

Early Childhood "Type III" License Application User Guide



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EDLINK ACCOUNT SET-UP FOR NEW USERS



ACCEPTED BROWSERS

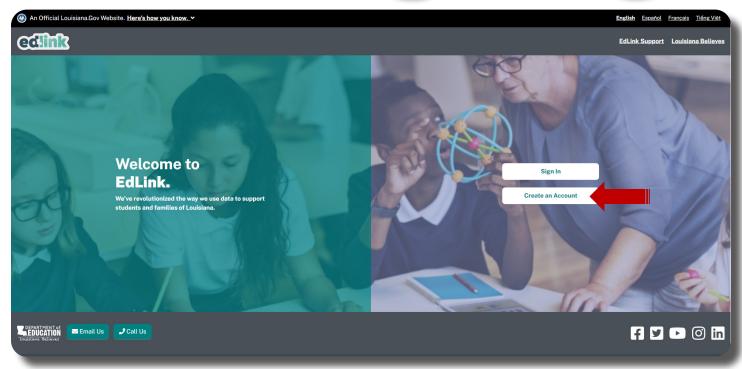


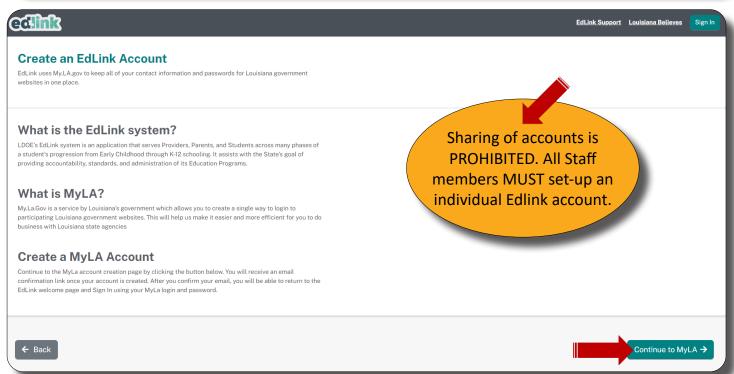
GOOGLE CHROME



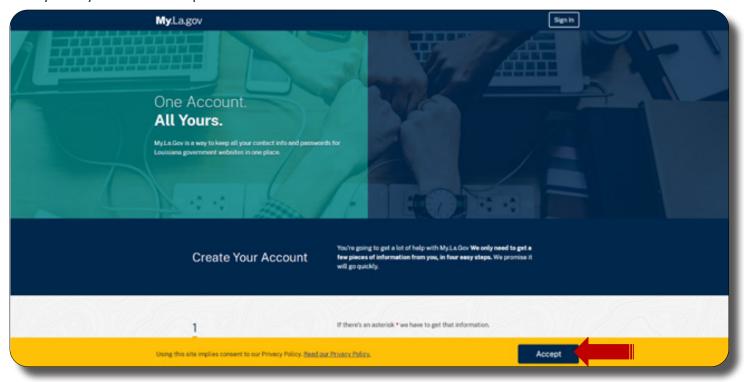
MICROSOFT EDGE



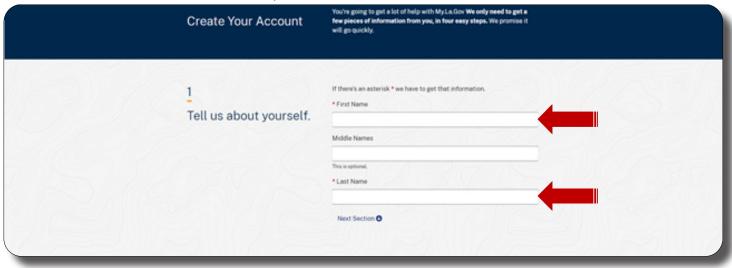




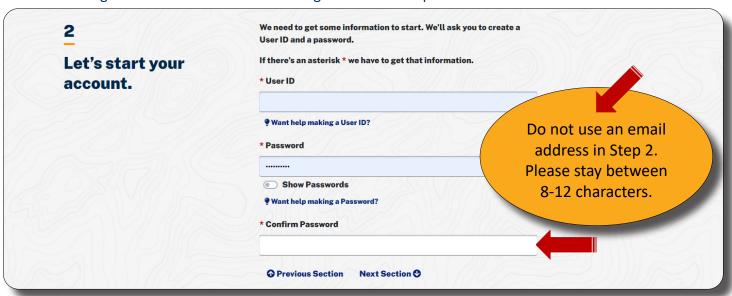
The Create Your Account page will appear. If security policies are shown, please accept them and scroll down slowly until you arrive at Step 1 of Create Your Account.



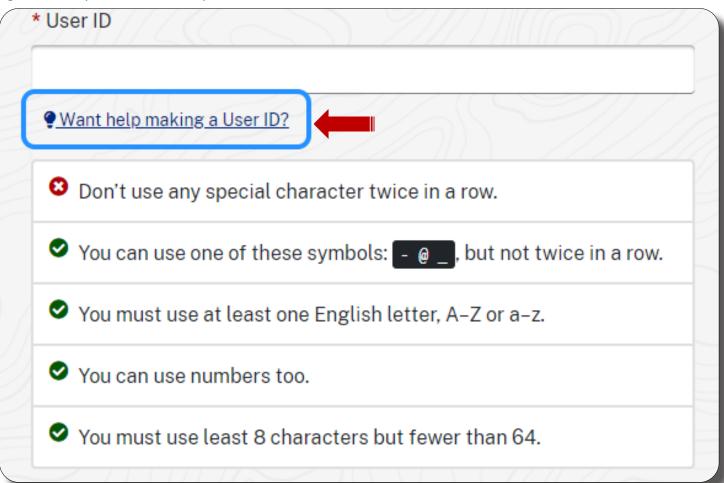
Please scroll down and start filling out your details in the Tell Us About Yourself section. Be mindful that fields indicated with a red asterisk must be completed to continue.

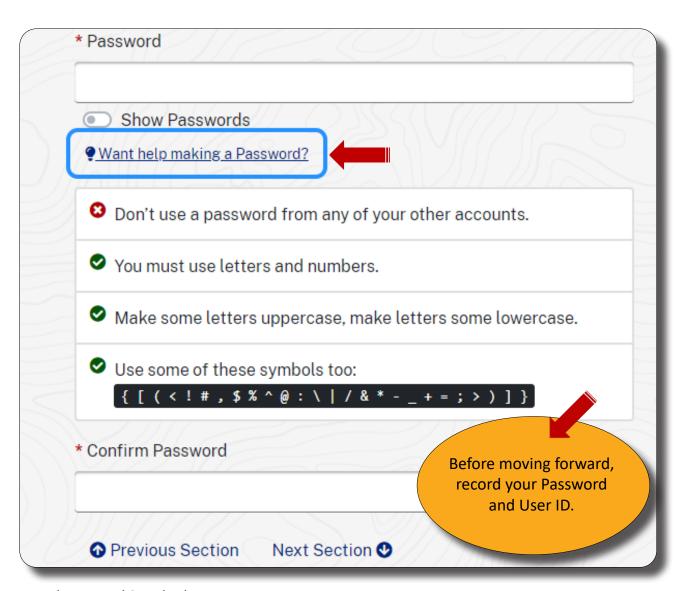


Create a User ID. If you need help with creating a User ID, please click on the blue light bulb situated below the text box. This light bulb will remain visible throughout the entire process.



Click on the blue light bulb to view the required format for your User ID and Password. Click on the light bulb again to collapse the format requirements.



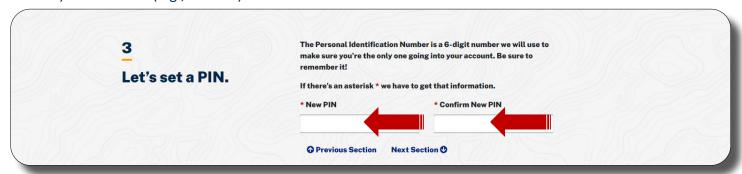


User IDs and Password Standards:

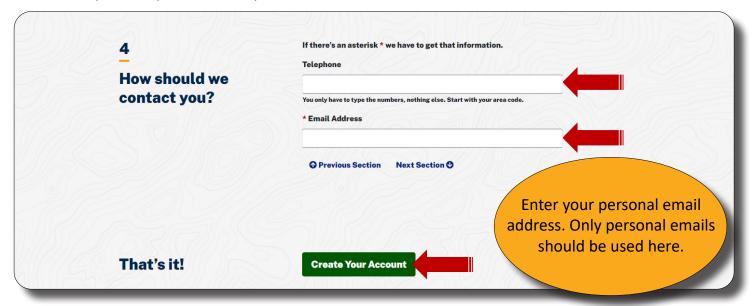
Users are expected to uphold the confidentiality of their passwords and are required to change their password if they believe that its security may have been compromised.

Each user will have the opportunity to select their own password in accordance with established password

Create a PIN number by selecting six (6) digits. Please ensure that the numbers are neither consecutive (e.g., 123456) nor identical (e.g., 999999). It is advisable to document this number for future reference.



Please enter your current personal phone number and personal email address in the fields provided below. The email address must be readily accessible. Prior to selecting "Create Your Account," ensure that the information you have provided in Steps 1-4 is accurate.

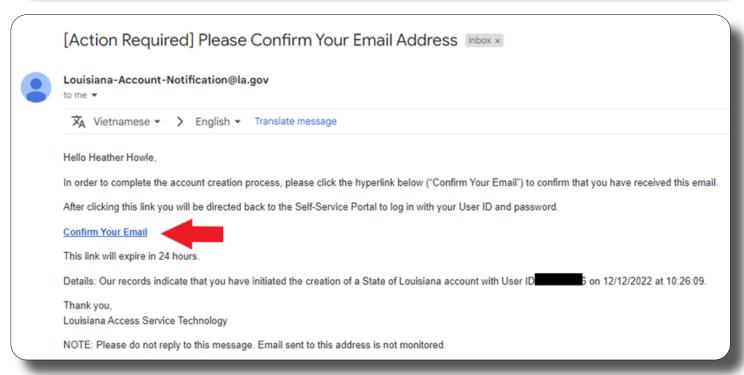


Please proceed to the next page to receive instructions for Confirming your Email. Access to your account will be restricted until your email has been confirmed. It is essential to confirm your email within the permitted 24-

CONFIRM EMAIL

You are now required to confirm your email address. Please check the inbox of the email address you provided during the setup process. Follow the instructions contained within the email. After confirming your email, please sign back in as illustrated below, as shown on the following page.





Close all open pages (not your browser) and proceed to edlink sign-in using the link below.

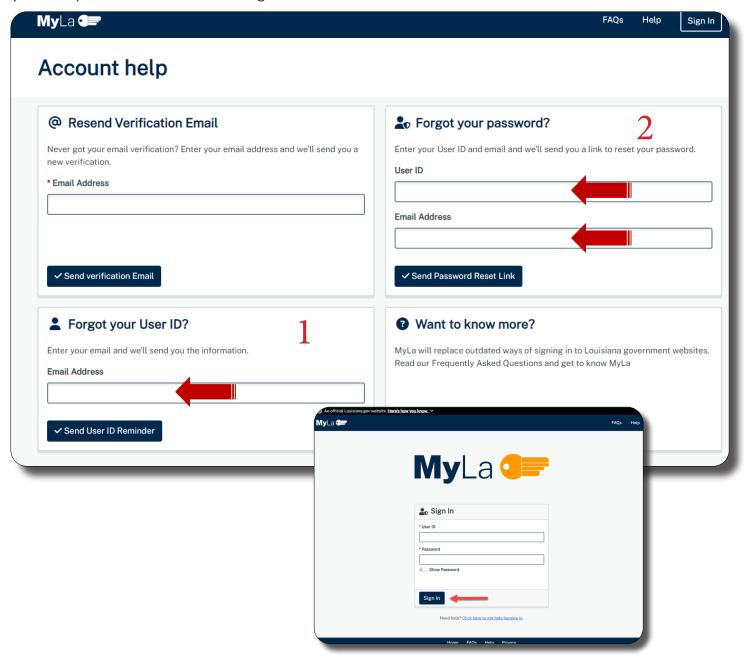
LDOE.EDLINK.

FORGOTTEN USER ID/RESETTING PASSWORD

Please follow the steps outlined below to retrieve your previously registered User ID. Check for an email from LDOE.gov in the same email account that was used during the account setup. Please note that these credentials cannot be changed or edited; only your password may be modified.

Return to your email and locate the message from LDOE.gov. This email contains a temporary password. Ensure that you copy the password accurately, as it is case sensitive.

Log back into Edlink using your User ID and the temporary password. Once you have successfully accessed your account, you will be prompted to enter the temporary password and select a new password. Please confirm your new password and save the change

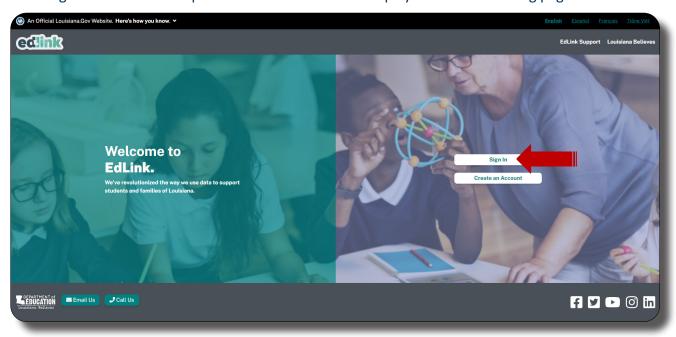


EDLINK OPS LOGIN PROCEDURE

https://ldoe.edlink.la.gov/#/



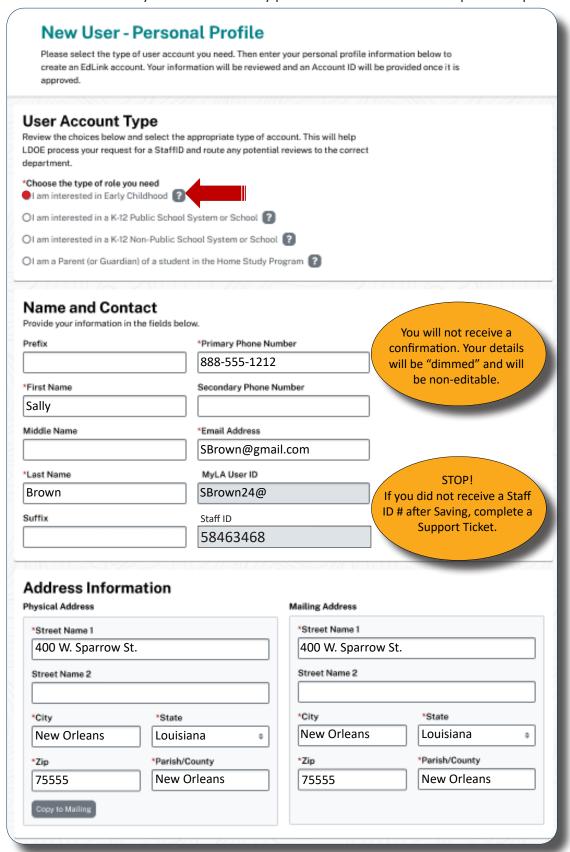
Please enter your User ID and Password into the white MyLA box and submit. You will be redirected to the School Manager Dashboard. Complete the New User Profile displayed on the following page with care.



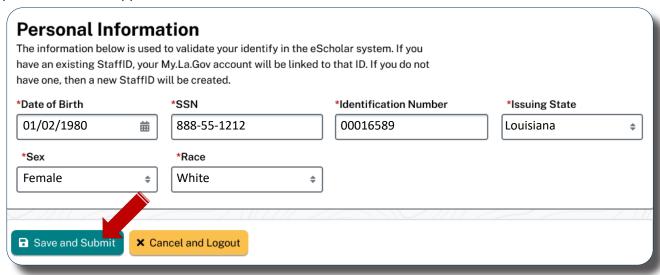


NEW USER-PERSONAL PROFILE (Edlink Ops)

1. Your New User-Personal Profile must be completed prior to the activation of your account. All fields marked with red asterisks are mandatory. Please utilize only personal information to complete the profile.



DO NOT click Save and Submit until you have thoroughly reviewed all the information you have entered. Profile details are utilized by various State databases linked to your licensing and funding requests. If you do click Save and Submit and subsequently notice an error, please refrain from creating a new account. Instead, submit a ticket to Edlink Support at https://edlink.supportsystem.com/open.php. Kindly allow 24-48 hours for a response from our support team.



Return to the Name and Contact section of the New User Profile page. Confirm that you have been assigned a Staff ID number, which can be found just beneath the MyLA User ID. If you have a Staff ID, proceed with Edlink Ops. If you do not have a Staff ID, please use the same link as in #9 for Edlink Support to notify our support team about this matter. Please allow 24-48 hours for a reply from our support

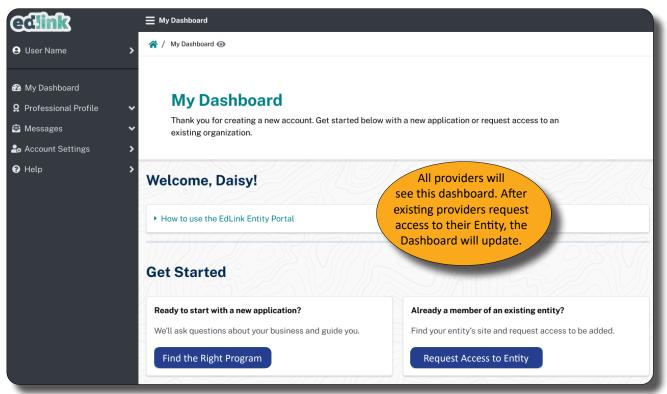
Please log out from the upper left section of the Edlink dashboard. Subsequently, re-enter Edlink Ops to begin utilizing your Edlink Ops account.







Your New User Dashboard will present a message stating, "Welcome, {your name}." Access to the Site will be limited until either your application is approved or your Edlink Security Role Requests receive authorization.



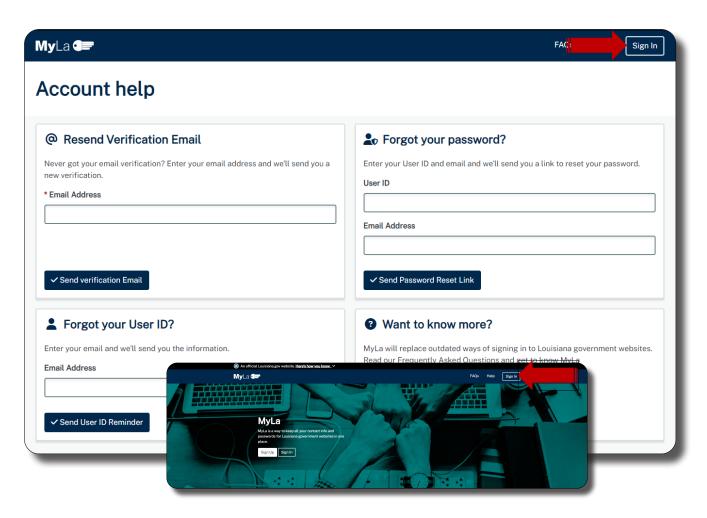
For new providers (those who do not currently possess a license), please select Help from the left menu and then choose Find the Right Program to initiate a new application. New providers will be required to request access only after their license has been approved and issued.

For existing providers (those who currently possess a license and site), please proceed to Page 20 to request access to your entity and begin your renewal application. Instructions are provided.

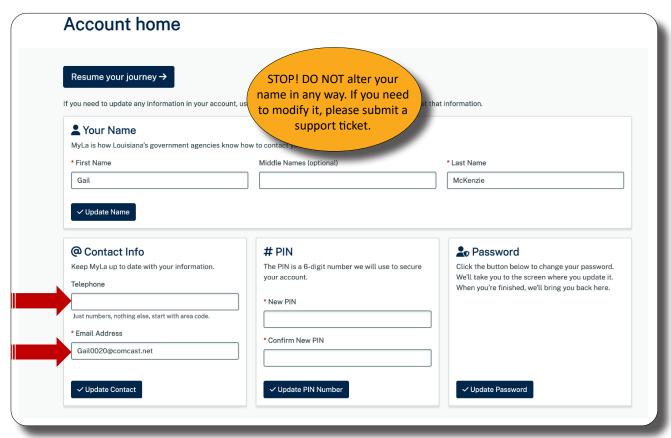
UPDATING YOUR EMAIL

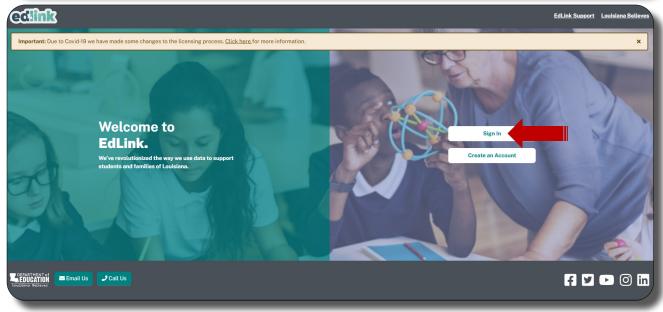
To update your email address, please follow the instructions outlined below. This option should be used sparingly, particularly in situations where you are unable to access your account or if the account is linked to an organizational server. Enter your personal email address ONLY. If you no longer any have access to the email, submit a Edlink Support Ticket for assistance.

- 1. Leave all your site pages open for the time being. You are currently logged into Edlink Security and can access your MyLA contact details.
- 2. Open a fresh tab (page) in your web browser. In the URL address field, type https://my.la.gov/en-us/help or click here to access MyLa Help.
- 3. Sign In at the top right corner of this page. You'll be asked to enter your User/Login ID and password or you will be automatically navigated to the Account Home page, shown on the upcoming page.



- 4. In the bottom left corner, you will find the options to change your phone number and email. Please update your phone number and email using personal accounts only. Click on Update Contact. If you receive a green box indicating that a token has been created and the update was successful, please confirm the new email to complete the update. If you receive a red box stating that the email is not unique, you will need to submit an Edlink Support Ticket to resolve the issue. DO NOT ATTEMPT TO CREATE A NEW EDLINK ACCOUNT. Ensure that you close all Edlink and MyLA related pages.
- 5. After confirming the updated personal email, please close all Edlink or MyLA related pages. Then, return to https://ldoe.edlink.la.gov/#/ and sign into Edlink.

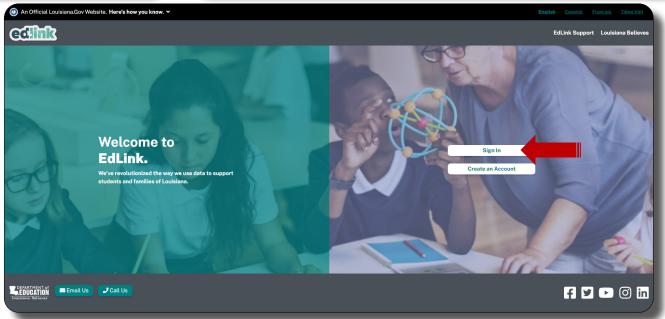




7. Please sign out of all pages and reopen Edlink Ops at https://ldoe.edlink.la.gov/#/. Alternatively, you may select the Application Menu and then the Edlink Ops Portal, as illustrated below. It is important not to proceed prematurely. Your Edlink Ops New User Profile must be completed prior to requesting access to your school.

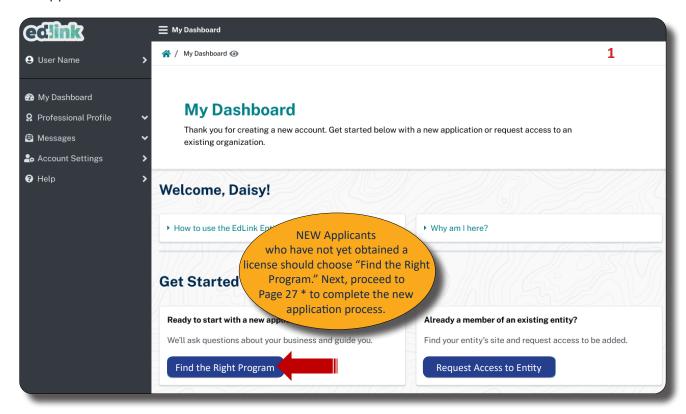








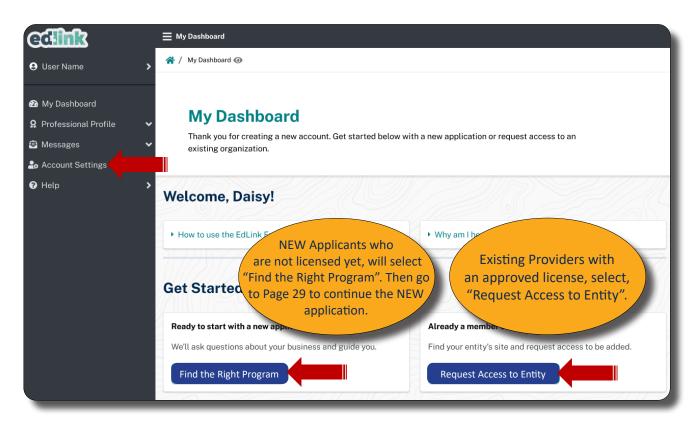
Your Edlink Ops dashboard will be displayed as illustrated in the example below. All new and existing providers will only have access to this dashboard until a new license has been approved or the Entity Role Requests have received approval from LDOE.

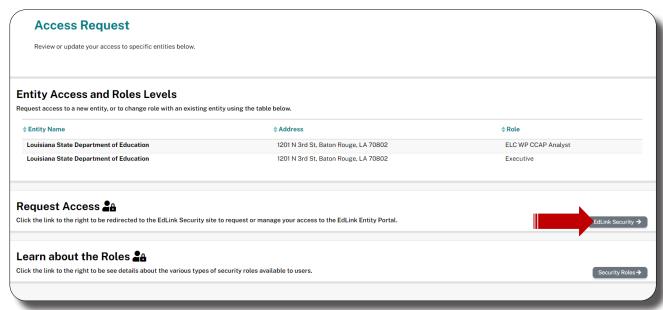


REQUESTING ACCESS TO ENTITY

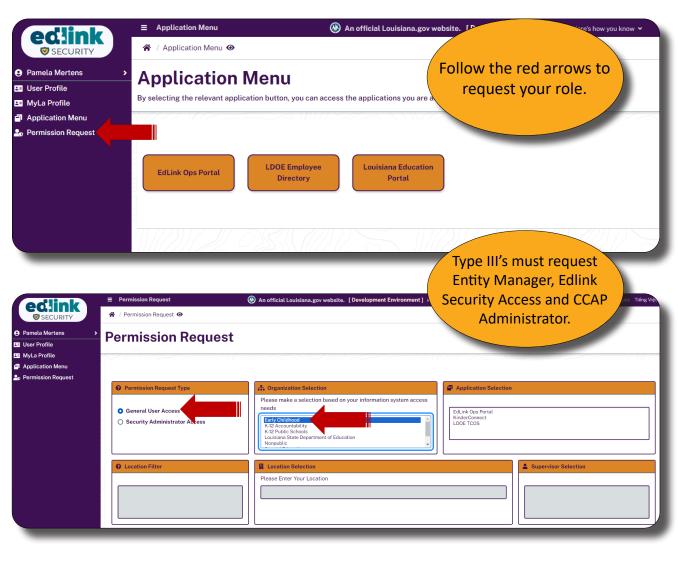
CURRENT Providers (with a valid license) will choose, Request Access to Entity, as indicated in the lower right corner of the first image. You will be directed to the second image. Choose, Edlink Security, as displayed in the second image.

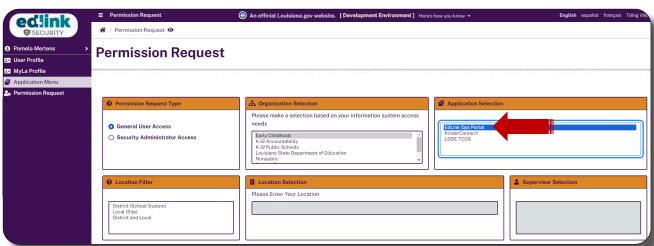
CURRENT Providers seeking access to an additional site (2nd, 3rd...) should Sign In, select, Account Settings, Find the Right Program, Request Access to Entity and then Edlink Security. Continue to Page 20.

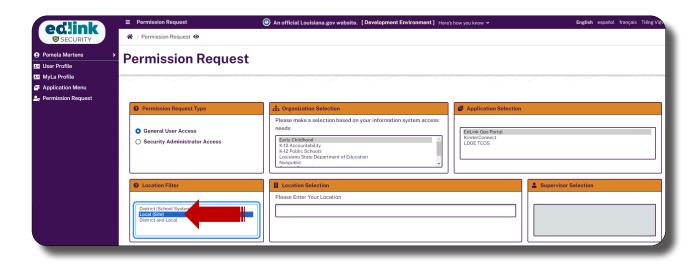


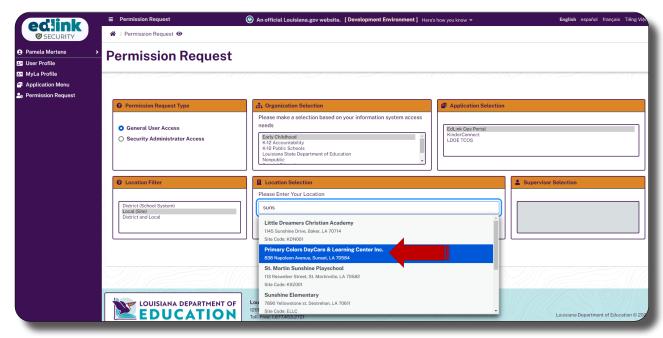


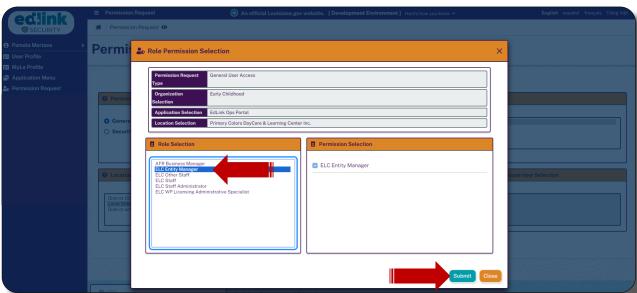
ENTITY MANAGER, STAFF ADMINISTRATOR OR STAFF OPTIONS

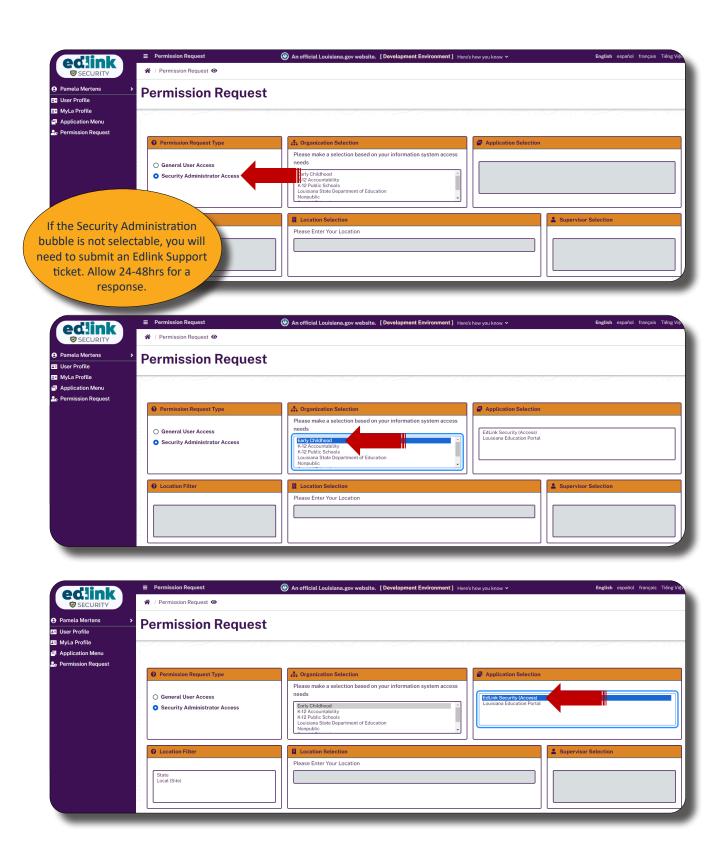


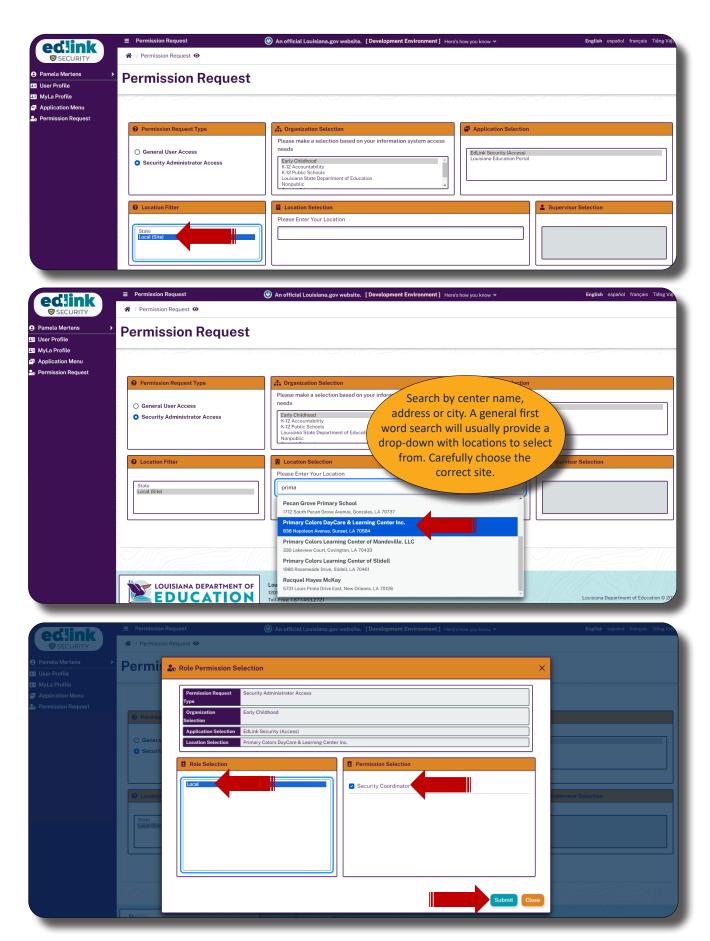


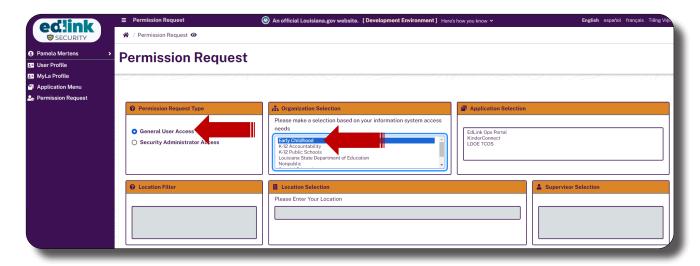


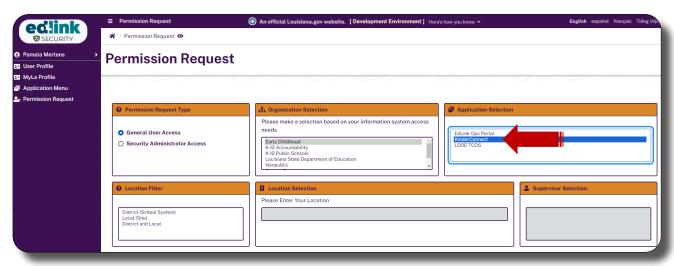


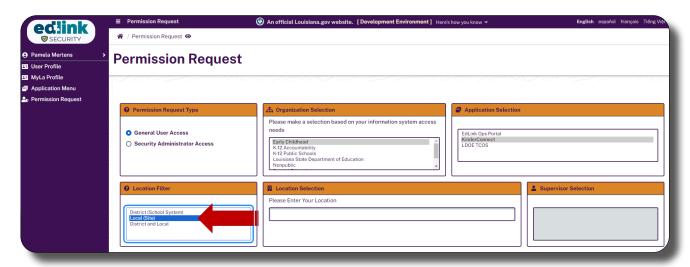


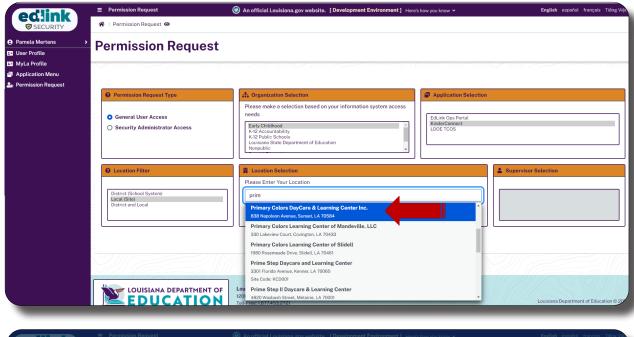


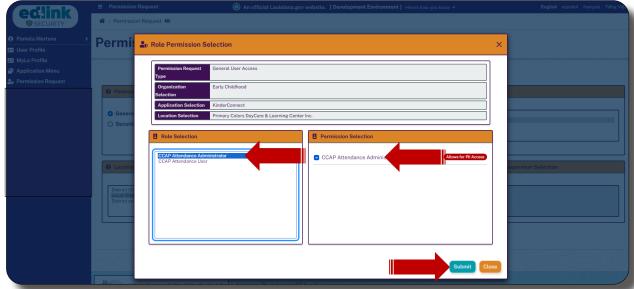










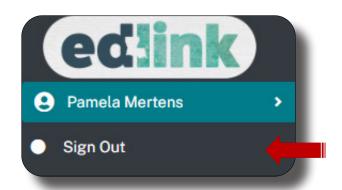


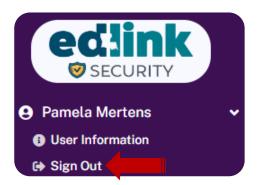
Select:

- Entity Manager to access all features and functions (renewals, license changes, closures, banking, CCAP, etc.)
- Staff Administrator to access all Staff info, credentials and KinderConnect (attendance, roster, clock in/out)
- Other Staff/Teacher to access your own credentials and update personal contact information. This is a great way to maintain your digital portfolio that you may take with you from employer to employer.

Please allow 24-48hrs for LDOE review and approval of your requests. Do not submit an Edlink Support ticket to check the status of your requests. An LDOE staff member will contact you if there are any questions pertaining to your requests.

Sign out of all Edlink Ops and Edlink Security related pages. Upon LDOE approval, you will receive an email alerting you of the approval or rejection statuses of your requests.







ACCEPTED BROWSERS



GOOGLE CHROME



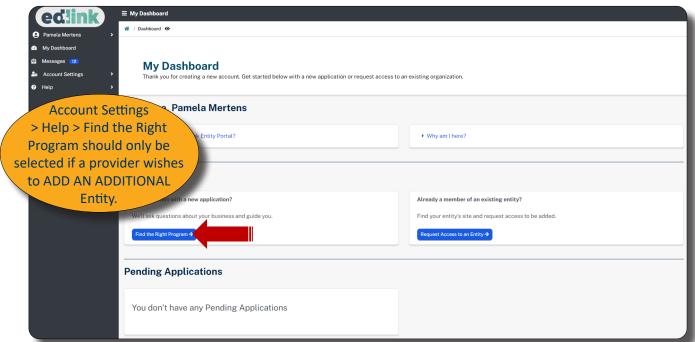
MICROSOFT EDGE



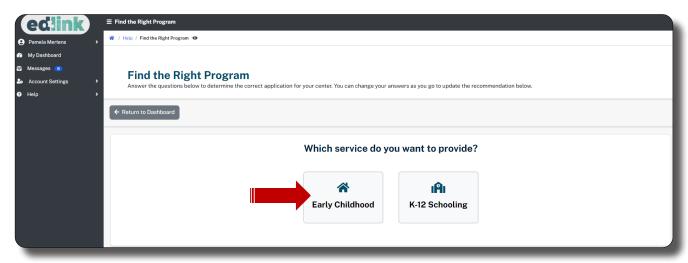


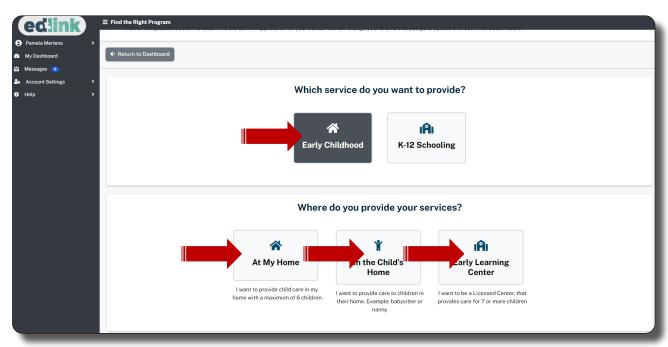
NEW PROVIDER SITE APPLICATION

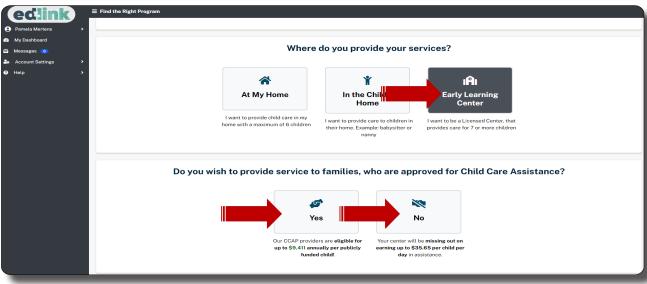
The Find the Right Program feature will guide you through a series of questions designed to help determine the most suitable type of licensing or certification for you and the children in your care.

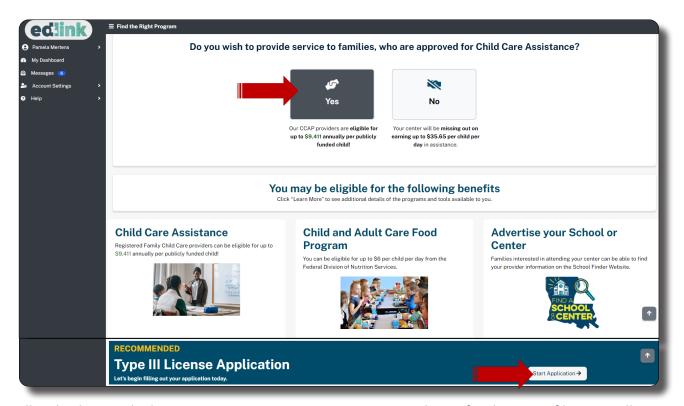


The Find the Right Program feature is also accessible in the left navigation panel under Help. Both methods will lead to the same series of questions. Please select Early Childhood by clicking on the corresponding box. The box will slightly darken, and an additional set of options will appear below the previous question.



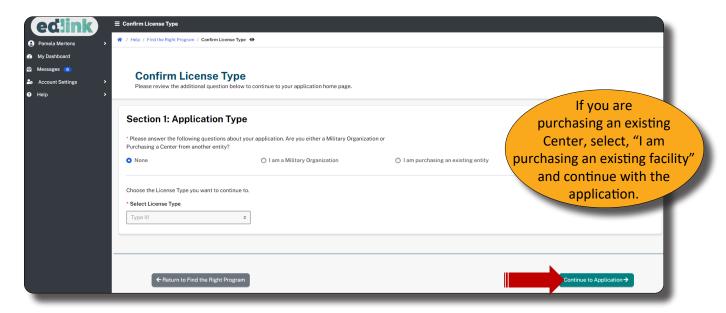






By scrolling back up and adjusting your responses, a new recommendation for the type of license will appear. Please click on any of the image links above for further information regarding the benefits that may be available to you as a provider and for the children in your care. Once you have determined the appropriate license or certification type you require. Select, Start Application.

In this section, you will confirm your license type and indicate whether you have either of the situations listed below. It is likely that you will not select either situation and will leave the selection set to None (default). If the appropriate license or certification type is not displayed, please click on the large gray button labeled Return to Find the Right Program to modify your responses to the series of questions. A new type may be recommended.



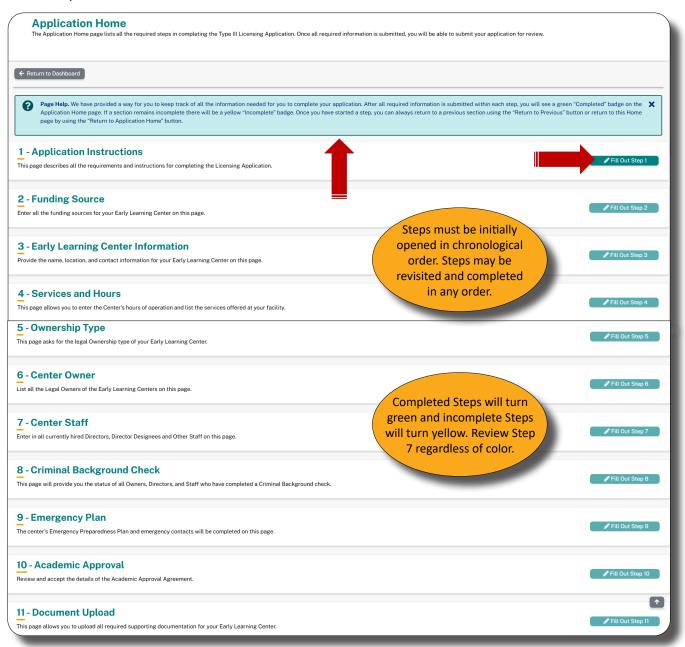
APPLICATION HOME

Please take a moment to thoroughly review all instructions, particularly those contained within the banners. This specific blue banner outlines essential guidance regarding the order of operations and navigation through the application. It is imperative that you complete each Step in chronological order initially. Subsequently, you will have the opportunity to revisit any of the Steps in any sequence. Badges will change colors as you progress through the application.

Blue: Must be selected first

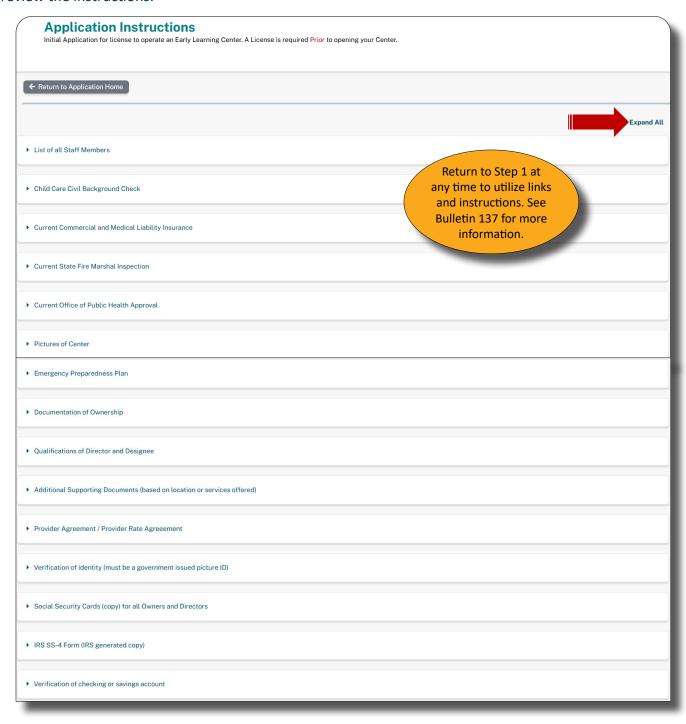
Green: Step is complete (Exception: Step 7)

Yellow: Incomplete

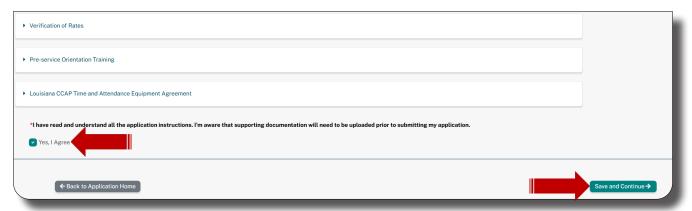


APPLICATION INSTRUCTIONS

Step 1 encompasses the application instructions. These instructions are tailored to your specific license type, so it is essential to read them thoroughly. This section provides links and detailed instructions for various requirements necessary for licensing or certification. Additionally, links are available for updating credentials for all staff members. A link to the CCCBCS (background check) is also included in this section. Please expand to review the instructions.

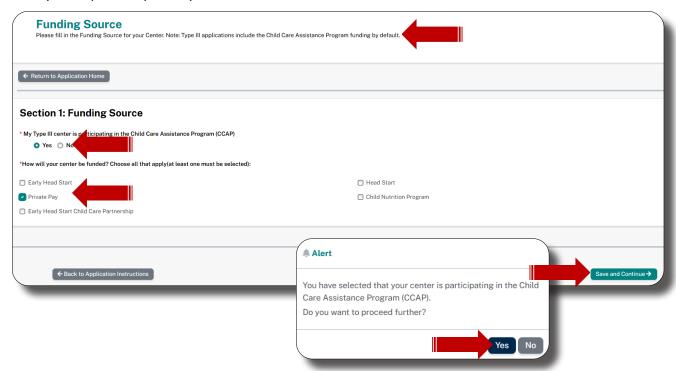


You must select, Yes I Agree, in order to enable the Save and Continue button and proceed to Step 2, Funding Source. At any point during your application, you have the option to return to this step to review the instructions or access relevant links. Simply click on Back/Return to Application Home Page, and then select Step 1.



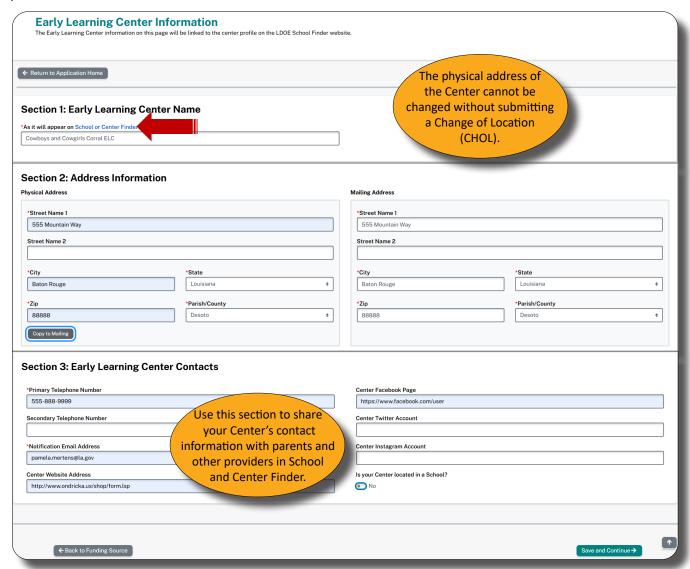
FUNDING SOURCES

Select, Save and Continue to proceed to Step 3, Early Learning Center Information. Contact the LDOE Licensing Division if you require help with your choices.



EARLY LEARNING CENTER INFORMATION

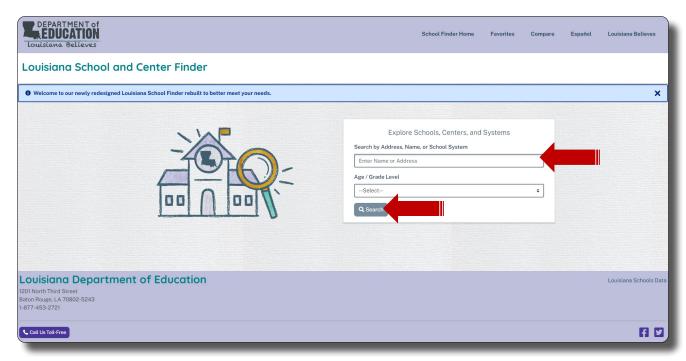
In the Early Learning Center area, enter the title of your new center. Numerous centers may have identical or similar names, so click on the School and Center Finder link to check if the name you selected is already in use by another provider. If it is, go back to the Center Name section and revise your center name to ensure it is unique.

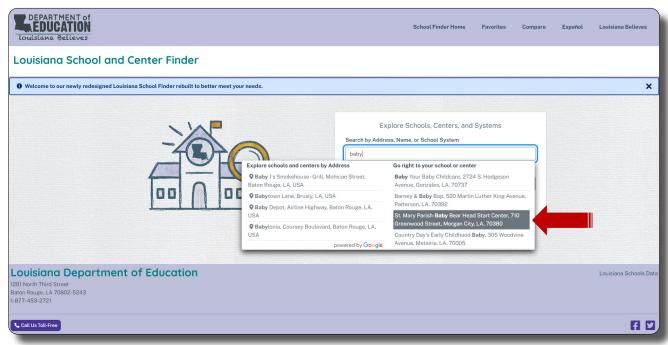


The details provided here will be accessible to anyone who searches for centers and providers through the School and Center Finder. This presents an excellent and cost-free chance to promote your center and the services available. Be sure to include your URLs, social media accounts, email, and phone numbers. This information can be modified later by submitting an Entity Change Application, which is a very quick and straightforward process.

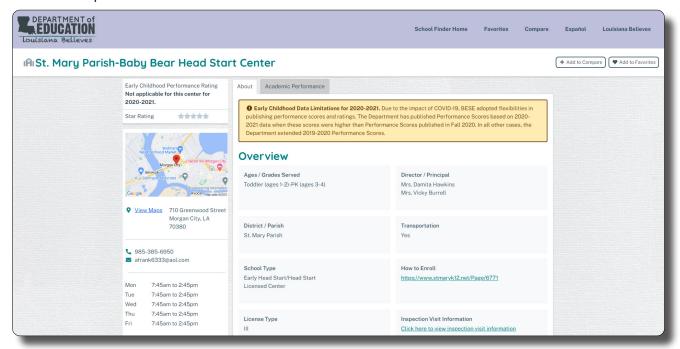
SCHOOL & CENTER FINDER

Please close the browser tab of the link once you have completed your search. All links opened from within the application may be closed at any time without affecting the application process. Each link opens in a separate window.

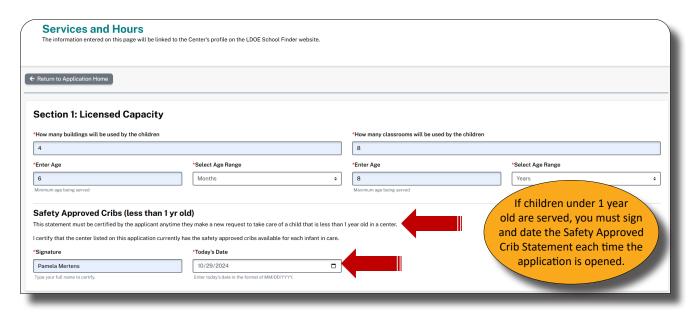




The School and Center Finder showcases separate pages for each Center and Provider, intended for parents and other service providers.

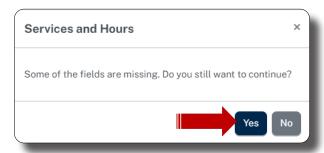


SERVICE & HOURS (CAPACITY)

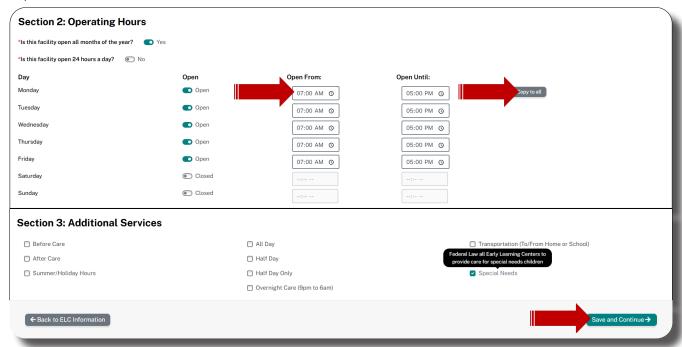


If you are providing care for infants under 1 year old, you will be required to sign and date (always using today's date) the Safety Approved Crib Statement displayed below. You must refresh the date each time this page is opened.

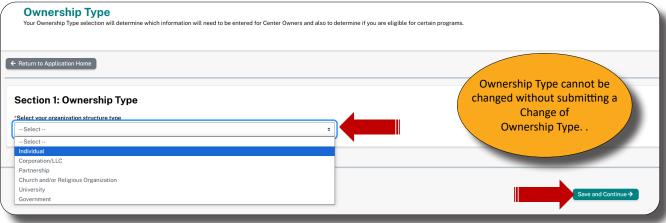
HELPFUL TIP: If you wish to exit this page or any other section of the application before completing it, click on Save and Continue. A message box will appear. There's no need to worry; it simply serves as a notification that not all information has been filled out. The data you have provided will be preserved, and you can revisit this page at any time to complete your information entry.

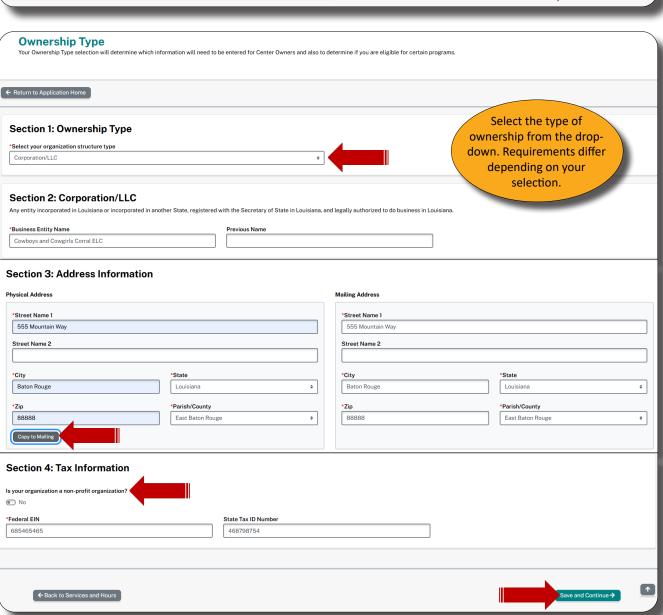


Use the toggles to slide and select yes or no and the days that the center will be in operation. Sections 3 and 4, Additional Services and Hours, will provide additional toggle options if you indicate that additional hours and services will be provided.

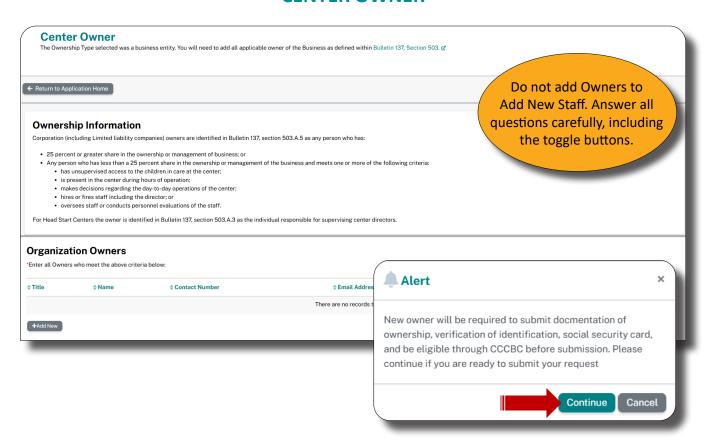


OWNERSHIP TYPE

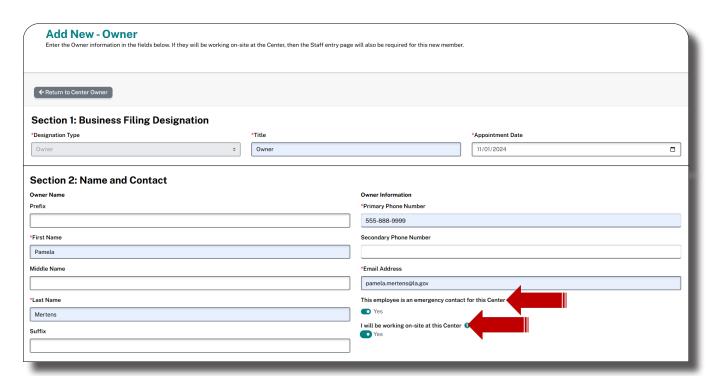


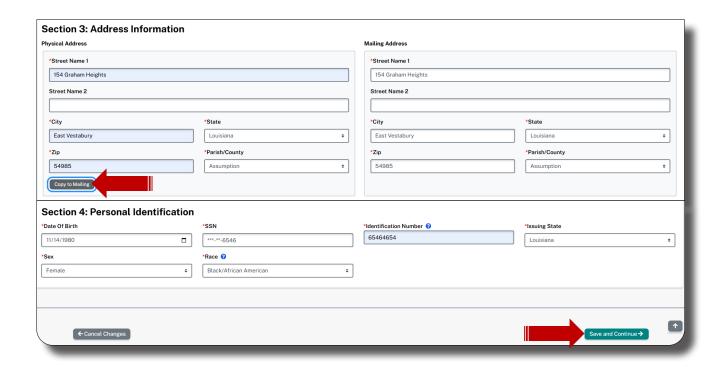


CENTER OWNER

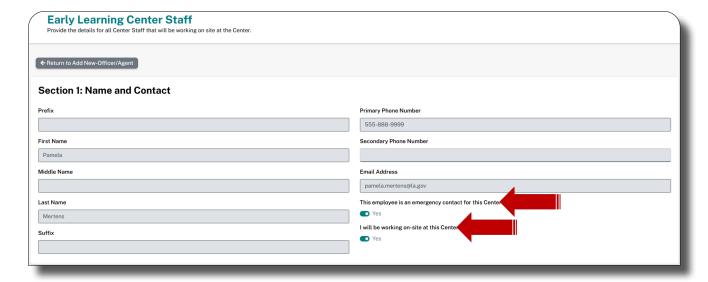


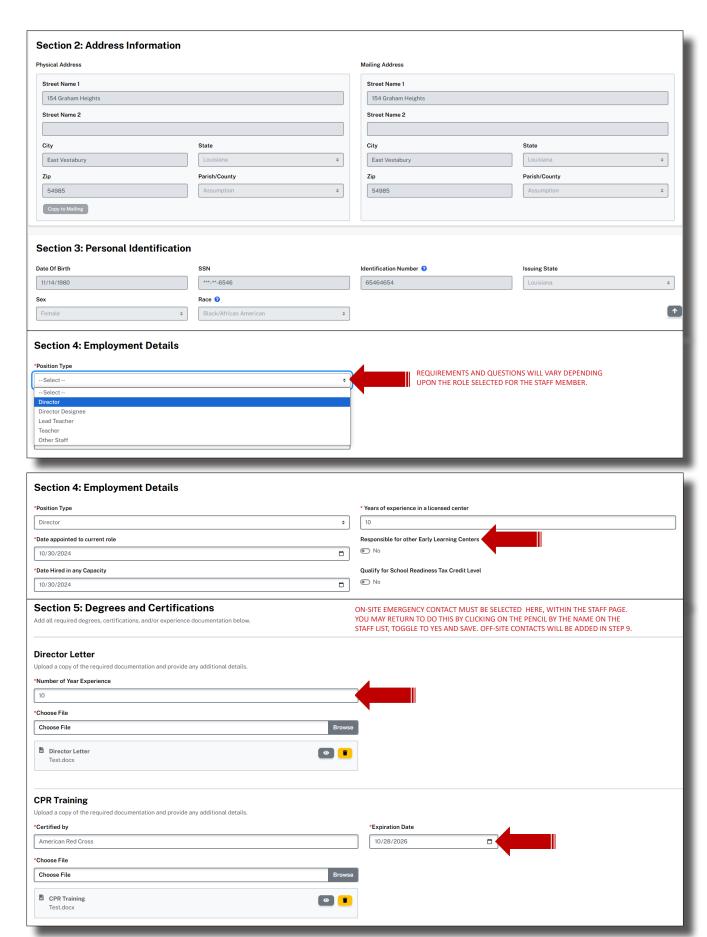
ADD NEW OWNER

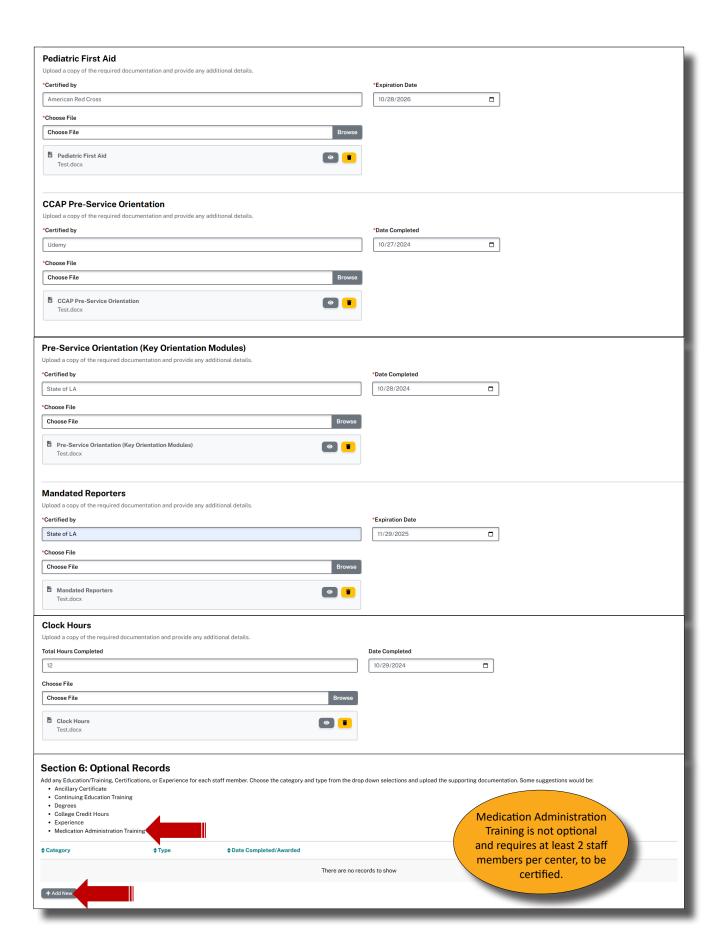


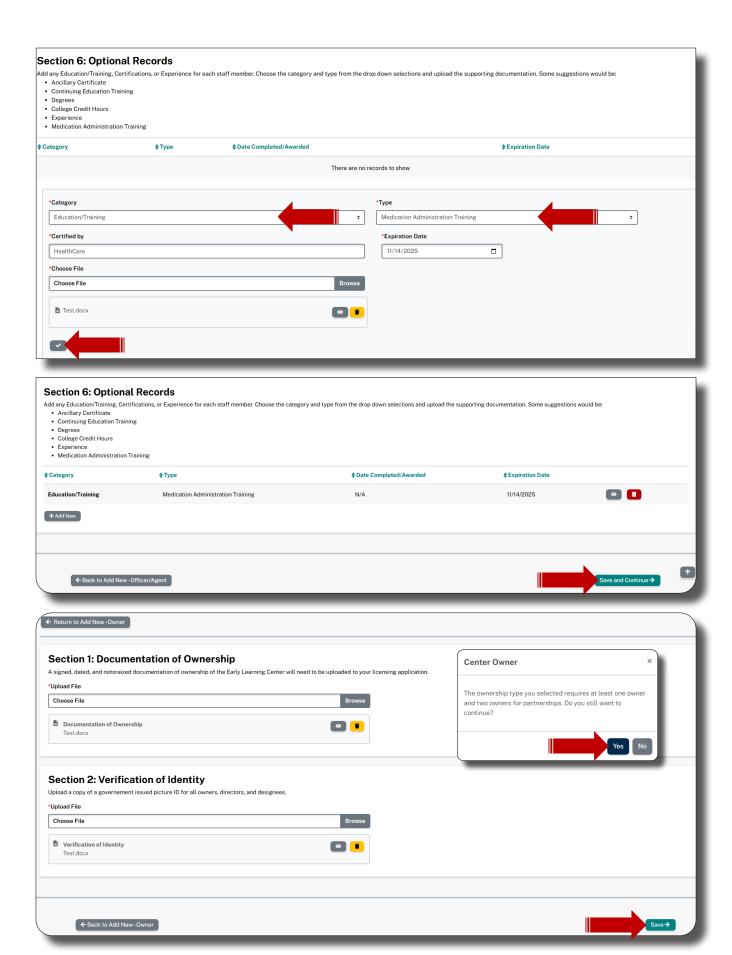


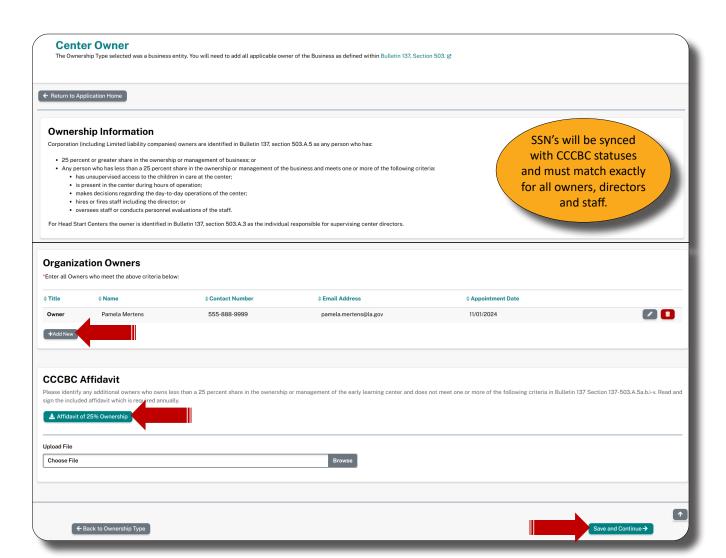
EARLY LEARNING CENTER STAFF







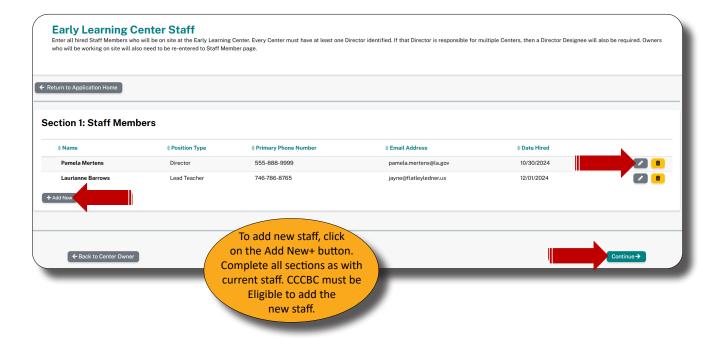




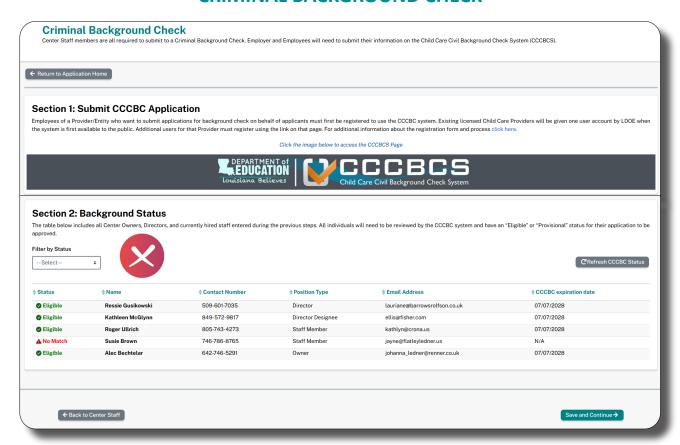
AFFIDAVIT UNITED STATES OF AMERICA STATE OF LOUISIANA PARISH OF _ BEFORE ME, the undersigned Notary Public, personally came and appeared First Name Last Name Whose business address is: Name of Early Learning Center **Physical Address** City, Louisiana Zipcode and who, after being duly sworn, did depose and state that: he/she owns less than a twenty five percent (25%) share in the ownership of the EARLY LEARNING CENTER, located at ADDRESS. Affiant averred that he/she has read and is familiar with §503.A.5.b. of Bulletin 137 regarding Child Care Licensing. Affiant further averred that she does/will not meet any of the criteria listed in §503.A.5.b. 1. has unsupervised access to the children in care at the center; 2. is present in the center during hours of operation; 3. makes decisions regarding the day-to-day operations of the center; 4. hires or fires staff including the director; or 5. oversees staff or conducts personnel evaluations of the staff.

First Name Last Name	
Sworn to and subscribed before me, Notary Public, this day of	, 2024.
NOTARY PUBLIC My Commission Expires	

EARLY LEARNING CENTER STAFF LIST

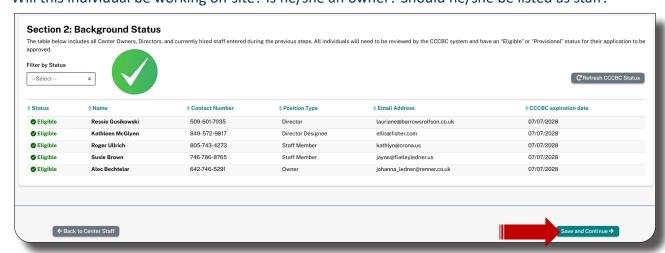


CRIMINAL BACKGROUND CHECK

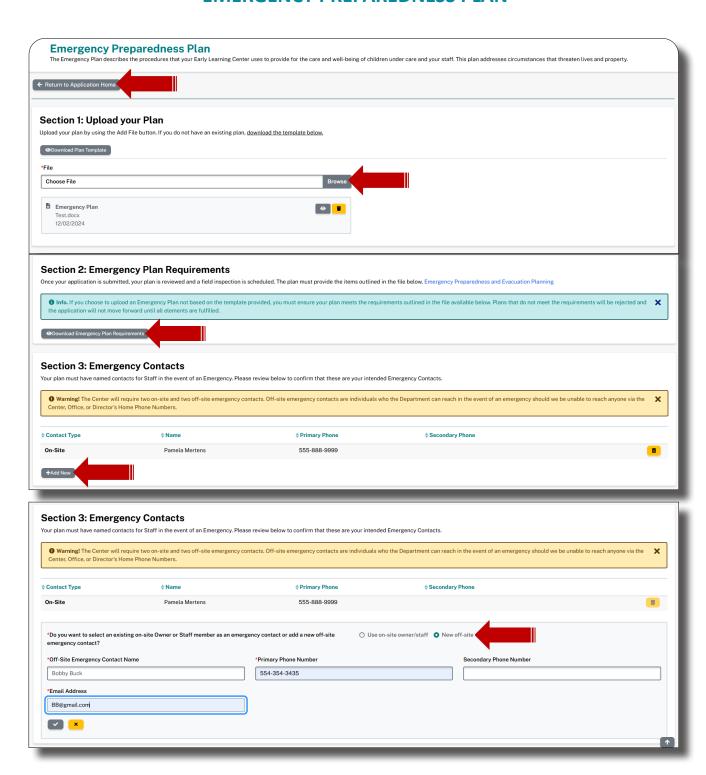


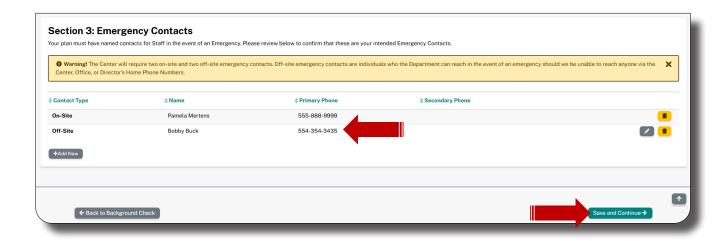
All staff members must display a status of Eligible before the Renewal application can be submitted. Here are a few possible reasons and solutions:

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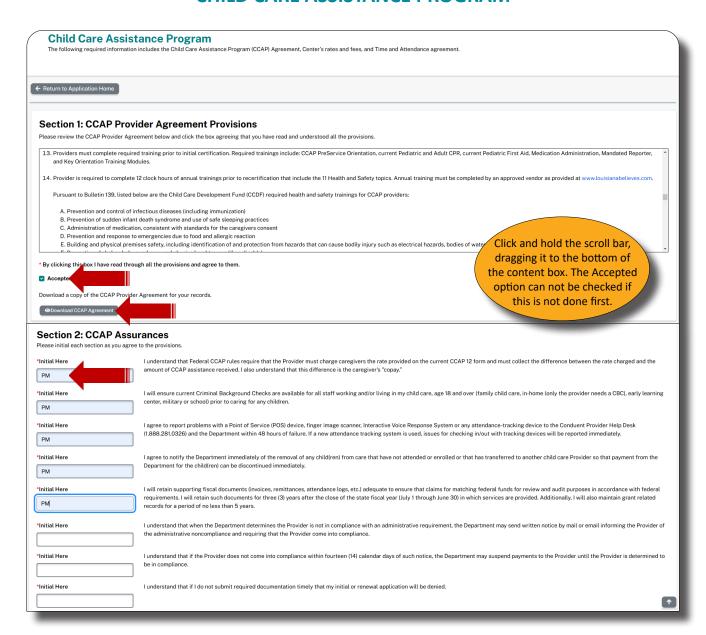


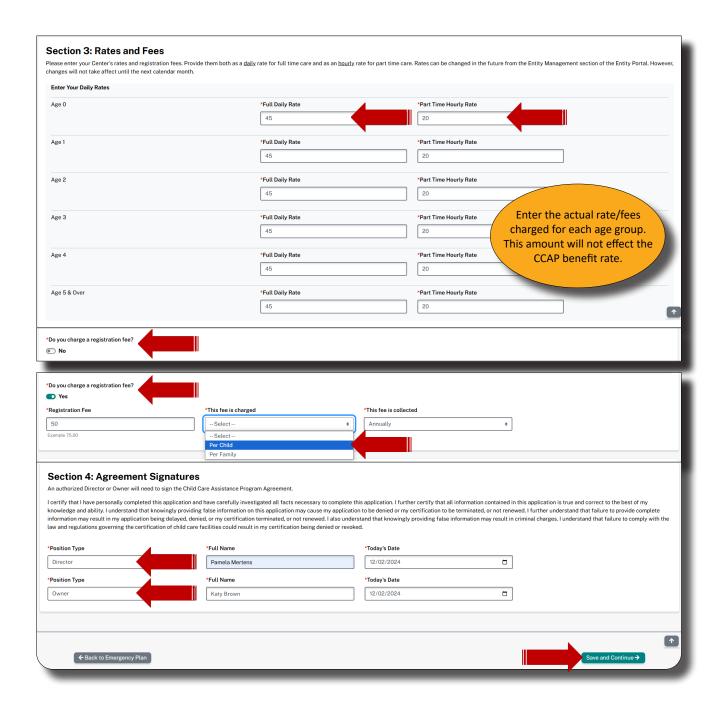
EMERGENCY PREPAREDNESS PLAN



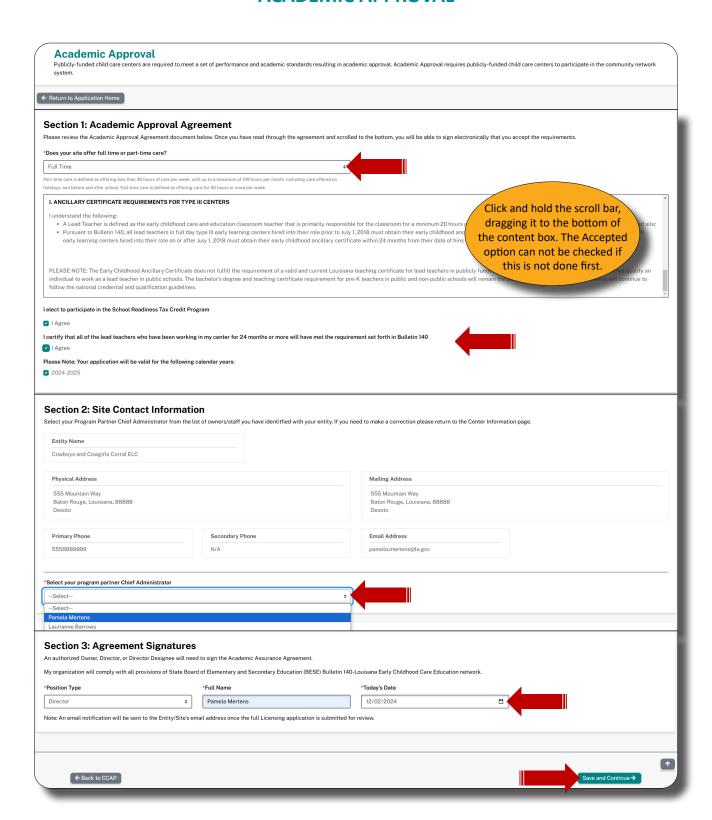


CHILD CARE ASSISTANCE PROGRAM

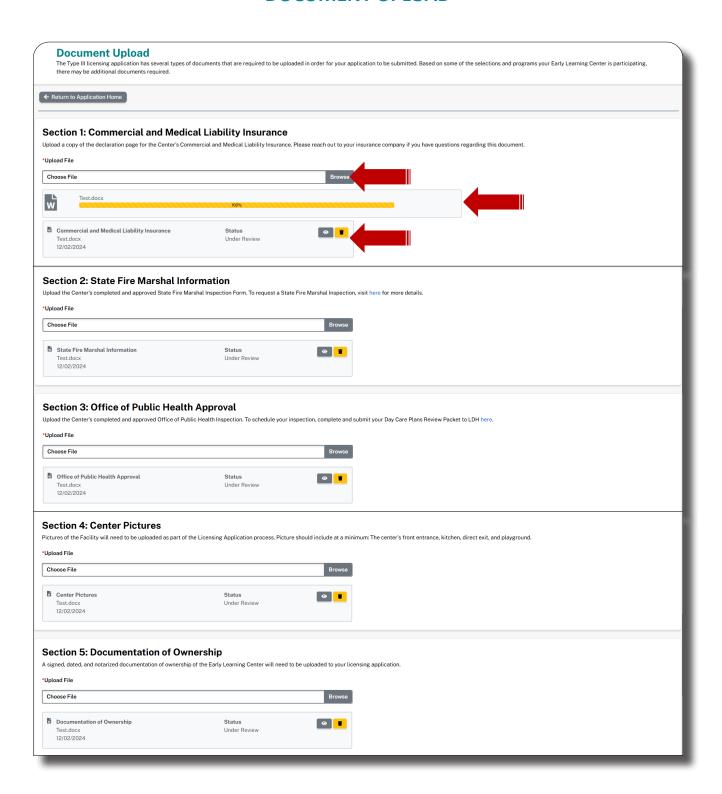


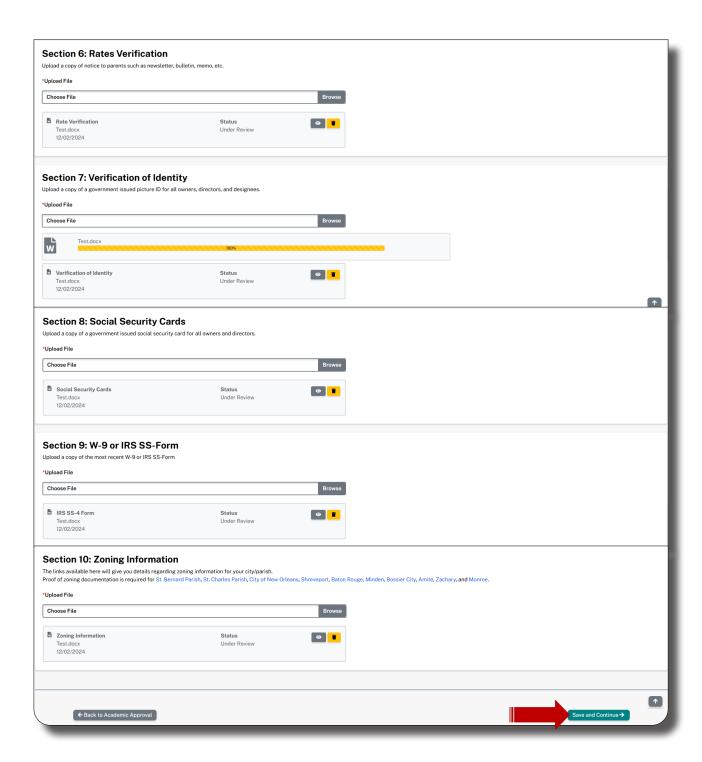


ACADEMIC APPROVAL

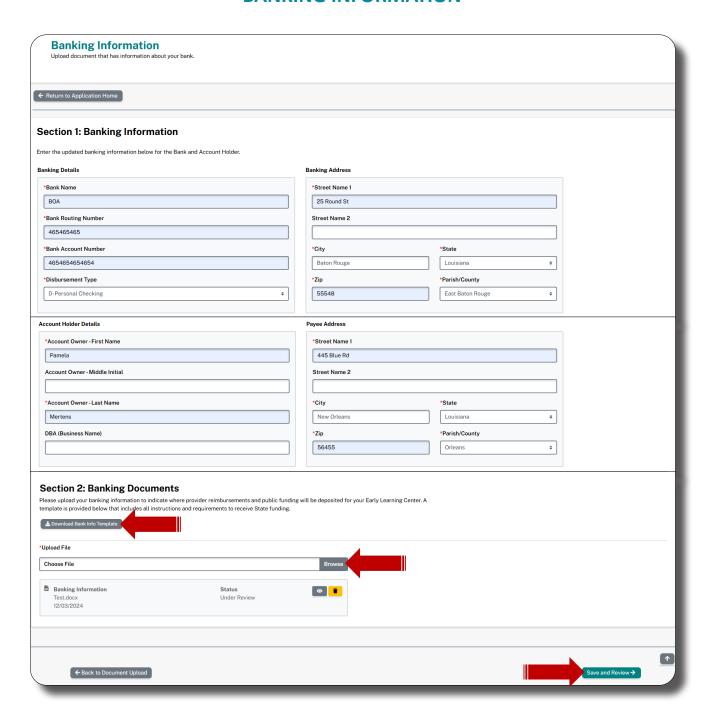


DOCUMENT UPLOAD

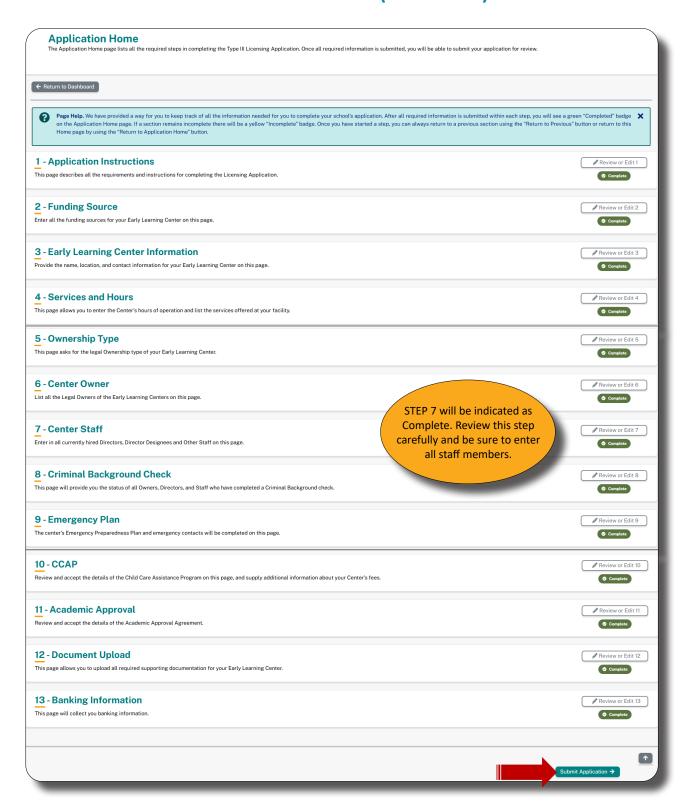




BANKING INFORMATION



APPLICATION HOME (COMPLETE)



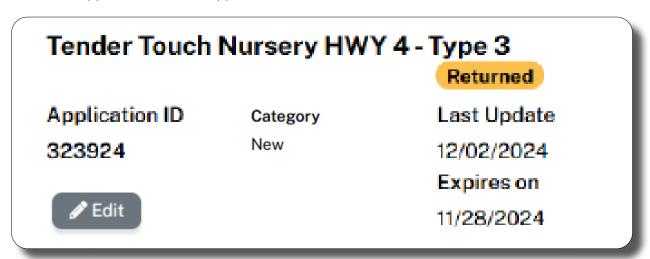
PENDING APPLICATIONS AND STATUSES (DASHBOARD)



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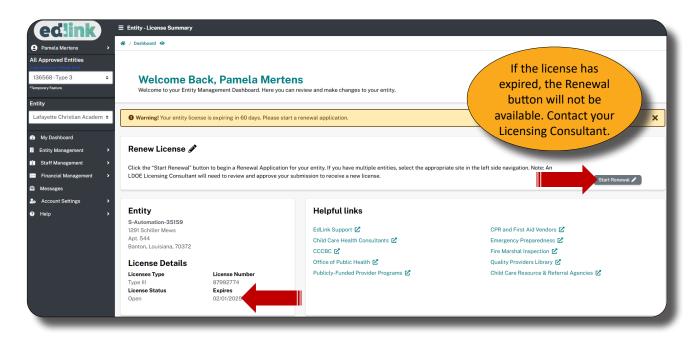
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COMPLETING RENEWAL APPLICATIONS

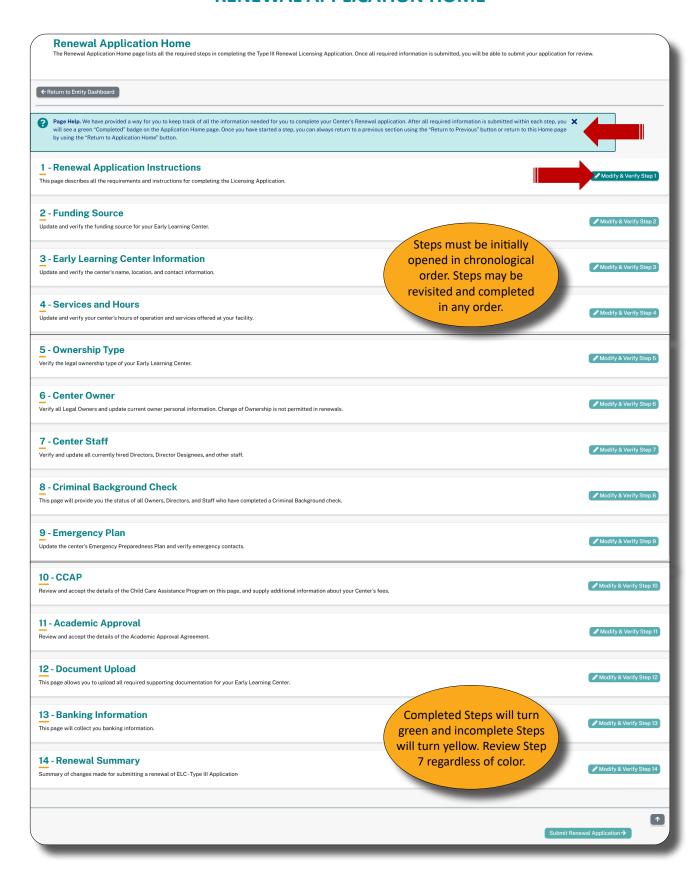
Your Dashboard will feature a left-side navigation menu, an Entity drop-down, Entity Name, Address, License Status, License Number, and the Expiration Date of your License or Certification. Utilize the white drop-down menus to select and manage a different Entity, should you have multiple sites.

All information related to your Entity will be available for modification within the Renewal Application. This encompasses additions or deletions of Directors and staff, credentials, hours of operation, and any alterations to your services. Please review the instructions thoroughly once you have accessed the Renewal Application

*Only one application may be in progress at any given time, per Entity. If any of the Entity Management options have been selected, such as Update my License, Change of Location, Change of License Type, or Start Renewal, you will not be able to select any other type of application. The selections will remain inactive until LDOE approves the application (changes), the application is canceled, or it is withdrawn.



RENEWAL APPLICATION HOME



RENEWAL APPLICATION INSTRUCTIONS

Renewal Application Instructions

Please review all of the instructions and requirements for completing your Type III Renewal Application. Items can be expanded to provide additional details.

← Return to Application Home

Collapse All

▼ List of all Staff Members

All On-Site Staff Members will need to be identified in the Center Staff section of the Renewal Application. This information will be validated against the CCCBC system status of background checks. Director information is required in this section of the application. If the Director has a responsibility at another Center then a Director Designee is also required.

You will need to maintain all records of Staff Members in this section. If no changes are needed and no staff members need updates, you may confirm this page as complete.

▼ Child Care Civil Background Check

All Owners and On-Site Staff Members identified in the Center Owner/Center Staff sections of the licensing renewal application will be validated against the Child Care Civil Background Check system and will provide the status of background checks. Any Owner, Director, or Director Designee with a status of "Action Required" will be required to update their status within the CCCBC System.

his page also allows you to navigate to the CCCBC site

▼ Current Commercial and Medical Liability Insurance

The Center is required to maintain in force at all times current commercial liability insurance that ensures medical coverage for children in the event of an accident or injury. Update and verify the current year insurance policy information.

If any changes are made to your insurance policy, please update in the document upload section.

▼ Current State Fire Marshal Inspection

Please upload your most recent State Fire Marshal Inspection for your Licensing Renewal Application to the document upload page. Information on requesting an inspection can be found here http://sfm.dps.louisiana.gov/insp_scheduling.htm g/

Return to Step 1 at any time to utilize links and instructions. See Bulletin 137 for more information.

lack

▼ Current Office of Public Health Approval

Update your annual OPH inspection information. Upload your documentation from the inspection to the document upload page. Information on requesting an inspection can be found here: https://lidh.la.gov/index.cfm/page/3745 g

▼ Pictures of Center

If any part of your facility has changed, please upload any additional pictures to your Renewal Application. These must include: The Center's front entrance, kitchen, direct exit, and playground

▼ Emergency Preparedness Plan

An updated Emergency Preparedness Plan will need to be uploaded as part of the Renewal Application. Additional details and templates will be available in the "Emergency Plan" section. Additional detail can be found here: https://louisianabelieves.com/early-childhood/child-care-and-development-fund-licensing/emergency-preparedness &

▼ Documentation of Ownership

A signed, dated, and notarized documentation of ownership of the Early Learning Center will need to be uploaded to your Licensing Application.

Qualifications of Director and Designee

Documentation verifying the qualifications of the Director and Director Designees will need to be uploaded to the Renewal Application. Examples include University Degrees, Certifications, Etc. Director qualifications are listed in § 1709 of Bulletin 137 Early Learning Center Regulations. A Director Designee must meet the same qualifications as a Director. Link to Bulletin 137-https://www.doa.la.gov/media/fuzgjape/28v161.docg

${\color{red} \bullet}$ Additional Supporting Documents (based on location or services offered)

Vehicle Information: Transportation (Insurance or Contract Information)

City Fire: Required for Orleans Parish Only

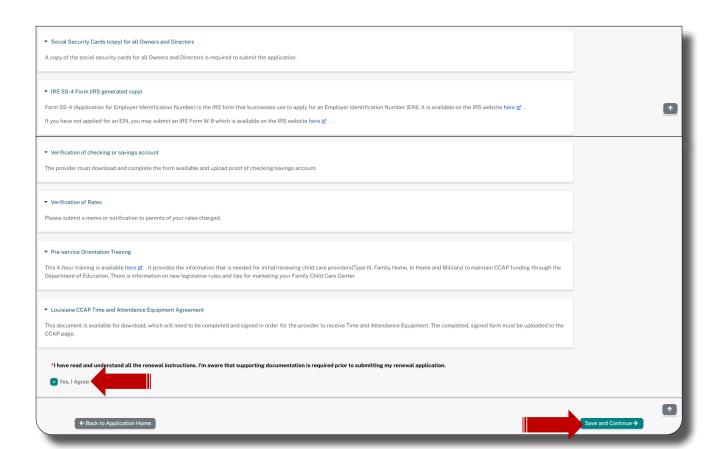
Business Permit/Zoning: Required for St. Bernard Parish, St. Charles Parish, City of New Orleans, Shreveport, Baton Rouge, Minden, Bossier City, Amite, Zachary, and Monroe

▼ Provider Agreement / Provider Rate Agreeement

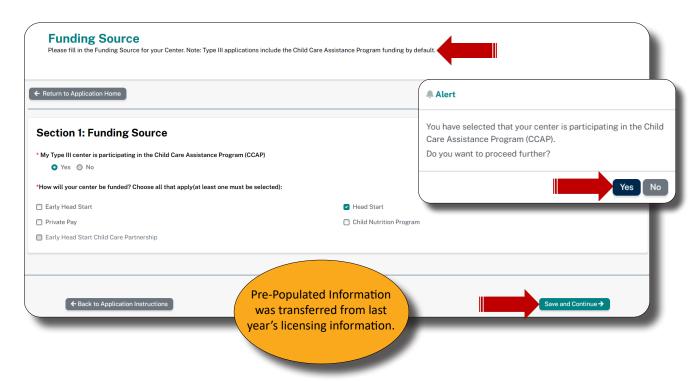
The provider agreement and rate agreement page will require you to review and agree to the general provisions applicable to Early Learning Centers who take part in the Child Care Assistance Program. This page also requires you to enter the rates and registration fees for your Center.

${\color{red} {\bf \ \ }}{^{}}{}{\phantom$

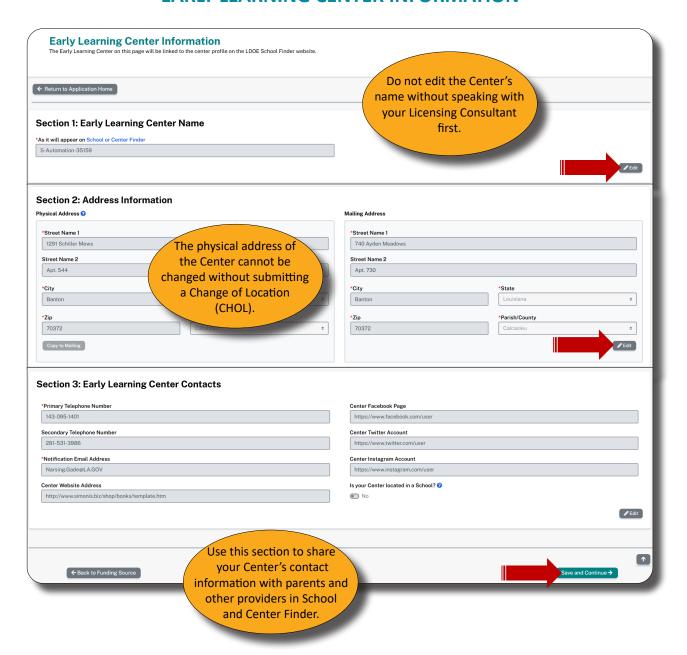
A copy of one of the following Primary Acceptable IDs will be required: Driver's license from a U.S state, Federal or state ID car, Miltary ID card, or U.S. passport.



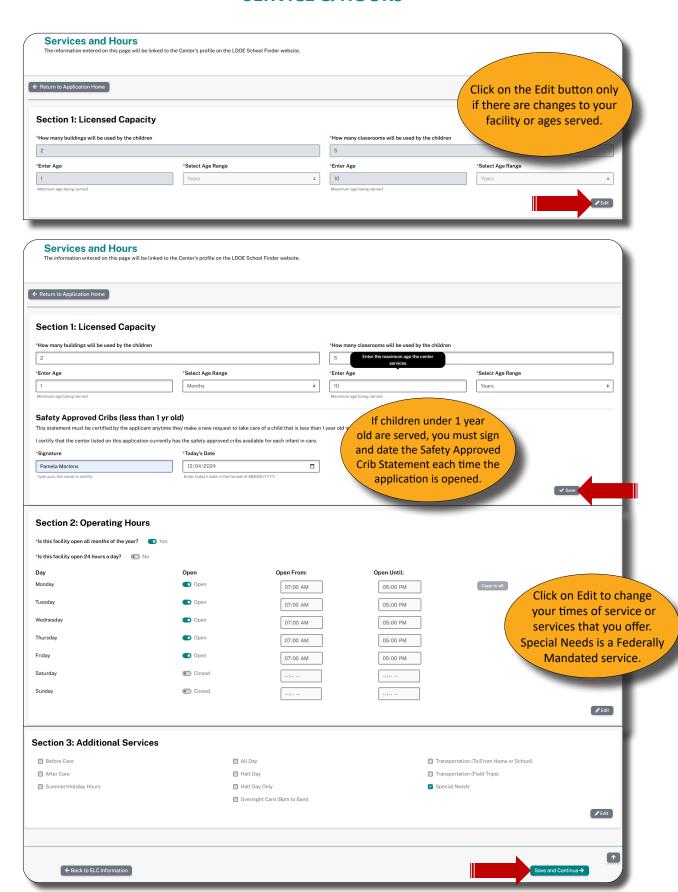
FUNDING SOURCES



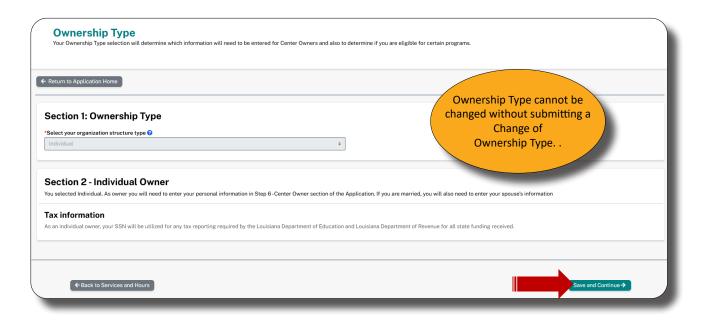
EARLY LEARNING CENTER INFORMATION



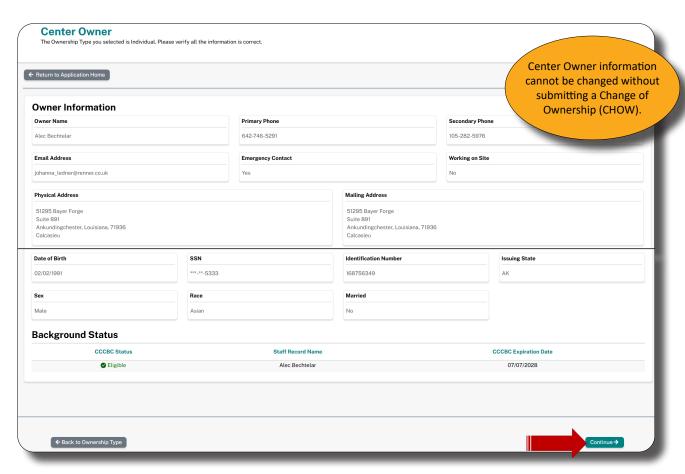
SERVICE & HOURS



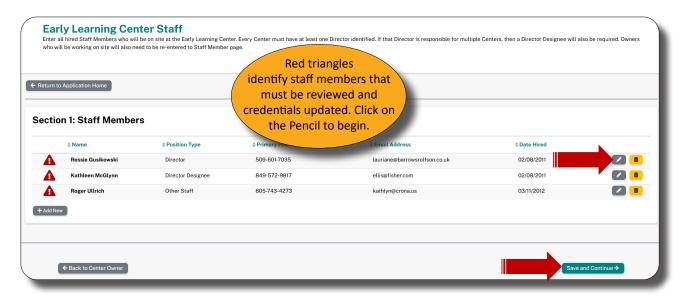
OWNERSHIP TYPE

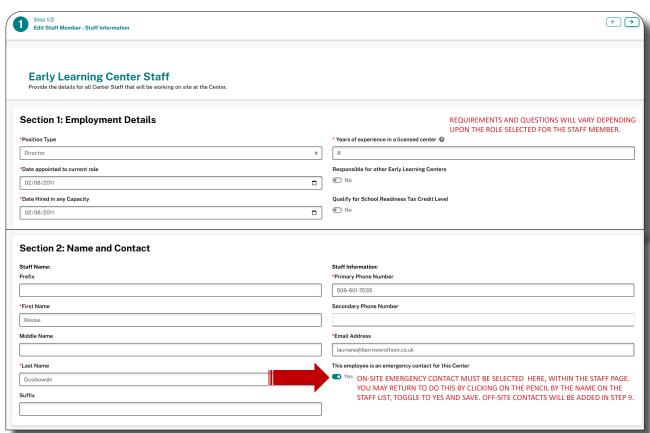


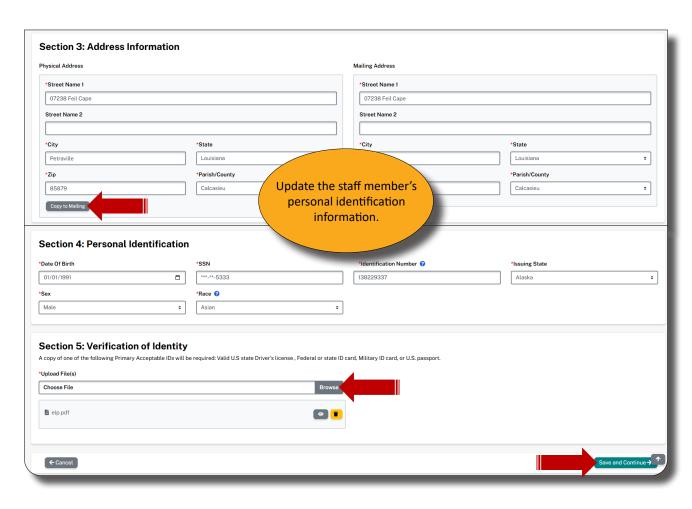
CENTER OWNER

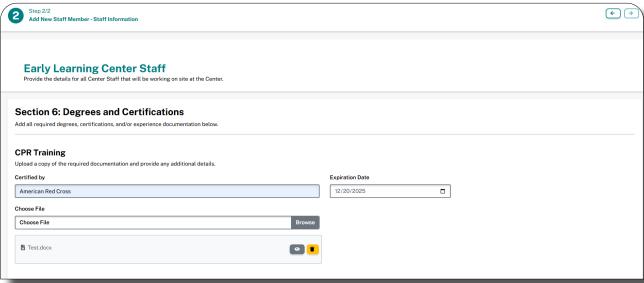


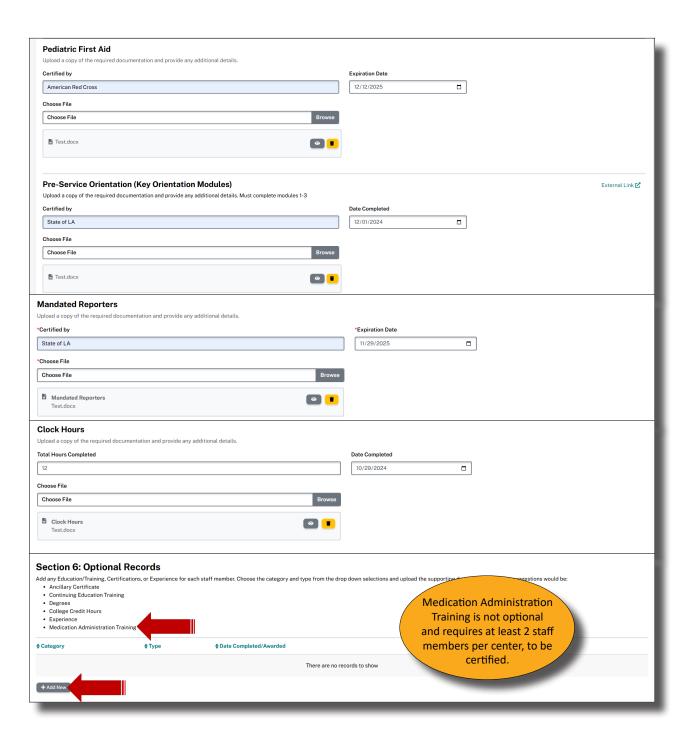
EARLY LEARNING CENTER STAFF

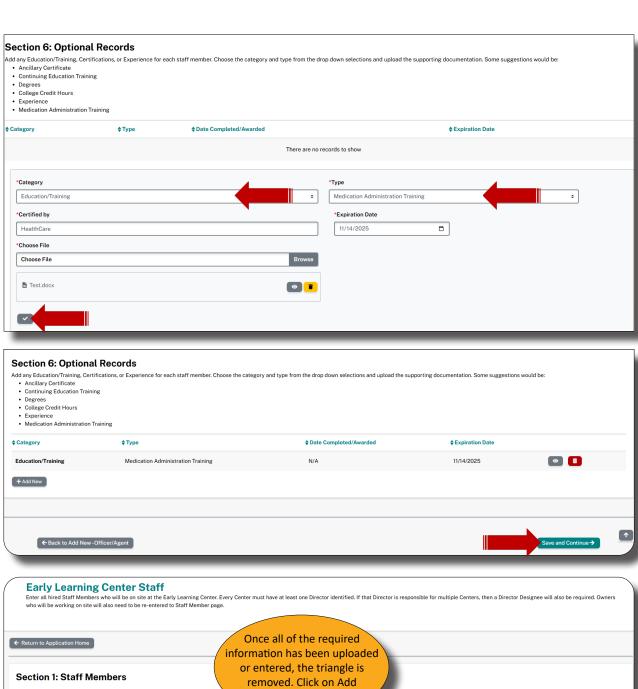


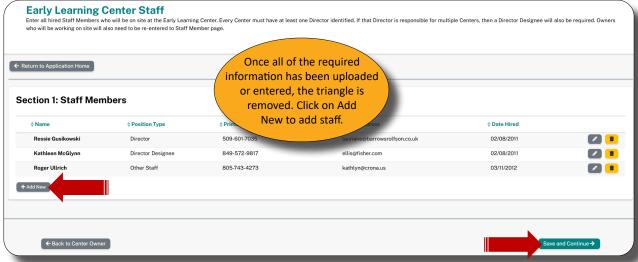




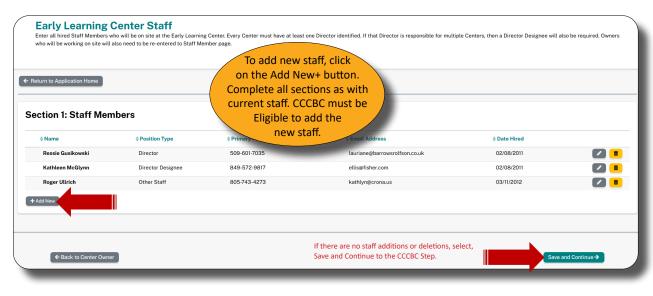


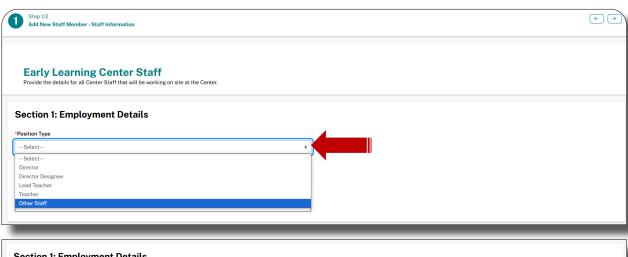


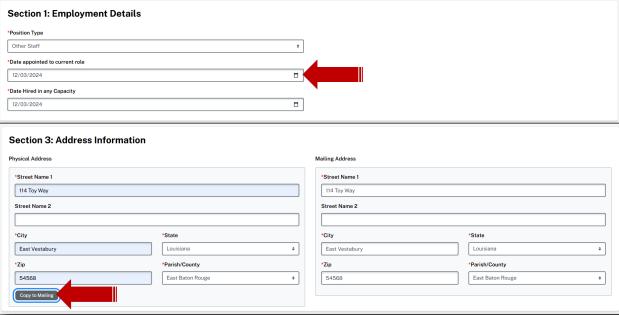




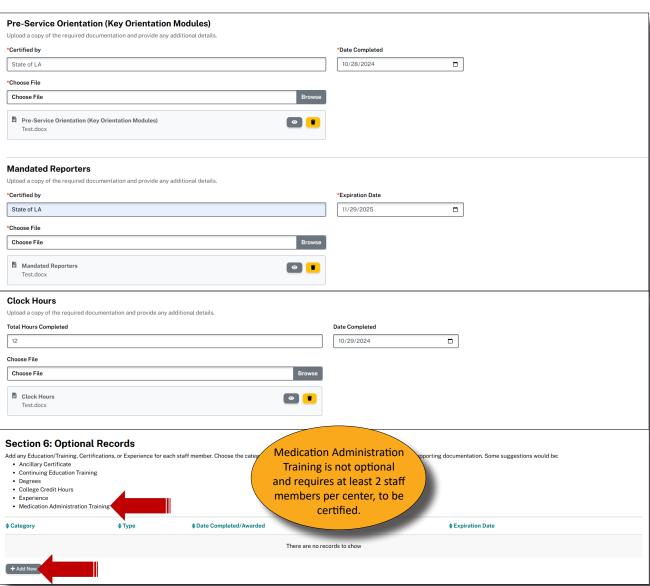
ADDING NEW STAFF-DELETING OLD STAFF

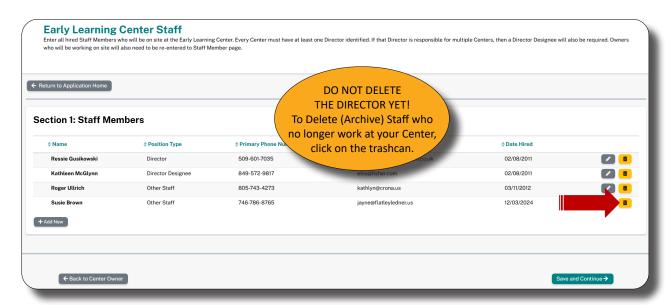






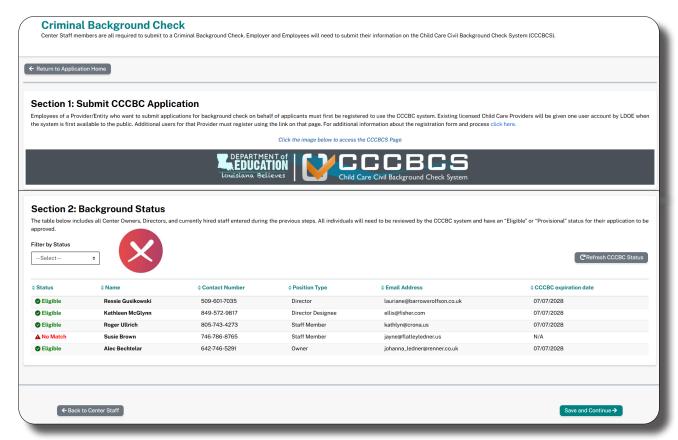






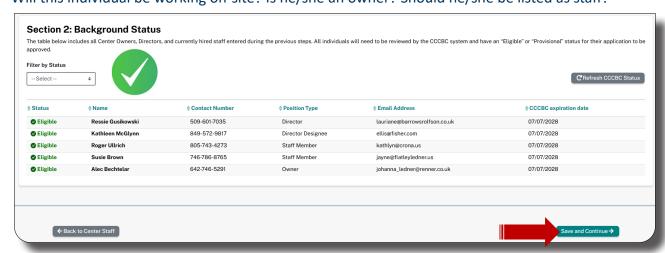
Never delete a Director or Designee before adding an approved replacements. You will confirm the deletion by clicking on "Accept" and by entering a brief justification for the removal. Be sure to include the late date of employment. Then Save. The staff member will no longer be on the Staff List.

CRIMINAL BACKGROUND CHECK

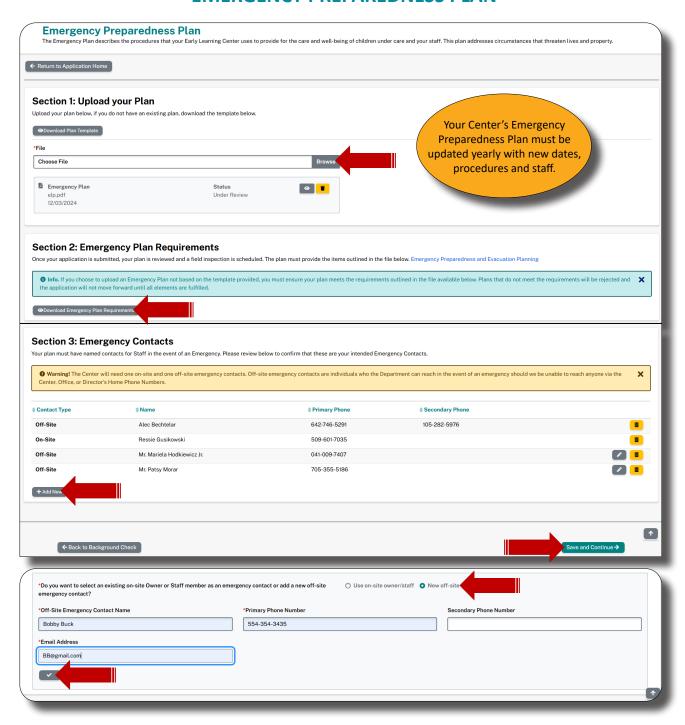


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EMERGENCY PREPAREDNESS PLAN

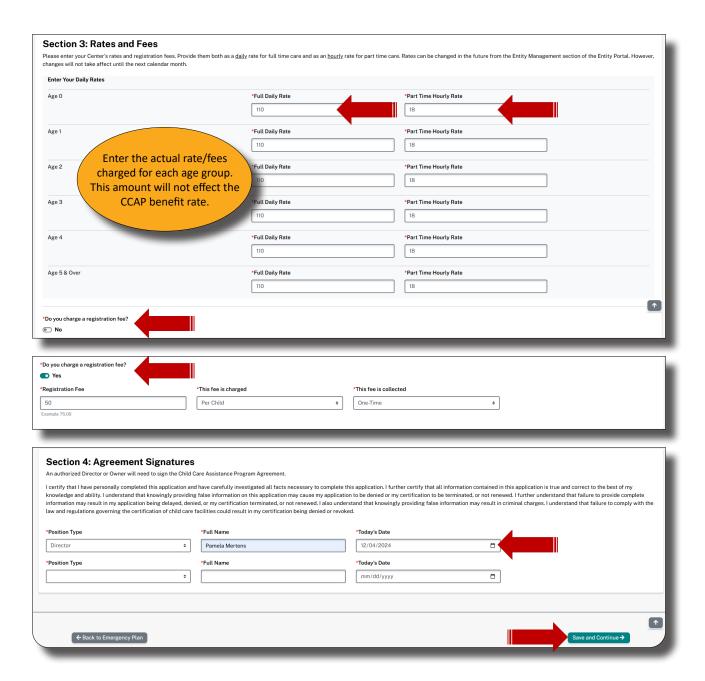


Only 1 On-Site and 1 Off-Site are required but more emergency contacts may be indicated. Only the Off-Site entries can be edited using the pencil by the name contact's name. On-Site contacts must be edited within individual staff member pages. Click on the trashcan icon to delete any old contacts. Deleting an individual from this list will not remove him/her from the Staff List; only as an Emergency Contact.

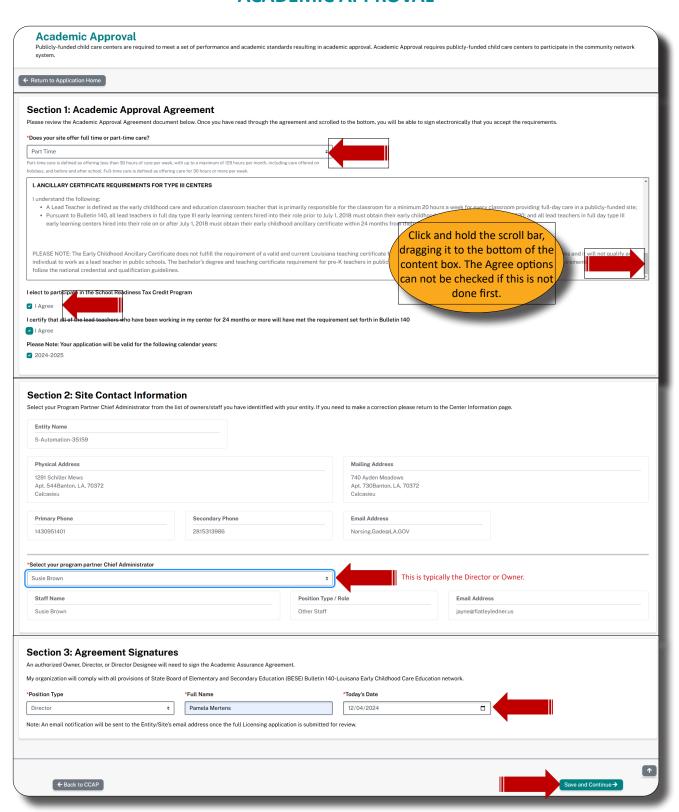
CHILD CARE ASSISTANCE PROGRAM (CCAP)



Read and initial all Assurances.

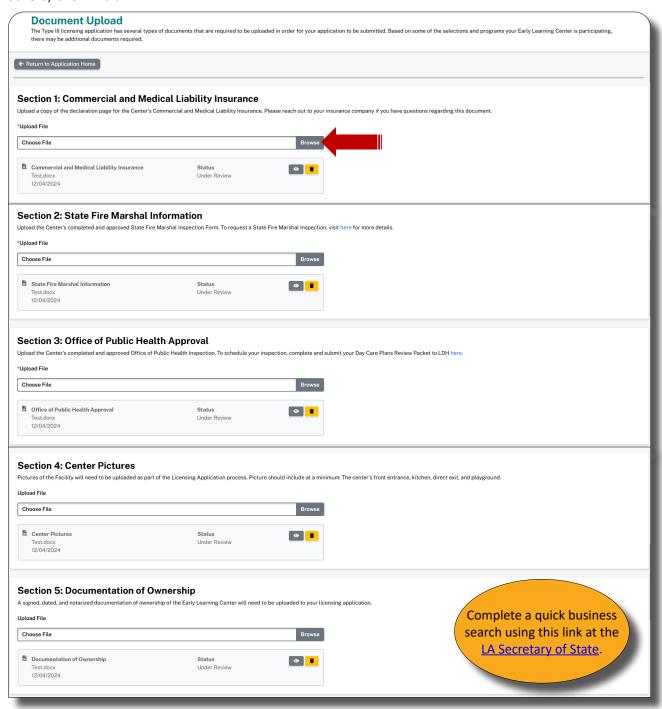


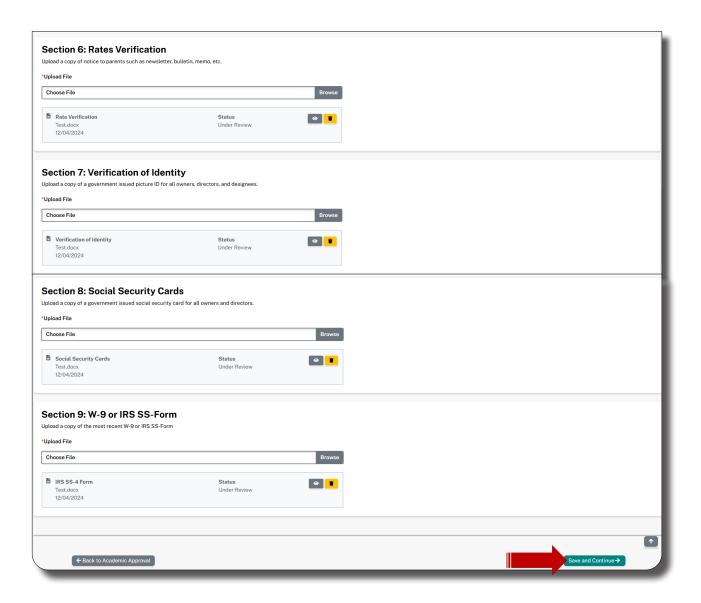
ACADEMIC APPROVAL



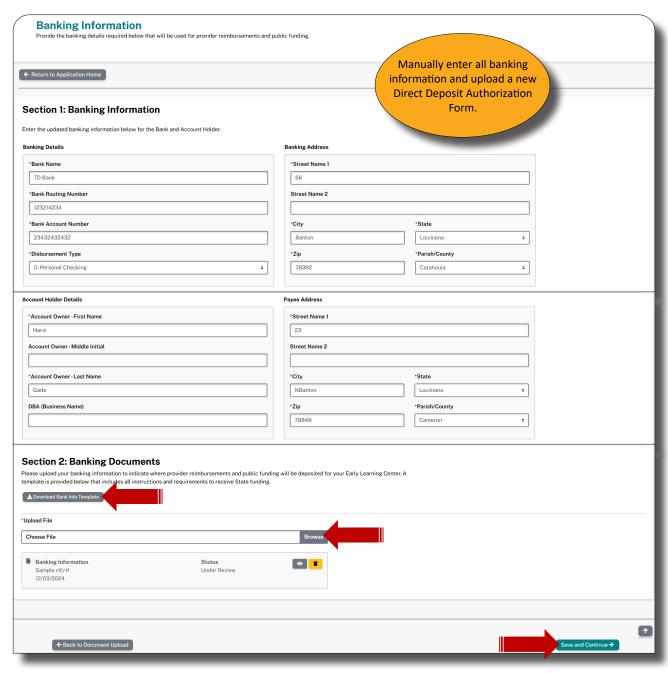
DOCUMENT UPLOAD

Below is a list of documents required by ECE Licensing Bulletin 137. All documents must be current and uploaded to submit the Renewal application. Outdated documents will result in the application being returned to the provider for revision, as a result, causing a delay in the approval. Upload all pages received by inspectors and insurers, even if blank.



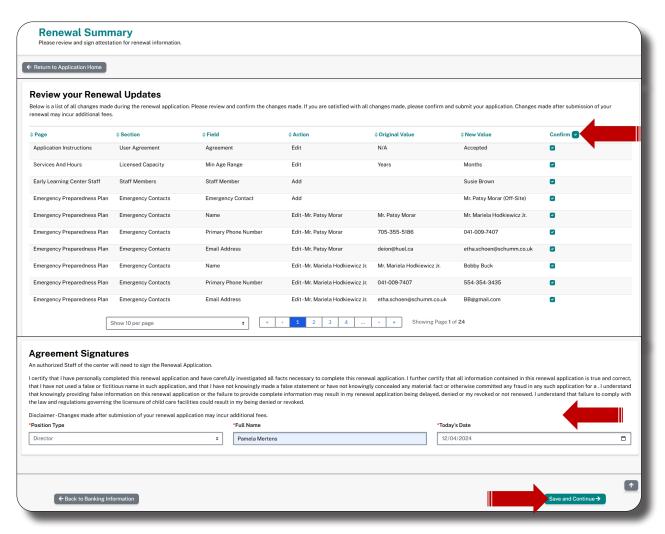


BANKING INFORMATION



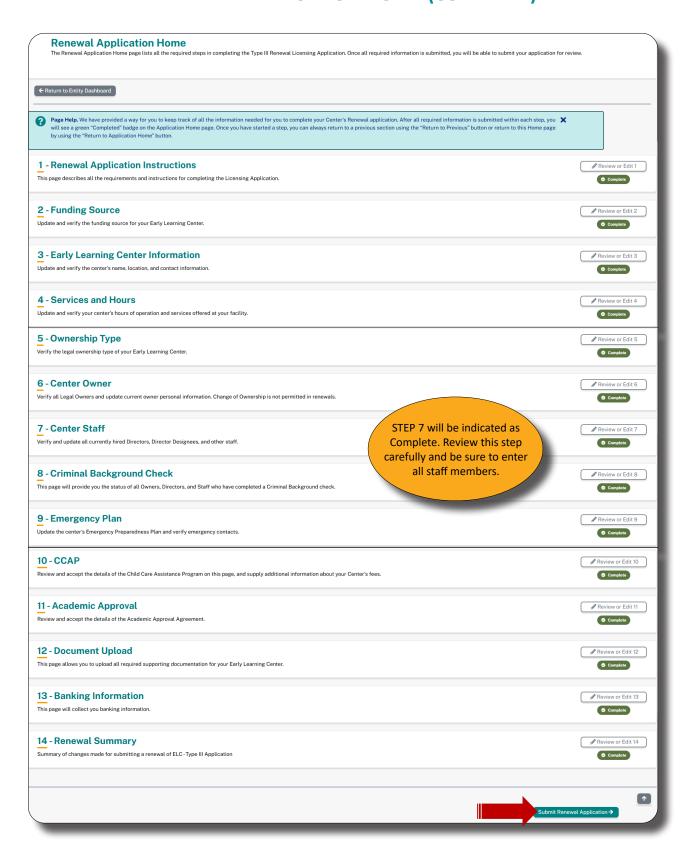
A previous Direct Deposit Authorization Form may be uploaded if none of the banking information has changed.

RENEWAL SUMMARY



It's best to review your entire application, page by page before confirming the changes. The list of updates in the image above are not in layman's term and may be confusing.

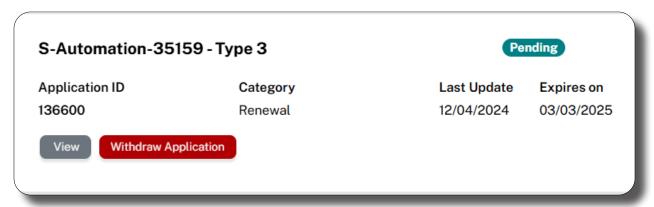
RENEWAL APPLICATION HOME (COMPLETE)



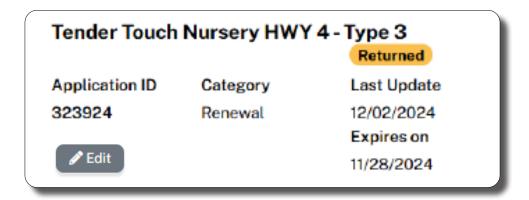
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