

## SIX STEPS FOR EFFECTIVE FEEDBACK:

Leading Post-Observation Face-to-Face Meetings

	Draige Normate the positives
1	Praise—Narrate the positive:  What to say:
Praise	ş
1-2 min	• "We set a goal last week of and I noticed how you [met goal] by [state concrete positive actions teacher took.]. What made you successful? How did it feel?"
	Probe—Start with a targeted question & add scaffolding as needed:
	Opening probe:
	• "What is the purpose of [certain area of instruction]?"
	• "What was your objective/goal for [the activity, the lesson]?"
	Scaffolding:
	Level 1 (Teacher Drives)—Teacher self-identifies the problem:
	• "Yes. What, then, would be the best action step to address that problem?"
	Level 2 (Leader's Hands on Wheel)—Ask scaffolded questions:
2	"How did your lesson try to meet this goal/objective?"
Probe	,
2-6 min	Level 3 (Put on Brakes & Hands on Wheel)—Present classroom data:
	• "Do you remember what happened in class when? [Teacher then IDs what happened] What did that do to the class/learning?"
	• Show a video of the moment in class that is the issue. "What happened in this moment?"
	Level 4 (Leader Drives; Teacher Responds)—Intervene or Model:
	Modeled by leader: "What did you notice about how I did it?"
	Intervention in class: "When I intervened, what did I do?"
	• Show video of effective teaching: "What do you notice? How is this different than what
	you do in class?"
3	Use probing to lead to bite-sized action step:
	• "So based on [what we talked about], our action step is [teacher or leader states it]."
Action Step	State clearly and concisely language the bite-size action step that is the highest lever.
1 min	Make sure the teacher writes it down and can clearly state the action step.
1	Practice—Role play how to implement action step in current or future lessons:
4	Jump into role play and act out confused/noncompliant students:
Practice	What to say:
As much time as	• Level 1: "Let's practice together. Do you want me to be the teacher or the student?"
remains	• Levels 2-3:
	o "Let's try that." or "I'm your student. I say/do How do you respond?"
_	• Level 4: Model for the teacher, and then have them practice it.
5	Plan Ahead—Design/revise upcoming lesson plans to implement this action:  What to Say:
Plan Ahead	"Where would be a good place to implement this in your upcoming lessons?"
As much time as	<ul> <li>Make sure teacher writes out the steps into lesson plan, worksheet/activity, signage, etc.</li> </ul>
remains	1 1 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2
	Set Timeline for Follow-up:
	• Levels 1-2: "When would be best time to observe your implementation of this?"
6	• Levels 3-4: "I'll come in tomorrow and look for this technique."
	• Set dates for all of the following—both teacher and leader write them down:
Follow-up	<ul> <li>Completed Materials: when teacher will complete revised lesson plan/materials.</li> <li>Leader Observation: when you'll observe the teacher</li> </ul>
1-3 min	• (When valuable) Teacher Observes Master Teacher: when they'll observe master
	teacher in classroom or via video implementing the action step
	o (When valuable) Self-Video: when you'll tape teacher to debrief in future mtg
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## Real-time Feedback—Modeling & Teaching in the Moment

Real-time Feedback	When Applicable:
	Indirect Feedback:
	Give a pre-established signal/non-verbal cue to the teacher: e.g., red card means too much teacher talk, green card means affirm a student, etc.
	Whisper advice to the teacher when students are working independently.
	Co-Teaching:
	Stretch the thinking: "Ms. B, can I ask a question to the class?"
	Check understanding: "Let's pause for a moment." Ask CFU question.
	Address the management: "I've seen this class [do this action] before. Let's see you do it correctly."
	Leading the Classroom:
	Plan ahead to do model teaching of part/all of the lesson.
	• On the spot, step in to teach the lesson.