUS?

- Pressing any of the emergency buttons inside of the Rave Panic Button app will always dial 9-1-1, so you will be connected with a 9-1-1 call taker. Based on your location at the time of pressing the button, the system will determine whether emergency notifications need to be delivered to campus administrators and school resource officers. If you are not on campus, then no notifications will be sent, but you will be connected to 9-1-1.

I DON'T HAVE A SMART PHONE. HOW DO I BENEFIT FROM RAVE PANIC BUTTON?

- While you won't be able to download the Rave Panic Button app to a standard smart phone, you will still be able to receive emergency notifications via SMS text message, so long as you provide your mobile number to your supervisor or site administrator. The Rave Panic Button app supports iOS versions 6.0 and later and Android versions 4.0 and later.

IF I AM AWAY FROM CAMPUS AND SOMEONE ON MY CAMPUS ACTIVATES PANIC BUTTON, WILL I BE NOTIFIED?

- If a staff member activates a Panic Button within your geofenced area, you will be notified, regardless of your location, if you have phone or wifi service.

RAVE PANIC BUTTON OVERVIEW

Louisiana School Safety Summit

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RAVE
MOBILE SAFETY