

Educational Technology Monthly Call

March 14, 2024



<https://bit.ly/Ed-Tech-Mar2024>

Agenda

- Digital Learning Updates
- E-Rate
- Assessment Technology
- Cybersecurity
- Important Reminders and Other Information



Digital Learning Updates




LACUE TLS

Celebrating Technology Through the Years!
<https://bit.ly/tls24registration>

June 3-5,
2024



\$150.00

Jimmy
Casas,
June 3rd



Marriott
Hotel in
Baton
Rouge

Amy
Dujon,
June 4th

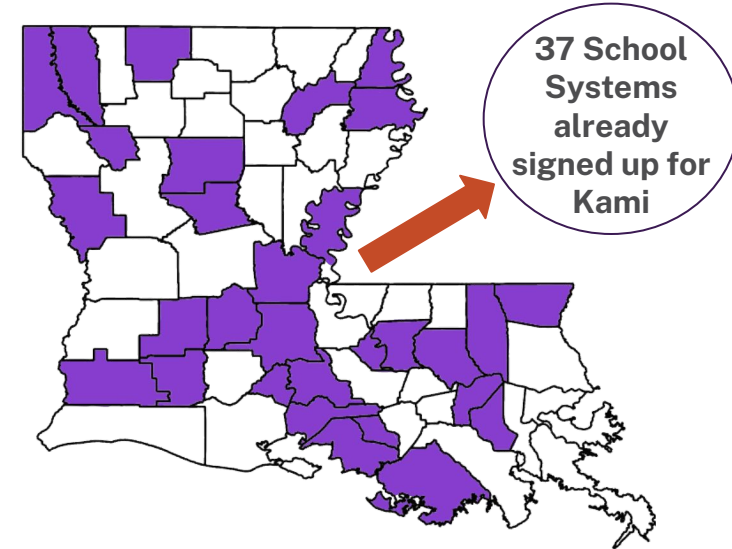


- Registration is now open for LACUE Tech Leader Summit June 3-5.
- Submit a proposal to present at bit.ly/tls24proposals

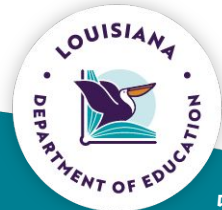


Kami Professional Development Opportunities

Teacher Leader Summit Multiple sessions will be offered for educators on Kami classroom implementation and best practices.	May 28-30
Summer Webinar Series Online sessions will be hosted each week for content specific support.	June 4-July 18
Face to Face Trainings Regional trainings will be held for face to face training opportunities.	July 22-26



Please contact digitallearning@la.gov with questions.



Kami Update

- If you have not completed the [Kami intake form](#), please do so as soon as possible to ensure distribution of Kami licenses to your domain.
- Kami is working to ensure that school systems currently subscribing to Kami are receiving the necessary support and guidance.

Please contact kimberly.vincent@kamiapp.com with questions.



E-Rate



FY24 Filing Window Closes Wed. March 27th

The Form 471 filing window for FY 2024 closes in two weeks on Wednesday, March 27th, at 11:59 p.m. EDT. As of last weekend, USAC had received almost 14,500 certified applications for FY 2024 requesting over \$800 million. Those reviewed and marked “Wave Ready” are expected to be included in the first funding wave for FY 2024 in late April.

Please contact erate@la.gov with questions.



E-Rate Validation Letters

E-Rate validation letters are currently being emailed to the contacts the State has on file. Everyone should receive a letter by the end of next week. Additionally, this same information will be sent to USAC for validation of applications in PIA. If any school system identifies a change that may be needed. Please reach out to ERate@la.gov for assistance.

Please contact erate@la.gov with questions.



February 27th Invoice Corrections

Over 600 BEAR and SPI invoices for FY 2022 recurring services, filed on February 27th, the extended invoice deadline date, were incorrectly denied by USAC. Quickly acknowledging the error, USAC has notified the affected filers that it will be reprocessing these invoices; appeals will not be required. USAC message to affected filers is as follows:

Notice of Improperly Rejected Invoice

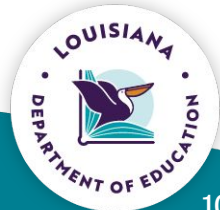
March 4, 2024

Dear
USAC is reaching out to you because our records indicate you are the account administrator and/or invoicing contact associated with the E-Rate Invoice Number(s) listed below. Due to a system issue, USAC improperly denied your timely submitted invoice(s).

Invoice Number	Invoice Nickname	Line Number	FRN

USAC will reprocess your timely filed invoice(s). There is no action required from you at this time. Once USAC initiates the re-processing of your invoice(s), you will be notified via an EPC notification with the new invoice number(s) associated with the re-processed invoice(s). To eliminate confusion, the new invoice number(s) will reference the nickname you used for the previously submitted invoice(s). If you have any questions or concerns, please contact the Customer Service Center through EPC or by phone at (888) 203-8100. We apologize for any inconvenience, and we are working to expedite your E-Rate payment.

Please contact erate@la.gov with questions.



February 27th Invoice Corrections - cont'

As shown in the highlighted portion on the previous slide, reprocessed invoices will have a new and different invoice number, but will utilize the filer's same invoice nickname.

Rather than burden USAC with individual appeal withdrawals, applicants (or service providers), who had immediately filed appeals upon receiving denials, need not rush to cancel those appeals. USAC will formally dismiss such appeals on their own initiative. If handled in the normal way, applicants will be notified of the dismissals via Revised Funding Commitment Decision Letters ("RFCDLs").

Please contact erate@la.gov with questions.

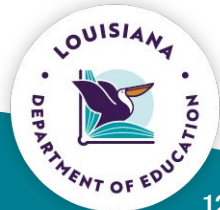


USAC Announces 2024 In-Person Training

In addition to fall virtual trainings, USAC plans to hold four in-person E-Rate trainings this fall. More details and registration information will be provided in the future. Tentative locations and dates are below:

- E-Rate Training: September 17, 2024 in Dallas, Texas
- E-Rate Training: October 7, 2024 in Washington, D.C.
- E-Rate Training: October 29, 2024 in Fayetteville, Arkansas
- Tribal-Focused E-Rate Training: November 12, 2024 in Palm Springs, California

Please contact erate@la.gov with questions.



Other 2024 E-Rate Events

In addition to USAC's trainings, USAC plans to attend the following conferences and will have staff there to answer questions about E-Rate.

- Computers in Libraries Conference: March 12-14, Crystal City, VA
- Public Library Association (PLA) Conference: April 3-5, Columbus, OH
- The Consortia for School Networking (CoSN) Conference: April 8-10, Miami, FL
- Utah Library Association | Mountain Plains Library Association (ULA/MPLA) Conference: May 8-10, Salt Lake City, UT
- American Library Association (ALA) Annual Conference: June 27-July 2, San Diego, CA
- Southeast American Library Association (SELA) Conference: July 14-16, Huntsville, AL

Please contact erate@la.gov with questions.



Other 2024 E-Rate Events (cont')

- The Association for Rural and Small Libraries (ARSL) Conference: September 11-14, Springfield, MA
- Schools, Health & Libraries Broadband (SHLB) Coalition AnchorNets Conference: October 2-4, Crystal City, VA
- Association of Tribal Archives, Libraries, & Museums (ATALM) Conference: November 12-14, Palm Springs, CA

Please contact erate@la.gov with questions.



Upcoming E-Rate Deadlines

- Upcoming Form 486 Deadlines
 - Mar 15 - FY 2023 Wave 30
 - Mar 22 - FY 2023 Wave 31
 - Mar 29 - FY 2023 Wave 32
- Mar 13 - Interim SPIN 14366666 becomes available for use on FY 2024 Form 471 applications. This SPIN should be used in very limited circumstances when the service provider does not yet have a SPIN.
- Mar 14 - FCC open meeting at which the Commission is expected to vote on creating a voluntary cybersecurity labeling program for wireless consumer products. See FCC-CIRC2403 for a draft of the proposed Report and Order.

Please contact erate@la.gov with questions.



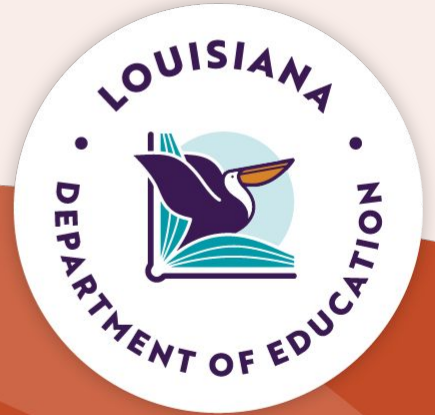
Upcoming E-Rate Deadlines

- March 27 - Close of the Form 471 application window for FY 2024. To be considered as having been filed “in window,” Form 471s must be filed and certified by 11:59 p.m. EDT.
- August 29 - Invoice deadline for ECF Window 3 applications.

Please contact erate@la.gov with questions.



Assessment Technology



DRC Insight App on Apple iPads

DRC and Apple have worked together to create a MDM profile to manage “Allow Cross Website Tracking” for the DRC Insight app on iPads.

Technical Details:

- Profile makes use of the “Cross-Site Tracking Prevention Relaxed Domains” key on the Domains payload.
- Require a “Supervised” iPad running iPadOS 16.2 or higher.
- When using the profile, schools will not have to go into the DRC Insight app settings on each iPad and toggle on “Allow Cross Website Tracking”.
- Below are the four domains you need to relax:
 - *WIDA-ams.us*
 - *DRCedirect.com*
 - *DRC-centraloffice.com*
 - *DRC-centraloffice.com:55222*

Please note: You may need to customize the final domain if you have chosen a different port. DRC Support can guide you on this if needed.

Please contact edtech@la.gov with questions.



DRC Insight App on Apple iPads (cont.)

Technical Details:

- Mosyle MDM customers will be able to add these domains using their Domains Payload Creation UI
- Other MDM platforms, Apple will provide a Domain payload with key and domains included that you can add using your MDM's custom payload mechanism. Contact your MDM Support or Apple System Engineer if you need any assistance.
- Apple has also provided a **.mobileconfig** file available [here](#), that is compatible with MDMs that support custom configs.
- After you have deployed the Domains payload to Supervised iPads, please test with a test login. Once you log into the DRC test, confirm that the contents loads.

Please contact edtech@la.gov with questions.



Cybersecurity



Cyber Advisories

There were 12 new advisories issued since our February call. Below are advisories that are currently being exploited in the wild. Please apply appropriate updates provided by the software and/or system vendor.

- MS-ISAC Advisory # 2023-026: [Multiple Vulnerabilities in Apple Products Could Allow for Privilege Escalation.](#)
- MS-ISAC Advisory # 2023-023: [Multiple Vulnerabilities in ConnectWise ScreenConnect Could Allow for Remote Code Execution](#)
- MS-ISAC Advisory # 2024-020: [Critical Patches Issued for Microsoft Products, February 13, 2024](#)
 - Includes security fixes for two zero day vulnerabilities and three additional vulnerabilities that have been reported as being exploited.
- MS-ISAC Advisory # 2024-019: [Multiple Vulnerabilities in FortiOS Could Allow for Remote Code Execution](#)

A complete list of all Advisories available [here](#).

Please contact edtech@la.gov with questions.



ConnectWise ScreenConnect Vulnerability

Two critical vulnerabilities (CVE-2024-1709 and CVE-2024-1708) were identified in the popular remote desktop and management software ConnectWise ScreenConnect that could allow for remote code execution.

On-Prem partners running ConnectWise ScreenConnect versions prior to 23.9.8 are vulnerable and should be upgraded to ASAP.

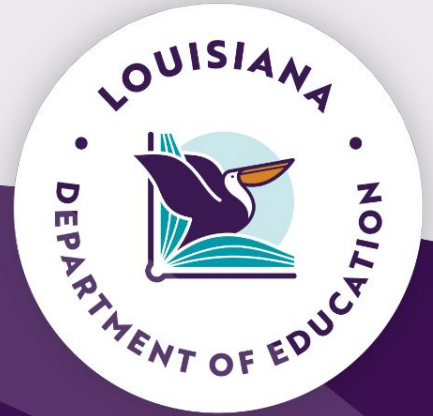
See ConnectWise Security Bulletins [website](#) for additional information.

If your school system uses ConnectWise ScreenConnect please reach out to us at EdTech@la.gov.

Please contact edtech@la.gov with questions.



Education Technology Monthly Webinar & Meeting Dates



2023-2024 Education Technology Monthly Webinars

Slides from each meeting will be posted on the [Educational Technology Leaders website](#). Recordings are available on request. A [complete calendar](#) of LDOE events can be found on the Louisiana Believes website.

Upcoming Monthly Call Dates

- April 11
- May 9

Time:	9:00 AM - 10:00 AM
Webinar Link	https://ldoe.zoom.us/j/575223228?pwd=_NDNlN01SS3c0Rk4wV25aNkZhTEc2Zz09
Phone Number	1-301-715-8592
Meeting ID	Meeting ID: 575 223 228 Password: 2020-202!

Please contact edtech@la.gov with questions.



Reminders



K-5 Teacher Professional Training Opportunity

Registration is now open for the Ignite Project. This project is open to all K-5 public and public charter school teachers with a free 40 hour training that provides

- computational thinking and hands-on project based learning tools;
- pedagogical techniques for computer science instruction; and
- resources from Code.org, ScratchJr., Micro:bit, and robots.

Please contact STEM@la.gov with questions.

The Ignite Project



Teacher Preparation: Computer Science (5652) Praxis Exam

Registration is now open for the Energize Project. This project is open to all 6-12 public and public charter school teachers with a free 40 hour virtual training that provides

- practice praxis content materials;
- tutoring and peer learning communities; and
- feedback from computer science faculty at Southeastern Louisiana University.

Please contact STEM@la.gov with questions.

[The Energize Project](#)



Reminder: LDOE EdTech Contacts

- Carol Mosley will be intermittently out of office in the upcoming months.
- Please email edtech@la.gov or digitallearning@la.gov with your questions instead of Carol directly to expedite support.

Please email edtech@la.gov with questions



Technology and Security Contacts

Based on recent events it is even more important that we at the State have the correct information for all security contacts at **all** school systems. This includes:

- Name
- Title
- Work Phone
- Work Email
- Cell Phone Number

Please update your LEA's contact information [here](#) if you have not already done so.

Please contact edtech@la.gov with questions.



Kami

As mentioned in our previous call, the LDOE will be providing access to the digital tool Kami at no cost to school systems. [Kami](#) will be available for all K-12 teachers and students in the 2024-2025 school year. The great news is we are on track and rolling out licenses as school systems' educational technology departments register.

- Onboarding and early adopters can begin setting up their district-wide Kami account by filling out the [LDOE Kami Intake Form](#).
- Professional learning opportunities will be shared in future LDOE communications.
- Additional information about Kami and tutorials are now available on the [Kami website](#).

Please contact digitallearning@la.gov with questions.

